

User Guide

User Manual
Mobile Phone
Model: P12

Hereby, ITEL MOBILE LIMITED
declares that this Mobile
Phone is in compliance with
the essential requirements and
other relevant provisions of
Directive 2014/53/EU.

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1 Know your phone



1. Earphone plug
2. Front camera
3. Receiver
4. Back key
5. Home key
6. Menu key
7. Microphone
8. USB port
9. Volume button
10. Power button
11. Back camera
12. Flash
13. Speaker

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2 SIM / SD card installation

1. Power off mobile.
2. Refer to the following picture for SIM / SD card installation.



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3 Make Calls

On dial interface and enter a complete phone number to make a call.



Notification icons inform you of new messages and events.

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4 Messages

You can use Messages to exchange text and multimedia messages with your friends.



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5 Camera

Our camera pictures and videos can be stored in SD card, if you have inserted a SD card to this phone. If you have not inserted a SD card, our camera pictures and videos can be stored in the phone. You can copy pictures and videos from the SD card or phone to a PC and vice versa.



The shortcut menu, click on the quick setup

Slide to the right to set the camera mode

Touch switch for previewing pictures or taking pictures or taking videos.

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6 Gallery

You use gallery to view pictures that you have taken with Camera, downloaded, or copied onto your SD card or USB storage. You can perform basic editing tasks on pictures and set them as your wallpaper or contact photo. You can also share your pictures with friends, via email or messages, or by uploading them to the YouTube web sites.



**Click on the
buttons can view
and set the images**

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7 Wi-Fi

To browse the web, you need to switch on data connection.

If there is Wi-Fi around, you can switch on Wi-Fi to use it browse the web. Some may need password.



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8 Music

When you copy music to your SD card, the Music player searches the card for music files and builds a catalog of your music, based on information about each file that is stored in the file itself.



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9 Taking Care of Your Device

Your device is a product of superior design and artisanship and should be handled with care. The following suggestions will help you protect your phone:

- Keep the device dry. Precipitation, humidity, and all types of liquid or moisture can contain minerals that will rust electronic circuits.
- Do not store the device in high or cold temperature. High temperature can shorten the life of electronic devices and damage batteries.
- Do not expose your phone to extreme temperatures lower than 0°C and higher than 45°C.
- Do not use or store the device in dusty or dirty areas. Its moving parts and electronic components may be damaged.
- Do not attempt to open the device other than as instructed in this guide. Repairing of phone by yourself and others than our authorized service agent/center is against the warranty rules.
- Do not drop, knock, or shake the device. Rough handling can break internal circuit boards and fine mechanics.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the device. Use a soft, clean and dry cloth to clean the surface of the device.

Battery& Chargers Safety:

- Do not place the battery in fire, follow local laws and

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ordinances in disposing used battery.

- Check the model number of the charger before using it to charge the mobile.
- Only use original battery, charger and accessories applicable to the specific mobile model. Using other types of battery, charger and accessories may violate the certification or warranty terms of the equipment and may result in danger.
- Stop charging when battery is higher than 55 °C, and restore charging when below 50 °C.
- Return waste and used batteries to the supplier or specified recovery site.

ATTENTION!

- There are risks of explosion if battery is replaced by a non-original one.
- Dispose of used batteries according to the instructions.

***Note:** The socket-outlet shall be installed near the equipment and shall be easily accessible.

If you want to know more:

www.itel-mobile.com

www.facebook.com/itelmobile

[Twitter.com/itel_mobile](https://twitter.com/itel_mobile)

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10 WARRANTY CONDITIONS

The warranty period starts at the time of product's original purchase by the first end-user. The product may consist of several different parts and different parts may be covered by a different warranty.

What is not covered?

1. This Limited Warranty does not cover user manuals or any third party software, settings, content, data or links included or downloaded in the product, whether included during installment, assembly, shipping or any other time in the delivery chain or otherwise and in any way acquired by you. itel does not warrant that any itel software will meet your requirements, will work in combination with any hardware or software provided by a third party, that the operation of any software will be uninterrupted or error free or that any defects in the software are correctable or will be corrected.
2. This Limited Warranty does not cover
 - (a) Normal wear and tear (including, without limitation, wear and tear of camera lenses, batteries, or displays)
 - (b) Defects caused by rough handling (including, without limitation, defects caused by sharp objects, by bending, compressing or dropping, etc.)
 - (c) Defects or damage caused by misuse of the

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product, including use that is contrary to the instructions provided by itel (e.g. as set out in the product's user guide).

(d) Transport costs.

(e) Other acts beyond the reasonable control of itel.

3. The Limited Warranty does not cover defects or alleged defects caused by the fact that the product was used with, or connected to, any product, accessory, software and/or service not manufactured, or supplied, by itel or was used otherwise than for its intended use. Defects can be caused by viruses from your or a third party's unauthorized access to services, other accounts, computer systems or networks. This unauthorized access can take place through hacking, password mining or through a variety of other means.
4. This Limited Warranty does not cover defects caused by the fact that the battery has been short-circuited or by the fact that the seals of the battery enclosure or the cells are broken or show evidence of tampering or by the fact that the battery has been used in equipment other than those for which it has been specified.
5. This Limited Warranty is not enforceable if the product is opened, modified or repaired by anyone other than an authorized service centre, if it is repaired using unauthorized spare parts or if the

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product's serial number, the mobile accessory date code or the IMEI number has been removed, erased, defaced, altered or are illegible in any way and this shall be determined in the sole discretion of itel.

6. This Limited Warranty is not enforceable if the product has been exposed to moisture, to dampness or to extreme thermal or environmental conditions or to rapid changes in such conditions, to corrosion, to oxidation, to spillage of food or liquid or to influence from chemical products.

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11 SAR

Specific Absorption Rate (SAR) Certification

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2.0 W/kg. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded

Head	0.652 W/kg
Body	0.863 W/kg

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of

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system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

A body-worn SAR test has been performed on this device at a separation distance of 5 mm. To meet RF exposure guidelines during body-worn operation, the device must be positioned at least 5 mm away from the body.

Organizations such as the World Health Organization and the US Food and Drug Administration have suggested that if people are concerned and want to reduce their exposure, they could use a hands-free accessory to keep the wireless device away from the head and body during use, or reduce the amount of time spent using the device. For more information, visit www.itel-mobile.com and search for your device with the model number.

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12 RoHS

We at itel take our social responsibility seriously and are committed to the cause of saving our environment, it is in keeping with these commitments that we are proud to state that itel phones are RoHS complaint.

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13 E-waste, Recycle your phone



The WEEE logo (shown at the left) appears on the product (battery, handset, and charger) to indicate that this product must not be disposed off or dumped with your other household wastes. You are liable to dispose of all your electronic or electrical waste equipment by relocating over to the specified collection point for recycling of such hazardous waste. Collection and proper recovery of your electronic waste equipments at the time of disposal will allow us to help preserve the environment. Recycling of the electronic waste equipment will ensure safety of human health and environment.

INFORMATION UNDER E-WASTE (MANAGEMENT AND HANDLING) RULES, 2011

For disposal of e-waste, please call our helpline no. or visit our website.

E-waste Helpline No.:18004190525

Weblink: www.itel-mobile.com

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1. Instructions for disposal of products

- a) At the end of their life, should drop used electronic products, batteries, and packaging materials in the nearest disposed products cans or collection center.
- b) Should divide the packaging materials according to corresponding waste disposal options and sort for recycling.
- c) Battery should be removed from the product for recycling.

2. Prohibition for disposal of equipment

- a) Never dump E-wastes in garbage bins or municipal solid waste stream.
- b) Do not dispose of your product as per unsorted municipal waste.
- c) Do not throw used batteries into household waste.
- d) Do not dispose the damaged or leaking Lithium Ion (Li-Ion) battery with normal household waste.

3. Information on the consequences of improper handling, accidental breakage damage and improper recycling of the end of life product.

- a) If batteries are not properly disposed of, it can cause harm to human health or the environment.
- b) Placing of batteries or devices on or in heating devices, such as microwave ovens, stoves, or radiators and improper disposal of batteries may lead to explosion.
- c) If the battery terminals are in contact with metal objects, it may cause a fire.

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14 Battery Recommendations

- Please put the battery in a well-ventilated place out of direct sunlight. Charge the battery at room temperature range.
- If the time span of the battery after charging becomes much shorter than usual, the battery life is at an end. Replace the battery with a new battery of the same make and specification.
- Do not discard the battery with household trash. Please dispose of used battery according to your local environmental laws and guidelines.
- Use manufacturer approved batteries, chargers, accessories and supplies. We will not be responsible for user's safety when using unapproved batteries or accessories.

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15 Disclaimers

- The colors and specifications shown/mentioned in the user manual may differ from the actual product. Images shown are for representation purpose only. Other product logos and company names mentioned herein may be trademarks or trade names of their respective owners.
- The content of this manual may vary from the actual content displayed in the mobile phone. In such a case, the later shall govern.
- We keep the right to make modifications to any of the content in this user guide without public announcement or prior notification.
- For devices with external power supplies, plug socket should be placed in short distance and easily accessible.
- Using the wrong type battery replacement there is a danger of explosion, be sure to follow the instructions disposal of used batteries.
- We suggest that the customer select the tempered glass which thickness less or equal than 0.3mm, otherwise it will caused to touch screen sensitivity

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decreased, even to malfunction.

Please tear off the tempered glass if you meet this problem.

- All photos and content in the manual here are for reference only, specifications are subject to the actual version.

Tip: The version is subject to change without prior notice.

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16 Copyrights

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To prevent possible hearing damage, do not listen at high volume levels of long periods.

To use the device only with the earphones included, never change the earphones included for another one.

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Operating Frequency Band (RF):

E-GSM900: 880-915MHz (TX), 925-960MHz (RX);

DCS1800: 1710-1785 MHz (TX), 1805-1880 MHz (RX);

WCDMA BAND I:1920~1980 MHz (TX), 2110 ~ 2170 MHz (RX);

WCDMA BAND VIII: 880-915MHz (TX), 925-960MHz (RX);

Bluetooth: 2402 ~ 2480 MHz (TX/RX);

WiFi: 2412~2472 MHz (TX/RX);

GPS:1.57542GHz

FM: 87.5 MHz to 108 MHz.

Modulation mode:

GMSK (GSM, 8PSK)

BPSK/QPSK(WCDMA)

GFSK, $1/4\pi$ - DQPSK, 8DPSK (BT)

CCK for IEEE 802.11b(WiFi)

OFDM for IEEE 802.11g/n (HT-20)

BPSK(GPS)

Max. Of Transmit power:

GSM900: 33.33dBm

DCS1800: 30.71dBm

WCDMA Band I: 22.28dBm

WCDMA Band VIII: 22.36dBm

Bluetooth:4.35dBm

WIFI: 15.39dBm