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 *User's Manual is provided just to guide the user about the functionality of the device. This does not seem to be any certificate of technology. Some functions may vary due to modifications and up-gradations of software or due to printing mistake.*

## SAFETY PRECAUTIONS

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Please read the following safety guidelines before using the device.

- Do not use the phone while you are driving.
- Do not place magnetic storage media near your phone. Radiation from the phone may erase the information stored on them.
- Keep your phone and its accessories away from children.
- Mobile phones can interfere with the functioning of medical devices such as hearing aids or pacemakers. People having active medical implants should keep their cell phone at least 15 cm away from the implant.
- Permanent hearing loss may occur if you use earphones or headphones at high volume.
- Use a wireless hands-free system (headphone/ headset) with a low power Bluetooth emitter.
- Make sure the cell phone has a low SAR.
- Keep your calls short or send a text message (SMS) instead. This advice applies specially to children adolescents and pregnant women.
- Use cell phone when the signal quality is good.

### Notice:

- Do not dismantle the device or accessories otherwise, manufacturer is not liable to pay for damages as the device and accessories are not covered by warranty.
- Use only original batteries and charging devices.

- Please back up your important data timely and keep them properly. The company is not liable for any failure to call or loss of data due to mis-operation, poor signal or power cut, etc.
- All the screens in this manual are for reference only, and some contents actually displayed may depend upon the presetting of the service provider or the network operator, or the SIM card. If any functions referred to in this manual are different from those of your device, please follow your device.
- Do not put use it in a place with flammable gas such as a petrol pumps. The temperature recommended for using the device is 5-35°C. Do not touch the charger, power cable or socket with wet hands. This may cause an electric shock.



***If your phone or any of its accessories do not function normally, then please visit your nearest authorized service facility. The qualified personnel will assist you, and if necessary, will arrange for the service.***

## **Myths and Facts**

- Various Myths about Mobile Handsets & Mobile base stations:
- Myth - Mobile phone use cause headaches.
- Fact - Headaches are not related to Mobile phone use and there is no scientific evidence.

- Myth- It is safer using a mobile phone in a car as the car shields from the radiation.
- Fact - The RF radiation is increased by Mobile phones when used in a car to overcome the shielding.
- Myth- Mobile phones cause brain cancer to the people who use it.
- Fact - There is no scientific evidence that Mobile Phone can cause brain cancer.
- Myth - Nobody is investigating the health effects of RF radiation.
- Fact - The World Health Organization, many national & international organizations and independent expert groups are coordinating to investigate health effects of RF radiation.

### **SAR (Specific Absorption Rate)**

Your device conforms to the Indian guidelines for exposure to radio waves. The limits are given in terms of a unit referred to as the Specific Absorption Rate (SAR), which is a measure of the amount of radio frequency energy absorbed by the body when using a mobile phone. The SAR value as per the Indian guidelines standard is 1.6 Watts per kg (Watt/kg), averaged over a 6 minutes period and taken over a volume containing a mass of 1 gram of human tissue. The highest SAR value of this device when tested is 0.906 W/Kg @ 1g.

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## WHAT'S IN THE BOX?

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Your package comes with the following items. If any of these is missing, please contact your retailer

- **Handset**
- **Battery**
- **Adapter**
- **Earphone**
- **USB Cable**
- **User Manual**
- **Warranty Card**

## 1. UNDERSTANDING YOUR DEVICE

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### 1.1 GENERAL INFO

Lephone W21 is a Dual SIM phone that encloses features, such as **Android 6.0 (Marshmallow), 13.97 cm(5.5) HD IPS display with 2.5D Curved glass , Wi-Fi, BT, VOLTE , 1.3GHz Quad Core Processor, 16 GB ROM + 2 GB RAM, 8 MP AF rear with LED Flash, 5 MP front camera etc.** This phone is provided with two SIM slots for two different SIM cards. The SIM card inserted in the slot1 is called SIM 1, and the other one in the slot2 is known as SIM 2. You can select to operate SIMs

as per your personal and professional needs.

## 1.2 DEVICE OVERVIEW



### Position of Keys

1. Home	2. Back
3. Recent Apps	4. Microphone
5. USB Port	6, 7. Speaker
8. Receiver	9. Front Camera
10. Sensor	11. Earphone Jack
12. Volume keys	13. Power Key
14. Rear Camera	15. Flashlight
16. Battery Cover	



## 2. GETTING STARTED

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Please switch off your device before inserting or removing the battery/SIM card or memory card.

### **Installing SIM Card and Battery**

Your device is provided with two SIM slots for two different SIM cards. In order to install battery and SIM card in the device, please follow the steps mentioned below:

- Remove the back cover of the device.
- Hold the device with front facing downwards; pull battery cover.
- Insert the SIM cards in the device.
- Attach the battery.
- Push the battery cover until it clicks into place.

### **Installing Memory Card**

Your device supports T-Flash card, which is a multimedia memory card used to multiply the memory of the device. The T-flash card is small and should be pulled out and installed carefully and prudently in order to avoid any kind of damage. Please follow the steps mentioned below to install the memory card in the device:

- Switch off your device.
- Remove the battery cover.
- Slide the T-Flash card into the slot and attach the battery.
- Push the battery cover until it clicks into place.

### **Charging the Battery**

The device prompts a warning tone or message stating insufficient battery when the battery power is low.

Please follow the instructions mentioned below to charge your device:

Plug the connector of the charger into the jack of the device.

Plug the charger into a standard AC wall outlet.

Charging.....  Fully Charged..... 

You must fully charge the battery before using the device for the first time. It is recommended to charge the battery for three hours before using the device for the first time.

## **2.1 POWERING ON/OFF THE DEVICE**

### **Turning On the Device**

After installing the SIM cards and charging the battery, you are now ready to turn on your device.

- Long press and hold the Power Key to turn on the device.
- The first screen that appears is known as the home/idle Screen.
- Drag the lock icon side wards to unlock the screen.
- If screen turns off, press the Power Key to turn on the display.

### **Turning Off the Device**



Press and hold the Power Key for 3 seconds > A pop-up window appears, select Power off > Select OK to confirm.

## **3. BASIC OPERATIONS**


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### **3.1 CALLING**



#### **To Make Calls**



If the icon /  appears on the screen, then you can make or receive calls.

To make a call, please follow the steps mentioned below:



Click  > Enter the phone number using the on-screen keyboard.



Tap  Tap  to erase a wrong number. Tap and hold it to erase the entire number.

- After entering phone number, tap 
- To end the call, tap  to end the call.



### Answer/Reject an Incoming Call







When you receive an incoming call, a notification message appears on the screen. In order to accept the call, drag  towards right. If you wish to reject the call, drag  towards left.

### Other Options during the call

#### Manage other voice call features

During a call, please select:



-  Contacts
-  : to mute/unmute the microphone.

-  Menu
-  add/make another call.
-  : to hold the call.
-  Recording
-  use the Keyboard/dial pad.
-  : to open loud speaker.

## **3.2 MESSAGES**

Your device features, sending and receiving of SMS (Short Message Service) and MMS (Multimedia Message Service). Go to Main Menu and then select Messaging.


### **Creating a Message**

- Tap  to compose new message.
- In To field; enter the recipient's phone number.
- Type message in the Type message to compose field.
- Tap  to Send.

### **Receiving and Managing Messages**

When you send and receive messages to/from a contact, these messages are grouped as a message thread. A message thread looks like an exchanged conversation.

#### **To reply to a text message**

- Select Messages.
- Select a message thread to open it.
- Select Type message to enter your message.
- Click  to Send.

#### **To forward a text message**

- Select Messages..
- Tap to view a message thread.
- Press and hold a message to view the message options.
- Select Forward.
- In the To field, enter the recipient's phone number.
- Click ➤ to Send.

### **To delete all text messages**

- Select Messages.
- Tap Menu > Delete > Select all message threads.
- All the messages will be deleted.

### **To copy message text**


You can use this function to copy the text from a message to a new message you are composing.

- Select Messages.
- Select a message thread to open it.
- Press and hold the message to view the submenu options.
- Select 'Copy '.
- Go to Compose new message.
- Press and hold Type message.
- Select 'Paste' to paste the copied text to your new message.

### **MULTIMEDIA MESSAGE**

A Multimedia message or MMS can contain letters, an image, an audio or video file. To create and send an MMS, please follow the steps mentioned below:


- Enter the Main Menu, select Messages and select +.
- Tap Menu > In the To field, enter the recipient's phone number or email address and enter the Subject.

- To insert text, tap Type message, and then enter your message. Tap  to insert a picture or video file and so on..

### **3.3 CONTACTS**

This function helps you browse through the phonebook of your device.

#### **To add a Contact**

- From the Main Menu select Phone.
- Enter number > Tap  > Create new contact.
- Select the storage.
- You can enter contact information such as name, phone number, email address etc., if you select storage as "Phone".
- Tap save on the top to save the contact.

Tip: Or select Contacts, tap  to create New contact.

#### **To import contacts**

- Contacts > Tap option > Contact settings > Import/Export contacts
- Select to import contacts from internal storage/storage
- Select the import type

### **3.4 BROWSER**

Your device feature browser to access internet.

## **4. HOME SCREEN**






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From Home screen, you can quickly access common features, view notifications of missed calls, received messages and check connection status.



## 4.1 STATUS BAR

The Status bar icons indicate different types of information. The table below lists various icons that might appear on the status bar of the device.

	Data on or off option
	Battery level /charging of the device
	New short message
	Missed call notification
	Wi-Fi connected



Rotation or portrait



Headset is plugged in



Bluetooth is activated

## 4.2 CUSTOMIZING SCREEN

The device features a touch screen with idle displays and access to utilities at just one-touch. Swipe right or left to navigate through various screens accessing your favorite features.

**Your device offers various options to customize the look and display of your device. In the idle screen tap:**

- **Wallpaper**
- **Themes**

## 5. MULTIMEDIA


Your device features various multi media options, such as **Camera, Files, FM Radio, Music/Video Player and Sound Recorder.**

### 5.1 CAMERA

Your device is equipped with camera and video recorder, which enables you to capture photos and videos.

#### **Capturing an Image**

Select Camera.

Aim the phone at the subject, then  to take the shot.





### **Capturing a Video**

Select Camera. Aim the phone at the subject.

To start recording, select



To stop recording, select



## **5.2 FILES**

You can browse, open and manage the files saved in the Device and Memory card by accessing the Files sub-menu. The device provides a certain space for users to manage files and supports the T-Flash card. You can use the files to conveniently manage various directories and files on the T-Flash card.



## **5.3 SOUND RECORDER**

You can use the sound recorder to record sounds and also select to save the recordings in your phone.

## **5.4 FM RADIO**

You can use your phone to listen to FM radio stations once the original headset is plugged into the connector. Please press the side key to adjust the volume.

# **6. NETWORK**

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## **6.1 WI-FI**

Connect to a wireless network to browse Internet.

- Tap Settings.
- Tap ON/OFF to activate Wi-Fi.
- Tap a Wi-Fi account, input the password, then the device will be connected to the Wi-Fi.

**Note:**

- Once a Wi-Fi account is connected by the handset, the password will be saved automatically, you can tap on the Wi-Fi account to select to forget the password to get disconnected from the Wi-Fi account.
- If the Network connection is successful; the status bar icon will show Wi-Fi connection.

## **6.2 BLUETOOTH**

You can transfer data, such as music to other device using Bluetooth. Search the device and accept/transfer data. The received data is automatically stored in the directory.

- Tap Settings
- Tap ON /OFF to enable and disable Bluetooth function

## **6.3 4G NETWORK**

4G network offers high speed internet under global standard radio interfaces and can provide a wide range of services. In addition to make it possible to easily communicate with anybody, anywhere and anytime on a global scale, it also permits high-speed communications and image transmissions.

Your device supports 4G/LTE network as well as VOLTE. You can choose preferred network.

Set steps:

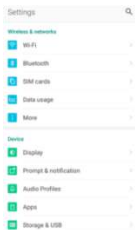
- Settings>>More>>Mobile networks>>Select network mode

## **7. SETTINGS**

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Select Settings to view and adjust the settings of your device. The

Settings menu is categorized into following categories:



## **WI-FI**

Access this sub-menu to change/view the Wi-Fi settings. Please refer to network section for detailed information on Wi-Fi and Bluetooth.

## **BLUETOOTH**

Access this sub-menu to change/view the Bluetooth settings. Please refer to network section for detailed information on Bluetooth.

## **SIM CARDS**

Your device supports dual SIM cards, which can be managed by accessing the SIM cards sub-menu.

## **DATA USAGE**

Access this sub-menu to view the network Data usage of your device.

## **MORE**

Access this sub-menu to change/view settings related to Aeroplane mode, tethering & portable hotspot, VPN, Mobile networks etc.

## **DISPLAY**

With this function you can configure the display characteristics of the device including brightness level, wallpaper, sleep, font size, device rotation.

## **PROMPT & NOTIFICATION**

You can select the notification frequency and app notification under this menu.

## **AUDIO PROFILES**

Your device provides four pre-defined user profiles that you can choose for different situation. The profiles are General, Silent, Vibration and Outdoor.

## **APPS**

This sub-menu enables you to manage all the installed, running and applications saved in the device memory and SD card. You can remove externally installed applications, view and control running applications.

## **STORAGE & USB**

View and manage the data storage of your device.

## **BATTERY**

You can check the battery status of the device by accessing this sub-menu.

## **MEMORY**

You can check the Total memory and Average used memory status of the device by accessing this sub-menu.

## **LOCATION**

The settings related to location can be configured using this sub-menu.

## **SECURITY**

You can protect your device from unauthorized users by setting the PIN

code or entering a password.

### **Setup Screen Lock**

You can set up a lock for your screen in form of Pattern, PIN code or password.

- Go to Settings > Security
- Set up screen lock
- Select a desired form (Swipe, Pattern, PIN, Password)

## **ACCOUNTS**

Use this function to add, remove, and manage your Google and other supported accounts. You also use these settings to control how and whether all applications send, receive, and sync data on their own schedules, and whether all applications can synchronize user data automatically.

## **LANGUAGE & INPUT**

Use the Language & input settings to select the Language on your device.

## **BACKUP & RESET**

You can take backup of your data and reset the device. After you back up all your data, if you want to erase everything on your device, you can do a factory reset.

## **TIMER SWITCH MACHINE**

You can set the time for auto power on /off. Do turn the status on before using that function, and then the time.

## **DATE & TIME**

You can select to set date, time and time zone using this sub-menu.

Use Automatic unless you need to override the network values.

Use 24-hour format: Select to set 24-hour formats on or off.

## **PRINTING**

You can enable or disable the cloud print.

## **ABOUT PHONE**

You can view system information including System updates, Status, Legal information, Model number, Android version and so on.

# **8. APPLICATIONS & UTILITIES**

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For your entertainment purpose, your device is provided with several interesting applications and utilities. Please ensure that you have data setting in your device to access the applications. Contact your operator for data settings.

## **CALCULATOR**

Calculator helps you perform basic arithmetic functions, such as addition, subtraction, multiplication and division.

## **CALENDAR**

This phone supports Calendar. You can view calendar or edit an event using it.

## **CLOCK**

The clock function gives you an access to alarm clock.

- Select Clock from the screen

- Select from the various options available, select Alarm

- Tap Menu key to add alarm and change/view the Settings.

## **FILES**

File helps you to browse and organize all of your pictures, music, videos, applications or other files on your local storage.

## **GMAIL**

Gmail webmail service is web-based email service. It will be configured

when you first set up your device. Depending on your synchronization settings, Gmail on your device is automatically synchronized with your Gmail account on the web.

Go to Gmail app. Select Create or Sign in your Google account.

Follow the on screen instructions to login or create your Gmail username and password. Once logged in, you can begin reading and sending emails from your Gmail account.

### **GOOGLE MAPS**

Google Maps mapping service helps to search places of interest.

### **GOOGLE PLAY STORE**

Google Play Store allows you to find and download applications and fun games for your device. Go to Play Store and setup your Google account. Select Create to create a new account or Sign in to sign in your existing account. Once you are signed in you can begin searching and downloading programs on the Play store. Tap Apps to view the list of applications available and tap Games to view the list of games available.

### **YOUTUBE**

Youtube is an online video streaming service that allows you to view, search, and upload videos.

To start using YouTube.

Tap the Application YouTube.

Videos are grouped into various categories. Tap a category to see the available videos for that category.

### **HOT NEWS**

You can get latest news in this. You may enable/disable it by following below steps.

Long tap on display screen on home page->Go to Desktop settings->Go to Intelligent aggregating page->Enable/disable

## **9. SUPPORT AND CONTACT**

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For further assistance or queries, you can call on LEPHONE  
customer care number 0120-4883900\* or  
mail at

[support@lephonemobile.co.in](mailto:support@lephonemobile.co.in)

**Note : After sales service of the device is confined to the country in which the purchasing is done.**

\*Call rates applicable



## ENVIRONMENTAL CONCERN

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Help us save Our Environment...GO GREEN..!!

All our endeavors are directed towards providing environment friendly products to you. The materials used in our devices are recyclable and can be reused to make new products. We strive to make products that are safe for our consumers as well as the environment. Come join hands with us and make world a better place to live.

Preserve natural resources for future generations by recycling your phone. The phone contains some metals, when recycled properly, these can be put back into circulation, decreasing the need for new metal mining. Recycling reduces the need for raw materials, saves energy, helps mitigate Global Warming and reduces pollution, reduces waste products in landfills; therefore preserving natural resources for the future and saving the planet.

Follow some simple steps and contribute towards saving the planet.

### DOs

Recycle your handset and its accessories.

To protect natural resources and to promote re-use of the material, kindly separate batteries from other type of waste.

## **DON'Ts**

Do not dispose off your mobile and its battery in fire.

Do not dispose your mobile with the regular waste.

Do not over charge your handset. Remove the charger when battery is full.

Don't trash your phone, instead RECYCLE it



This logo signifies that this product and/or its constituents should not be disposed off with other household waste.

## **Hazards of Improper handling, accidental breakage, damage and /or improper recycling of hazardous elements**

If this product is improperly handled, broken or damaged or carelessly recycled or disposed off in the fire, can result in environmental and data security concerns, including the following:

- Affect nearly every system in the human body and result in birth defects, brain, heart, liver, kidney and skeletal system damage. They will also significantly affect the nervous and reproductive systems of the human body;
- When burned, create cancer-producing dioxins which are released into the air we breathe; If thrown in landfills, may leach into groundwater affecting your local community;
- In warm climates, the oxidation of mercury in the environment can be accelerated, leading to the creation of oxidized Hg atoms that are known to be associated with ozone depletion; and Improper recycling additionally results in data security issues, as private electronic information remains on hard drive, if not properly removed before disposal.

## **How to Recycle**

Please get your electronics products recycled only through authorized recyclers, approved by Pollution Control Board. For details, please call our customer care. Help us to GO GREEN.

**Constitution of Hazardous Elements in your Device:**

Your device does not contain the following hazardous elements in a proportion higher than the limits provided hereunder: maximum concentration value of 0.1% by weight in homogenous materials for lead, mercury, hexavalent chromium, polybrominated biphenyls and polybrominated diphenyl ethers; and maximum concentration value of 0.01% by weight in homogenous materials for cadmium.