

LG ASPIRE™

User Guide



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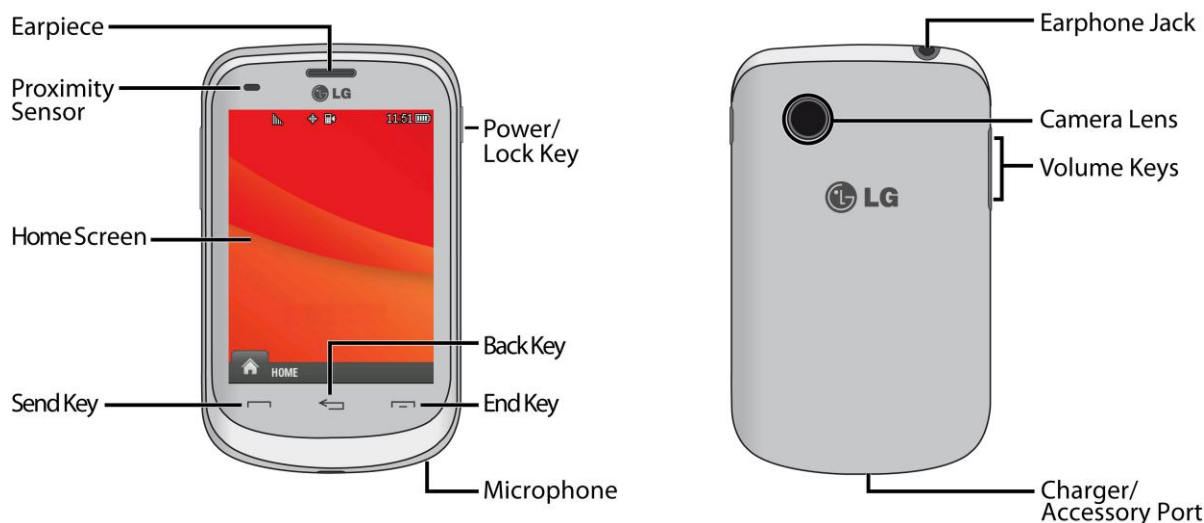
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Get Started

This section gives you all the information you need to set up your phone and Virgin Mobile service for the first time.

Your Phone at a Glance

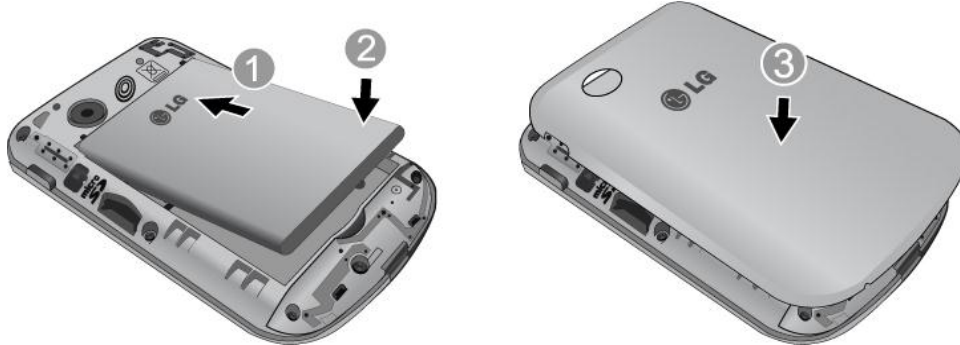
The following illustrations outline your phone's primary external features and buttons.




Set Up Your Phone

You must first install and charge the battery to begin setting up your phone.

1. Install the battery
 - Remove the battery from its packaging.
 - Insert the battery into the battery compartment in the back of the phone. Make sure the connectors align (see step 1 in the following illustration). Gently press down to secure the battery (see step 2 in the following illustration).
 - Position the back cover over the battery compartment and press down until you hear a click (see step 3 in the following illustration).



2. Press and hold  on the top right of the phone to turn the phone on.
 - If your phone is activated, it will turn on, search for Virgin Mobile service, and enter standby mode.
 - If your phone is not yet activated, see [Activate Your Phone](#) for more information.

Battery and Charger

Your phone is equipped with a Lithium Ion (Li-Ion) battery. It allows you to recharge your battery before it is fully drained.

WARNING: Use only Virgin Mobile-approved or LG-approved batteries and chargers with your phone. The failure to use a Virgin Mobile-approved or LG-approved battery and charger may increase the risk that your phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

Note: Long backlight settings, searching for service, vibrate mode, browser use, and other variables may reduce the battery's talk and standby times.

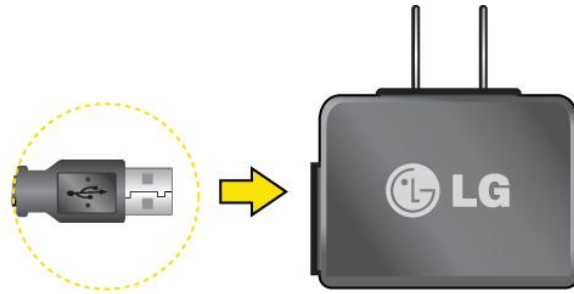
Tip: Watch your phone's battery level indicator and charge the battery before it runs out of power.

Note: Your phone's battery should have enough charge for your phone to turn on and find a signal, set up your voicemail, and make a call. You should fully charge your battery as soon as possible.

Charge the Battery

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off, and you will lose any information you were working on.

1. Connect the wall adapter and USB cable as shown.



2. Plug the small end of the charger into the phone's Charger/Accessory Port and the other end into an electrical outlet.

Note: Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.

Activation and Service

Before using your phone, you must set up your service with Virgin Mobile. You will need your phone's serial number (MEID), printed on a sticker inside the battery compartment.

Create Your Account and Pick Your Plan

Set up your Virgin Mobile account.

1. From your computer, visit virginmobileusa.com and click **Activate**.
2. Choose an activation option and click **Next**. Then enter your zip code and click **Next**.
3. When prompted, enter the serial number (MEID) printed on the sticker located on the back of your phone in the battery compartment. This number can also be found on the bottom panel of the phone's package.
4. Follow the remaining instructions to choose your plan and select a payment method.
5. Follow the activation instructions below and you'll be able to start using your phone.

Activate Your Phone

After setting up your account on virginmobileusa.com, simply turn your device on. Your device is designed to activate automatically.

Manage Your Account

Access information about your account. You can:

- Check your minutes.
- Add money (Top-Up).
- Changes plans.

- And more!

From Your Computer

- Log in with your phone number and account PIN at virginmobileusa.com.






Additional Information

For more information about your Virgin Mobile account, as well as other Virgin Mobile services, visit us at virginmobileusa.com.

Or, call us at 1-888-322-1122. We're here to serve you.

Set Up Voicemail

You should set up your voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off.

1. Touch  >  > **Main Menu**  > **Messaging**  >  next to Voicemail.
2. Follow the system prompts to:
 - Create your password.
 - Record your name announcement.
 - Record your greeting.

Important: Voicemail Password – It is strongly recommended that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

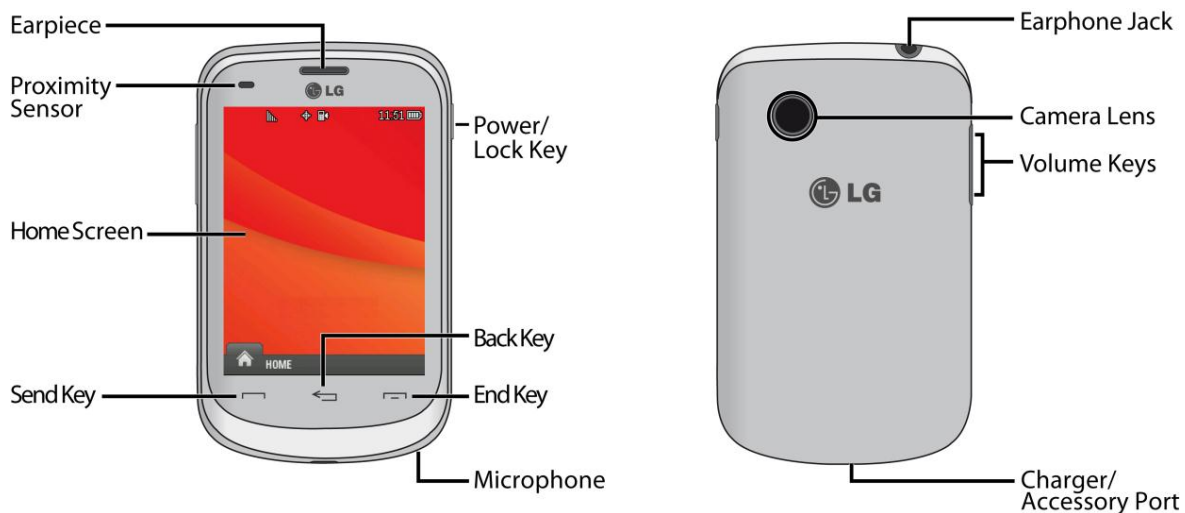
For more information about voicemail, see [Voicemail](#).

Phone Basics

Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. The topics in this section will introduce the basic functions and features of your phone.

Your Phone Overview

The illustrations and descriptions below outline your phone's basic layout.



Key Functions

- **Earpiece** lets you hear the caller and automated prompts.
- **Proximity Sensor** detects how close an object is to the surface of the screen. This is typically used to detect when your face is pressed up against the screen, such as during a phone call.
- **Home Screen** displays all the information needed to operate your phone, such as the call status, the date and time, and the signal and battery strength.
- **Send Key** reveals the dial pad on the screen. Hold down to activate Voice Command while in standby mode.
- **Microphone** allows other callers to hear you clearly when you are speaking to them.
- **End Key** returns you to the Home screen.
- **Back Key** returns you to the previous menu when in a sub-menu. This key also allows you to return to the previous screen when using the Browser.
- **Power/Lock Key** locks the screen. Press and hold to turn the phone on or off.

- **Charger/Accessory Port** allows you to connect the phone charger or the USB cable (included).
- **Volume Keys** allows you to adjust the ringer volume or adjust the voice volume during a call.
- **Camera Lens** is used for picture taking and video recording. Keep clean for optimal performance.
- **Earphone Jack** allows you to connect a stereo headset or an optional headset for convenient, hands-free conversations.

Turn Your Phone On and Off

The instructions below explain how to turn your phone on and off.

Turn Your Phone On

- Press and hold .


Once your phone is on, it may display “**Looking for Service.**” When your phone finds a signal, it enters standby mode – the phone’s idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 5 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.

In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for Virgin Mobile service by pressing any key (when your phone is turned on).

Tip: The Power Save feature conserves your battery power when you are in an area where there is no signal.

Turn Your Phone Off

- Press and hold  for two seconds until you see the powering-down animation on the screen.

microSD Card

Your phone is able to use a microSD™ (Secure Digital) memory card to expand the phone’s available memory space. It allows you to store more images, videos, and other files in your phone.

Insert the microSD Card



1. Remove the back cover and locate the microSD™ slot (refer to the image above).
2. Insert the microSD™ card with the label side facing upwards and the gold contact area downwards. Then gently push in until it clicks into the slot. If you insert the card in the wrong direction, it may damage your phone or your card.

Note: Be sure to use only recommended microSD cards (up to 32GB). Using non-recommended microSD cards could cause data loss and damage your phone.

Remove the microSD Card

1. Remove the back cover and locate the microSD™ card slot. Then gently pull the exposed edge of the microSD™ card to remove it.
2. Replace the back cover.





Note: You can easily damage the microSD card and its adapter by improper operation. Please be careful when inserting, removing, or handling them.

DO NOT remove a microSD card while files are being accessed or transferred. Doing so can result in loss or damage of data.

Make sure your battery is fully charged before using the microSD card. Your data may become damaged or unusable if the battery runs out while using the microSD card.





Format Memory Card

Formatting a microSD card (memory card) permanently removes all files stored on the card.

1. With the microSD card inserted, touch  > **Main Menu**  > **Tools**  > **Mass Storage**  > **Format Memory Card**. A warning will be displayed.
2. If you are sure you wish to remove all the files from your microSD card, touch **Yes**.

Memory Info





You can view how much memory is being used and is available on your microSD card.

- With the microSD card inserted, touch  > **Main Menu**  > **Tools**  > **Mass Storage**  > **Memory Info**. The used and available memory space will be displayed.

Note: The formatting procedure erases all the data on the microSD card, after which the files CANNOT be retrieved. To prevent the loss of important data, please check the contents before you format the card.



Your Home Menu

Your phone offers you the option of customizing the Home menu with the most frequently used menus for direct access.

1. Touch  to open the Home menu.
2. Touch **Add** . (Main menus are displayed.)
3. Touch  to the right of a menu option to add that menu option to your Home menu. To navigate to a specific submenu, touch a menu option repeatedly until you see the submenu you want and touch .
4. When you finish selecting menus to add, touch **Done**.

Get to Know the Touchscreen

Your phone is equipped with a touchscreen for easy access to your favorite functions and features. Touch key sensors are very sensitive and require only a light touch — you don't need to press them forcefully to use them. Pressing touch keys too hard may damage the touch keypad.

- Use the tip of your finger to touch the center of a touch key. If you touch off-center it may activate an adjacent key instead.
- The touchscreen is automatically locked when the backlight is off. To lock manually, press .
- To unlock the touchscreen, press and hold .

WARNING: Don't place anything heavy on the touchscreen. Be careful not to scratch the touchscreen with sharp objects. Do not store your phone in extreme conditions (places that are too humid, hot, or cold), or around chemicals, which may change the cosmetic or functional features of your phone.

Navigate Through the Menus

It's easy to navigate through your phone's menus using the touchscreen.

- Touch  > **Main Menu**  to access menus.




Touchscreen Navigation

To scroll through lists, touch the screen and slide your finger up the screen as shown in the following figure. The list will move up so more items are visible. To display the top of the list again, slide the screen down.



To select an item, touch it on the menu.

For example, to view your text messages:

1. Touch  and then **Main Menu**  to access the main menu.
2. Touch **Messaging** .
3. Touch **Messages** (If you have any text messages, they are displayed).

Back Up Within a Menu

It's easy to go back to a previously accessed menu or return to standby mode. To go to the previous menu:

- Touch .

To return to standby mode:



















- Touch .























Status Bar















Your phone's Status Bar provides information about your phone's status and options. This list identifies the symbols you'll see on your phone's Status Bar:

Tip: To view a list of your phone's icons and descriptions, from the Home screen touch  > **Main Menu**  > **Settings**  > **Phone Info**  > **Icon Glossary**.

Status Icons

Icon	Status
	1x Signal Strength – Shows your current 1xRTT signal strength. (the more bars there are, the stronger the signal is)
	No Service – Your phone cannot find a usable signal.
	Wi-Fi Signal Strength – Shows your current Wi-Fi signal strength (the more bars there are, the stronger the signal is)
	1x Service Activated – Indicates that Virgin Mobile 1xRTT data service is available. When active, the icon is animated.
	1x Service Deactivated – Indicates that Virgin Mobile 1xRTT data service is deactivated.
	1x Service Unavailable – Data service is currently unavailable.
	Airplane Mode – Indicates that the phone is in Airplane/ Mode.
	Full Battery – Shows your current battery charge level. (Icon shown is fully charged.)
	Low Battery – Shows that the battery is low.
	Ringer Only – Indicates that the ringer only is set for the call alert.
	Vibrate Only – Indicates that the ringer volume is set to vibrate only.
	1 Beep – Indicates that one beep is set for the call alert.
	1 Beep & Vibrate – Indicates that one beep and vibration is set for the call alert.
	Vibrate All – Indicates that the ringer volume is set to vibrate all.
	Ringer Off – The ringer is set to off.
	Silence All – Indicates all sounds are turned off.
	Ringer & Vibrate – Indicates that the ringer and vibrate mode is set.
	Bubble Icon – Indicates you have missed alerts such as voicemail, missed calls, new messages, scheduled events, or other alerts.

Icon	Status
	Sent Message – Indicates the message is sent.
	Received Message – Indicates the message is received.
	Recipient – Indicates the recipient field.
	File Attachment – Indicates the file attachment field.
	File Attached – Indicates a file is attached.
	Audio file attached – Indicates an audio file is attached.
	Voice file attached – Indicates a voice file is attached.
	Calendar file attached – Indicates a calendar file is attached.
	Contact file attached – Indicates a contact file is attached.
	Location On – Your phone's location feature is on and available for location-based services.
	Location Off – Your phone's location feature is off. Your location is available only for 9-1-1.
	TTY – Indicates your phone is operating in TTY mode.
	Speaker – Indicates that the speaker is activated.
	Bluetooth Enabled (Hidden) – Indicates that the Bluetooth function is enabled but hidden from other devices.
	Bluetooth Enabled (Visible) – Indicates that the Bluetooth function is enabled and is visible to other devices.
	Bluetooth Connected – Indicates that the Bluetooth function is connected.
	Bluetooth Connected (Mono/Stereo Headset) – Indicates that the Bluetooth function is connected to a mono or stereo headset.
	Bluetooth Connected (Stereo Speaker) – Indicates that the Bluetooth function is connected to a stereo speaker.
	Alarm Clock – Indicates that an alarm is activated.
	Missed Calls – Indicates missed calls.
	Incoming Calls – Indicates incoming calls.
	Outgoing Calls – Indicates outgoing calls.



Icon	Status
	Camera/Picture – Indicates camera mode.
	Camcorder/Video – Indicates camcorder mode.
	1 Background Application – Indicates that one application is active.
	2 Background Applications – Indicates that 2 applications are active.
	Camera Resolution 2MP – Indicates that the camera resolution is set to 2M.
	Camcorder Resolution QVGA – Indicates that the camcorder resolution is set to QVGA.
	Camera Resolution High – Indicates that the camera resolution is set to High.
	Camera/Camcorder Resolution Med – Indicates that the camera/camcorder resolution is set to Medium.
	Camera/Camcorder Resolution Low – Indicates that the camera/camcorder resolution is set to Low.
	Zoom – Allows you to zoom in and out from Camera/Camcorder.
	Self Timer – Allows you to activate the timer from Camera/Camcorder.
	Capture – Allows you to capture a picture or video from Camera/Camcorder.
	Color Tone – Allows you to adjust the color tone from Camera/Camcorder.
	Night Mode Setting – Allows you to adjust night brightness for better quality from Camera/Camcorder.

Enter Text With the On-screen Keyboard

Your phone provides convenient ways to enter letters, numbers, and symbols whenever you are prompted to enter text (for example, when adding a Contacts entry or when using text messaging).



Select a Text Input Mode









1. From a screen where you can enter text, touch  to change the text input mode.
2. Select one of the following options:
 - **Predictive** to enter text by predicting words when you begin typing.
 - **Abc** to use multi-touch entry – touch  once for “a,” twice for “b”, three times for “c”, four times for “2”.
 - **123** to enter numbers by touching the numbers on the keypad.
 - **Symbols** to enter symbols.
 - **Emoticon** to enter “emoticons.”
 - **Smileys** to enter smileys.


Tip: When entering text, touch  to change letter capitalization (Abc > ABC > abc).

ABC Mode

In **Abc** mode, also known as multi-touch entry, you touch keys one, two, three, or four times to enter the letters you see on the keypad. For example, touch  once for “a,” twice for “b”, or three times for “c”; or touch  once for “p,” twice for “q,” three times for “r,” or four times for “s.”

1. Select **Abc** mode. (See [Select a Text Input Mode](#).)
2. Touch the corresponding keys repeatedly until the correct letter appears. (For example, to enter the word “Bill,” touch  twice,  three times,  three times, and  three times again.)

- If you make a mistake, touch  to erase a single character. Touch and hold  to erase an entire word.

By default, the first letter of an entry is capitalized and the following letters are lowercased. You can change the letter case using .

Enter Numbers, Symbols, Emoticons, Smileys and Preset Messages

Use your phone's keypad to enter numbers, symbols, emoticons, smileys, or to choose from preset messages.

To enter numbers:

- Select the **123** mode and touch the appropriate key. (See [Select a Text Input Mode.](#))

To enter symbols:

- Select the **Symbols** mode. (See [Select a Text Input Mode.](#)) To enter a symbol, touch the appropriate key indicated on the display.

To enter “emoticons” (graphics):

- Select the **Emoticon** mode and touch the appropriate key. (See [Select a Text Input Mode.](#))

To enter smileys (text):

- Select the **Smileys** mode and touch the appropriate key. (See [Select a Text Input Mode.](#))



To enter preset messages:

1. Touch **Preset Msgs** at the top right corner of the screen.
2. Select the message you want by touching it.

Note: Preset messages make composing text messages easier by allowing you to enter quick messages, such as “Meet me at,” or a customized message of your own. (For more information on preset messages, please see [Manage Preset Messages.](#))

Voicemail

Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. You should set up your Virgin Mobile Voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access.


1. Touch  to open the dial pad.
2. Touch and hold  to dial your voicemail.

3. Follow the system prompts to:
 - Create your password.
 - Record your name announcement.
 - Record your greeting.

Note: Voicemail Password - Virgin Mobile strongly recommends that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

Voicemail Notification

There are several ways your phone alerts you to a new voicemail message.

- By displaying a message on the screen.
- By sounding the assigned ringer type.
- By displaying a Voicemail bubble  on the screen.

Note: Your phone accepts messages even when it is turned off. However, your phone notifies you of new messages only when it is turned on and you are in a Virgin Mobile service area.





Retrieve Your Voicemail Messages

You can retrieve and review your messages directly from your wireless phone or from any other touch-tone phone. To dial from your wireless phone, either speed dial your voicemail or use the menu keys.

Using One-Touch Message Access


- Touch , then touch and hold . (Your phone will dial your voicemail box.)

Using the Menus on Your Phone to Access Your Messages

1. Touch  > **Main Menu**  > **Messaging** .
2. Touch  next to the **Voicemail** menu to listen to your messages.

Note: You are charged for airtime minutes when you are accessing your voicemail from your wireless phone.

Using Another Phone to Access Messages

1. Dial your wireless phone number.
2. When your voicemail answers, touch .

3. Enter your password.

Tip: When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press 4 during the header.




Phone Calls

With the Virgin Mobile National Network and your phone, you can enjoy clear calling across the country.

Make Phone Calls

You can make calls on your phone using the on-screen dial pad.



1. Touch  and enter a phone number using the dial pad. (If you make a mistake while dialing, touch  to erase the numbers.)
2. Touch **Talk** or touch .
3. To end the call, touch **End Call**.

Tip: To redial other recent numbers, touch , touch the desired number, and **Call**.

You can also place calls from your phone by speed dialing numbers from your [Contacts](#).

Dialing Options

When you enter numbers you will see a variety of dialing options displayed on the phone's screen.

To initiate an option, touch the corresponding key.

- **Save:** Enter a seven-digit or ten-digit number (phone number and area code) and touch **Save** to save the phone number in your Contacts. See [Save a Phone Number](#).

- **Contact Details:** Displays Contacts details for numbers that are already saved in the phone.
- **Send Msg:** Enter a seven-digit or ten-digit number and touch this to quickly send a message to the number.
- **Pause:** Enter digits and touch this to enter a pause within a number string. See [Dial and Save Phone Numbers With Pauses](#)

Tip: To speed dial a phone number, touch and hold the speed dial number. If the speed dial number is two digits, enter the first digit, and then touch and hold the second digit. For information on setting up speed dial numbers, see [Assign Speed Dial Numbers](#).

Receive Phone Calls

The following instructions show you how to answer incoming calls, mute the ringer on incoming calls, reject incoming calls, send calls directly to voicemail, or reject a call and send a text instead.

Answer an Incoming Call

1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)
2. Touch **Answer**.

– or –

Touch and drag the toggle key to **Answer**.

Your phone notifies you of incoming calls in the following ways:

- The phone rings or vibrates.
- The status light flashes.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry's name is displayed. You may also see the caller's phone number, if available.

Incoming Call Options

You also see the following options if your phone is on standby. To select an option, touch the corresponding touch key.

- **Silence** to mute the ringer.
- **Send to Voicemail** to send the call to voicemail.

- **Ignore with Text** to send a text message. You can send the preset message or write a new one.
- **Answer** to answer the call.

Ending a Call

- Touch or drag the toggle key to **End Call**.

Missed Call Notification

When you do not answer an incoming call, your screen displays the Missed Call log in a bubble on the Home screen.

- Touch the entry. To dial the phone number, touch **Call**. To send a message, touch **Send Msg**.

Call Emergency Numbers

You can place emergency calls to 9-1-1, even if your account is restricted.

Note: When you place an emergency call, your phone automatically enters Emergency mode.

To call the 9-1-1 emergency number:

Touch  and dial    **Talk**.

During an emergency call, you will see a variety of options displayed on the screen.

To initiate an option, touch the following:

- **My Phone#** to display your phone number during an emergency call.
- **Speaker** to activate speakerphone mode. If you are in speakerphone mode, the option is displayed as **Speaker Off** to deactivate.
- **Dial Pad** to display the dial pad.
- **More** to access the following options:
 - **Phone Info** to check the phone number, version, etc.
 - **Cancel** to close the pop-up menu.

To exit Emergency mode:

1. Touch **End Call** to end a 9-1-1 call.
2. Touch **Exit** to exit from the Emergency mode.

Enhanced 9-1-1 (E911) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available.

When you place an emergency 9-1-1 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

Important: Always report your location to the 9-1-1 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your phone.

In-Call Options

Several in-call features are available as options during a call. To select an option, touch the corresponding touchkey. The following options may be available:

- **Mute** to mute the microphone. Touch **Unmute** to unmute the microphone.
- **Speaker** to activate speakerphone mode. If you are in speakerphone mode, the option is displayed as **Speaker Off** to deactivate.


WARNING: Because of higher volume levels, do not place the phone near your ear during speakerphone use.

- **Dial Pad** to display the dial pad.
- **End Call** to end the call.
- **More** to access the following options:
 - **Save** to save a phone number in your Contacts. See [Save a Phone Number](#).
 - **Contact Details** to display the contact details (if the contact is saved in the Contacts).
 - **Main Menu** to display the phone's main menu.
 - **3-Way Call** to initiate a 3-way call.
 - **Contacts** to display your Contacts list.
 - **Voice Memo** to record the current conversation.
 - **Phone Info** to check the phone number, version, and other information.
 - **Cancel** to close the pop-up menu.

Save a Phone Number

You can store 600 Contacts entries with up to seven phone numbers per Contact in your phone. Each entry's name can contain 64 characters. Your phone automatically sorts the Contacts entries alphabetically. For more information, see [Contacts](#).

To save a number from standby mode:

1. Touch  to display the dial pad.
2. Enter a phone number.
3. Touch **Save**.
4. Touch **New Entry** for a new contact or **Existing Entry** to add a number to an existing contact.
5. Touch a label for the number (**Mobile, Home, Work, Pager, Fax, or Other**).
6. Touch the **Enter Name** field and enter the new contact name using the touch keypad.





– or –

Search an existing contact name and touch it to save the new number.

7. Touch **Done** to save the new entry.

Find a Phone Number

You can find a phone number by searching Contacts for entries by name.


1. Touch  > . The Contacts list is displayed.
2. Touch  and enter the first letter or letters of an entry. (The more letters you enter, the more specific the search.) To display an entry, touch it.
3. To dial a number, touch **Call** or touch .

Dial and Save Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

Note: You can have multiple pauses in a phone number.

To dial or save phone numbers with pauses:

1. Touch  and enter the phone number.
2. Touch **Pause**.

3. Enter additional numbers.
4. Touch **Talk** to dial the number.

– or –



Touch **Save** to save the number in your Contacts.

Abbreviated Dialing



Abbreviated Dialing is similar to speed dialing. You can use either of the following abbreviated dialing features.

- **Contacts Match** – Retrieve any number saved in your Contacts by entering any consecutive three digits of the number. Touch **Talk** to dial the retrieved number.
- **Prepend** – Prepend the first five or six digits (for example, the area code and prefix) to any four or five digits you enter. Touch **Talk** to dial the resulting number.

To place a call using Contacts Match Abbreviated Dialing:



1. Touch  and enter three to six digits of a Contacts entry's phone number. The numbers in your Contacts list that contain matches will display.
2. Touch  to display the details.
3. Touch the contact you want to call and then touch **Talk**.

To place a call using Prepend Abbreviated Dialing:

1. Touch  and enter the last four or five digits of the phone number. The numbers in your Contacts list that contain matches will display.
2. Touch  to display the details.
3. Touch the number and touch **Talk**.

Dial From the Contacts List

You can dial a phone number directly from your Contacts list.

1. Touch  > .
2. Touch the entry you want to call and touch **Call**.
3. If multiple numbers are saved in the Contact entry, touch **Contact Details** then the number you wish to dial.

Speed Dialing

You can store up to 98 numbers in your phone's speed dial memory. Dial speed dial entries using one key touch for locations 2–9 or two key touches for locations 10–99.

To use One-Touch Dialing for speed dial locations 2–9:

- Touch and hold the appropriate key for approximately two seconds. The display confirms that you have dialed the number when it shows “Connecting...”.

To use Two-Touch Dialing for speed dial locations 10–99:

1. Touch the first digit.
2. Touch and hold the second digit for approximately two seconds. The display confirms that you have dialed the number when it shows “Connecting...”.

Plus (+) Code Dialing

When placing international calls, Plus Code Dialing automatically enters the international access code for your location (for example, 011 for international calls made from the U.S.).

1. Touch **0 +** until you see a “+” on the display screen.
2. Dial the country code and phone number, and then touch **Talk**. The phone automatically prepends the access code for international dialing, followed by the country code and phone number.

Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, follow these steps.

1. Touch  >   .
2. Enter a phone number.
3. Touch **Talk**

To permanently block your number, call Virgin Mobile Customer Service.

Call Waiting




When you're on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode).

To respond to an incoming call while you're on a call:

- Touch . This puts the first caller on hold and answers the second call.


To switch back to the first caller:

- Touch  again.

Note: For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by entering  *  7 PORS  0 + before placing your call. Call Waiting is automatically reactivated once you end the call.

Make a 3-Way Call

With 3-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.





1. Enter a number and touch .
2. Once you have established the connection, touch **More > 3-Way Call**.
3. From the options that appear at the top of your screen select a contact from your Contact List, Recent History, or enter a number and touch **Talk**.
4. When you're connected to the second party, touch **Join** to begin your 3-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.






Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when you have activated Call Forwarding.

To activate Call Forwarding:

1. Touch  >  *  7 PORS  2 ABC .
2. Enter the area code and phone number to which you want your calls forwarded.
3. Touch **Talk**. You will see a message and hear a tone to confirm the activation of Call Forwarding.

To deactivate Call Forwarding:

1. Touch  >  *  7 PORS  2 ABC  0 + .
2. Touch **Talk**. You will see a message and hear a tone to confirm the deactivation.



Note: You are charged a higher rate for calls you have forwarded.

History

Recent History is a list of the last 60 phone numbers (or Contacts entries) for calls you placed, accepted, or missed. Recent History makes redialing a number fast and easy. It is continually updated as your phone automatically adds new numbers to the beginning of the list and removes the oldest entries from the bottom of the list.

Each entry contains the phone number (if it is available) and Contacts entry name (if the number is in your Contacts). Duplicate calls (same number and type of call) may only appear once on the list.

View Recent History

1. From standby mode, touch  > .
2. Touch an entry.

Note: History records only calls that occur while the phone is turned on. If a call is received while your phone is turned off, it will not be included in history. If you return a call from the voicemail menu, it will not be included in your phone's history.

Recent History Options

Your Recent History menu options include calling, sending a message, viewing the history of a caller, saving a number to contacts, and viewing contact details.

Touch a entry to access the following options:

- **Call** to dial the entry.
- **Send Msg** to send a message.
- **History** to view all the history of the caller or receiver.
- **Save Contact** to save the number if it is not already in your Contacts. (See [Save a Number From Recent History](#).)
- **Contact Details** to view the contact information (if the number has already been saved to Contacts).
- Touch **Delete** at the top right corner of the screen to delete multiple or all Recent History entries.

Make a Call From Recent History

The Recent History list lets you quickly place calls to recent incoming, outgoing, or missed numbers.

1. From standby mode, touch  > .

2. Scroll through the History entries and touch  to dial the entry.

Note: You cannot make calls from History to entries identified as **No ID** or **Restricted**.

Save a Number From Recent History

Your phone can store up to 600 Contacts entries. Contacts entries can store up to a total of seven phone numbers, and each entry's name can contain 64 characters.

1. Touch a Recent History entry and then touch **Save Contact**.
2. Select **New Entry** to create a new Contacts entry for the number or **Existing Entry** to save the number to an existing entry.
3. Touch the phone label to select it (**Mobile**, **Home**, **Work**, **Pager**, **Fax**, or **Other**).
4. Touch the **Enter Name** field and enter the new contact name using the touch keypad, and then touch **Done**.

– or –




Search an existing contact name and touch it to save the new number.

5. Touch **Done** to save the new entry.

Note: You cannot save phone numbers already in your Contacts or from calls identified as **No ID**, **Restricted** or **Unavailable**.



Prepend a Number From Recent History

If you need to make a call from Recent History and you are outside your local area code, you can add the appropriate prefix by prepending the number.

1. From standby mode, touch  > .
2. Touch a History entry and then touch **History**.
3. Touch an entry and then touch **Prepend**.
4. Enter the prefix and touch  to call the number.

Erase Recent History

You can erase one or all of your history entries from the Recent History list.

1. From standby mode, touch  > .
2. Touch **Delete** at the top right corner of the screen and select **Delete Multiple** or **Delete All**.

3. Touch **Delete Multiple** and select the entries you want to erase.

– or –



If you are certain you want to erase all the History entries, touch **Delete All**.

Contacts

The Contacts application lets you add and edit contacts, assign speed dial numbers, assign ringers and pictures to entries, and use Hello UI.

Add a New Contacts Entry

Your phone can store up to 600 Contacts entries. Contacts entries can store up to a total of 7 phone numbers, and each entry's name can contain 64 characters.


1. From standby mode, touch  > **Contacts** .
2. Touch **Add New > New Contact**.
3. Touch the **Enter Name** field, enter the new contact name using the touch keypad and then touch **Done**.
4. Touch the **Add Number** field, enter a phone number, and then touch **Done**.
5. Touch a phone label to select it (**Mobile, Home, Work, Pager, Fax, or Other**).
6. Scroll down to additional fields and enter or edit information as desired.
7. Touch **Done** to save the entry.

After saving the number, your phone displays the Contacts list. (See [Contacts Entry Options](#).)

Save a Phone Number

You can save a phone number to Contacts directly from the phone dial pad.

To save a number from standby mode:

1. Touch  to display the dial pad.
2. Enter a phone number.
3. Touch **Save**.
4. Touch **New Entry** for a new contact or **Existing Entry** to add a number to an existing contact.
5. Touch a phone label to select it (**Mobile, Home, Work, Pager, Fax, and Other**).
6. Touch the **Enter Name** field, enter the new contact name using the touch keypad, and then touch **Done**.

– or –



Search an existing contact name and touch it to save the new number.

7. Touch **Done** to save the new entry.

Contacts Entry Options

Once you've stored a Contact entry, you can add details such as phone numbers, add email addresses, URL, default ringers, postal address, or even the contact's birthday.

To display a Contacts entry:

1. From standby mode, touch  > **Contacts** .
2. Touch an entry and then touch **Contact Details**.
3. Touch **Edit** at the top right corner of the screen. Touch one of the following available fields to enter information.
 - **Add Number** to add a phone to the entry.
 - **Add Email** to add an email address to the entry.
 - **Add URL** to add a website's URL to the entry.
 - **Default Ringer** to assign a preprogrammed or downloaded ringer.
 - **Default Vibrate Type** to assign a vibration type for incoming calls from the contact.
 - **Enter Address** to add an address.
 - **Enter Birthday** to add a birthday.
 - **Enter Memo** to add a note or other information.
 - **Enter Job Title** to add a job title.
 - **Enter Company** to add a company.
 - **No Secret/Secret** to hide or unhide an entry's phone number(s).

Edit a Contacts Entry

Editing a Contact's entry is quick and easy.

1. Display a Contacts entry and touch **Contact Details** (see [Contacts Entry Options](#).) then touch **Edit** at the top right corner of the screen.
2. Highlight the information you wish to edit (**Name**, **Ringer**, etc.).
3. Add or edit the information and touch **Done** (if applicable).

4. Touch **Done** to save your changes.

Add a Number to a Contacts Entry

You can add up to seven phone numbers to a Contact entry.



1. Display a Contacts entry and touch **Contact Details**. (See [Contacts Entry Options](#).)
2. Touch **Edit** at the top right corner of the screen and then touch the **Add Number** field.
3. Enter the new phone number and touch **Done**.

Note: To add a pause, touch **Pause** and enter additional numbers.

4. Touch a label for the number.
5. Touch **Done** to save the new number.

Edit a Contacts Entry's Numbers



Edit a contact entry's phone numbers using the edit option.

1. Display a Contacts entry and touch **Contact Details** (see [Contacts Entry Options](#).) then touch **Edit** at the top right corner of the screen.
2. Touch a number.
3. Touch  to clear one digit at a time or touch and hold  to erase the entire number.
4. Re-enter or edit the number and touch **Done**.
5. Touch **Done** to save the number.

Assign Speed Dial Numbers

Your phone can store up to 98 phone numbers in speed dial locations. (For details on how to make calls using speed dial numbers, see [Speed Dialing](#).)



To assign a speed dial number to an existing phone number:

1. From standby mode, touch  > **Contacts** .
2. Touch **More** > **Settings** > **Speed Numbers**.
3. Touch an available speed dial location.

Note: To move below, touch the scroll thumb tag and drag to the desired location.

4. Touch a contact and select a phone number if necessary. A confirmation is displayed.

To replace an already in-use speed dial location with a new phone number:



1. From standby mode, touch  > **Contacts** .
2. Touch **More** > **Settings** > **Speed Numbers**.
3. Touch a speed dial location to replace.

Note: To move to far below quickly, touch the scroll thumb tag and drag to the desired location.

4. Touch **Replace** and select the new phone number. (A confirmation is displayed.)


Note: To delete the speed dial number assigned, touch the speed dial location and select **Remove**.

Find Speed Dial Numbers

1. From standby mode, touch  > **Contacts** .
2. Touch **More** > **Settings** > **Speed Numbers**.
3. Scroll through speed dial entries. Speed dial numbers are displayed in numeric order.
– or –
Enter the number of a speed dial location using your keypad.
4. To display an entry, touch it.
5. To dial the entry, touch **Call**.

Select a Ringer Type for an Entry

Assign a ringer type to a Contacts entry so you can identify the caller by the ringer type. (See [Ringers](#).)

1. Display a Contacts entry (see [Contacts Entry Options](#)) and touch **Edit** at the top right corner of the screen.
2. Slide the screen up and touch the current ring type to display the Ringer menu.
3. Select a ringer menu, such as **Default Ringer**, **Downloaded Ringers**, **Other Ringers**, **No Ringer**, **My Videos**, **Voice Memo**, **My Audio** or **Assigned Media**.
4. Scroll through available ringers. To preview a ringer, touch .
5. Touch a ringer to select it.
6. Touch **Done** to save the new ringer type.



Assign a Picture to an Entry

Assign a picture to display each time a certain contact calls you.

1. Display a Contacts entry (see [Contacts Entry Options](#)) and touch **Edit** at the top right of the screen.
2. Touch an entry's current image or placeholder to display the Picture ID menu.
3. Select an option, such as **No Image**, **Take New Picture**, **My Photos**, **Downloaded Images**, or **Assigned Media**.
4. Touch a picture and touch **Assign** to assign it.
 - If you selected **Take New Picture**, the camera will launch so that you can take a new picture. (See [Take Pictures](#) for details.)
 - If you selected **My Photos**, you may need to select **In Phone** or **Memory Card** to find the picture you want to use.
5. Touch **Done** to save the assigned picture.

Create a Group

Create a group to send a message to the members of a group at the same time. Created groups also will be shown in Contacts in alphabetical order.

1. From standby mode, touch  > **Contacts** .
2. Touch **Add New** and select **New Group**.
3. Touch each member to assign to the group. When multiple phone numbers or email addresses are saved for a Contacts entry, touch the phone number or email address you wish to associate with that entry.
4. After selecting all members, touch **Continue**.
5. Touch the **Enter Group Name** field, enter a name for the new group, and then touch **Done**.
6. Touch **Done** once more to save the group.

Find Contacts Entries

Use the search tool to find contact entries by name or by group.

Find Contacts by Name


1. From standby mode, touch  > **Contacts** .

2. Scroll through all of the entries.

– or –

To quickly move up or down the list alphabetically, touch and hold the thumb tab located along the right side and drag to it to the desired letter.

– or –



Touch  and enter the first letter or letters of a name (such as “dav” for “Dave”). The more letters you enter, the more your search narrows.

3. To display an entry, touch it.
4. To dial the entry’s default phone number, touch **Call**.

– or –

To close the entry display, touch the entry again.




Find Group Entries

1. From standby mode, touch  > **Contacts** .
2. Scroll through the Contacts list. To display entries belonging to a group, touch the group and then **Group Details**.

Secret Contacts Entries

You can designate a contact entry as Secret and, if you choose, hide it from the Contacts list. When you set to hide secret contact entries, they will not be shown in the Contacts list.

To make an entry secret:

1. From standby mode, touch  > **Contacts** .
2. Display a contact and then touch **Contact Details**.
3. Touch and slide the **Secret** switch to **ON**.
4. Touch  to go back to Contacts list.
5. Touch **More** > **Settings** > **Hide Secret**.
6. Enter the lock code to hide the contact entries set as secret.




To make an hidden entries public:

1. On the Contacts list, touch **More > Settings > Show Secret**.
2. Enter the lock code. The contact will reappear on your contacts list.

Hello UI

Add your favorite contacts to groups that you can access quickly with a few keystrokes. You can create up to four groups with six members in each group.

Customize Hello UI

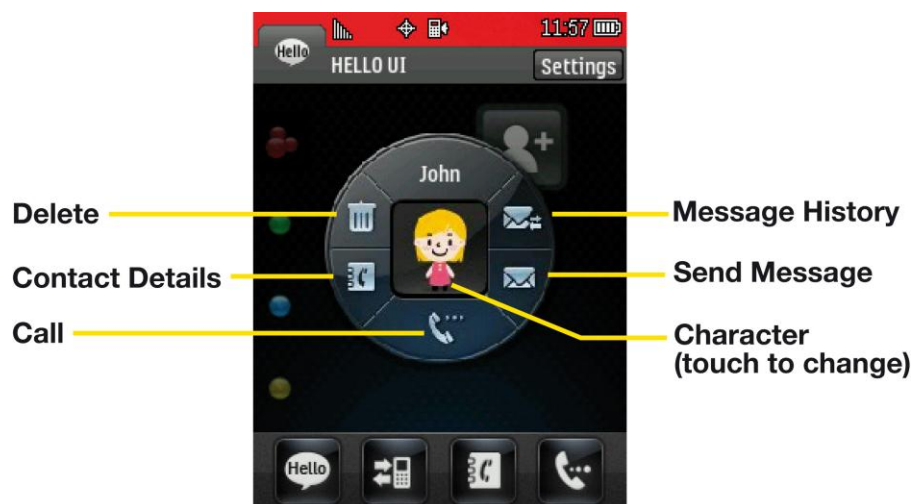
1. From standby mode, touch  and touch .
2. Touch  to add a contact.
3. Touch each contact you want to assign to the group.
4. After making your selections, touch **Done**.

To change to a seasonal theme:




1. While in the Hello UI screen, touch **Settings** at the top right corner of the screen and touch **Theme**. The following options are available.
 - Touch and slide the **Auto Theme** button to **ON** to allow automatic updating to the theme.
 - Touch **Theme** and use the arrows to scroll through the themes.
2. Touch **Done**.

Hello UI Contacts Options:

- Touch a Contact on Hello UI.



Send a Message to Selected Group Members

1. From standby mode, touch  and touch .
2. Using your finger, draw a line around the group members you wish to include.
3. Touch the envelope icon (for example, -- the number on the icon shows how many members were included).
4. Touch the text field to enter a message or use the preset messages, symbols, smileys, or emoticons.
 - To type a message, use the touch keypad. (See [Entering Text](#).)
 - To use a preset message, touch **Preset Msgs** in the upper right corner and then touch a message to enter.
 - To enter a symbol, an emoticon, or a smiley:
 - On the touch keypad: Touch **Abc** and select Symbols, Emoticons, or Smileys. Touch a desired symbol, emoticon, or smiley. (See [Enter Numbers, Symbols, Emoticons, Smileys and Preset Messages](#).)
5. Touch **Done**.
6. To add attachments, touch **Add Attachment** for the available options.
7. Review your message and touch **Send**. You may select additional messaging options by touching **More** to add subject, set the callback number, or save it as draft.

Note: If an attachment or subject is added to a text message, the message type will change to MMS and you will be charged accordingly. (See [Send Pictures and Videos From Messaging](#).)

Accounts and Messaging

With Virgin Mobile service and your phone's messaging capabilities, you can always stay in touch through messaging, and social networking accounts.

Text and Multimedia Messaging



With your phone's messaging features, you can send and receive instant text messages (SMS), or multimedia messages (MMS) that can include video and audio, between your wireless phone and another messaging-ready phone. When you receive a new message, it will automatically display a notification on your phone's screen.

In addition, text messaging includes a variety of preset messages, such as "Call me" and "I have to work late" that make composing messages fast and easy. Use your phone to customize your own preset messages (up to 100 characters).

Note: See your service plan for applicable charges for text messaging.

Compose Text/MMS

These instructions explain how to compose text and MMS on your phone.

1. Touch  > **Send Message** .
2. Select an entry method:
 - **New Addr** to use the keypad enter a wireless phone number or email address of the recipient directly.
 - **Go to Contacts** to select a recipient from your Contacts. (Qualifying Contacts entries must contain a wireless phone number or an email address.)
3. Touch **Continue** when you have finished entering recipients. (You may include up to 40 recipients per message.)
4. Enter a message or use the preset messages, symbols, smileys, or emoticons.
 - To type a message, use your touch keypad to enter your message. (See [Entering Text](#).)
 - To use a preset message, touch **Preset Msgs** in the upper right corner and then touch a message to enter.
 - To enter a symbol, an emoticon, or a smiley:

- On the touch keypad: touch **Abc** and select **Symbols**, **Emoticons**, or **Smileys**. Touch a desired symbol, emoticon, or smiley. (See [Enter Numbers, Symbols, Emoticons, Smileys and Preset Messages](#).)
5. To add attachments, touch **Add Attachment**.
 6. Review your message and touch **Send**. You may select additional messaging options by touching **More** to add subject, set the callback number, or save it as draft.

Note: If an attachment is added to a text message, it will be automatically convert to MMS and you will be charged accordingly. (See [Send Pictures and Videos From Messaging](#).)

Access Text/MMS

Accessing text or MMS on your phone is as simple as touching the notification bubble on your screen.

To read an text/multimedia message:

- When you receive a text/MMS, you will see a notification bubble on your phone's status bar. Touch the bubble to display the message bubbles on the home screen, then touch the desired bubble to see the entire message.





To reply to a text/MMS:

1. While the message is open, touch **Reply**.
2. Follow steps 4-6 under [Composing Text/MMS](#) to complete and send your reply.

Messaging Settings





Messaging settings allow you to decide how you would like to be notified of new messages, to create a signature with each sent message, and to create your own preset messages.

Callback Number

1. Touch  > **Main Menu**  > **Messaging**  > **Settings**  > **Callback Number**.
2. Select **None**, **My Phone Number**, or **Other**. (If you select Other, enter a number and touch **Save**.)

Manage Preset Messages

Your phone is loaded with 20 preset messages to help make sending text messages easier. Customize or delete these messages, such as "Where are you?" "Let's get lunch," and "Meet me at" to suit your needs, or add your own messages to the list. To edit or delete a preset message:

1. Touch  > **Main Menu**  > **Messaging**  > **Settings**  > **Preset Messages**. You will see the list of preset messages.





2. Touch a message you want to edit or delete.
3. Touch **Edit**, edit the message (see [Entering Text](#)), and touch **Save**.

– or –

Touch **Delete** to delete the message. Touch **Cancel** to cancel the deletion.





Note: To delete multiple messages, touch **Delete** on the top right corner of the screen when the list of preset messages displays. Then select **Delete Multiple** or **Delete All**.

To add a new preset message:

1. Touch  > **Main Menu**  > **Messaging**  > **Settings**  > **Preset Messages**. You will see the list of preset messages.
2. To add a new message, touch **Add New**.
3. Enter your message and touch **Save**. Your new message will be added to the beginning of the list.

To Add a Customized Signature

You can add a customized signature to each message you send.

1. Touch  > **Main Menu**  > **Messaging**  > **Settings**  > **Signature**.
2. Select **Custom**. (If you do not wish to attach a signature, select **None**.)
3. Enter a signature and touch **Save**.

Social Networking

Stay in touch on the go with all your social networking accounts. Post updates on Facebook and Twitter.

To access Facebook:

- Touch  > **Main Menu**  > **Social Networking**  > **Facebook** .

To access Twitter:

- Touch  > **Main Menu**  > **Social Networking**  > **Twitter** .




Apps and Entertainment

Take advantage of the applications and entertainment possibilities of your phone, including downloading games, ringtones, screen savers, and more.

Games, Ringtones, and More

You have access to a dynamic variety of downloadable content, such as games, ringtones, and other applications. (Additional charges may apply.) Follow the basic steps below to access and download these items.

Access the Download Menus

1. Touch  > **Main Menu**  > **My Stuff** .
2. Select a download category (**Games, Ringtones, Applications, or Ringback Tones**), and then select **Get New** if needed. The browser will start and take you to the corresponding download menu.

Select an Item to Download

You can search for available items to download in a number of ways:

- **Featured** displays a selection of featured items.
- **Categories** allows you to narrow your search to a general category. There may be several pages of available content in a list. Select **All** to view additional items.
- **Search** allows you to use your keypad to enter search criteria to locate an item. You may enter an entire word or title or perform a partial-word search.

Download an Item


Once you've chosen and highlighted an item, touch it to select it. You will see a summary page for the item including its title, cost, and expiration date. Links allow you to view the **Preview** page, to preview an item, **Description** page, which outlines the file size, description of the item, the vendor, and its version, and the **License Info** page, which details the price, license type, expiration, and terms of use.

To download a selected item:

1. From the information page, select **Buy**. The item will download automatically. When you see the **New Download** screen, you have successfully downloaded the item to your phone.

Note: If you have not previously purchased an item, you will be prompted to create your purchasing profile.

2. Select an option to continue:

- Select **Listen/Run** to listen to a ringtone, start a game or application. Your data session will end, and you will be redirected to the appropriate phone menu screen.
- Select **Assign As** to assign a ringtone to a phone function.
- Select **Shop** to browse for other items to download.
- Touch  to quit the browser and return to the Home Screen.

For complete information and instructions on downloading **Games, Ringtones, Applications,** and **Ringback Tones**, visit the Digital Lounge at virginmobileusa.com.

Web and Data

This section addresses your device's data connections and the built-in Web browser. Additional data-related features can be found in [Accounts and Messaging](#), [Apps and Entertainment](#), and [Tools](#).

Get Started With Data Services

With your Virgin Mobile service, you are ready to start enjoying the advantages of data services. This section will help you learn the basics of using your data services, including managing your user name, launching a data connection, and navigating the Web with your phone.





Your User Name

When you buy your phone and sign up for service, you're automatically assigned a user name, which is typically based on your name and a number, followed by "@virginmobilepcs.com". (For example, the third John Smith to sign up for Virgin Mobile data services might have jsmith003@virginmobileusa.com as his user name.)

When you use data services, your user name is submitted to identify you to the Nationwide Virgin Mobile Network. Your user name will be automatically programmed into your phone. You don't have to enter it.





Find Your User Name

If you aren't sure what your user name is, you can easily find it on your phone.

- Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Phone Info**  > **Phone#/User ID**.




Update Your User Name

If you choose to change your user name and select a new one online, you must then update the user name on your phone.

- Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Update Phone**  > **Update Profile**. To cancel, touch **Cancel** before completing the update.

Launch a Web Connection

You can launch your Web connection by touching the Web icon on your phone's main menu screen.

- Touch  > **Main Menu**  > **Web** . Your data connection starts and you see the VirginWebSM home page.

While connecting, you may see an animation and a “Connecting” message.

Data Connection Status and Indicators

Your phone displays the current status of your data connection through indicators at the top of the screen. The following symbols are used:



Your phone is on and is connected to the Virgin Mobile 1xRTT data network. When the arrows are animated, data is being transferred (for example, when you are opening a Web page) and you cannot receive calls. When the arrows are white, you are connected to the network but data is not currently being transferred (for example, when you are viewing a Web page that is completely open) and you can receive calls.

If you do not see an indicator, your phone does not have a current data connection. To launch a connection, see [Launch a Web Connection](#).

Navigate the Web

Navigating through menus and websites during a data session is easy once you’ve learned a few basics. Here are some tips for getting around:

Scrolling

As with other parts of your phone’s menu, you’ll have to scroll up and down to see everything on some websites.

To scroll line by line through websites:

- Touch and slide the screen up or down.

– or –

Touch and drag the scroll bar on the right of the screen.

Selecting

To select on-screen items:

- Touch a link and it will take you to that Web page.

Links, which are displayed as underlined text, allow you to jump to Web pages, select special functions, or even place phone calls.

To select links:

- Touch the linked text on your phone.

Going Back

To go back one page:

- Touch the  on your phone.






Browser Menu

Although the home page offers a broad and convenient array of sites and services for you to browse, not all sites are represented, and certain functions, such as going directly to specific websites, are not available. For these and other functions, you will need to use the browser menu. The browser menu offers additional options to expand your use of the Web on your phone.

Open the Browser Menu

The browser menu may be opened anytime you have an active data session, from any page you are viewing.

Options available under the browser menu include:

-  **Back** to go back to the previous Web page.
-  **Forward** to move to a previously viewed page (after having used Back option).
-  **Pages** to open a new page or view other opened pages.
-  **Options** to view your bookmarks, history, change your font size or other browser settings.
-  **Zoom** button provide for ability to zoom in and zoom out.

Go to a Specific Website


To go to a particular website by entering a URL (website address):

1. Touch the URL field.
2. Use your keyboard to enter a website address and touch .

Note: Not all websites are viewable on your phone.

Reset the Web Browser

If the Web browser seems to be malfunctioning or stops responding, you can usually fix the problem by simply resetting the browser.





1. While using the browser, touch **Options**  > **Browser settings** > **Advanced** > **Reset browser**.
2. Touch the options you want to reset, then touch **Reset selected items** if you still wish to continue.

Camera and Video

You can use the camera or camcorder to take and share pictures and videos. Your device comes with a 2.0 megapixel camera with an autofocus feature that lets you capture sharp pictures and videos.

Take Pictures

Taking pictures with your phone's built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button.

1. Touch  > **Main Menu**  > **Photos & Videos**  > **Camera**  to activate camera mode. Additional camera options are available through the camera mode options menu. See [Camera Mode Options](#) for more information.
2. Using the phone's display screen as a viewfinder, aim the camera lens at your subject.
3. Touch **Capture**. Your phone automatically saves the picture to the default storage area.
 - To return to camera mode to take another picture, touch **Camera**.
4. Touch **More** for more options:
 - **Send** to send your picture in a message. (See [Send Pictures and Videos](#).)
 - **Assign** to assign the picture as a:
 - **Main Screen** to use the picture as a screen saver.
 - **Picture ID** to display the picture for all incoming calls.
 - **Lock Screen** to use the picture as a lock screen.
 - **Delete** to delete the picture you just took.
 - **Go to Album** to go to the In Phone folder or Memory Card folder (if available) to review your saved pictures.
 - **Take New Picture** to return to camera mode to take another picture.

Assign Pictures


After taking a picture, assign it as a screensaver or as a picture ID for a Contacts entry.

1. Take a picture. (See [steps 1–3 in Take Pictures](#).)
2. With the picture displayed, touch **More** > **Assign**, and select an option.
 - **Main Screen** to assign the picture as a screensaver.

- **Picture ID** to assign the picture as a Picture ID to a Contacts entry:
 - **Contacts with No Picture** to assign the picture to all contacts that don't already have an assigned picture ID
 - **One Contact** to assign the picture to a particular contact
 - **Private/Unknown Numbers** to assign the picture to incoming calls from restricted or private numbers.
 - **Unsaved Numbers** to assign the picture for incoming calls from unsaved numbers.
- **Lock Screen** to assign the picture as a wallpaper to your lock screen.



Tip: You can also assign pictures from the [My Photos & Videos](#) menu. See [In Phone Folder and microSD Card Options](#).

Camera Mode Options

While in Camera mode, your options include color tone, image controls, fun frames, and a self-timer. In Camera mode, touch  to display additional camera options:

- **Color Tone** to adjust the color tone. Select **Normal**, **Black & White**, **Negative**, or **Sepia**. (The default setting is **Normal**.)
- **Image Controls** to select from the following options:
 - **Brightness** to select **Auto** or **Manual** brightness control. If you select **Manual** brightness, move the scroll bar up (increase) or down (decrease) to select a setting.
 - **White Balance** to adjust white balance based on changing conditions. Select from **Auto**, **Tungsten**, **Fluorescent**, **Sunny**, **Cloudy**, or **Manual**. If you select **Manual**, move the scroll bar left (decrease) or right (increase).
- **Fun Frames** to take a picture in a fun frame. Touch a frame style at the bottom of the screen to see how it will look full-screen; drag the screen left or right to see the next or previous frame.
- **Settings** to select **Resolution**, **Quality**, **Shutter Sound**, **Status Bar**, **Night Mode** or **Auto Review**. (See [Camera Settings](#) for details.)
- **Self Timer** to activate the camera's timer. (See [Self Timer](#) below.)
- **Zoom** to zoom in on a subject. (Not available at the highest resolution, see [Zoom](#).)
- **Go to Album** to go to the In Phone folder or Memory Card folder (if available) to review your saved pictures.
- **Camcorder Mode** to switch to video mode. (See [Record Videos](#).)

Self Timer

1. From Camera mode, touch  > **Self Timer**.
- or -
From Camera mode, touch .
2. Touch the length of delay you want the timer to use (**Off**, **5 seconds**, or **10 seconds**).
3. Touch **START** when you are ready to start the timer. A countdown is displayed in the middle of the screen.



To cancel the Self-timer after it has started:

- Touch **CANCEL**.

Note: While the Self-timer is active, some of the touch keys are disabled.

Zoom


This feature allows you to zoom in on an object when you take a picture. Depending on your resolution settings, you can adjust the zoom (15 levels).

1. From Camera mode, touch  > **Zoom**.
- or -
From Camera mode, touch .
2. Move the gauge bar left (zoom out) or right (zoom in).
3. Touch **Capture** to take the picture. Your phone automatically saves the picture in your default storage area.

Note: Zoom is not supported when the Resolution setting is 2MP (1600 x 1200).

Camera Settings





Customize the settings for your phone's camera.

1. From Camera mode, touch  > **Settings**.
2. Touch an option:
 - **Resolution** to select a picture's file size (**2MP**, **High**, **Med**, or **Low**).
 - **Quality** to select the picture quality setting (**Fine**, **Normal**, or **Economy**).

- **Shutter Sound** to select a shutter sound (**Shutter**, **Say Cheese**, **Ready 123**, or **Smile**).
- **Status Bar** to show or hide the Status Bar (**On** or **Off**).
- **Night Mode** to toggle the low-light setting (**On** or **Off**).
- **Auto Review** to select the Auto Review setting (**On**, **On(for 2 Seconds)**, **On(for 5 Seconds)** or **Off**).

Record Videos

In addition to taking pictures, you can record, view, and send videos with your phone's built-in video camera.

1. Touch  > **Main Menu**  > **Photos & Videos**  > **Camcorder**  to activate video mode. Additional video options are available through the video mode options menu. See [Video Mode Options](#).
2. Select **Video Mail** or **Long Video**.


Note: Video Mail can be at most 30 seconds in length or 600KB in size, otherwise, they cannot be uploaded, sent, or posted. The length of a Long Video is dependent on both the quality settings and storage type used (phone or memory card).

3. Using the phone's display screen as a viewfinder, aim the camera lens at your subject.
4. Touch **Record**.
 - To pause and then resume the recording, touch **PAUSE** > **RESUME**.
5. Touch **Stop** to stop recording. Your phone automatically saves the video in your default storage area.
6. Touch **More** for additional options:
 - **Play** to play the video that was just recorded.
 - **Assign** to assign the video as a ringer.
 - **Record New Video** to return to camcorder mode.
 - **Delete** to delete the video that was just recorded.
 - **Review My Videos** to go to the In Phone folder or Memory Card folder (if available) to review your saved videos.
 - **Cancel** to close the options menu.

- or -

- **Send** (only for **Video Mail** videos) to send the video. (See [Send Pictures and Videos From Messaging](#).)


Video Mode Options

While in Camcorder mode, you can choose from options such as color tone, image control, brightness, and the self-timer. In Camcorder mode, touch  to display additional camcorder options:

- **Color Tone** to adjust the color tone from **Normal**, **Black & White**, **Negative**, and **Sepia**. (The default setting is **Normal**.)
- **Image Controls** to select from the following options:
 - **Brightness** to select **Auto** or **Manual** brightness control. If you select Manual, move the scroll bar up (increase) or down (decrease) to select a setting.
 - **White Balance** to adjust white balance based on the different lighting conditions. Select from **Auto**, **Tungsten**, **Fluorescent**, **Sunny**, **Cloudy**, or **Manual** (10 levels).
- **Settings** to select **Resolution**, **Quality**, **Cue Sound**, **Status Bar**, **Video Length** or **Auto Review**. (See [Video Settings](#) for details.)
- **Self Timer** to activate the camcorder's timer.
- **Zoom** to zoom in on a subject. (See [Zoom](#).)
- **Go to Album** to go to the In Phone folder or Memory Card folder (if available) to review your saved videos.
- **Camera Mode** to switch to camera mode. (See [Take Pictures](#).)

Video Settings

Use the settings menu to quickly customize your phone's video settings.





1. From Camcorder mode, touch  > **Settings**.
2. Touch an option.
 - **Resolution** to select a video's file size (**QVGA**, **Med**, or **Low**).
 - **Quality** to select the video quality setting (**Fine**, **Normal**, or **Economy**).
 - **Cue Sound** to select a cue sound (**Cue 1**, **Cue 2**, or **Cue 3**).
 - **Status Bar** to show or hide the Status Bar (**On** or **Off**).
 - **Video Length** to select a video length (**Video Mail** or **Long Video**).
 - **Auto Review** to select the Auto Review setting (**On** or **Off**).

Store Pictures and Videos

Your phone's picture and video storage area is called My Photos & Videos. There are two folders in My Photos & Videos:

- **In Phone**
- **Memory Card**





Storage Options

1. Touch  > **Main Menu**  > **Photos & Videos**  > **Other Settings**  > **Auto-Save to**.
2. Select **Memory Card** or **In Phone**. The phone stores pictures to the In Phone folder if no microSD card is installed.

In Phone Folder

Your phone's internal storage area is called the In Phone folder. From the In Phone folder, you can view all the pictures and videos you have stored there, delete files, and access additional options.





To review your stored pictures and videos in the In Phone folder:

1. Touch  > **Main Menu**  > **Photos & Videos**  > **My Photos & Videos**  > **In Phone**.
2. Scroll through the pictures and videos and touch a picture or video to view it.

microSD Picture and Video Folders

You can save pictures and videos directly to the microSD card using your phone's pictures and videos settings.

To review your stored pictures and videos on the microSD card:

1. Touch  > **Main Menu**  > **Photos & Videos**  > **My Photos & Videos**  > **Memory Card**.
2. Scroll through the pictures and videos and touch a picture or video to view it.

In Phone Folder and microSD Card Options

After you open a picture or video in the In Phone folder or the Memory Card folder, touch **OPTIONS** to display the following options:

- **Select Multiple/ Select Single** to select multiple or single pictures or videos to delete, copy, or move.

- **Thumbnail** to display pictures in thumbnail view.
- **Play** to play a selected video.
- **Slide Show** to view your pictures in slideshow mode.
- **Assign** to assign the picture as a screen saver or picture ID, or the video as a ringer.
- **Delete** to delete the picture or video.

Note: Deleting pictures will free up memory space in your phone to enable you to take more pictures.





- **Copy/Move** to copy or move the picture or video to In **Phone** or **Memory Card**.
- **Media Filter** to display the following options:
 - **All** to display all media.
 - **Pictures** to display only pictures.
 - **Videos** to display only videos.
- **Rename** to rename a video.
- **Camera/Camcorder Mode** to go to camera or camcorder mode and take a picture or record a video.
- **Media Info** to display information such as **File Name**, **Model** (pictures only), **Taken**, **Resolution**, **File Size**, **Quality** (pictures only), and **Location** (for pictures only).
- **Cancel** to return to the previous menu.

Send Pictures and Videos

Once you have taken a picture or a video, you can use the messaging capabilities of your phone to instantly share it with family and friends. You can send a picture to up to 40 people at a time using their email addresses or their wireless phone numbers.

Send Pictures and Videos From the In Phone Folder or Memory Card

You can send pictures and videos from either the In phone folder or from your memory card (microSD).

1. Touch  > **Main Menu**  > **Photos & Videos**  > **My Photos & Videos**  > **In Phone** or **Memory Card**.
2. Touch a picture or video to send.



- To select multiple pictures and videos, touch **OPTIONS** > **Select Multiple**. Touch pictures or videos as many as you want.
3. Touch **Send** > **Contact**.
 4. Select a phone number or an email address:
 - Touch **New Addr** to enter a mobile phone number or an email address directly.
 - Touch **Go to Contacts** to open the Contacts list and select a mobile phone number or an email address.

Note: To send to multiple contacts, select your first contact during step 4 and touch the contact again in the 'Compose Message' screen. Touch **New Addr** for direct input of a recipient or touch **Go to Contacts** to select a recipient from your Contacts. Touch **Continue** when you have finished entering recipients. (You may include up to 40 recipients per message.)

5. To include a text message, enter your message. (See [Select a Text Input Mode](#).)
6. Touch **More** and select an option:
 - **Add Subject** to add a subject.
 - **Save as Draft** to save it as a draft.
7. Confirm your recipients and attached data.
8. Touch **Send** to send the message.

Send Pictures and Videos From Messaging

You can also send pictures and videos from your phone's Messaging menu.





1. Touch  > **Send Message** .
2. Select **New Addr** or **Go to Contacts** and then touch **Done**.
 - **New Addr** to enter a wireless phone number or an email address directly.
 - **Go to Contacts** to select recipients from your Contacts.
3. Touch **Add Attachment**.
4. Touch **Picture** > **OPTIONS** > **Take New Picture** to take a new picture, or **Video** > **OPTIONS** > **Record New Video** to record a new video.
 - **In Phone** to select a picture or video stored in the phone.
 - **Memory Card** to select a picture or video stored on the microSD card.

5. To complete and send the message, touch **Attach** to select the picture or video, then follow steps 5-8 in [Send Pictures and Videos From the In Phone Folder or Memory Card](#).

Other Settings

The Other Settings menu allows you to view and configure your account information.

To access the settings and info menu:





1. Touch  > **Main Menu**  > **Photos & Videos**  > **Other Settings** .
2. Touch an option:
 - **Auto-Save to** to select where to save the pictures and videos. (**Memory Card** or **In Phone**)
 - **Status Bar** to choose whether to display the Status Bar in preview mode.
 - **Location** to choose whether to insert location info when you take a picture.
 - **Slideshow Interval** to select the time each picture will stay on-screen in a slideshow.

Tools

Learn how to use many of your phone's productivity-enhancing features.

Clock





Your phone comes with a built-in alarm clock that has multiple alarm capabilities.

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Clock**  > **Alarm**.
2. Touch **Add New**.
3. Touch and slide the alarm switch to **ON**.
4. Touch the time to set a time for the alarm.
 - Touch the digital clock (above the dial) to adjust the clock.
– or –
 - Touch and drag the hour and minute hands and then touch am/pm to select a time, and then touch **Done**.
5. Touch **Repeat** to select a repetition type.
 - Touch **Daily, Once, Weekly, Mon - Fri, or Sat & Sun**.
6. Touch **Sound/Vibration** to select **Always Sound & Vibrate, Always Sound, or Always Vibrate**.
7. Touch **Alarm Bell** to select a ringer type.
 - Select a ringer menu and touch a ringer.
8. Touch **Volume** to select a ringer volume.
 - Touch the bar at the volume level you want and then touch **Done**.
9. Touch **Vibration Type** to select a vibration type.
 - Touch the desired vibration type.
10. Touch **Snooze** to select a snooze interval time.
 - Select **Snooze 5mins, Snooze 10mins, Snooze 15mins, Snooze 20mins, or Snooze Off**.
11. Touch **Save** to set the alarm.

Calendar

Your Calendar helps organize your time and reminds you of important events.

Add an Event to the Calendar

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Calendar** .
2. Touch the day to which you would like to add an event and touch **Add New**. The current day is the default.
3. Touch **Time** to select a time for the event. Slide the hour, minute, and am/pm wheel up or down. Touch **End** and then set the end time and touch **Done**.
 - For an all-day event, touch **All Day**.
4. Touch **Content** to enter notes about the event.
 - Enter a note or memo and touch **Save**.
5. Touch **Related person** to select contacts related to the event.
 - After selecting related persons in the Contacts list touch **Done**.
6. Touch **Alarm** to set an alarm time.
 - Select **None**, **On time**, **5 minutes**, **10 minutes**, **1 hour**, **1 day**, or **2 days** and touch **Done**.
7. Touch **Alarm Bell** to select a ringer type.
 - Select a ringer menu and touch a ringer.
8. Touch **Volume** to select a ringer volume.
 - Touch the bar at the volume level you want and then touch **Done**.
9. Touch **Location** to enter a location.
 - Enter the event location and touch **Save**. (See [Entering Text.](#))
10. Touch **Set Repeat** to select a repeating status.
 - Select **None**, **Daily**, **Mon - Fri**, **Select Days**, **Weekly**, **Monthly**, or **Yearly** and then touch **Done**.
11. Touch **Save** to save the event.

Event Alert Menu

When your phone is turned on and you have an event alarm scheduled, your phone alerts you and displays the event summary. There are several ways your phone can alert you to scheduled events:





- By playing the assigned ringer type.
- By illuminating the backlight.

To silence the alarm and reset the schedule, unlock the screen (if necessary) and touch **Dismiss**.

To select additional options, touch an option.

- **Snooze** to silence the alarm and schedule it to replay in 5 minutes.
- **View** to display the event detail screen.

View Events

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Calendar** .
2. Touch the day for which you would like to view events.





Tip: In the calendar view, days with events scheduled are underlined.

3. Touch **List** or **# Events**. Your phone lists events in chronological order.
4. Touch an event to list its details.

Erase Events

You can erase a day's events as well as past events or all events on your phone's calendar.

Erasing a Day's Events





1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Calendar** .
2. Touch the day for which you would like to erase events and then touch **List** or **# Events**.

Tip: In calendar view, days with events scheduled are underlined.

3. Touch **Delete** at the top right of the screen and select **Delete Today**.
4. Select **Delete** or **Cancel**.

Note: If the day for which you are erasing events contains a repeating event, you will receive the following prompt: "There are some recurring events. Do you want to delete?" Select **Yes** to erase all occurrences or **No** to cancel the deletion of the repeating event.

Erase All Events

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Calendar**  > **Delete** > **Delete All**. You will see an alert notifying you that all events will be erased.
2. Select **Delete** to erase all events or **Cancel** to return to the calendar view.





Bluetooth

Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually up to approximately 30 feet.





Turn Bluetooth On and Off

By default, your device's Bluetooth feature is set to Off. Turning Bluetooth on makes your phone "discoverable" by other in-range Bluetooth devices.

To turn Bluetooth on:

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Bluetooth** .
2. Touch and slide the **Bluetooth** switch to **ON** to enable Bluetooth.

To turn Bluetooth off:


1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Bluetooth** .
2. Touch and slide the **Bluetooth** switch to **OFF** to disable Bluetooth.

Bluetooth Status Indicators


The following icons show your Bluetooth connection status at a glance:

 – Bluetooth is active (Hidden).

 – Bluetooth is active (Visible).

 – Bluetooth is connected.

 – A Bluetooth mono or stereo headset is connected.





 – A Bluetooth stereo speaker is connected.

Bluetooth Settings

You can set up many of the characteristics of your phone's Bluetooth service, including those below.

- Entering or changing the name your phone uses for Bluetooth communication.
- Setting your phone's visibility (or "discoverability") for other Bluetooth devices.
- Displaying your phone's Bluetooth address.





To access the Bluetooth Settings menu:

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Bluetooth** .
2. Ensure that Bluetooth is turned on. (See [To turn Bluetooth on:](#).)
3. Set your Bluetooth options.
 - Select **Visibility** > **Hidden**, **Visible for 3 min**, or **Always visible** to set your Bluetooth visibility.
 - Select **My Bluetooth Info** to display your phone's Bluetooth profiles and address. Touch **Edit Name** to rename your phone for Bluetooth.

Pair Bluetooth Devices

The Bluetooth pairing process allows you to establish trusted connections between your phone and another Bluetooth device. When you pair devices, they share a passkey, allowing for fast, secure connections while bypassing the discovery and authentication process.





To pair your phone with another Bluetooth device:

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Bluetooth**  > **Add New**. Your phone will display a list of discovered in-range Bluetooth devices.
2. Touch a device, enter the passkey, and touch **Save**.

Note: Due to different specifications and features of other Bluetooth-compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth-compatible devices.

Send Items via Bluetooth

Depending on your paired devices' settings and capabilities, you may be able to send pictures, Contacts information, or other items using a Bluetooth connection.

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Bluetooth**  > **Trusted Devices**.





2. Touch a paired device to transfer to.
3. Touch an item and touch **Done**.
 - To select Contacts, pictures, or videos, select the category, scroll through the available items, and touch items to send. When you are finished, touch **Continue** or **Done**.
4. Touch **Send** to send the item(s).

Wi-Fi

To use Wi-Fi on your phone, you must connect to a wireless access point, or hotspot. Some access points are open and you can simply connect to them without entering any information. Others are hidden or implement other security features, so you must configure your phone to connect to them.

Tip: Turn off Wi-Fi when you're not using it to extend the life of your battery.

Turn Wi-Fi On and Connect to a Network:

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Wi-Fi** .
2. If Wi-Fi is off, touch **Turn On** to view available networks and scan for available Wi-Fi networks.
 - A list of available Wi-Fi networks will be displayed. Secured networks are indicated by a lock icon.
3. Tap a network to connect to it.
 - If the network is secured, you will be prompted to enter a password. (Ask your network administrator for details.)
 - Touch **Add** to manually add a Wi-Fi network.
 - Touch **Refresh** to refresh the list of available networks.
 - Touch **Options** to access **Connection Logs**, **My MAC Address**, and **Wi-Fi Sleep Setting**.





Note: If you are outside the Wi-Fi coverage area, additional charges may apply. When the Wi-Fi sleep setting is set to 'When Screen Turn off' and your phone goes into sleep mode when connected to Wi-Fi, the Wi-Fi connection is automatically disabled.

Update Phone

The update phone option allows you to download and update the software in your phone automatically.





Update Firmware

Only the internal software is updated when you use the Update Firmware tool. No Contacts entries or other information saved to your phone will be deleted.

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Update Phone**  > **Update Firmware.**
2. Follow the on-screen instructions.





Update the PRL

This option allows you to download and update the PRL (preferred roaming list) automatically.

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Update Phone**  > **Update PRL.**
2. Follow the on-screen instructions.

Update Profile

If you have changed your user name and selected a new one online, you must then update the user name on your phone.

- Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Update Phone**  > **Update Profile.** To cancel, touch **Cancel** before completing the update.





Mass Storage

Your phone's mass storage capabilities allow you to use a microSD card to expand the phone's available memory space.





File Manager

File Manager allows you to manage files such as pictures, videos, music, and applications stored on the microSD™ card.

Access File Manager

- Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Mass Storage**  > **File Manager.**

Open Files in File Manager

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Mass Storage**  > **File Manager.**
2. Touch a folder.
3. Touch a file to open it, if the format is supported.

File Manager Options

When you open a folder, touch **More**. The following options are available.





- **Create New Folder** to create a new folder. Enter a new folder name and touch **Save**. (See [Create and Use Folders in the microSD Card](#).)
- **Rename Current Folder** to change the name of the current folder.
- **Delete Current Folder** to delete the current folder.
- **Delete All** to delete all files in the current folder.
- **Folder Info** to display information about the folder such as folder name, location, the number of files, and the number of sub folders.
- **Search** to search for files in the current folder.

Note: Default folders cannot be deleted or renamed.

Create and Use Folders in the microSD Card





With your phone's mass storage capabilities and file manager tool, you can create and use default folders for storing files in your microSD card.

To create folders in the microSD card:

1. With the microSD card inserted, touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Mass Storage**  > **File Manager**.
2. Touch **More** and select **Create New Folder**. The phone will automatically create the microSD's default folders: **DCIM, MUSIC, BLUETOOTH, SOUND, brew**.
3. Enter a folder name and touch **Save**.

To display your microSD card folders:





Compatible files stored in your microSD are accessible through your microSD card folders.

1. With the microSD card inserted, touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Mass Storage**  > **File Manager**.
2. Touch a folder (for example **DCIM, MUSIC, BLUETOOTH, SOUND** or **brew**).
3. To view or play a file, touch it or the appropriate key.


Note: For information on file and folder options available through File Manager, see [File Manager](#).

Connect Your Phone to Your Computer

Before using your phone's mass storage capabilities, you need to prepare your phone's settings to synchronize with your desktop or laptop computer. Once you have connected the phone to the computer, you can transfer your data to or from the microSD card.

1. With the microSD card inserted, connect your phone to your computer using a compatible USB cable.
2. The USB Connection menu should open automatically; select **Connect To PC**. If the menu doesn't open, then touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Mass Storage**  > **Connect to PC**.
3. Read the notice and touch **Yes**.

To remove the connection:

- When you have finished transferring data, touch  and touch **Yes**. After the message that your device is disconnected, it is safe to remove the USB cable.

Important Connection Information

- No driver installation is required for Windows 2000/ ME/ Vista/7 users.
- To avoid loss of data, DO NOT remove the USB cable, the microSD card, or the battery while files are being accessed or transferred.
- DO NOT use your computer to change or edit folder or file names on the microSD card, and do not attempt to transfer large amounts of data from the computer to the microSD card. Doing so may cause the microSD card to fail.
- DO NOT turn off or restart your computer, or put it into standby mode, while using a mass storage device. Doing so will result in loss or damage of data.
- While you are connected to the computer, your phone's screen will display "Phone Off." You cannot make or receive calls.
- If you connect a mass storage device to a peripheral device, your device may not work properly.





Voice Service

The Voice Services available on your phone include Automatic Speech Recognition (ASR) capabilities and a Voice Memo tool that allows you to record notes to yourself, and to record phone calls.

Automatic Speech Recognition (ASR)

You can use your phone's built-in automatic speech recognition (ASR) software to dial a phone number in your Contacts or to launch phone functions. All you have to do is to talk into the phone and ASR will recognize your voice and complete tasks by itself.

Activate ASR

- Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Voice Service**  > **Voice Command**.





The screen displays seven voice command options and the phone prompts you to say the name of the command you want to use. To complete your task, simply follow the voice prompts.

Available ASR commands include:

- **Call [Name] [Type] / [Number]** to call an entry in your Contacts list or a spoken phone number. (See [Make a Voice Call With ASR.](#))
- **Send Msg to [Name] [Type] / [Number]** to send a message to an entry in your Contacts list or to a spoken phone number.
- **Find [Name] [Type]** to find a Contact entry.
- **Go to [Menu]** to jump directly to menu items or applications. (See [Open Menus With ASR.](#))
- **Check [Item]** to check your phone's status. (See [Check Phone Status Using ASR.](#))
- **Voice Command Training** to train the Voice Command function for better voice command recognition.
- **Exit Voice Command** to exit the Voice Command function.

Tip: Use ASR in a quiet environment so it can accurately recognize your commands.

Make a Voice Call With ASR





1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Voice Service**  > **Voice Command**.
2. After you hear "Please say a command", say "Call".
3. When you hear "Please say name & phone type or say number" say a name and phone type or a phone number.
4. Your request will be repeated and you will be asked to verify. Say "**Yes**" to call the number or person. Say "**No**" if you wish to cancel.

Tip: You can skip step 3 by saying a name and location after “Call” without pausing (for example, “**Call John Jones mobile**”).

Note: If ASR does not recognize the name or number, it will find the most likely matches and display a list of up to four names or numbers. You will hear “Did you say...” followed by the name or number. You can confirm by saying “**Yes.**” Say “**No**” to skip to the next match.





Open Menus With ASR

You can jump directly to some of the menu items or applications by saying “Go to” followed by a menu option.

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Voice Service**  > **Voice Command.**
2. If you hear “Please say a command,” say “**Go To.**”
3. If you hear “Please choose,” say a menu name (for example, “Messaging”).
4. The phone opens the selected menu.





Check Phone Status Using ASR

You can use ASR to obtain information about Phone Status, Time, Signal Strength, and Battery.

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Voice Service**  > **Voice Command.**
2. Say “**Check.**”
3. After you hear, "Please choose," say one of the options from the list above.

Voice Command Training





You can train ASR for better voice command recognition.

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Voice Service**  > **Voice Command.**
2. Touch **Voice Command Training.**
 - **Digit** to train numbers.
 - **Yes/No** to train word-based commands.
 - **Cancel** to cancel and return to the Voice Command menu.

Voice Reader

The phone can read out the menus and alert you by voice if you turn the Voice Guide option on. Set the voice reader options to view or hear the phone's status.





To activate the voice guide:

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Voice Service**  > **Voice Reader** > **Voice Guide**.
2. Touch and slide each option's button to **ON**.
 - **Alert** to turn on the voice guide for alert.
 - **Reader** to turn on the voice guide for reader.

Voice Memos

Use your phone's Voice Memo feature to record brief memos to remind you of important events, phone numbers, grocery list items, or to record a conversation during a phone call.

Record Voice Memos

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Voice Service**  > **Voice Memo** > **Record**.
2. Begin recording.

To end the recording of your memo:

- Touch **Stop**.

To record a conversation during a phone call:

- During a call, touch **More** > **Voice Memo**. A minute counter is displayed on the top left corner of the screen to indicate the amount of time recorded.





To end the recording of your conversation:

- Touch the counter and the recording will stop.

Note: Your phone can store 30 voice memos with up to a total of 10 minutes for all memos.






Voice Memo Options

To play the voice memos you have recorded:

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Voice Service**  > **Voice Memo**.





2. Touch the voice memo you wish to hear.

To choose voice memo options:

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Voice Service**  > **Voice Memo**.
2. Find a voice memo and touch  to choose from the voice memo options:
 - **Send Message** to send a message with the voice memo attached.
 - **Set As** to assign as a ringer to **Contacts with Default Ringer, One Contact, Unsaved Numbers, Private/Unknown, Voicemail, Messages, or Alarm/Calendar**.
 - **View Details** to view the selected voice memo information.
 - **Edit Title** to edit the selected voice memo title.
 - **Memory Info** to view the memory status for voice memo. The total memory for voice memo is 10 minutes.
 - **Cancel** to close the options menu.

Erase Voice Memos





To delete voice memos:

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Voice Service**  > **Voice Memo**.
2. Touch **Delete** at the top right corner of the screen and select **Delete Multiple** or **Delete All**.
 - **Delete Multiple** to delete more than one selected memo at a time.
 - **Delete All** to delete all voice memos.

Settings & Info










You can select an option of whether to hear the voice command and voice guide over the phone's speaker or not, and you can also view the help document of Voice Service.

To hear the voice command and voice guide over phone's speaker:

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Voice Service**  > **Settings & Info**.
2. Touch and slide the **Set Speaker** button to **ON**.





Calculator

Your phone comes with a calculator to help you quickly calculate equations.

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > (slide the screen up) > **Calculator**  > **Calculator**.
2. Enter numbers using your keypad.
 - Touch  to enter decimal points.
 - Touch  to change the value from positive to negative. After entering a negative number, touch .
 - Touch  to clear all numbers.
3. Touch  to calculate the total.





Stopwatch


Your phone comes with a stopwatch.







1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Clock**  > **Stopwatch**.
2. Touch **Start** to start the timer.
 - While measuring time, touch **Lap** to record lap times.
 - Touch **Stop** to stop the stopwatch.

World Clock


You can view the time in over 50 different locations.

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > **Clock**  > **World Clock**.
2. Touch **New City** to display the map.

Note: You can search a city from the cities list. Touch , touch the search field and enter the city name.





3. Touch  or  to scroll through continents and touch  to select the continent. Cities in the continent will be displayed.
4. Touch  or  to scroll through cities and touch .

– or –

Touch and drag the map to find a city, and touch .

Unit Converter





The Unit Converter tool converts currency, length, area, mass, volume, temperature, or velocity.

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > (slide the screen up) > **Calculator**  > **Unit Converter**.
2. Select **Currency, Length, Area, Mass, Volume, Temperature, or Velocity**.
3. Select the known unit type and enter the value. The conversion is displayed automatically.

Tip: While converting temperatures, touch the +/- key on the touch keypad to input negative temperatures.

EZ Tip Calculator





The EZ Tip tool makes it easy to calculate a tip based on the total bill.

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > (slide the screen up) > **Calculator**  > **Ez Tip Calculator**.
2. Touch the **Total Bill** field and enter the amount of the total bill.
3. Touch the **Tip (%)** field and enter a tip percentage. The EZ Tip Calculator instantly calculates the correct tip.
4. If you're splitting the check, touch the **Split** field and enter the number of people in your party. The EZ Tip Calculator calculates and displays the 'per person' amount.





Notepad

Your phone comes with a notepad that you can use to compose and store reminders and notes to help keep you organized.





To compose a note:

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > (slide the screen up) > **Notepad**  > **Add New**.
2. Enter your note using the touch keypad and touch **Save**.

To read a saved note:

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > (slide the screen up) > **Notepad** .
2. Touch a note.

To delete a saved note:

1. Touch  > **Main Menu**  > (slide the screen up) > **Tools**  > (slide the screen up) > **Notepad** .
2. Touch a note.
3. Touch **Delete** (a confirmation will be displayed).
4. Touch **Delete**.

Note: To delete multiple or all notes, touch **Delete** at the top right corner of the Notepad entries screen.

Settings





This section provides an overview of items you can change using your phone's Settings menus.

Display Settings

Adjusting your phone's display settings not only helps you see what you want, it can also help increase battery life.





Screen Savers

Choose what you see on the display screen when in standby mode.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Display**  > **Screen Savers** > **Main Screen** or **Lock Screen**.
2. Select **No Image**, **Preloaded**, **My Photos**, **Assigned Media**, **Downloaded Images**, or **Take New Picture**.
3. Touch an image to view it. While viewing an image, you can flick the screen left or right to scroll through and view other available images.
4. Touch **Assign** to assign an image.





Lockscreen Clock

Choose which clock will be displayed when the phone is locked.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Display**  > **Lockscreen Clock**.
2. Select **Off**, **Clock 1**, **Clock 2**, or **Clock 3**.





Brightness

Adjust your screen's brightness to suit your surroundings.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Display**  > **Brightness**.
2. Touch a brightness level bar to select it and touch **Done**.

Backlight

Select how long the display screen and keypad remain backlit after you press any key.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Display**  > **Backlight**.





2. Select **Backlight Dim** or **Backlight Off**.
3. Touch a time setting.

Note: Long backlight settings reduce the battery's talk and standby times.





Picture ID

Assign a picture to display each time a certain contact calls you.

Assign a Picture to All Contacts that Don't Have an Assigned Picture ID





1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Display**  > **Picture ID**.
2. Touch **Contacts** > **Contacts with No Picture**.
3. Select an option: **No Image**, **Take New Picture**, **My Photos**, **Downloaded Images**, or **Assigned Media**.
4. Touch a picture and touch **Assign** to assign it.
 - If you selected **Take New Picture**, the camera will launch so that you can take a new picture. (See [Take Pictures](#) for details.)
 - If you selected **My Photos**, you may need to select **In Phone** or **Memory Card** to find the picture you want to use.
5. Touch **Done** to save the assigned picture.

Assign a Picture to a Particular Contact





1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Display**  > **Picture ID**.
2. Touch **Contacts** > **One Contact**.
3. Select the contact to assign to.
4. Select an option: **No Image**, **Take New Picture**, **My Photos**, **Downloaded Images**, or **Assigned Media**.
5. Touch a picture and touch **Assign** to assign it.
 - If you selected **Take New Picture**, the camera will launch so that you can take a new picture. (See [Take Pictures](#) for details.)
 - If you selected **My Photos**, you may need to select **In Phone** or **Memory Card** to find the picture you want to use.

6. Touch **Done** to save the assigned picture.

Assign a Picture for Incoming Calls from Unsaved Numbers





1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Display**  > **Picture ID**.
2. Touch **Unsaved Numbers**.
3. Select an option: **No Image**, **Take New Picture**, **My Photos**, **Downloaded Images**, or **Assigned Media**.
4. Touch a picture and touch **Assign** to assign it.
 - If you selected **Take New Picture**, the camera will launch so that you can take a new picture. (See [Take Pictures](#) for details.)
 - If you selected **My Photos**, you may need to select **In Phone** or **Memory Card** to find the picture you want to use.
5. Touch **Done** to save the assigned picture.

Assign a Picture for Incoming Calls from Restricted or Private Numbers

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Display**  > **Picture ID**.
2. Touch **Private/Unknown**.
3. Select an option: **No Image**, **Take New Picture**, **My Photos**, **Downloaded Images**, or **Assigned Media**.
4. Touch a picture and touch **Assign** to assign it.
 - If you selected **Take New Picture**, the camera will launch so that you can take a new picture. (See [Take Pictures](#) for details.)
 - If you selected **My Photos**, you may need to select **In Phone** or **Memory Card** to find the picture you want to use.
5. Touch **Done** to save the assigned picture.





Font Size

Adjust the font you see when you are entering text (for example, when using the notepad or when adding a Contacts entry).

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Display**  > **Font Size**.





2. Select **Messages**, **Browser**, **Notepad**, or **Applications**.
3. Touch a size setting and **Done**.

Power Save Mode

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Display**  > **Power Save Mode**.
2. Touch and slide the **Power Save Mode** setting to **ON**.

Whisper Notification

Set your phone to notify you with the whisper of new messages while you are operating the phone. You can get new messages notification without interruption to what you are doing on the phone.









1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Display**  > **Whisper Notification**.
2. Touch and slide the **Whisper Notification** button to **ON**.

Volume

Adjust your phone's volume settings to suit your needs and your environment.

Incoming Ringer

Adjust the volume of the ringer for incoming calls.



1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Volume** .
2. Select **Incoming Ringer**.
3. Touch a level bar to set the volume, or select **Silence All** , **Vibrate All** , **Ringer Off** , or **1 Beep** .
4. Toggle the **VIBRATE** setting. (Note: This toggle key is not available when **Silence All** or **Vibrate All** is selected.)
5. Touch **Done**.

Tip: You can adjust the ringer volume in any screen (or the earpiece volume during a call) by using the Volume Keys on the left side of your phone.

Playback Volume





Adjust the volume of Voice memo.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Volume** .

2. Select **Playback Volume**.
3. Touch a level bar to set the volume, or touch  or  repeatedly to reach the volume level you want.
4. Touch **Done**.





Power Up/Down

You can choose whether or not your phone sounds while you are powering up or down.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Volume**  > **Power Up/Down**.
2. Toggle the **Power Up/Down** button between **ON** or **OFF**.

Key Beeps

Your phone offers a number of options for selecting the audible tones accompanying a keypress.





1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Volume**  > **Key Beeps**.
2. Select an option.
 - **Tone Length** to select a key tone length. (During a call, longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.)
 - **Tone Volume** to select a keypress volume level.
 - **Tone Type** to select the sound of a keypress.


Ringers

Ringer settings help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and types of messages.






Incoming Calls

Your phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Ringers**  > **Incoming Calls**.
2. Touch **Contacts**, **Unsaved Numbers**, or **Private/ Unknown**. For **Contacts**, touch the following:
 - **Contacts with Default Ringer**: You can set a ringer type for calls from contacts with default ringer.





- **One Contact:** You can set a specific ringer type for calls from one specific contact.
3. Select a category, and then scroll through the available ringers. Touch  to hear a sample ringer.
 4. Touch a ringer to assign it.

Assign Ringers to Contacts

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Ringers**  > **Incoming Calls** > **Contacts** > **One Contact**.
2. Touch a contact entry.
3. Select a category, and then scroll through the available ringers. Touch  to hear a sample ringer.
4. Touch a ringer to assign it.





Get New Ringtones

A wide variety of new ringers are available from the Virgin Mobile Digital Lounge, and you can access them right from your phone. (Additional charges may apply, but some are free.)

1. Touch  > **Main Menu**  > (slide the screen up) > **My Stuff**  > **Ringtones** .
2. Select **Get New** > **Enable**. The browser will start and take you to the corresponding download menu.






Call Alerts

Set your phone to alert you with an audible tone when you change service areas, once a minute during a voice call, or when a call has been connected or dropped.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Ringers**  > **Call Alerts**.
2. Toggle the **Beep Each Minute**, **Out of Service**, **Connect**, or **Signal Fade/Call Drop** buttons between **ON** and **OFF**.

Voicemail






You can select from a variety of ringers to alert you to voicemail messages.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Ringers**  > **Voicemail**.
2. Select a category and then scroll through the available ringers. Touch  to hear a sample ringer.

3. Touch a ringer to assign it.






Messages

You can select ringer types for your messages.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Ringers**  > **Messages**.
2. Select a category and then scroll through the available ringers. Touch  to hear a sample ringer.
3. Touch a ringer to assign it.





Alarm/Calendar

You can select ringer types for your alarm and calendar.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Ringers**  > **Alarm/Calendar**.
2. Select a category and then scroll through the available ringers. Touch  to hear a sample ringer.
3. Touch a ringer to assign it.

Power Up/Down

Select the ringer you hear when the phone is turned on or off.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Ringers**  > **Power Up/Down**.
2. Touch a ringer to assign it.

Vibration

You have the option of setting your phone to vibrate only, or to vibrate with a ringer.






To set your phone to vibrate instead of making any sounds:

- Press the Volume Keys down until you see “Vibrate All” on the screen and touch **Done**.

To set your phone to vibrate in addition to any ringer settings:

1. Press the Volume Keys up or down until a Volume Level appears on the screen.
2. Touch and slide the **VIBRATE** setting to **ON**. (Note: This toggle key is not activated when **Silence All** or **Vibrate All** is selected.)

To select the vibrate type:

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Vibration** .
2. Select **Incoming Calls**, **Voicemail**, **Messages**, **Alarm/ Calendar**. For **Incoming Calls**, you can assign to **Contacts**, **Unsaved Numbers**, and **Private/Unknown**.
3. Scroll through the available vibrate types. Touch  to sample a vibrate type.
4. Touch a vibrate type to select it.

Silence All

The Silence All option allows you to mute all sounds without turning your phone off.

To activate Silence All:





- Press the Volume Keys down until you see “Silence All” on the screen and then touch **Done**.

To deactivate Silence All:

- Press the Volume Keys up repeatedly to select a volume level.

Text Entry





You can specify more automated features in the predictive text entry mode. These options can help streamline the text entry process by expanding the word database and completing the most commonly used words for you.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Text Entry** .
2. Toggle the **Word Complete**, **Next Word Complete**, or **Word Scan** buttons between **ON** and **OFF**.
 - **Word Complete** to set the phone to complete a word after entering a preset number of characters.
 - **Next Word Complete** to set the phone to predict possible word candidates after you have entered a preset number of characters.
 - **Word Scan** to automatically update the word database with new words from incoming messages.

Phone Info

The Phone Info menu lets you access various phone information, such as your Phone #/User ID, Icon Glossary, and Battery Status Version, Advanced.

Display Your Phone Number

Touch  > **Main Menu**  > **Settings**  > **Phone Info**  > **Phone#/User ID**. Your phone number and other information about your phone and account will be displayed.





Lock Phone

You can customize your phone to meet your personal security needs by entering your lock code to change the security settings.

Tip: If you can't recall your lock code, try using the last four digits of your wireless phone number. If this doesn't work, call Virgin Mobile Customer Service at **1-888-211-4727**.

When your phone is locked, you can only receive incoming calls or make calls to 9-1-1, Virgin Mobile Customer Service, or special numbers. (See [Parental Controls](#).)





Lock Your Phone





1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Lock Phone**  and enter your lock code. Please note that you will be asked if you want to change or keep the default lock code the first time you access this menu.
2. Touch **Lock Now**.

Unlock Your Phone

1. From standby mode, touch **Unlock**.
2. Enter your lock code.

Change Lock Code

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Lock Phone**  and then enter your lock code.
2. Touch **Change Lock Code** and then enter and reenter your new lock code.

Tip: To access the **Change Lock Code** menu, you can also touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Reset/Delete**  and enter your lock code. Then select **Change Lock Code**.

Call in Lock Mode





You can place calls to 9-1-1 and to your special numbers when in lock mode. (For information on special numbers, see [Parental Controls](#).)

- To call an emergency number, special number, or Virgin Mobile Customer Service, touch **Dialer**, enter the phone number, and touch **Talk**.

Parental Controls

Parental Controls give you a convenient way to manage wireless usage and access for everyone on your account. Kids get stylish phones to keep connected with friends and family, while you can control Internet access, texting, content purchases, voice calls and camera use.





To activate the Parental Control feature:

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Parental Controls** .
2. Touch and slide the **Parental Control** button to **ON** and then enter and re-enter a new parental lock code.
3. Select **Restriction**. You will see a disclaimer.
4. Read the disclaimer and touch **Continue**.
5. Touch and slide the button to **ON** for each option you want to set below:
 - **Voice Call** to set call restrictions.
 - **Messaging** to restrict messaging.
 - **Web** to restrict Web access, including other applications using data network.
 - **Camera/Camcorder** to restrict camera and camcorder usage.
 - **Force Location On** to force the phone not to turn off the location mode.





Call Setup

Your phone's call setup options include setting your phone to auto-answer, as well as abbreviated dialing and Contacts Match options.

To activate the Contacts Match feature:

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > (slide the screen up) > **Call Setup** .
2. Touch and slide the **Contacts Match** button to **ON**.

To activate the Prefix feature:

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > (slide the screen up) > **Call Setup** .
2. Touch and slide the **Abbreviated Dialing** button to **ON**.





3. Enter the first five- or six-digit prefix in the **Prefix** field and then touch **OK**.
 - To deactivate this feature, select **Off** during step 2 above.

Tip: To make an **Abbreviated Dial** call, see [Abbreviated Dialing](#).

Note: **Abbreviated Dialing** does not apply to 9-1-1 or Virgin Mobile 411.





Auto-Answer Mode

Set your phone to automatically pick up incoming calls when connected to an optional hands-free car kit.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > (slide the screen up) > **Call Setup**  > **Auto-Answer**.
2. Touch an option.
 - **Off** to disable Auto-Answer.
 - **Headset** to answer calls automatically when the phone is connected to an optional headset. Remember, your phone will answer calls in Auto- Answer mode even if you are not present.

Airplane Mode





Airplane Mode allows you to use many of your phone's features, such as Games, Notepad, and Voice Memos, when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When you set your phone to Airplane Mode, it cannot send or receive any calls or access online information.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > (slide the screen up) > **Airplane Mode** .
2. Read the disclaimer and touch **Continue**.
3. Select **On**, **Off**, or **On Power Up**.





Data

You can disable data services without turning off your phone, however, you will not have access to all data services, including Web. Disabling data services will avoid any charges associated with these services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may enable data services again at any time.

To disable data services:





1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > (slide the screen up) > **Data**  > **On/Off**. You will see a message.
2. Touch **Disable** to confirm that you want to disable data services.

To enable data services:

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > (slide the screen up) > **Data**  > **On/Off**. A message is displayed.
2. Touch **Enable** to enable data services.





Headset Mode

You can choose the headset mode between Normal mode and Discreet mode.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > (slide the screen up) > **Headset Mode** .
2. Touch **Normal** or **Discreet**.

Language (Idioma)

You can choose to display your phone's on-screen menus in English or in Spanish.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > (slide the screen up) > **Language (Idioma)** .
2. Touch **English** or **Español**.





Location



Your phone is equipped with a Location feature for use in connection with location-based services.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 9-1-1.

Note: Turning Location on will allow the network to detect your position using GPS technology, making some Virgin Mobile applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 9-1-1, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 9-1-1 is not available in all areas.

To enable or disable your phone's Location feature:





1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > (slide the screen up) > **Location** . You will see the Location disclaimer.
2. Read the disclaimer and touch **Continue**.
3. Touch **On** or **Off** to change the existing Location setting.

When you turn the Location feature on, the phone displays the  icon. When you turn Location off, the phone displays the  icon.

While in Airplane Mode, your phone's standby screen will display "Phone off".

Reset/Delete





You can quickly erase all the content you have created or stored in your phone.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > (slide the screen up) > **Reset/Delete**  and enter your lock code.
2. Select **Delete Stuff**.
3. Touch an option.
 - **Messages** to delete all messages.
 - **Call Logs** to delete all call logs.
 - **Browser Cookies and Cache** to delete the browser's cookies and cache.
 - **Downloaded Content** to delete all the contents you have downloaded.
 - **Contacts** to delete all the contents of your Contacts list.
 - **My Photos & Videos** to delete all pictures and videos in My Photos & Videos.
 - **Voice Memo** to delete all voice memos.
 - **Shortcuts** to delete the menus you added on the home screen.
4. Touch **Delete** to confirm the deletion

Reset Settings





Resetting the phone to default settings restores all the factory defaults, including the ringer types and display settings. The Contacts, Call History, Calendar, and Messaging are not affected.

To reset default settings:





1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > (slide the screen up) > **Reset/Delete**  and enter your lock code.
2. Select **Reset Settings**. You will see a disclaimer.
3. Read the disclaimer and if you are certain that you would like to restore all the factory settings, touch **Reset**.





Reset Phone

Resetting the phone restores all the factory defaults, including the ringer types and display settings. The Contacts, history, Scheduler, and Messaging items will be deleted.

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > (slide the screen up) > **Reset/Delete**  and enter your lock code.
2. Select **Reset Phone**.
3. If you are certain that you would like to restore all factory settings, touch **Reset**.

Change Lock Code

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > (slide the screen up) > **Reset/Delete**  and enter your lock code.
2. Touch **Change Lock Code** and then enter and reenter your new lock code.




Tip: To access the Change Lock Code menu, you can also Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > **Lock Phone**  and enter your lock code. Then select **Change Lock Code**.

Accessibility

Use the Accessibility settings to configure any accessibility plug-ins you have installed on your phone.




Menu Readout

The phone can read out the menus.

1. Touch  > **Main Menu**  > (slide the screen up) > **Accessibility**  > **Menu readout**
2. Touch between **ON** or **OFF** to change the setting.

Invert Color

Sets the color contrast for easier screen viewing.

1. Touch  > **Main Menu**  > (slide the screen up) > **Accessibility**  > **Invert Color**
2. Touch between **ON** or **OFF** to change the setting.





TTY

A TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it is compatible with digital cell phones. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your Virgin Mobile service, please call Virgin Mobile Customer Service via the state Telecommunications Relay Service (TRS) by first dialing 7-1-1 and touching **Talk**. Then provide the state TRS with this number: **866-727-4889**.

To turn TTY Mode on or off:

1. Touch  > **Main Menu**  > (slide the screen up) > **Settings**  > (slide the screen up) > **Accessibility**  > **TTY**. You will see an informational message.
2. Touch **Continue**.
3. Touch **On** to turn TTY mode on.

– or –

Touch **Off** to turn TTY mode off.

Note: In TTY Mode, your phone will display the TTY access icon when the TTY device is plugged into the phone.

When enabled, TTY mode may impair the audio quality of non-TTY devices connected to the headset jack.

WARNING: 9-1-1 Emergency Calling Virgin Mobile recommends that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 9-1-1 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and the PSAP community are currently working to resolve this.

Voice Service

See [Voice Service](#) for details.

Font Size

See [Font Size](#) for details.

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