

Coolpad 2938

User Manual

YULONG COMPUTER TELECOMMUNICATION SCIENTIFIC (SHENZHEN) CO., LTD

Your Coolpad 2938 is a business assistant smart phone, which supports GSM and CDMA online at the same time.

- I Thank you very much for purchasing our products.
- I This document is only applicable to Coolpad 2938. Any difference between descriptions in this document and actual product, please refer to your mobile device for actuality.
- I Changes to product details are possible without prior notice. Application offering may vary. All rights reserved.

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Guide to Safety and Effective Use

To use your device safely and effectively, please read the following information carefully before operating your device.

Important note: Please answer the call or reduce volume before putting the device near your ear, so as to avoid impairment to hearing.

Care and Maintenance

Your device is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you fulfill any warranty obligations and allow you to enjoy this product for many years. When using the device, charger and accessories:

- Switch off your device in any places where posted notices require you to do so or where use of the device is forbidden (including airdrome, gas station and hospital, etc.)
- Keep the device and all its parts and accessories out of the reach of children.
- Keep the device and its accessories away from liquid or humidity areas.
- Do not store the device in too hot or too cold areas.

- Do not place the device near a flame, or a lighted cigar or cigarette.
- Do not dye or paint the device.
- Do not drop, throw or bend the device.
- Do not store the device in a place where the computer disks, credit cards, travel cards or other magnetic objects are stored. Otherwise, the information stored on the disks or credit cards may be affected by the device.
- Do not store the device or battery in areas that may get very hot (over 60°C), such as on the instrument panel of a vehicle or windowsill or behind the glass sheet irradiated directly by sunlight.
- Do not try to disassemble or repair the device or any other accessories without authorization.
- Only use manufacturer-approved batteries and chargers to avoid potential danger.
- Only use a slightly wet or antistatic cloth to clean the device, avoiding unpredictable damages to your device. Never use a dry or electrostatic cloth, chemicals or detergents containing abrasive ingredients to clean the device, as its covers may be damaged.
- Some parts such as the liquid crystal display and camera are frangible, please take care and

protect the device from bumps or pressure.

· In case the device, battery, charger or any accessory does not function normally, please take it to the nearest authorized service center. Our qualified personnel will assist you in solving problems, and arrange repair if necessary.

Gas Station

Switch off your device when in or near a gas station and obey all safety signs and instructions there. In such areas, sparks generated during the use of the device could cause an explosion or fire.

Flammable and Explosive Area

Switch off your device when in or near any area with a potentially flammable and explosive atmosphere and obey all safety signs and instructions there. In such areas, sparks or radio waves generated during the use of the device could cause an explosion or fire.

Airplane

Switch off your device when on an airplane and obey all safety signs and instructions there. The radio wave sent by the device may interfere with the navigation devices and control system of the airplane, thus making the automatic control device of the airplane receive wrong information and perform incorrect operation, which may result in danger and even crash.

Health Care Facilities

Switch off your device when in a health care facility and obey all safety signs and instructions there. The radio wave sent by the device may affect normal running of electronic medical devices. Moreover, it may interfere with operation of the pacemaker, which endangers patients' lives.

Personal Medical Devices

This mobile device may affect operation of pacemaker or other implanted devices. Please

avoid placing your device over the pacemaker, such as in a pectoral pocket. When using the device, please put the device near the ear opposite the pacemaker, and try to keep the device 15cm (six inches) away from the pacemaker at least. If you have any reason to suspect that the interference is taking place, please switch off your device immediately. Consult your physician for details.

For other medical devices, please consult their manufacturers for details.

Road Safety

Always pay full attention to road safety when you are driving. If, the use of the “hand free” device is allowed by driving terms, it is recommended you only use the “hand free” kit applicable to your device; otherwise, you should pull off the road and park before making or answering a call.

Child Safety

Do not let children play with the device or its accessories. They may accidentally hurt themselves or other person and cause damage the device or accessories. Your mobile device or its accessories may include detachable parts, which may present a choking hazard to children.

Disused Battery

Do not dispose of the disused battery as the ordinary household waste. For correct disposing method, please refer to local stipulations on disposal of disused electronic products.

Use of Original Accessories

Charger

Connect the AC charger to the specified power outlet with the same mark. Make sure that the cable is placed in proper position and protected from damages and pressure. To avoid risk of electronic shock, please disconnect the charger from the power outlet before cleaning it. It is

forbidden to use the charger outdoors or in a humid area. Do not replace the cable or plug of the charger.

Battery

It is suggested that you charge the new battery (or one that has not been used for a long time) for at least 12 hours (but NOT more than 24 hours) before use. When charging your battery, keep it in temperatures ranging from -5°C to +45°C. The maximum performance of a new battery or one that has not been used for a long time can be achieved only after several complete charge and discharge cycles.

Please only use the original charger to charge the battery. Do not short-circuit the battery. Do not dispose of the battery in a fire as it may explode.

Coolpad 2938 User Manual

Contents

1 GETTING STARTED	1
1.1 VIEWING YOUR DEVICE	1
1.2 BATTERY	3
1.3 UIM/SIM CARD	6
1.4 PRIVATE MODE.....	7
1.5 USAGE OF 5-WAY JOYSTICK	8
2 BASIC OPERATIONS	9
2.1 SWITCHING THE DEVICE ON/OFF	9
2.2 INDICATORS ON THE STATUS BAR.....	10
2.3 INPUT METHODS	12
3 PHONE FUNCTIONS.....	13
3.1 MAKING A CALL	15

3.2 SPEED DIAL	15
3.3 ANSWERING A CALL.....	17
3.4 FEATURES AVAILABLE DURING A CALL.....	18
4 CONTACTS	19
4.1 GROUP	20
4.2 CREATING A NEW CONTACT ENTRY.....	21
4.3 CREATING A CONTACT ON PHONE	21
4.4 CONTACT AND GROUP.....	21
4.5 FINDING A CONTACT	23
4.6 QUICK LOCATION	23
4.7 COPYING CONTACTS ON UIM/SIM CARD TO PHONE.....	24
4.8 COPYING CONTACTS ON PHONE TO UIM/SIM CARD.....	24
4.9 VIEWING ASSOCIATED INFORMATION OF A CONTACT.....	25
4.10 SECURITY SETTINGS.....	25

4.11 VIEWING MESSAGES CAPACITY	25
5 CALL LOG	26
5.1 VIEWING CALL DETAILS	26
5.2 OPERATIONS AVAILABLE IN CALL LOG.....	26
5.3 SECURITY SETTINGS.....	26
6 MESSAGES.....	27
6.1 MAIN VIEW	27
6.2 WRITING A NEW MESSAGE	28
6.3 READING A MESSAGE	29
6.4 SETTINGS.....	30
6.5 SEARCHING A MESSAGE.....	30
6.6 TEMPLATES	31
7 WAP	32

8 E-MAIL.....	32
8.1 MANAGING ACCOUNTS.....	32
8.2 WRITING AN E-MAIL MESSAGE	33
8.3 REMOTE MANAGER.....	34
8.4 SEARCHING E-MAIL MESSAGES.....	35
9 CALENDAR	35
9.1 DIFFERENT VIEWS.....	35
9.2 CREATING A SCHEDULED EVENT	36
9.3 MANAGING SCHEDULED EVENTS.....	37
9.4 QUERYING SCHEDULED EVENTS.....	38
10 MEMOS	38
10.1 CREATING A NEW MEMO	38
10.2 MANAGING MEMOS	39

10.3 SEARCHING IN THE MEMOS	39
11 TASKS	40
12 ALARM.....	40
13 MY FILES.....	41
14 COOLPAD PLAYER	41
15 CAMERA	45
15.1 TAKING A PHOTO	46
15.2 VIEWING PHOTOS	47
15.3 MAKING A VIDEO RECORDING	47
16 RINGTONES.....	47
17 ALBUM.....	48

18 RECORDER	49
18.1 RECORDING A SOUND CLIP	49
18.2 DELETING A SOUND CLIP	50
19 RADIO	50
20 GAMES.....	51
21 CONTROL PANEL	52
21.1 STANDBY SETTINGS.....	52
21.2 CALL SETTINGS.....	52
21.3 NETWORK SETTINGS.....	55
21.4 DEVICE SETTINGS.....	56
22 PROFILES	56
23 CONNECTIVITY	57

23.1 U-DISK	57
23.2 PC BACKUP	58
24 MODEM	60
25 CALL FILTER	62
25.1 MAIN VIEW	63
25.2 ADDING A NEW GROUP.....	64
26 TOOLS.....	64
27 BLUETOOTH.....	64
APPENDIX TECHNICAL INFORMATION	70

Coolpad 2938 User Manual

1 Getting Started

1.1 Viewing Your Device



Fig1.1

Coolpad 2938 User Manual

Table 1.1 Functions of Shortcut Keys

Keys	Functions
GSM Dial	Make a call in GSM.
Delete/Back key	In active status, press it to return upper directory. Function as Delete key when editing text.
Dial key	Make a call in CDMA.
End key	During a call, press it to end the call. In any interface other than the active call interface, press and hold it to enter the standby interface.
OK key	In standby interface, press it to browse internet. In Camera , press it to take pictures. Other interfaces: Press it to select the highlighted item or perform corresponding function.

Coolpad 2938 User Manual

Up key	In list interface, press it to move the cursor upwards.
Down key	In list interface, press it to move the cursor downwards.
Left key	In standby mode, press it to activate U-Mail .
Right key	In standby mode, press it to activate Contacts .
Volume keys	During a call or in the playback interface, press it to adjust the volume.
Record key	A shortcut to record.

1.2 Battery

Removing the cover

Press the buckle under the cover, and then lift the cover on its sides and pull it down to remove it from the mobile device.

Replacing the cover

1. Put the mobile device with its front facing down.
2. Line up the buckles on the cover top and lateral and the buckle position. Push it down

Coolpad 2938 User Manual

and upward. Fasten the buckle on the below to replace the cover.

Installing the battery

1. Insert the latch on the top battery into the latch hole on the top battery compartment.
2. Press the battery down and replace the back cover.

Removing the battery

1. Remove the back cover from the mobile device first.
2. Use the buckles on both sides to remove the battery.





Caution: Switch off the mobile device before replacing, installing or removing battery.


Charging the battery

1. Put the side with an arrowhead on the charger port and the device frontispiece on the same side. Insert the charger port into the charger jack on the bottom.
2. Insert the other charger port into a power outlet.
3. Upon completion of charging, unplug the charger from the mobile device, and disconnect it from the power outlet.

Coolpad 2938 User Manual

Tips:

1. Your device can monitor and display corresponding battery information. Tap  on the status bar to display the power level.
2. When the battery is charging, a blinking indicator  will be displayed on the status bar (device is ON); or message **USB charging** is displayed on screen (device is OFF).
3. If the battery charge is extremely low, the device will shut down automatically. Please charge the battery in time.
4. You can charge the battery at any time, even if the device is off or switching on. Charging upon switching on will not compromise the device performance.
5. You can not use a desktop charger and an USB cable to charge the battery at the same time. (For USB jack, the output voltage is 5V and the current 250mA. It can be used to charge any device that below 250mA, e.g. Bluetooth headset.)

 **Caution:** Please follow the correct procedures to switch on/off the device. In order to avoid loss of data, do not install or remove the battery when the battery is being charged or the

Coolpad 2938 User Manual

device is switching on.

1.3 UIM/SIM Card

A UIM/SIM card is an intelligent card provided by the mobile communication carrier. This mobile device can perform some operations on the absence of UIM/SIM card. However, network access and communications are performed only on the presence of UIM/SIM card. Coolpad 2938 is a dual-mode dual-working mobile phone. You can insert two cards at the same time.

Procedures for inserting/removing a UIM/SIM card:

1. Remove the back cover first.
2. Push the upper card slot to the left side and open the catch on the card slot.
3. Insert the card into the slot. The upper slot is slot2, the other is slot1.
4. Snap the slot and replace the back cover.



Caution:

1. Switch off the device before replacing, inserting or removing a UIM/SIM card; otherwise, a

Coolpad 2938 User Manual

fault may occur to the device;

2. The UIM card must be inserted in slot1.

1.4 Private Mode

This mobile device supports two modes: normal mode and private mode. In Private mode, you can mark some data stored in the device (even a whole folder in some module) as private, such as contacts, call log, SMS and calendar and so on. Private data is invisible in Normal mode and labeled in special color in Private mode. For example, if you set a contact as private, then all information concerned this contact are hidid in Normal automatically for absolute security.


If your device enters the standby state in Private mode, it switches to Normal mode automatically when activated.

To switch to Private mode, follow the procedures below:

1. In any interface, use the stylus to scratch the screen from top to bottom incessantly (the stylus cannot stay on the screen);

Coolpad 2938 User Manual

2. In the pop-up box, select **Private mode** as the active mode;
3. Enter the correct private password (the original password is null, directly tap **OK** to enter Private mode);
4. Select the application you want to access, or change the password.
 - Private mode: You can view private entries and normal entries.
 - Normal mode: You can only view normal entries.
 - **Set PW**: You can change the password for enabling private mode.
 - **OK**: Confirm your selection and make it effective.
 - **Cancel**: Cancel your selection.

 **Caution:** Folders marked as private can only be accessed in Private mode.

1.5 Usage of 5-way Joystick

The 5-way joystick is mainly used to move the cursor in data application area. The Left can be used to move the cursor to the menu area and the Right key to move the cursor to button area. Press the OK key to perform operation. When the cursor is in menu area, press the OK

Coolpad 2938 User Manual

key of 5-way joystick to pop up a drop-down menu.

On the home screen, the Left and Right keys can be used to switch screen; the Up and Down keys can be used to move the highlighted application icon. Press the OK key to launch the highlighted application.

2 Basic Operations









2.1 Switching the Device On/Off

1. When the device is ON, press and hold the Power key until the **Shut Down** dialog box appears, where you can select **Shut Down** to switch off the device or select **Disable/Enable Antenna** to disable/enable the communication feature;
2. When the device is OFF, press and hold the Power key. Select the power-on mode from the **Please Select a Mode** dialog box according to your needs.
3. The Power key can serve as the Inactivate/Activate key. To turn your display off, just press the Power key briefly. Briefly press again to activate it.












Coolpad 2938 User Manual

2.2 Indicators on the Status Bar

Indicators on the status bar are used to indicate various current working states of the device, as shown in the table below:

Indicators	Function and Relative Operations
	Indicates signal strength, tap it to view network status.
	Indicates unreachable, antenna disabled or no UIM/SIM card inserted.
	Indicates the battery charge.
	Blinking indicates that the battery is charging.
	A call is in progress.
	You have missed calls. Tap it to view details of the missed call.
	Connecting network. Blinking indicates for data stream.
	The revolving icon indicates checking network.

Coolpad 2938 User Manual

	Unread short messages. Tap it to view details of unread messages.
	Maximum of short messages on the UIM/SIM card reached.
	New PUSH messages arrive.
	There is an alarm set for the event.
	General mode
	Flight mode
	Meeting mode
	Outdoor mode
	Quiet mode
	VIP mode
	Call an application when several applications are launched.

Coolpad 2938 User Manual

2.3 Input Methods

This device supports multiple convenient text input methods and handwriting.

ABC/Abc and Number Input Method

In the input panel, tap **abc** to activate the English letters input keypad (virtual). Directly tap the letters in the display area to input letters. Tap **CAP** on the virtual keypad to switch uppercase and lowercase. Tap **123** to activate the Number input keypad. Directly tap digits in the display area to input digits.

SYM Input Method

In the input panel, tap the input field with stylus to show the input panel. Tap **sym** to enter a symbol. Tap the symbol desired in the input panel. Tap **more** to select more symbols.

Handwriting Input Method

This method allows you to enter English letters and numbers with stylus in the full mode. In any text enter interface, tap the input field to show input panel. Tap **hw** to activate the



Coolpad 2938 User Manual

handwriting input method. The blinking cursor indicates current input location. Write in the Graffiti area and all candidates are displayed on screen. Select the desired item to enter it.










3 Phone Functions

Introduction to Keypad



Table 1

	<p>This key is dedicated to UIM card. One key for multi-use: Redial is used to dial the latest number you called after power on. If no call made after power on or the number input field is not null, the button is showed as Dial. Tap it to make a call to the number you entered.</p>
	<p>This key is dedicated to SIM card. One key for multi-use: Redial is used to dial the last number you called after power on. If no call made after power on or the number input field is not null, the button is showed as Dial. Tap it to</p>

Coolpad 2938 User Manual

	make a call to the number you entered.
	IP dial: the left button is designed for GSM card and the right one for UIM card. Tap it and you can dial the number you entered with IP number added.
	Delete numbers entered one by one.
	Two keys on one button. Usually it is displayed as  , used to input international long-distance number; if tapped or input a number, it switches into  , which can clear the number in the input field upon one tap.
	Switch to the Call Log interface.
	When inputting a number, you can use any of them to find a contact number. Key  is used for number association find.
	Save the number entered in the keypad to Contacts ; during the call, save the number input in the keypad to the temporary numbers of Call Log .

Coolpad 2938 User Manual

	Switch to Speed Dial .
	Switch to Contacts .

3.1 Making a Call

You can make a call in following ways: use the keypad to make a call; make a call in the **Contacts**; make a call from **Call Log** or from other applications. Here we only introduce how to use the keypad to make a call. For other ways, please see corresponding chapters.

Using the Keypad to Make a Call:

1. Enter a phone number in the input field, and then tap **CDMA Dial** or **GSM Dial**.
2. If you want to make a call to the latest number you dialed, directly tap **CDMA Redial/GSM Redial** and tap **CDMA Dial/GSM Dial**.

3.2 Speed Dial

This feature offers you an easy way to make a call.

Creating a Speed Dial Entry

Coolpad 2938 User Manual

1. In the interface of **Speed Dial**, tap any blank entry input field.
2. Enter corresponding information and tap **Save**.

Importing a Speed-Dial Entry from Contacts

1. In the interface for creating a new speed dial entry, tap **Contacts** to enter the **Contacts** interface.
2. Select the contact that you want to set as speed dial entry dial entry and tap **OK**.
3. Tap **Save** to save information and tap **Contacts** to select another contact.

Editing/Deleting a Speed-Dial Entry

1. In the **Speed Dial** main view, press and hold the speed-dial entry to be edited/deleted until a shortcut menu pops up;
2. Select **Delete** from the pop-up menu to delete this entry (If this entry is imported from **Contacts**, then deletion in **Speed Dial** does not affect the same entry in **Contacts**).
3. Select **Edit** to edit this entry.

Selecting a Speed Dial Way

Coolpad 2938 User Manual

1. Directly tap a speed dial entry and make a call via the preferred card.
2. Press and hold a speed dial entry to select a dial way in the pop-up menu.
3. CDMA_IP Dial or GSM_IP Dial. You can set the **IP No.** in **Control Panel > Call Settings.**

3.3 Answering a Call

Introduction to buttons and menu on the interface of answering a call:

Keypad: Switch to **Keypad.**

End: End the active call.

Record: Record the active call.

Mute: You can hear the other side's voice, but he/she cannot hear your voice.

Contacts: Switch to the interface of **Contacts.**

Hold: Hold the active call.

Switch: Switch calls.

Three Party: Switch to three-party service.

Coolpad 2938 User Manual

During a call, you can press the volume keys to adjust the conversation volume.

Other Answering ways

1. Generally, you can tap **Answer** to answer an incoming call.
2. If you have enabled **Auto answer** in **Control Panel > Call Settings**, the system will auto answer the call if no response in 5 seconds.

3.4 Features Available During a Call

I Three-Party Service

This device supports three-party service. During a three-party conference call, you can switch between calls, drop a party and hold a call by tapping corresponding buttons. The button **Switch** is used to switch calls (Hold one call and keep the other call active). Select **Three Party** to activate three-party call (If one party is speaking, all parties can hear the voice). In CDMA, the caller for line2 can only be this phone in three-party call.

 **Tip:** This feature needs local network support.

Coolpad 2938 User Manual

I Dual-Standby Call Feature

On the premise that the device are launches two networks, if an incoming call to network2 arrives while the call to network1 is in progress, a second call window appears in the main call interface. Then, you can select **Answer** to answer the new call.




Tip: The first call is hung up as you answer the second call. And current interface for the first call switches into other interface.

4 Contacts

The **Contacts** application is a tool for storing contact information. You can save personal information of a contact (such as name, phone numbers, e-mail addresses), and incoming call ring and directly perform communication operations.

You can store four phone numbers and two e-mail addresses for each contact entry. The maximum entry stored in phone book on the UIM/SIM card depends on the capacity provided by the network service provider.

Coolpad 2938 User Manual

 **Tip:** It is recommended that you store all the contact information on the device for modifying or saving contact information better.

4.1 Group

Creating a New Group

1. Tap **New** on the bottom of the **Contacts** list view.
2. Select **Group** in the pop-up menu to enter the interface for creating a new group.
3. Enter corresponding content and hide the input panel. Tap **Save**.

Editing a Group

1. Tap the drop-down button in the main view. In the drop-down list, tap **Group List** to view all the group entries.
2. Double tap a group to display the details of this group.
3. In the interface for editing group, perform operations following on-screen instructions.
4. Tap **OK** to save changes.

4.2 Creating a New Contact Entry

In this device, you can add a contact entry to phone or UIM/SIM card. It is recommended that you store all the contact information on the device for modifying or saving contact information easily.

4.3 Creating a Contact on Phone

1. In the **Contacts** main view, tap the **New** button, and select **Contact on Phone** from the pop-up menu. Then, the interface for creating a new contact appears.
2. Enter the desired information and tap **Save**.

In the interface of editing a contact entry, you can see following items:

- ☒ **Group**: Select one or more existing groups to which you add this contact entry. If you didn't select one, it will be saved to **Unfiled** by default.
- ☒ **Tone**: Tap this button to select a ring tone for incoming calls from this contact.

4.4 Contact and Group


This device also supports creating multiple groups in **Contacts**. Each group can contain

Coolpad 2938 User Manual


more than one contact (A contact entry can belong to one or more groups at the same time).

The affiliation of contacts and custom group can be modified in following ways:

Method I:

1. In the **Contacts** main view, select **Contacts > Group > Assign Contacts**. Tap **OK** to enter the interface for assigning contacts to a group;
2. Tap  in the right-upper corner of the title bar, and then select the contact range from the drop-down list;
3. Select desired contact entries, or select all entries by tapping **Sel.All**. To cancel the selection, just tap **Clr All**;
4. Tap **OK** and select a group from the pop-up list to add entries into it.

Method II:

1. In the **Contacts** main view, select **Contacts > Group > Remove Contacts** to enter the interface of **Remove**.
2. Tap  in the right-upper corner of the title bar and select a group to be edited.

Coolpad 2938 User Manual

3. All contacts in this group will be displayed in the list box below.
4. Select a contact to remove it from this group; or tap **Sel.All** or **Clr All** in the bottom to select all entries or clear all entries.
5. Tap **OK** to remove the selected entries from this group.

4.5 Finding a Contact

1. You can search by different criteria: **Name**, **Number**, **Company** or **All text info**.
2. In the pop-up menu, select the search criteria you need and tap **OK**. All matched contact entries will be displayed on the screen.

4.6 Quick Location

This mobile device provides you with the quick location panel in any interface of **Contacts** options. You just need to tap the corresponding initial in the letter display area of the quick location panel to find a specific contact entry quickly.

Coolpad 2938 User Manual

4.7 Copying Contacts on UIM/SIM Card to Phone

1. In the **Contacts** main view, select **Contacts > Copy > From UIM/SIM to Phone**, and then select a card type to obtain a contact group;
2. Tap **Sel.All**, and then tap **Copy** to copy all contact entries to the phone. Also, you can select one or multiple entries, and then tap **Copy**, to copy the selected entries to the phone one by one or by batch.

4.8 Copying Contacts on Phone to UIM/SIM Card

1. In the **Contacts** main view, select **Contacts > Copy > Phone to UIM/SIM**;
2. Tap **Sel.All** and then tap **Copy**, and select the card type to copy all contact entries to the selected card. Also, you can select one or multiple entries, tap **Copy**, and then select the card type to copy the selected entries to the selected UIM/SIM card one by one or in batch.

Coolpad 2938 User Manual

4.9 Viewing Associated Information of a Contact

In the **Contacts** main view, double tap a contact entry to display the details interface. In the drop-down list, select the information type that you want to view, such as call logs, message records, e-mails, itineraries and calendar events and so on. Then, an interface appears, which displays all information involved in the selected type.

4.10 Security Settings

With this feature, you can ensure absolute security of your contacts information. In the main view of **Contacts**, tap **Contacts** > **Set** in the title bar. Enter the interface of options settings to set data protection password.




Tip: This password is data protection password. For detailed operations, please see **Data Protection PW** in **Control Panel** > **Device Settings**.

4.11 Viewing Messages Capacity

In the title bar, select **Contacts** > **Memory Status** to view corresponding memory storage status.

5 Call Log

5.1 Viewing Call Details

Tap  in the title bar to pop up a drop-down menu. Select corresponding entries to view its all call details or all dialed, answered, missed and rejected calls in CDMA/GSM or new missed calls.

5.2 Operations Available in Call Log

1. Double tap a call log entry to view its details.
2. Tap **Dial** to make a call to the phone number in this entry. Tap **Del** to delete this entry.

Tap **SMS** to enter the interface for editing a message. The upwards/downwards arrow buttons are used to page up or page down.

5.3 Security Settings

With this feature, you can secure your call log information. In the main view of **Call Log**, tap **Call Log > Enable Password** to enter the **Enable Password** interface.

6 Messages

In the home screen of **Phone**, tap the **Messages** icon to enter the **Messages** interface.

6.1 Main View

- Ø **Inbox**: By default, all new short messages are saved to the Inbox automatically.
- Ø **UIM card**: Contains messages stored on the UIM card.
- Ø **SIM card**: Contains messages stored on the SIM card.
- Ø **Outbox**: Stores messages that have not yet been sent out successfully.
- Ø **Sent**: Stores messages that have been sent.
- Ø **Drafts**: Stores draft messages that have not been sent.
- Ø **Trash**: Stores deleted messages.
- Ø **Cell broadcast**: It is a value-added service based on SMS.
- Ø **Voice mailbox (C)**: In CDMA, you can set to forward calls to the voice mailbox. Thus, all incoming calls will be forwarded to the voice mailbox automatically in following circumstances: out of reach; line is busy; no reply within a certain time; battery charge

Coolpad 2938 User Manual

level is too low or your device is switched off. In case your device is reachable, the SMC will notify you to listen to the voice messages.

🚫 **Voice mailbox (G):** In GSM, you can set to forward calls to the voice mailbox. Thus, all incoming calls will be forwarded to the voice mailbox automatically in following circumstances: out of reach; line is busy; no reply within a certain time; battery charge level is too low or your device is switched off. In case your device is reachable, the SMC will notify you to listen to the voice messages.

📘 **Tip:** The cell broadcast and voice mailbox services require network support. For availability of these features, please contact your network service provider.

6.2 Writing a New Message

Tap **New** in the **Messages** main view, to display the **New** interface.

1. Directly enter a phone number in the input field or tap **To** to select one from **Contacts**;
2. Enter contents: Enter the contents to be sent in the content box. The numbers in the


Coolpad 2938 User Manual

title bar show the number of characters you entered and the total number of characters that can be entered;

3. Tap **Send G** or **Send C** to send the message you wrote just now. If it is sent successfully, it will be saved to the **Sent** automatically; if not, it will be saved to the **Outbox**;
4. Tap **Save** to save this message. It is saved to the **Drafts** by default.

 **Tip:** For the details of using templates, please refer to **Templates**.

6.3 Reading a Message

Double tap a folder to show messages stored in it. If there is any unread message, an icon of  will be displayed on status bar. Tap this icon to read all unread messages.

1. In the **Messages** main view, you can tap a folder to view messages stored in it;
2. Select a message, and then tap **Del**, **Fwd**, or **Reply** to delete, forward or reply it respectively, or tap it to display the details of it;
3. Buttons at the bottom of the details interface vary with the message nature. Tap

Coolpad 2938 User Manual

proper button and follow screen instructions to conduct corresponding operations, such as deleting, forwarding/resending and replying to the message.

6.4 Settings

In the **Messages** main view, you can select **Settings**, **SMSC Settings**, **Sound Settings**, **Chat Settings** or **Cell Broadcast** to display corresponding interface. Enter related information, and tap **OK**, or tap **Default** to restore the default settings.



Tip: For details of the SMSC number and voice mailbox number, please contact your network service provider.

6.5 Searching a Message

With this feature, you can find a message quickly. You can search by name or phone number of recipients/sender or data range and so on. The more detailed information you entered, the more precisely result you get.

1. In the **Messages** main view, select **Messages > Search**, to display the **Find Entries** interface;

Coolpad 2938 User Manual

2. Select network type: **All**, **CDMA** or **GSM**;
3. Select a search field (**Number** or **Name**), and enter keywords;
4. Or select the date range for message search;
5. Tap **OK** to show matched messages. Tap **Back** to cancel the operation.



Skill: For the message(s) found, you can directly delete or forward it/them in the interface of search results.

6.6 Templates

When you are editing a message, you can directly use custom templates. Also you can edit or delete existing templates or create new ones.

1. In the **Messages** main view, tap **Templates** to enter the interface of **Templates**;
2. On this interface, you can tap to delete the selected template.
3. Also you can tap **New** to create new ones following on-screen instructions.

7 WAP

The WAP application of this device allows you to surf on the Internet anywhere at any time.



Caution: Availability of Internet access depends upon whether your network operator provides this service, and whether you have subscribed to the service. For details, please contact your network service provider.

8 E-mail

With this mobile device, you can send, receive, manage and sort e-mail messages conveniently. POP and SMTP of NetEase are not available for new subscribers since Nov, 2006, so, you can not access a mailbox of 126.com or 163.com by POP or SMTP. The device does not support a mailbox that needs a SSL authentication.

8.1 Managing Accounts

Creating an Account

To receive and send e-mail messages, you must have an e-mail address. You can access

Coolpad 2938 User Manual

a website to sign up for an e-mail address or use an existing one.

If you select **E-mail** and have not set up your e-mail account, the interface for creating an e-mail account is displayed. Enter corresponding information and tap **Save**.

Account Manager

In the **E-mail** main view, select **E-mail > Account Manager** to display the interface for managing account. All existing accounts are listed in the list area.

8.2 Writing an E-mail Message

In the **E-mail** main view:

1. Enter a recipient's address in the **To** field or tap **To** to select one from **Contacts**;
2. Enter one or more e-mail addresses to which you want to send the copy of the e-mail in the **Cc** field. You can enter directly or select from **Contacts** as you do in Step 1;
3. Enter the subject and contents;
4. Tap **Attach** to add attachments to the e-mail;
5. Tap **Save** to save the e-mail to the specified folder;

Coolpad 2938 User Manual

6. Tap **Send** to send e-mail to the specified receiver.



Tips: 1. Use a semicolon to separate multiple addresses while entering multiple addresses manually.

2. By default, the e-mail is saved to the Drafts.

8.3 Remote Manager

In the **E-mail** main view, tap the **Rmt Mgr** button to display the interface for remote manager.

1. Select the account you want to manage from the drop-down list;
2. Tap **New Mail** to retrieve headers of e-mails that are not retrieved from server;
3. Tap **All Mail** to retrieve headers of all e-mails from the server;
4. After setting the status of all headers to be handled, select corresponding operations such as receiving and deleting to receive and delete e-mails.

Coolpad 2938 User Manual

8.4 Searching E-mail Messages

In the **E-mail** main view, tap **E-mail** > **Search Mail**, to display the **Search Mail** interface. Check the box next to the options you desire, enter keywords if necessary, and then tap **OK** to show results.



Tip: In the interface showing e-mail messages searched, you can perform operations such as deleting or forwarding e-mail messages.

9 Calendar

The calendar application can help you to arrange and plan events to be done. This application can also let you to notify the people concerned via messages or e-mails.

9.1 Different Views

This function item can support four different views: all view, month view, week view and day view.

9.2 Creating a Scheduled Event

Creating a Scheduled Event

1. You can enter the interface for creating an event by one of following methods: Tap **New** in any view interface, or tapping an interval or pressing and dragging to select an area with the stylus in the week view.
2. Enter corresponding information.
3. Tap **Save** to save the itinerary.



Tip: You can edit the text using edit menu in the title bar.

Creating a Repeating Event

1. In the interface for creating a scheduled event, tap ▼ besides the **Repeat** option.
2. Choose **None**, **Advanced settings**, or other simple repeat options.
3. Select **Advanced settings**, you can specify the repeat cycle by setting corresponding options.
4. Set repeat pattern for this event entry. You can repeat this event by day, week, month

Coolpad 2938 User Manual

or year.

5. Tap **OK** to save your settings.

Creating an Event with Notification

This device provides you with the feature of sending notification on a scheduled event via short message(s).

1. In the interface for creating a scheduled event, tap **Alarm** to display the **Set Remind** interface, where you can set reminder alarm for the event.
2. If you need to be reminded of upcoming events, set the alert state to **On**.
3. Enter and set up the corresponding options.
4. Tap **OK**.

9.3 Managing Scheduled Events

In the all view, tap an event to display event details. Then, you can modify it by referring to instructions given in **Creating a Scheduled Event**. Also, you can delete it.


9.4 Querying Scheduled Events

Calendar of this device provides you with a powerful query feature.

In the all view interface, you can select the corresponding option from the drop-down list to query the specified scheduled events according to on-screen instructions. Alternatively, you can select **Search** from the first drop-down list, and then you can query the specified scheduled events according to keywords and date.

10 Memos

10.1 Creating a New Memo

1. Tap **New** in the **Memos** main view.
2. Tap  in the title bar and select a category for the memo.
3. Enter the corresponding content.
4. Tap **Save** to finish creating a new memo.

This phone supports you to create customized folder in **Memos**. Tap **Folder** under the

Coolpad 2938 User Manual

main window to enter the customized folder list window of **Folder**. Tap **New** to create a memo category. Enter the corresponding options and tap **Save**.

10.2 Managing Memos

You can browse, modify or delete a memo.

10.3 Searching in the Memos

Tap the title bar in the main view, select **Memos > Find** in the menu or tap **Find** directly in the main view to enter the **Find** window. Enter the content to find and tap **OK**. Now system will search the whole memo by the search criteria you entered.



Prompt: In the list of search results, you can directly edit or delete a memo entry in the same way as above.

11 Tasks

Task List allows you to record and trace things to be done. You can create, edit, delete and find tasks.

12 Alarm

Alarm: This device can support three alarm clocks at the time:

1. **ON** indicates the alarm has been activated; **OFF** indicates the alarm is not activated.
2. Tap the time display button to display the **Alarm** main interface, where you can make settings.
 - ① Alert modes fall into three types: **Once**, **Daily** and **Weekly**.
 - ② Tap the time display button to select the alert time.
 - ③ You can customize a text tip for the alarm. Tap the drop-down list box on the right of **Prompt** to select a text tip.
 - ④ Tap **Ring** to select an alert ring tone for the alarm.

13 My Files

With the **My Files** application, you can view contents stored in this device and memory card and perform the corresponding operations.

14 Coolpad Player

Coolpad Player provides the multimedia audio-visual playing feature for you.

Folders in Coolpad Player are as follows:

My Music: To view audio files.

Music Playlist: The playlist of audio files.

My Movie(s): To view video files.

Movie(s) Playlist: The playlist of video files.

Coolpad 2938 User Manual



Fig. 14-1

Coolpad 2938 User Manual

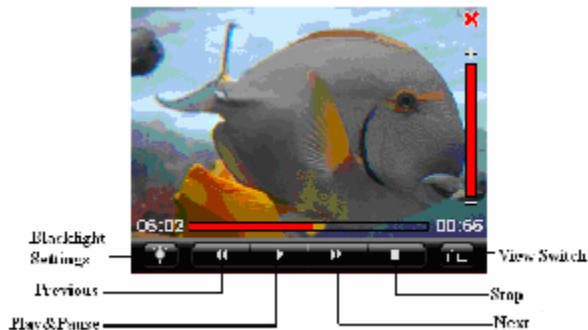


Fig. 14-2

Playing an Audio-Visual File

Please select an audio-visual file in a playlist. Then, tap **Play**. Only MP3 files can be played via Bluetooth. When a video file is being played, the default size of the file is its original size.

Coolpad 2938 User Manual

The file will be played and placed in the middle of screen (as shown in Fig.14-2).

Select **Display > Lyrics** in the interface of **Options**. If lyrics (lrc format) are available for the MP3 file, and they are under the same directory with the same file name (e.g. the corresponding lyrics of file Coolpad.mp3 should be Coolpad.lrc), lyrics will be displayed as the MP3 file is played. Drag lyrics to adjust them to be simultaneous with the MP3 file (changes cannot be saved).

1. In the lyrics area and drag stylus upwards (from 1/6 screen height), lyrics will be displayed 1 second earlier.
2. Drag stylus downwards, lyrics will be displayed 1 second later.

View switch:

1. Large size (when the resolution is 320x240 or more, play the file in full screen.)
2. Small size (when the resolution is less than 160x120, play the file in its original size or in its double size.)
3. When the resolution is from 160x120 to 320x240, play the file in its original size or in

Coolpad 2938 User Manual

full screen.

Buttons for backlight stays on:

When playing a video, backlight should stay on.

1. On: backlight stays on.
2. Off: set backlight off in **Control Panel > Backlight**

Music Playlist/ Movie(s) Playlist

Tap **Add** to add music/movie(s) to the playlist. Tap **Del** to delete a file selected in playlist.

Tap **Play** to play the selected file. **Info** is for viewing the information of the selected file.

15 Camera

The **Camera** application supports video recording and taking a photo. Before taking photos or recording videos, please make sure that a memory card inserted in your device.

Tap the **Settings** button to pop up a shortcut box for setting options. Tap each shortcut

Coolpad 2938 User Manual

icon to pop up its concrete contents, and then you can make selection.

Mode: Photo Mode/Video Mode

Resolution: 1600X1200/800X600/640X480/320X240

Quality: Normal/Fine/Superfine

Zoom: 1X/1.25X/1.5X/2X/2.5X

Self-timer: Off/5 sec/10 sec

Continue Shooting: Off/4 shots/9shots

Frame: On/Off

Special Effect: Normal/Black & white/Negative/Sepia

Contrast/ Chroma/Brightness

15.1 Taking a Photo

You can enter the shooting mode by default after enabling this application or selecting **Photo** in the mode selection. After setting various parameters of your camera, focus on the subject and press the Shutter button or press the center of 5-way joystick to complete shooting.

Coolpad 2938 User Manual

The photo taken is automatically saved to the storage location you selected.

15.2 Viewing Photos

Tap the **Browse** button to view photos you took. You can select a photo to browse in the **Browse** interface. Select **Set as Wallpaper** to set the selected photo as the wallpaper. Tap **Slide** to view photos as slide show. Tap **Del** to delete the photo.

15.3 Making a Video Recording

To enter the video mode, select **Video** in **Mode**, or tap the video icon in the main view. Press the Shutter key to start recording and press it again to stop.

16 Ringtones

The **Ringtones** application allows you to store and listen to fair-sounding music. With this application, you can not only listen to ringtones stored in folders of **Phone**, **System**, **User Data**,

Coolpad 2938 User Manual

Brew Downloads and **SD Card**, but also set a ringtone as CDMA ringtone, GSM ringtone, or message tone.

17 Album

Album is a tool serving to process images. Folders of **Photo**, **SD Card**, **Phone**, **System** and **Brew Downloads** are available in this application. It has powerful image processing functions such as save, deletion and viewing images, and supports interaction with modules such as **Camera**. You can browse images in thumbnail mode, list mode and slide show mode.

Set as Wallpaper: Set the selected image as standby display;

Send: Send the selected image;

Slide: Browse images in slide show mode;



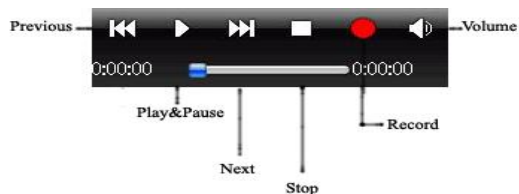
: Browse images in thumbnail mode;



: Browse images in list mode.

18 Recorder

This application provides powerful recording feature for you.



18.1 Recording a Sound Clip

In the main interface, tap **Recorder** > **Settings** to pop up the settings interface. Then, you can record a sound clip after setting up the corresponding settings. The specific actions are as follows:

Tap **Recorder** to pop up the main interface. You can name the clip. Select a path to record the clip. Then, you can tap the record button to start recording a sound clip. Meanwhile, time display area shows the progress of recording. Upon completion of recording, tap the **Stop**

Coolpad 2938 User Manual

button. Then, the sound clip is displayed in the list area automatically. To play a sound clip, select the file to be played in the list, and then tap the Play button. During playing, you can pause or stop playing of it according to your needs.

18.2 Deleting a Sound Clip

In the list area, select the sound clip to be deleted, and then tap **Recorder > Delete** to enter the **Delete** interface. Tap **Sel.All** or tap the file to be deleted. And tap **Del**.

19 Radio

With this application, you can get the latest news at any time. Please insert a headset into the jack before listening to the radio.

Coolpad 2938 User Manual



20 Games

This device provides you with different kinds of colorful games, which help you to relax fully in entertainment. For specific operations, please refer to **Help** in each game.

Note: Please see your product for actuality.

21 Control Panel

21.1 Standby Settings

With this feature, you can set the options displayed on your standby screen.

21.2 Call Settings

With this feature, you can set corresponding options of CDMA and GSM according to your needs. Some functions are provided by your service provider. If you want to use these network services, please contact your service provider for their availabilities. If any, you can open or subscribe these network services.

Auto answer

In the **Call Settings** main view, select the check box **Auto answer** to implement this feature. Then, when an incoming call arrives, your phone will automatically answer the call if you do not respond within a certain period of time. To disable this feature, you can just cancel the selection of this check box.

Default network

Coolpad 2938 User Manual

You can set this option in the **Call Settings** main view. If selected, your phone will directly activate communications module in slot1. It will automatically select CDMA.

Last-used network

If you didn't change card after last power-off, your mobile device will enable the network on the basis of last used network settings.

Slot 1 & Slot 2

With this feature, you can record data of UIM/ SIM card.

CDMA&GSM

Security Settings


Select whether to use the security lock.

IP No.

This device permits you to preset an IP number. Thus, you only need to press and hold a phone number and select **IP Dial** from the pop-up menu; or enter a phone number on the keypad and then tap the **IP** button. Without entering the IP number manually, the system will


Coolpad 2938 User Manual

automatically add the IP number you set before the number to be dialed.

 **Prompt:** This feature needs network support. For specific IP number, please contact your network service provider.

Call Wait

The call wait feature is available for your device. If you receive a call from the third party B while you are on a call with party A, you can place the active call on hold and answer the call from party B. After you finish the conversation with party B, you can continue the call with party A.

 **Prompt:** After you selected an operation, the system will automatically dial the corresponding number to check whether the service is enabled or disabled. Please follow the voice prompt and finish the corresponding operations. For specific service contents, please contact your network service provider.

Network

Tap **Network** to display the **Network Setup** interface. Then, you can perform

Coolpad 2938 User Manual

corresponding operations by following screen instructions.



Caution: This feature is only applicable to GSM. For specific service contents, please contact your network service provider.

Call Fwd

This feature allows you to forward incoming calls according to the related setup.



Caution: Before setting the feature of Forward Call on your phone, you need to make an application to your network service provider for this service.

21.3 Network Settings

With this feature, you can create several dial-up networking connection modes. After you enter this feature, select a network type and input its corresponding networking parameters. Follow the instructions and buttons. Tap **Save** to save the settings. For specific settings, please contact your network carrier.


All parameters in the **Dial-up** are preset before they leave factory. So there is no need to

Coolpad 2938 User Manual

set them manually.

21.4 Device Settings

With this feature, you can set your device according to your needs.

 **Caution:** Please remember all passwords you have set. There is no way to retrieve password if you forgot it, which will result in loss of data on the phone.

22 Profiles

With this feature, you can customize the incoming call ring, ring volume and so on.

Profiles	Feature	Volume
General	All applications are available	Standard volume
Meeting	All applications are available	Automatic mute, vibrate only.
Outdoor	All applications are available	Enhanced volume, ring plus vibrate

Coolpad 2938 User Manual

Profiles	Feature	Volume
Quiet	All applications are available	Volume is smaller than that in General mode
Flight	Communication features are disabled. Only PDA features are available.	Standard volume
VIP	Call Filter and VIP List are available.	Standard volume

① Prompt: Volumes of these modes listed above are system default values. You can set them according to your needs and prefers.

23 Connectivity

23.1 U-Disk

This feature implements the free storage and access among the mobile device, memory card and the PC. For specific operations, please follow screen instructions.

Coolpad 2938 User Manual

23.2 PC Backup

This device provides you the feature of backing up and restoring data. Using the data synchronization application of this device, you can set up communication connection between your mobile device and the synchronization program on your PC, and implement data synchronization between the mobile device and the PC.

Data synchronization on this device is implemented through a USB cable. So, before synchronization, you should make sure that the mobile device is connected to PC through the USB cable correctly. The connection procedure is as follows:

1. The PC pops up a message: **Found New Hardware**. And then it pops up an installation wizard for the new hardware.
2. Install the driver according to the instructions.

Synchronization Mode

At present, the mobile device supports three synchronization modes: **Data Backup**, **Data**

Coolpad 2938 User Manual

Restoration and Data Synchronization.

Synchronization Preparation:

1. If it is the first time you use this program, install the Coolpad Suite software on the CD packed with your device.
2. Connect one connector of the USB cable packed with the mobile device to the USB port, and the other connector to the mobile device.
3. Tap **Connectivity > PC Backup**.
4. Run the Coolpad Suite software on PC, register a user account and login.
5. Now you can restore and synchronize the data backup. (Coolpad Suite main interface)



Prompt: For details of ActiveSync, please refer to Coolpad Suite help document. (Tap F1 after logging in CPS.)

24 Modem

Besides general features of a smart phone, this device can serve as an external wireless modem of a PC. If the phone is connected to the PC through a data cable, you can connect to the Internet using dial-up networking with your phone on the PC. This function is only available in CDMA. Please make sure a CDMA card is in the device and the network is available.

Step 1: Install Coolpad 2938 USB driver

1. Connect the mobile device to PC with the USB cable.
2. The PC pops up a message: **Found New Hardware**. And then it pops up an installation wizard for the new hardware. Follow the instructions and install Coolpad 2938 USB Driver. Then, the system will install modem automatically.

Step 2: View and set the modem

Click **Start > Control Panel** and double tap **Phone and Modem Options** to pop up a list box. The **Qualcomm USB Modem 3197** showed in this list box is just the modem you installed in Step 1. Tap **Properties** and select **115200** for **Maximum Port Speed**.

Coolpad 2938 User Manual

Step 3: Add dial-up connection

1. Right tap the **My Network Places**, select **Properties**. Tap **New Connection**. It pops up **New Connection Wizard**, then tap **Next**.
2. Select **Connect to the Internet**. Tap **Next** in the pop-up interface. Select **Set up my connection manually**, then, tap **Next**.
3. Select **Using Dial-up Modem Connection**, and then tap **Next**. Enter the name you want to connect in **ISP Name**. Tap **Next**.
4. Enter the number you want to dial up in **Phone Number**. Tap **Next**. Tap **OK** to finish the new connection.

For example: China Unicom CDMA dial-up: #777; User name: card, password: card.

Please set according to the actual network.

Step 4: Dial-up

1. Tap **Modem** in the mobile device. In **Modem** main interface, tap **Connect**.
2. Right tap the **My Network Places**, select **Properties** to pop up **Dial-up Connection**

Coolpad 2938 User Manual

interface. Double tap the new connection created in Step 3 to pop up **Connection** window. Then, enter username, password (it will display the default values if the username and the password have set in Step 3). Tap **Dial-up**.

3. You can start a dial-up connection with your smart phone if **Service Activated** is displayed in your smart phone, and **Connected** in the interface of **Dial-up Connection**.

25 Call Filter

If you don't want to receive some calls or messages from some phone numbers, you can add these numbers to the blacklist. In all profiles, you can set a network strategy to numbers in the blacklist for calls and messages sent during some period of time. Numbers outside of the blacklist are the normal ring. If you want to receive calls and messages sent by some phone numbers only during a certain period of time, you can add these numbers to the VIP list. In the **VIP** mode, calls from numbers outside of the VIP list are mute. The VIP list is valid in the VIP

Coolpad 2938 User Manual

mode. This feature has two default groups: the VIP list and the blacklist. Of course, you can create new groups. A custom group is valid in non-VIP mode.

25.1 Main View

SMS content filter: Select the **Set** button after it to set the filter rules for receiving messages.

Enable group filter: Set call rules and SMS rules for a specific group.

Delete: Delete the customized group.

Set: Set the strategy to a specific group.

New: Add a new customized group.

Find: Search the records by number or name.

Select **Call Filter** in the title bar. The pull-down menu popped up has the following options:

(CDMA or GSM) Rejected Calls: Synchronized to the **Call Log**.

Rejected SMS Log: Synchronized to the message application.

Enable Password: You must enter the correct password to load the application.

Coolpad 2938 User Manual

25.2 Adding a new group

In the main view of **Call Filter**, double tap a group to display its group member list interface. Tap **New** to display the interface for adding a new contact. Add the name and phone number and then tap **Save**. You can also import the contact number from the **Contacts**.

26 Tools

The **Tools** application includes common tools such as **Calculator**, **Time Zone** and **Unit Converter**. The information provided by this device might not be the latest, for the rapid development of the society. All the information provided in this device is for reference only, however, welcome to send your feedback to us online or via the customer service hotline.

27 Bluetooth

Bluetooth wireless technology relies on radio waves. So there is no need to clear any barriers between transmitting and receiving devices. You can use it to communicate even it is in

Coolpad 2938 User Manual

pockets.

The distance between this device and the Bluetooth device connected to it can up to ten meters. However, objects existing between transmitting and receiving devices will compromise signals. This device can remember its paired device, so you don't need to repeat this procedure when you connect these devices next time. Pairing aims at simplifying next connection process and securing connection reliable.

This device may be not compatible with few non-standard Bluetooth devices. Please use Bluetooth devices authenticated by BQB.

About Bluetooth settings

Clear: Delete all Bluetooth devices found.

Discoverable: Allow your device to be found by other devices with Bluetooth wireless technology.

About: View version information of Bluetooth.

Coolpad 2938 User Manual

Settings

1. **Name:** The name entered here will be displayed in other Bluetooth devices finding your phone Bluetooth.
2. **Address:** Show the ID of the Bluetooth device in your phone.
3. **Security:**

High: A secure mode of device grade. All other devices have to enter password when they are connecting to this device.

Medium: A secure mode of service grade. All other devices have to enter password when they are accessing your Bluetooth services.

Low: No secure mode. All other devices can access your device freely.

4. **Enable default Bluetooth password**

Password: Set a fixed password;



Confirm: Repeat the password you set.

Coolpad 2938 User Manual

Connecting the device to Bluetooth headset



1. Turn on the Bluetooth headset and make it discoverable. (For specific actions, please refer to Bluetooth headset use instructions.)
2. Tap the Bluetooth icon in your phone to enter **Bluetooth**.
3. Select the **On** button to enable Bluetooth application. After you have succeeded to enable Bluetooth application, the **On** button changes to **Off** and the icon  (blue colored) displays on the tray. Tap **Bluetooth** in the title bar and select **Discoverable**. Now other Bluetooth device can find the Bluetooth device in this phone (when the Bluetooth device in this phone is trying to find others, it don't need to set this feature).
4. Search Bluetooth device. Select the **Search** button. So the device will search and display the type and version of devices enabling Bluetooth application near it.
5. Connect Bluetooth device. Select the Bluetooth device to be connected and tap **Connect**. Select **Pair** in the pop-up menu. In the mobile device to be connected, a PIN code dialog box pops up. Enter the PIN code and confirm your entry. After that,

Coolpad 2938 User Manual

your mobile device pops up a dialog box for entering PIN code. Please enter the same code. If it is accepted, the pair step completed. Then tap **Connect**. Select **BT Headset** in the pop-up menu. The icon  (blue colored) in the tray turns to be  (green colored) when the connection is successful.

6. Now you can receive calls. Also, you can switch freely between Bluetooth and phone. For specific use of Bluetooth headset, please see the Bluetooth headset use instructions.

Stereo headset

Procedures **On > Search** are the same as above, and then tap **Connect**. Select **BT Stereo** in the pop-up menu. If the connection succeeded, the icon  (blue colored) on the tray will change to  (green colored). Then it will pop up a prompt to start the player, tap **Yes** button. It turns to music playlist. Add songs to the list, tap **Play** button. Now the stereo headset begins to play music. Using Bluetooth headset to receive music played by this device can reach stereo

Coolpad 2938 User Manual

effect.

Bluetooth File Transfer Service

Tap **Connect** in your smart phone. Select **Send vCard** in the pop-up menu. In the mobile device to receive the name card, a PIN code dialog box pops up. Enter the PIN code and confirm your entry. After that, your smart phone pops up a dialog box for entering PIN code. Please enter the same code. If it is accepted, the file starts to be transferred. After transfer completed, it will pop up a prompt.

Coolpad 2938 User Manual

Appendix Technical Information

Basic specifications	
Dimensions	103 mm × 53 mm × 16.7 mm
Weight	About 100 g
Style	Bar style---PDA
Antenna	Built-in
UIM/SIM card	Dual-mini plug-in card
Network mode	CDMA, GSM
OS	BREW3.1
Memory	128 MB NAND Flash 64 MB NOR FLASH MEMORY + 16 MB PSRAM
Built-in camera	CMOS 2.0 mega pixels

Coolpad 2938 User Manual

Interface	I/O interface---USB 1.1 jack (no OTG); headset jack; charger jack	
Charging method	Using a travel adapter	
Display parameters		
Type	TFT	
Size	2.4"	
Pixel	320 × 240	
Color resolution	262,144 colors	
Screen type	Transparent resistance touch-screen	
Backlight	High bright white backlights	
Main features supported (see actual product)		
Input method	English input methods	handwriting

Coolpad 2938 User Manual

Calendar	Maximum number	1000
Image (Image viewer)	Formats supported	Common formats such as PNG, JPEG and BMP
	Transmission mode	Download and share data in multiple ways such as data synchronization
Messages	Maximum number	1000, Group sending to 200 recipients is supported.
	SMS Carrier	CDMA & GSM
Maximum data speed	CDMA	153.6KB/S
	*The actual speed depends upon the coding scheme supported by CDMA.	
Accessories		

Coolpad 2938 User Manual

Battery	Name	Lithium-ion polymer rechargeable battery
	Model	CPLD-24
	Rated capacity	1300 mAh
	Nominal voltage	3.7 V