



# User Reference Guide

Read before starting to use the device

Brand: Blackphone

Model: BP1

Electrical specifications: Battery 2000mAh, 7.4Wh, Chargeable voltage 3.7V, Li-Polymer

Marca: Blackphone

Modelo: BP1

Especificaciones eléctricas: batería de 2000 mAh, 7,4 Wh, voltaje recargable de 3,7 V, polímero de litio

Caractéristiques électriques :

Batterie 2000 mAh; 7,4 Wh; tension rechargeable 3,7 V; lithium-polymère

# Getting Started

This guide will walk you through the process of setting up your Blackphone for the first time. You should complete these steps before using your phone to ensure you enjoy the best possible Blackphone experience and choose security settings that match your needs. When you're finished with the setup guide, or if you have more detailed questions that aren't covered here, you can always access support at <https://support.blackphone.ch>.

**Tip:** encrypting your Blackphone's storage is recommended as a part of the setup process. To do this, your phone must be plugged in and the battery must have at least 80% charge. If you'd like to encrypt your device during setup, we suggest that during the next step you install the battery and let the phone charge to at least 80% before you continue. If you choose not to wait, you can encrypt your device later.

## SIM & Battery

Before you can use your phone, you need to install a Micro-SIM card as well as the included battery. If you want to install a MicroSD card, you can also do so at this time.

A subscriber identity module, or SIM, is a portable memory card that contains information needed for your phone to operate on a GSM mobile phone network. In order to use your Blackphone, you will need to install a Micro-SIM provided by your carrier of choice. Please note that cheap, poorly trimmed Micro-SIM cards may be slightly too small and may not work well in the Blackphone (or any other device). If you use such a card and it is not seated well, trying to poke or prod it out with a paperclip or a similar implement can destroy your SIM slot. Please be sure to use the right size SIM card!

1. To insert your Micro-SIM, remove the back cover of the phone. There is a small groove on the bottom left side of the cover that you can use to carefully pull the cover away from the phone.



2. Locate the Micro-SIM card slot, which is on the right side (see diagram). Carefully slide the Micro-SIM into the slot in the direction indicated on the phone and in the diagram, with the contacts facing down.

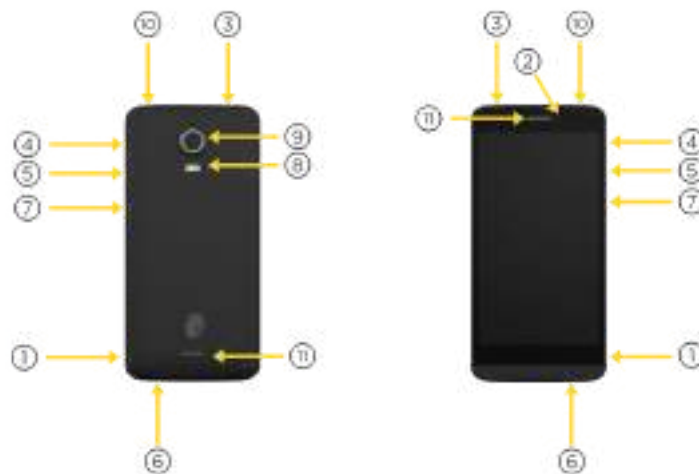


3. If you choose to install a MicroSD card for additional file storage, you can do so at this time. Carefully slide the card into the left slot until it clicks into place.
  
4. When you have finished installing your Micro-SIM (and MicroSD card if desired), slide the included battery into place and replace the back cover. Make sure that the cover snaps fully back into place.

**Reminder:** If you want to encrypt your Blackphone's storage during the setup process, it will need to be plugged in and the battery must be charged to at least 80%. If you want to encrypt your device during this process, we suggest plugging in your phone and letting it charge to at least 80% before you continue.

## Device Layout

This diagram shows the layout of your Blackphone and its various ports, buttons, and hardware keys. Take a minute to familiarize yourself with the device.





1. Back cover removal slot
2. Front camera
3. Earphone plug
4. Volume up
5. Volume down
6. Microphone
7. Power button
8. Rear camera flash
9. Rear camera
10. Micro USB port
11. Speaker

## Powering On

When you're ready to turn on your Blackphone, press and hold the Power button until the device turns on.

When your Blackphone is powered on, pressing and holding the Power button will open the "Power Off" menu. Choose "Power Off" to turn off your Blackphone, "Reboot" to reboot it, or tap anywhere outside of the menu to cancel. If your display has turned off due to inactivity, you can briefly press the power button to wake it up.

## Activation Wizard

You're ready to set up your Blackphone! Follow the on-screen instructions provided throughout the Activation Wizard; you'll begin by selecting your language and setting up a data connection. A WiFi connection is recommended if one is available, so that you can download any new updates before continuing.

**Important Note:** You cannot connect to a WPA-enterprise network (PEAP, TTLS, etc.) during the Activation Wizard. To connect to a WPA-enterprise network, wait until you have completed the Activation Wizard. (For more information, visit the support site at <https://support.blackphone.ch>.)

The Activation Wizard will also walk you through setting up a PIN or passcode for your Blackphone, and setting up included applications. Protect your device with a strong PIN or passcode so that your data can't be easily accessed if your phone is lost or stolen. Blackphone requires at least a five-digit pin or passcode.

Follow the on-screen instructions to complete the wizard, and visit <https://support.blackphone.ch> if you have any problems!



## Blackphone Security Center

Blackphone Security Center gives you control over how much access individual apps get to your personal data. By default, newly installed apps will be prevented from accessing personal information like location, email, and contacts. You can change these settings at any time using the Security Center.

Access the Security Center by clicking on the app's icon, which is on your phone's home screen by default. Review the "Intro" page to turn Default Privacy Settings on or off, and to see whether or not you have Remote Wipe enabled. (If you do not, you can configure it in the next step.)

Within Security Center, applications are classified by category: Blackphone apps are those provided by Blackphone and its partners, while other apps are classified by the types of permissions they request when installed. Note that applications may appear in more than one category; for example, a camera app could request access to your Blackphone's your location in addition to your phone's audio and video (in order to tag photos you take with a location). Take a moment to scroll through the different tabs and see what permissions your applications are requesting — you may be surprised.

Tap on the name of an application to view ALL of the permissions granted to the app and edit them individually.

## Remote Wipe

The Remote Wipe feature lets you kill specific applications, power off your phone, or completely wipe the Blackphone remotely in the event of theft or loss through <https://manage.blackphone.ch/>. You need to set up Remote Wipe in order to be able to use it later, so we recommend you set it up now.

Access Remote Wipe through Security Center if you have it open, or by clicking the Remote Wipe app's icon on your phone's home screen.

**Device Password.** Create a passphrase specific to this Blackphone. It must be at least 12 characters and will be tied to your specific device. Blackphone will not have access to your password and cannot reset it if you forget it. If you forget this passphrase, the only way to set up your Blackphone for Remote Wipe again will be to perform a full factory reset!

**Management Portal Credentials.** Create a username and password that you will use to log in to <https://manage.blackphone.ch/>. Your password must be at least 12 characters. Supply an email address to associate with these credentials; if you forget your management portal password, you can request a new password to be sent to your email address. (If you already have a Blackphone management portal account, click "Sign In" to enter your credentials.)

**Name your Blackphone.** Enter a name for your Blackphone. When you log in to the Blackphone management website, you'll be able to easily identify your Blackphone via this name (in case you have more than one device associated with the management portal). Click Finish.

**Sensitive Applications.** After you've configured your management portal account and Remote Wipe passphrase, you can designate certain applications as "sensitive". Any application that you classify as sensitive will be forced to quit when you use the "Brace for Impact" feature at the Blackphone management portal. You may want to consider including apps with sensitive information like email or messaging clients. You can update this list at any time by accessing the Remote Wipe app.

If you ever need to remotely kill sensitive apps, power off your Blackphone, or totally wipe its contents, visit the management portal and log in with the credentials you created. You will then need the Remote Wipe passphrase you created.





You've now set up your device's screen lock, data connection, device encryption, activated the licenses for the included apps, reviewed Security Center, and set up Remote Wipe. To find out more about setting up and using Blackphone's bundled applications, visit <https://my.blackphone.ch>. And remember, you can always find detailed support information and request help at <https://support.blackphone.ch/>.