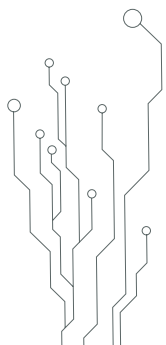
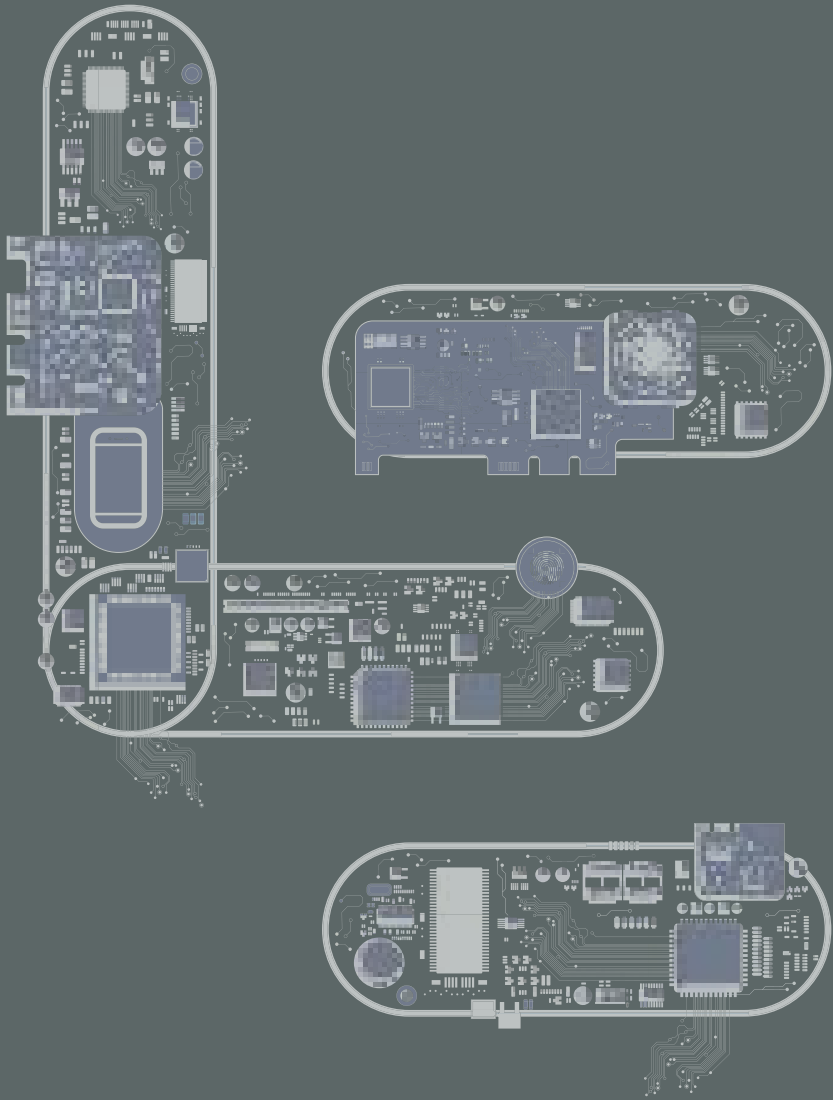


Le S3

User Manual





Changing the way the world experiences technology.



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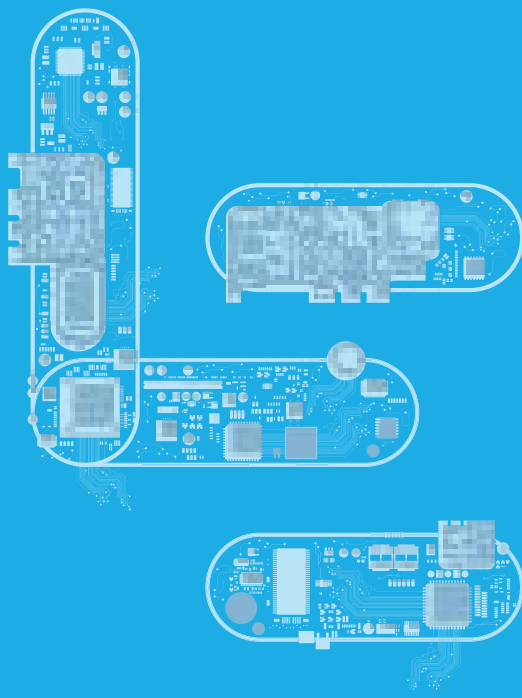
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- At a Glance

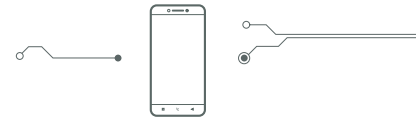
## Settings

- Getting Started
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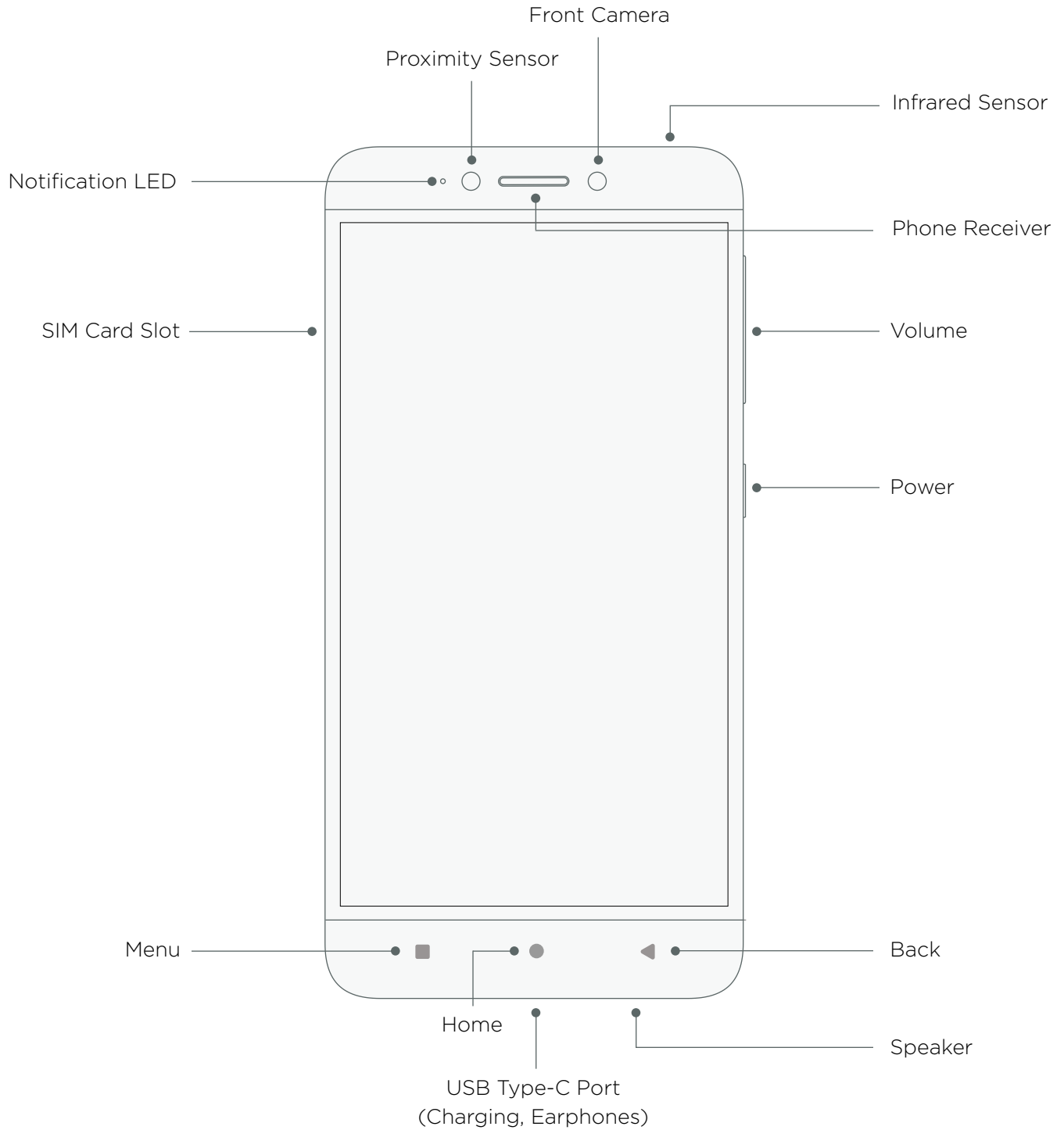


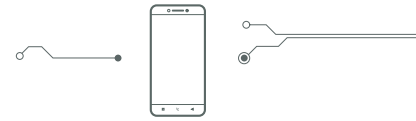
# Getting Started

- Front View
- Back View
- Assemble Your Device
- Setup

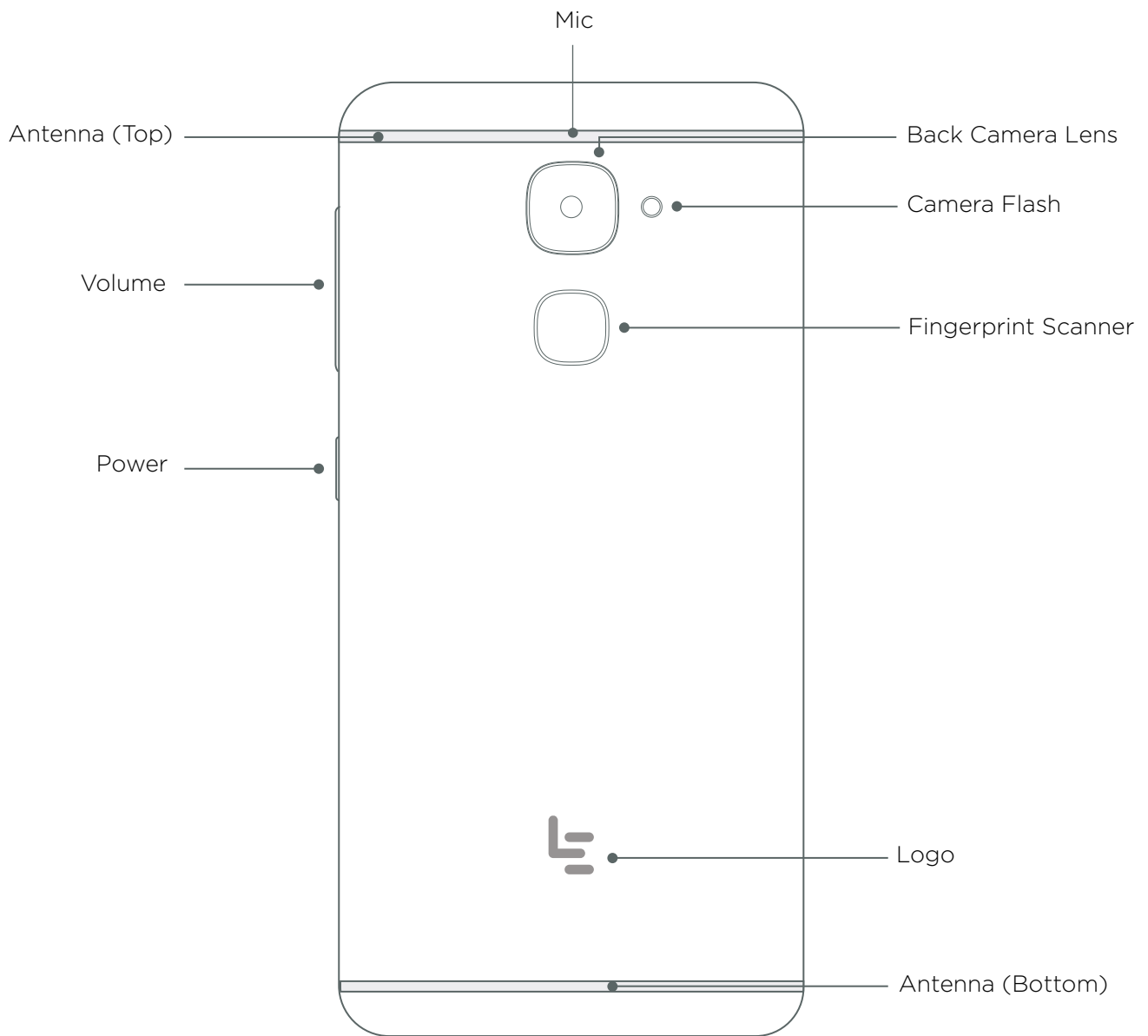


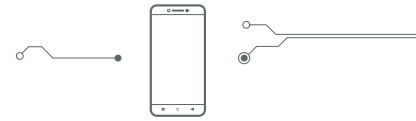
# Front View



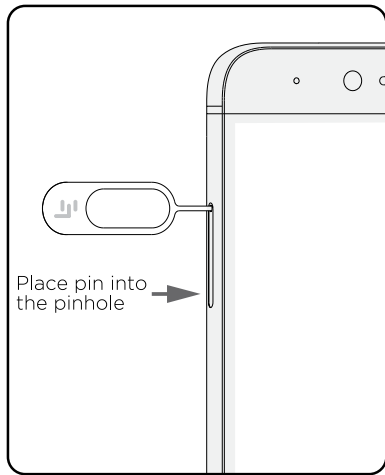


# Back View



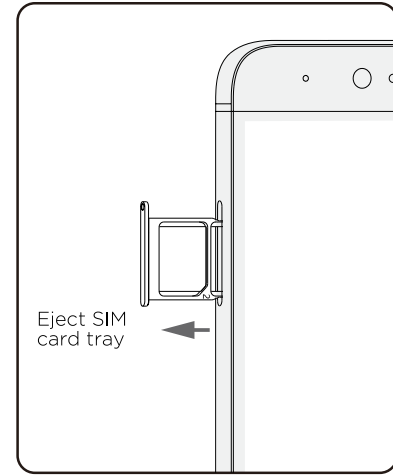


# Inserting the Nano-SIM Card



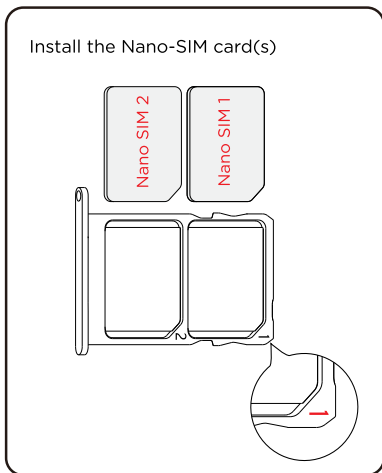
## Step 1. Press to eject SIM card tray

Your phone should be turned on before ejecting the SIM card tray. Use the SIM card eject pin to remove the SIM card tray by pressing the pin into the pinhole.



## Step 2. Remove the SIM card tray

There are two SIM card slots provided. When using only one SIM card, please insert it in Slot 1.



## Step 3. Install the Nano-SIM card(s)

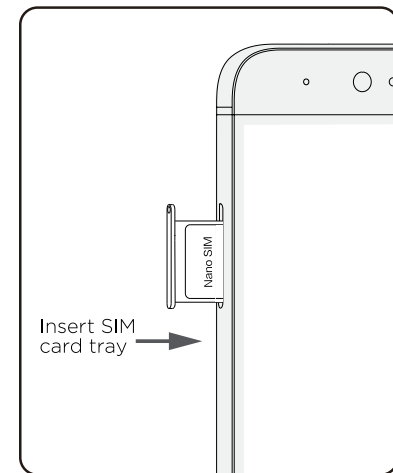
Only standard Nano SIM cards are supported. Inserting a modified card may damage the card slot.

When using only one SIM card, please insert it in Slot 1.

When using two SIM cards, the following information applies:

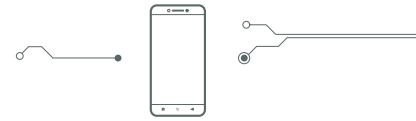
Slot 1: Supports full range of services, including voice call, data services and VoLTE/Wi-Fi calls.

Slot 2: Supports GSM voice calls and SMS only.



## Step 4. Insert SIM card tray

Slide the SIM card tray back inside the phone until it locks in place.



# Setup

Launch your ecophone experience in a few easy steps:

## Powering on

Press and hold the power button for three seconds to turn on your ecophone.

## Basic settings\*

Next, you'll be guided through a few steps:

- Select your preferred language.
- Select your geographic location.
- Verify SIM card settings.
- Select a Wi-Fi network.  
(You can also save this step for later.)

## Add your fingerprint

Next, setup will prompt you to place your index finger on the scanner. You'll be guided through setup to repeatedly tap and hold the scanner until your ecophone has completed the process of adding your fingerprint.

## Font and icon sizing

Customize font and icon sizes for easy visibility.

## Transfer storage/settings from another device

You can load storage and settings from another device using QR code technology

## Payment settings

Next, you'll be prompted to set up optional payment services to streamline your shopping experience.

## Screen lock & security

Create a quick login for your ecophone by opting to set up a PIN when prompted, or by navigating to this menu item within Settings. Login options include: PIN, pattern or password.

## My LeEco: Launching your eui experience

Your ecophone is equipped with an incredible lineup of eui entertainment apps. Enhance the experience with My LeEco benefits, which includes premier access to deals on LeMall.com, 5 TB cloud storage, extended product warranties and more. Signing up is easy! You may bypass this option; or, to get started:

- Review terms of use and permissions when prompted.
- Next, you'll need to login. You can either:

Sign in with your Google account

-or-

Create a new *My LeEco* account

## Enable cloud services

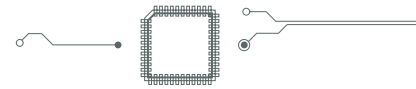
To help back-up data or transfer data from one device to another.

## Enable feedback reporting

If you want to automate the process of sending feedback reports to LeEco about any performance issues.



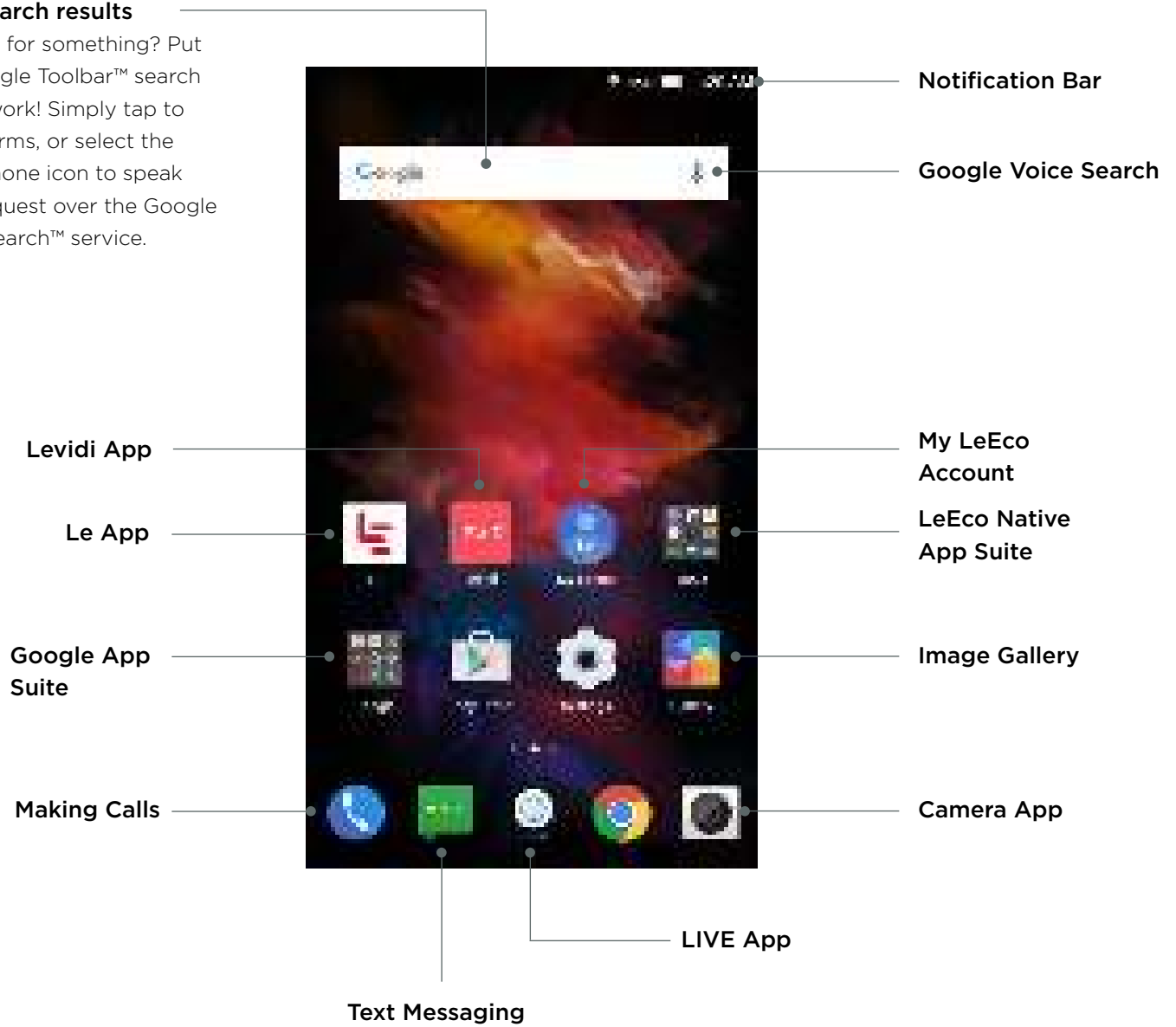


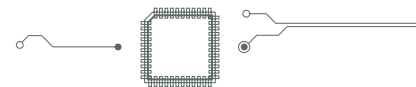


# Home Screen

## Fast search results

Looking for something? Put the Google Toolbar™ search bar to work! Simply tap to enter terms, or select the microphone icon to speak your request over the Google Voice Search™ service.





# Home Screen — Shortcuts

## Shortcuts for staying organized

Get access to a collection of organization features by holding a finger down on the home screen (not the icons) for about one second. Use these features to:



**Widgets:** Select your favorite modules and arrange them on your screen for a quick peek into your applications.



**Themes:** Check out wallpapers and themes to personalize your eui experience.

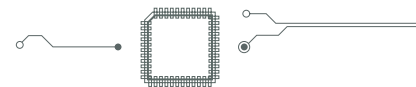


**Wallpapers:** Take this shortcut to access your choices.



**Sort Icons:** Select the Auto option to place icons to the top left by default. Select the Manual option to place icons anywhere on the screen.





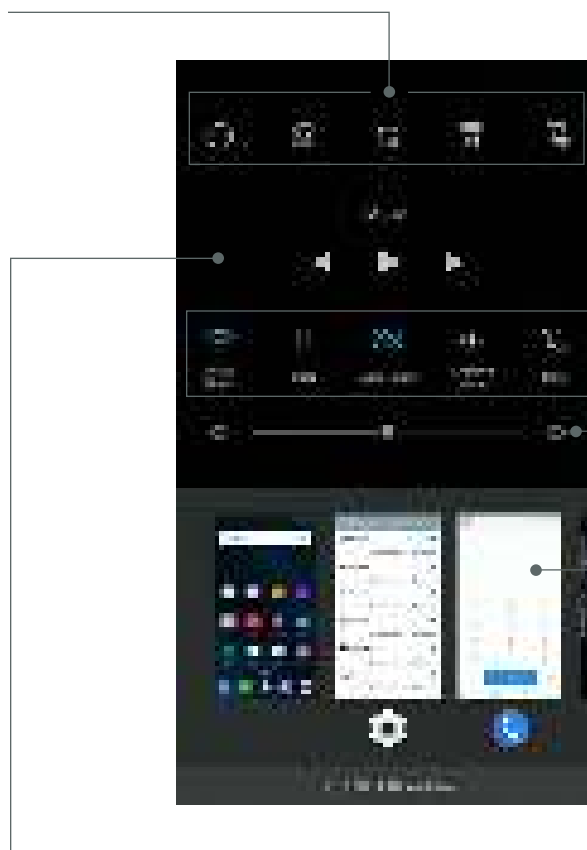
# Control Center

## Control Center

Use the Control Center for faster access to tools, recent applications and more.

### Quick tools:

Access features such as calculator, flashlight, alarm clock and more.



### Quick settings:

Access features to adjust preferences, such as Wi-Fi, data usage, auto-rotation and more.

### Brightness:

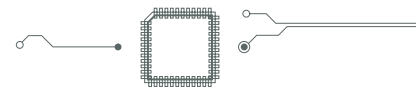
Slide toggle to adjust brightness level.

### Recent applications:

Access recently used applications.

### Music player:

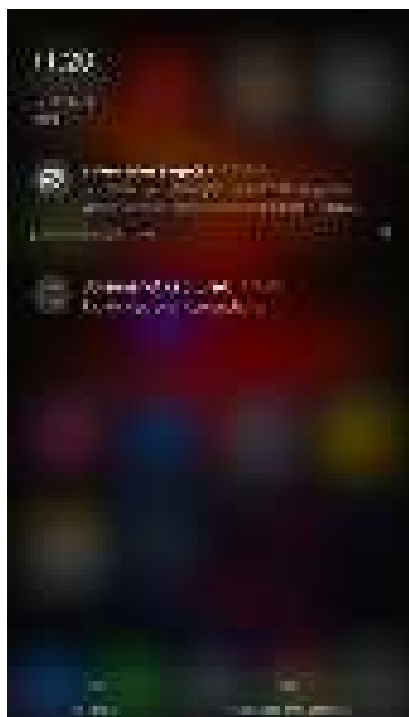
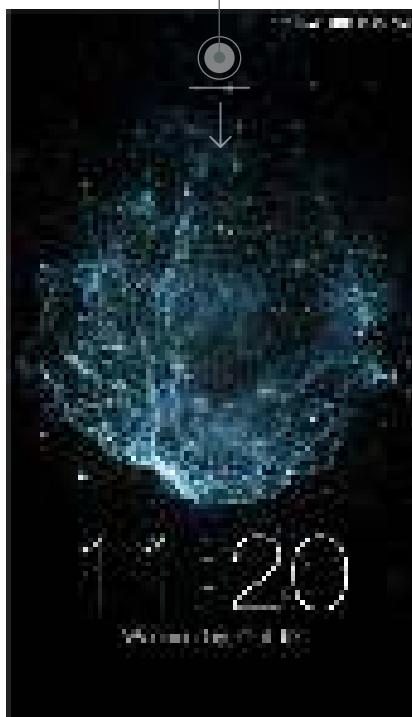
Quick controls for playing, pausing, backtracking and skipping forward.



# Notification Panel & Notification Management

**Pull down home screen:**

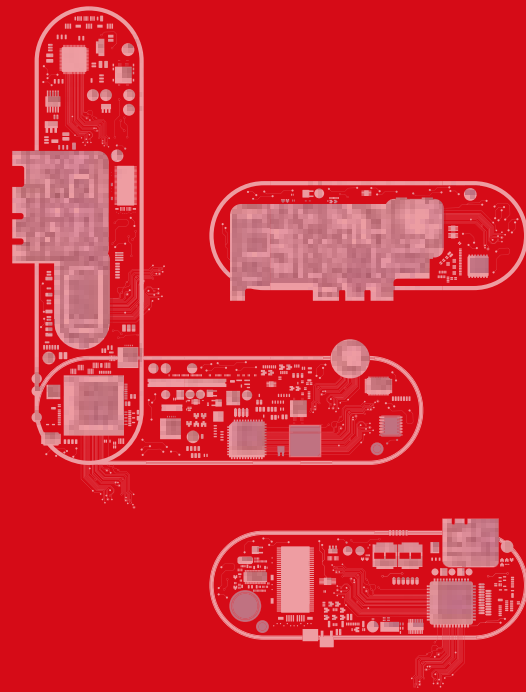
Access notifications,  
and notifications' menu



Clear All Notifications

Notification Management





# eui (Ecosystem User Interface)

At a Glance  
Entertainment  
My LeEco  
EcoPass  
Contacts  
Messaging  
Camera  
Camera Modes  
Settings  
Remote Control  
Phone Manager  
System Update  
Email  
Feedback  
File Manager  
Internet Browser  
Music  
Video Player  
Voice Recorder



# At a Glance

Built on the strength of Android™ Marshmallow 6.0, LeEco's *Ecosystem User Interface* (eui) is a smart and elegant user interface delivering seamless interconnectivity to your devices.



**LIVE:** A three-by-three grid of streaming entertainment.



**Le:** Your complete media library of streaming content.



**LeView:** Personalized recommendations from all LeEco apps.



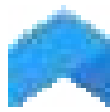
**Camera:** Capture sharp images and video with a feature-packed camera.



**Phone Manager:** Monitor and configure data usage.



**Remote Control:** Turn your ecophone into a seamless, universal remote.



**System Update:** Configure system update preferences.



**Contacts:** Store and manage your contacts.



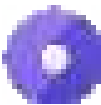
**Email:** Configure one or more email accounts with the Email app.



**Feedback:** Navigate to our Feedback app to reach out for help or share ideas.



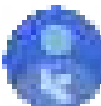
**File Manager:** Store all of your downloaded files here.



**Internet Browser:** Explore the web.



**Music:** Build and customize your music library.



**My LeEco:** Manage your membership and login details.

**Screencast:** Cast entertainment to your television screen.



**Video Player:** Store and play video files.



**Voice Recorder:** Create, save, customize and share memo recordings.





# Entertainment

An unprecedented kaleidoscope of streaming movies, shows, TV channels and more, LeEco's ecosystem user interface (eui) is the soul of your connected ecophone experience.



**LIVE:** A revolutionary TV viewing experience, LIVE serves up a 3x3 tiled mosaic of hand-picked, simultaneously streaming entertainment.

**Search:** Explore content

**History:** View a list of what you've watched

**Favorites:** Sync your entertainment preferences across devices

**Settings:** Customize preferences, such as auto-play and resolution

**Categories:** Scroll down for a list of genres from which to choose

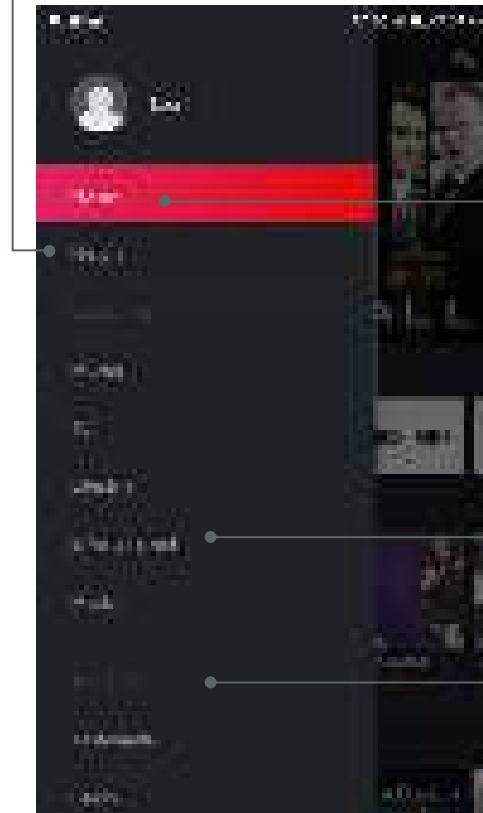


**Le:** Grab the popcorn and kick back with your complete media library. Your gateway to LeEco's full, unparalleled library of streaming content, Le aggregates our signature entertainment.

**Search:** Explore content



**History:** View a list of what you've watched



**Home Screen**

**Entertainment Categories**

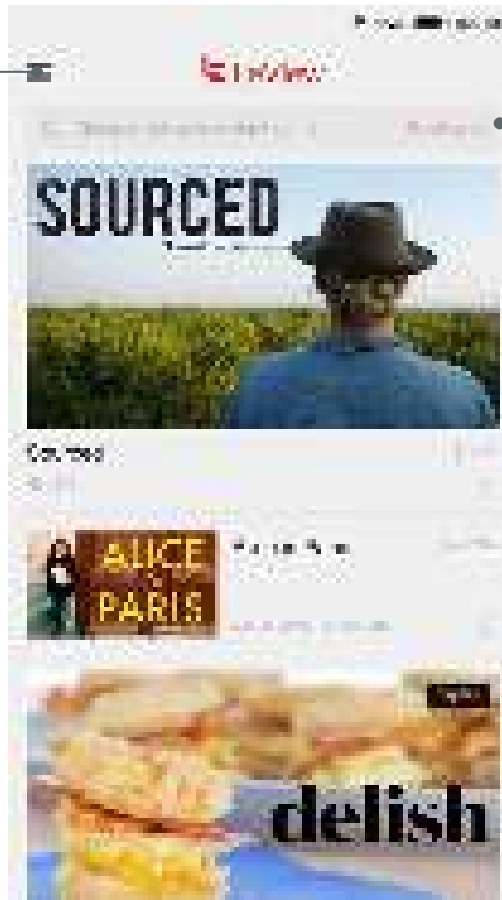
**Add-ons**  
Access popular channels & get discounts with Ecopass membership



## LeView

**LeView:** Leave it to us — we'll compile the best of the best entertainment for you based on your viewing preferences. Swipe right, and access a window to your selections.

**Menu:** \_\_\_\_\_  
Access a selection of available entertainment genres.



**Search bar:**  
Find entertainment across all of our signature apps by typing into the search bar.

Scroll down for a list of recommendations



**LeVidi:** The ultimate destination for what's trending online, LeVidi features the best in web content



**Menu:**

Access account preferences, history and favorites

**Home:** Access home screen

**Explore:** Search by recommendations and categories

**Subscriptions:** Access your subscribed channels

**Watch list:** Access saved videos

**Recently viewed:** Access recently-viewed videos

**My account:** Shortcut to My LeEco

**Settings:** Access LeVidi preferences

**About:** App version, privacy policy, help and feedback

**More:**

Expand to full view of selected entertainment category

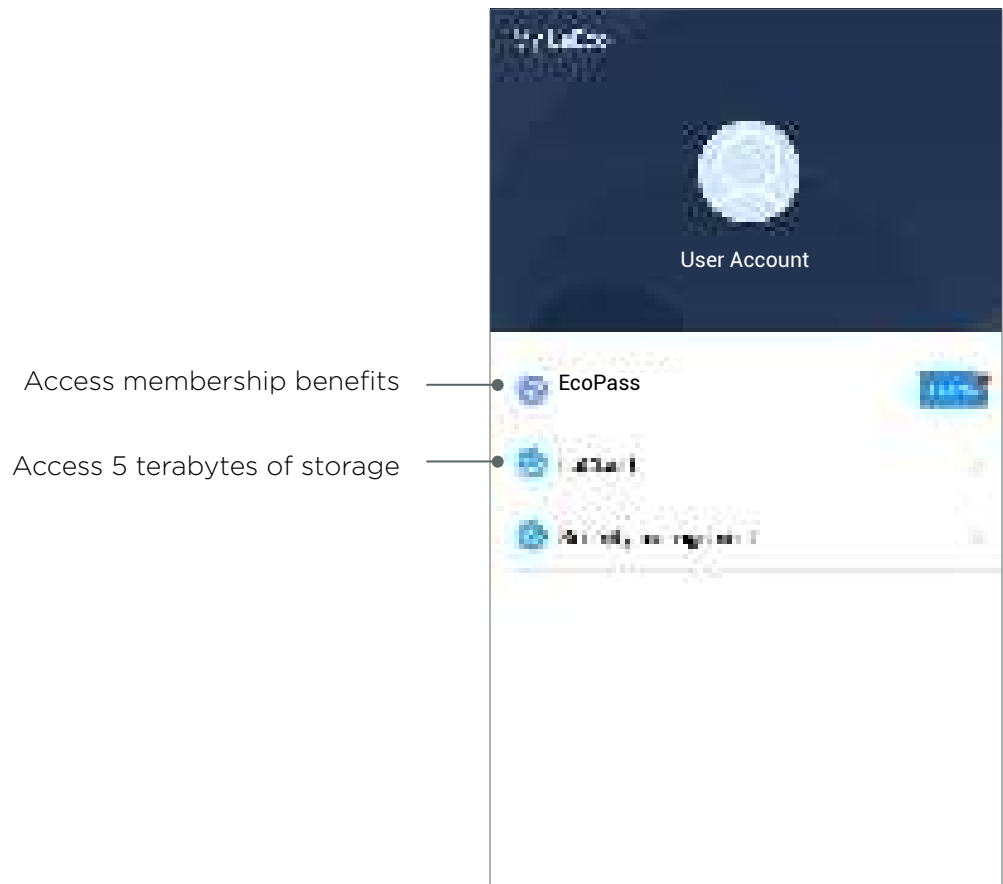


# My LeEco

Manage your *My LeEco* account, which includes membership and login details. Use this app to access EcoPass membership benefits and for any user account preferences.

To begin:

- Launch the *My LeEco* app.
- Navigate to EcoPass.
- Next, you'll need to login. If you don't have an account yet, you can either:
  - Sign in with Google
  - or-
  - Tap *Sign up* and create a new *My LeEco* account





# EcoPass



**Ecotainment:** Access your entertainment credits.

**Eco Warranty:** Eco Warranty grants you a hardware warranty and worry-free services

**My Subscriptions:** Access your channels and services.

**EcoPass:** Your exclusive discounts for a world of diverse entertainment.

**LeCloud Storage:** Safely store all your photos and videos with unlimited cloud storage

**LeMall Privileges:** Enjoy special privileges on LeMall.com, including exclusive discounts and early access to new products.



# Contacts

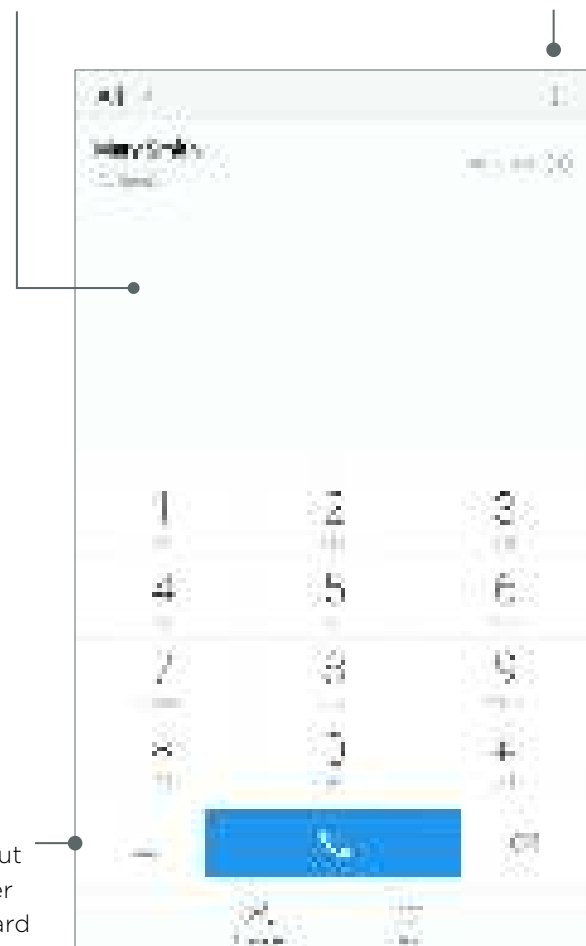
Store and manage all of your contact in one place for one or multiple accounts.

- **Add new contact:** Tap the (+) upper left key. Populate contact details and select *Done* once complete.
- **Search:** Enter key words to locate a contact by name or other details.
- **Edit my information:** Update your contact information.
- **Groups:** Categorize your contacts by type, such as coworkers and family.
- **Dial:** Shortcut to phone keypad



Recent Calls

Call Menu



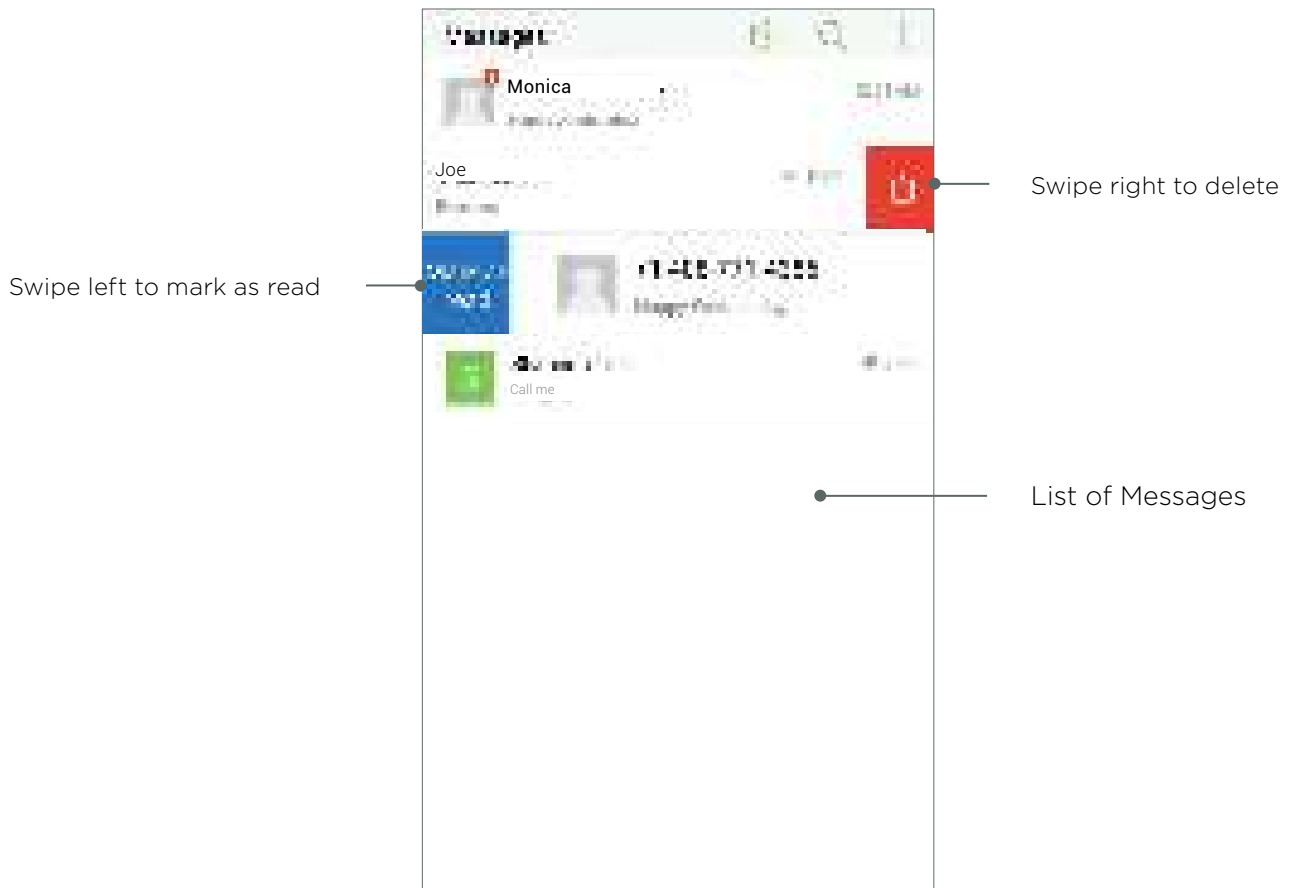
Shortcut to letter keyboard



# Messaging

Access text communications and shortcuts.

- **Search:** Search messages by keyword
- **Compose new message:** Create a new text message







# Camera

Snap pictures, 16 MP panoramas, slow motion and 4K videos on a full-featured, high-resolution main camera. Use your 8 MP front-facing camera for stellar selfies.

- Note: Be sure to activate photo capture setting under *Fingerprint & Password* preferences.
- Tap fingerprint scanner to snap the picture (you can also use the center red button).

## Settings:

Configure camera timer, location, image size ratio and exposure preferences.

## Flash:

Choose from automatic, on or off modes

## View Toggle:

Flip capture mode from main camera to front camera.

**Album:** Review pictures and video.



**Camera shutter:** Press to capture photos and/or video.

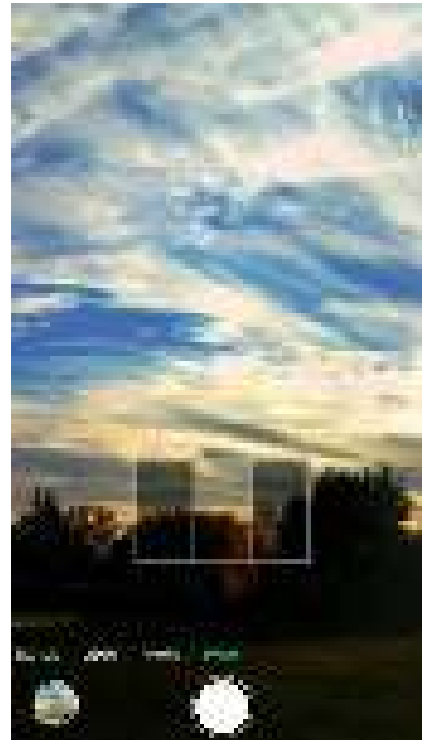
**Filters:** Enhance photos with color overlays.



# Camera Modes

## Panorama

- Press shutter button to start taking photo.
- Press the blinking direction arrows to pan across the area you want to photograph.



## Slow motion video

- Navigate to *Video* mode.
- Tap *Slo-Mo* button.
- Start/stop recording by pressing the shutter button.





# Camera Modes

## 4K video

- Navigate to *Video* mode.
- Open the *Settings* icon at top left of screen.
- Under *Video Quality*, select 4K.
- Start and/or stop recording by pressing the shutter button.



## Slow motion video

- Navigate to *Video* mode.
- Tap *Slo-Mo* button.
- Start/stop recording by pressing the shutter button.





# Settings

Wireless & Networks,

Common, Personal, Other - and all option one level in within within these sections. E.G: Settings> Wifi >Describe all options on this page e.g on/off, choose network, scan, add network, scan qr code, more





# Remote Control

Turn your ecophone into a seamless, universal remote with built-in infrared technology. Now you can connect easily to your TV or other device using your ecophone.

To begin:

- Recommended: Sync your ecophone and your television (or other device) to the same Wi-Fi network.
- Launch the *Remote Control* app.
- Select *Other Devices*.
- Tap *Add Remote Control* at the bottom of your screen.
- Choose a device type from the list.
- Select device brand.
- Follow prompts on your screen to connect your device.

Once setup is complete, your device will be added to a list of recognized remotes.

Note: Remote cannot control all third party devices.





# Remote Control

Connect your remote control with other devices.





# Phone Manager

Monitor your data and power usage, along with phone permissions.

- **Clean junk:** Clears cache of temporary files to create additional space.
- **Data usage control:** Monitor and permit cellular data usage.
- **Power saving mode:** Customize display and other settings to conserve battery power.
- **Access management:** Select which apps you'd like to automatically launch on startup.
- **App warehouse:** Disable apps not being used to minimize data usage.





# System Update

Your ecophone will alert you when system updates are available. When prompted, simply follow the instructions to install the update.

To begin:

- Navigate to *Settings*.
- Select the *System Update* menu option.
- Tap the center refresh button to check for updates.
- For details on current version, tap the menu option with release number.

# Email

Configure one or more accounts with the *Email* app.

To begin:

- Tap the *Email* app to launch program.
- Follow on screen instructions to add an email account to your ecophone.





# Feedback

Navigate to our *Feedback* app to reach out for help or share ideas with LeEco.

To begin:

- Launch the *Feedback* app from your home screen.
- Fill in the requested fields.
  - Optional: You can upload a screenshot to help explain the issue.
- Provide your contact information and tap *Submit*.

# File Manager

From music to images, you'll find all of your downloaded files here. Open any subcategory (for example: *Music*) to easily access, edit and share.

To begin:

- Launch the *File Manager* app from your home screen.
- Select subcategory (for example, *Music*).
- Press and hold the file.
- Select from options at the bottom of your screen:
  - Copy file to new location
  - Move file to new location
  - Share the file
  - Delete the file
  - View details
  - Rename the file



# Internet Browser

Explore the web with this intuitive app. Start by launching the *Browser* app from your home screen.

- **Search bar:** Type in a web domain, or use search terms.
- **Navigation:** Search web suggestions by category.
- **Recommended:** View abbreviated web suggestions.
- **Share:** Post or send a link to your content.
- **Menu:** Access settings, bookmarked pages and saved files, or switch to night color mode (darkened screen colors).
- **Home:** Navigate to homepage.
- **Fan windows:** View all open webpages.
- **Scan QR code:** Shortcut to QR code scanner

# Music

Build and customize your music library.

To begin:

- Launch the *Music* app.
- Open the vertical ellipses (⋮) menu and select *Settings*.
- Next, select the *Account Settings* option.
- Log in to *My LeEco*, either by using existing credentials or by creating a new account:
  - o If you've already logged in to Google on the device, you will be given the option to use that account.
  - o You will also have the option to create a new account.

- Plug in to an external device (such as a computer) using your USB Type-C adapter.

Note: You can also connect over Bluetooth®

Once you're logged in, any existing music on your account will populate. A variety of options and preferences are available beneath the (⋮) menu. For example, you can choose from preselected sound settings, or customize your own, by navigating to the Equalizer menu option\*.

\*Note: Equalizer must be turned on to activate these settings.



## Video Player

Store and play video files in the video player app. To access, navigate to the *Player* icon and select from video categories.

- Press and hold over a video for delete option.
- During play, you can use the scissor icon to save snapshots to your SD card.
- More: Use the *More* option to access audio, caption settings, file information and video editing.

## Video Recorder

Need to take down a voice memo? With the built-in app, you can create, save, customize and share recordings.

To begin:

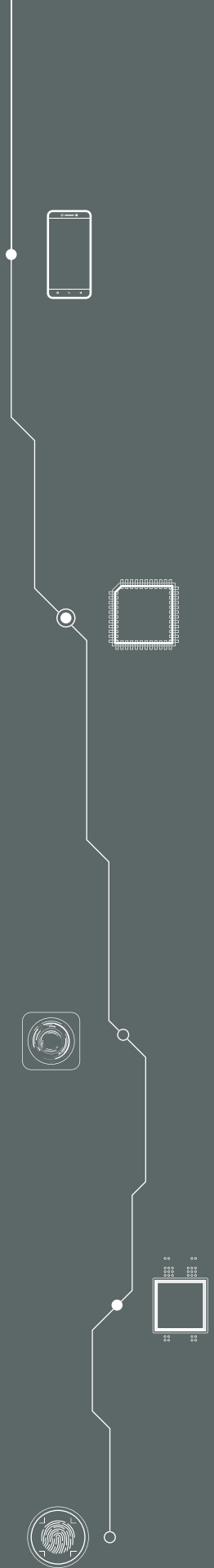
- Launch the *Recorder* app.
- To start and stop recording, tap the red button.
- Once complete, tap the bottom right stop button.

Note: You can mark sections of your recording to return to later using the flag button on the lower left.



# Settings

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- Mobile Hotspot/Tethering
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- Lock Screen and Security
- Accessibility
- Accounts
- Backup and Reset
- Language and Input
- Battery
- Date and Time
- Help
- About Device
- Use & Safety
- Limited Warranty





# Getting Started

To locate settings, tap the *Settings* icon on your home screen.

## Wi-Fi

Set up your wireless Internet connection.

To begin:

- Navigate to *Settings*.
- Select the *Wi-Fi* menu option.
- Activate Wi-Fi using the toggle switch at the top of your screen.

- To join a network, choose from the following options:
  - o Select your network from the list, and follow prompts to login.
  - o Add an unlisted network by selecting the (+) option and entering your credentials.
  - o Add a network via QR code using the *Scan QR Code* option.
  - o Choose from additional options under *More*.

## Bluetooth®

Activate Bluetooth to sync your ecophone to external devices, such as a computer or a vehicle.

To begin:

- Navigate to *Settings*.
- Select the *Bluetooth* menu option.
- Switch *Bluetooth* toggle on.
- Ensure device can be recognized by switching *Discoverable* toggle on.

- Select from list of available devices.
- Note: If your device isn't showing in the list, try tapping the *Refresh* button at the bottom of your screen.



## Airplane Mode

Set your phone to airplane mode to disable your Wi-Fi connection. To activate, switch the *Airplane Mode* toggle on. Use the toggle to deactivate when this function is no longer needed.

## Mobile Hotspot/Tethering

Leverage your device's Internet connection or wireless Bluetooth and turn your ecophone into a mobile hotspot. Alternatively, you can also set up a tether via USB cable.

To begin:

- Navigate to *Settings*.
- Select the *Personal Hotspot* menu option.
- For mobile hotspot, switch *Portable Wi-Fi hotspot* toggle on.
  - Locate and select your ecophone's name within the network list on your external device.
  - Enter the password provided on your ecophone.
- For a shared connection over Bluetooth, switch

*Bluetooth tethering* toggle on.

- Locate and select your ecophone's name within the device list on your external device.
- To sync files over USB, use the charger cord provided and plug in to your external device.
  - Follow external device prompts to transfer your content.

## Data Usage

Configure the amount of data being utilized by apps. This function allows you to turn apps on and off depending on your usage.

To begin:

- Navigate to *Settings*.
- Select the *Dual SIM & Mobile Networks* menu option.
- Next, select the *Data Management* menu option.



# Mobile Networks

Manage mobile Internet connection settings.

- Navigate to *Settings*.
- Navigate to *Mobile Networks*.
  - o **SIM card:** The first menu option shown, navigate here to manage SIM card preferences.
  - o **Mobile data:** Toggle mobile data on or off.
  - o **Data management:** Configure the amount of data being utilized by apps.
  - o **Preferred network type:** Select a network connection.
  - o **Always accept MMS:** Toggle on/off to change preference for accepting multimedia messages.
  - o **VoLTE HD call:** Toggle on/off voiceover LTE setting.

Below the main settings, you can make selections for which SIM cards to use for mobile data and calls.

# App Management

Configure individual settings for each application.

- Navigate to *Settings*.
- Navigate to *App management*.
  - o **All:** Access storage information, permissions, notifications, default settings and battery usage.
  - o **Installed:** List of installed apps.
  - o **Running:** Manage programs currently running as well as available RAM.
  - o **Cached:** Clear background processes to free RAM space.
  - o **Default apps:** Select preferred apps to use when opening files.



## Sounds & Vibration

In addition to the side control buttons, there are a number of ways to customize the sound settings on your ecophone.

- Navigate to *Settings*.
- Navigate to *Sound & Vibration*.
  - o **Volume:** Configure sound settings for media, alarm and ringtone.
  - o **Vibrate:** Configure vibration settings for mute, ring and touch functions.
  - o **Ringtones:** Configure ring settings for incoming calls, messages, notifications, email, calendar and alerts.
  - o **System:** Configure sound settings for different

functions on your device.

- **Dolby Atmos®:** Enhance your listening experience with surround sound effects.

## Notifications

Customize the alerts you receive for your applications.

**Shortcut:** Swipe down for immediate access to notification settings.

- Navigate to *Settings*.
- Select the **Notification Management** menu option.
  - o **Important notice:** Prioritizes app alerts first.
  - o **Toggle switch:** Turn notifications on or off.
  - o **Customize:** Select alert viewing preferences.





# Display

Adjust viewing preferences.

- Navigate to *Settings*.
- Navigate to *Display*.
  - o **Brightness level:** Adjust the level of light on your screen.
  - o **Adaptive brightness:** Toggle on to automatically adjust color based on your environment.
  - o **Color mode:** Select from a variety of screen color styles.
  - o **Scale view:** Adjust size and distribution of content onscreen.
  - o **Video display enhancement:** Enhance video color saturation and smoothness.
  - o **Font size:** Increase or decrease onscreen text size.
  - o **Sleep:** Select standby time prior to automatically turning off display backlight.
  - o **LED notification light:** Set preferences for types of LED light alerts.
  - o **Auto-rotate screen:** Set preference to either rotate or lock display when phone is turned horizontally.

# Wallpaper

Personalize the background image on your ecophone.

- Navigate to *Personalize*.
- Select the *System wallpapers* menu option to chose your wallpaper.

# Themes

Select the *Online themes* menu option to pick a different overall look and feel for your ecophone.

- Navigate to *Personalize*.
- Select the *System wallpapers* menu option to pick your backdrop. Settings can be applied to lock screen mode, home screen or both.



# Lock Screen & Security

- Navigate to *Settings*.
- Navigate to *Fingerprint & Password*.
  - o **Password locking:** You can set up a password for screen and app access.
  - o **Fingerprint management:** Use this option to secure your ecophone with fingerprint identification.
  - o **Add fingerprint:** Follow simple onscreen prompts to set up your fingerprint.
  - o **Capture photo:** Your fingerprint sensor doubles as a camera shutter. Toggle the switch on to activate this function.
  - o **Screen locking management:** Set preferences for securing your device.



# Accessibility

Customize ecophone functions to suit your needs.

- Navigate to *Settings*.
- Navigate to *Accessibility*.
  - o **Talkback:** Hear spoken feedback when you tap, select and activate certain ecophone features.
  - o **Virtual buttons (Multitask, Home and Back):** Configure shortcuts by long-pressing the three virtual buttons on your ecophone.
- o **System:** Your ecophone features a variety of system settings for ease of use, including Captions, Magnification, Pocket Dial and Text-to-Speech. To view, navigate to the System submenu.

# Accounts

Configure accounts you've logged into on your ecophone. Tap *Add Account* to get started, and follow the prompts to enter your credentials.

# Backup & Reset

Use remote storage with back up settings to ensure you won't lose data.

- Navigate to *Settings*.
- Navigate to *Restore Factory Settings*.
- Select *Back up my data* and enable this function using the toggle button.

Note: Set up an account for data storage under the *Backup account* menu option.

You can restore your device to factory settings in a few

simple steps.

- Navigate to *Settings*.
- Navigate to *Restore Factory Settings*.
- Select *Factory Data Reset*, and select the *Reset Phone* option at the bottom of your screen.



## Language & Input

Select language preferences and customize keyboard functions.

- Navigate to *Settings*.
  - Navigate to *Language & Input*.
- Choose your preferred *Language, Region and Keyboard*.
    - **Google Voice™ typing:** Set up voice dictation
    - **Text-to-speech output:** Configure speech settings

## Battery

View power usage and set battery consumption allowances for apps and device functions.

- Navigate to *Settings*.
  - Navigate to *Battery*.
    - **Status bar:** Display or hide battery percentage icon.
- **Quick charge:** Activate/deactivate Quick Charge™ 3.0
  - **Power saving management:** View additional power saving options.

## Storage

Monitor storage space available on your ecophone. Use the *Large File Cleanup* feature to locate and delete files taking up the most space within storage.

## Date & Time

Configure date and time settings.

- Navigate to *Settings*.
  - Navigate to *Date & Time*.
- Options include:
- 24 or 12-hour formats
  - Time zone detection options



# Help

Need help? Contact our customer support team:

**1-855-66-LeEco (1-855-665-3326) | [forum.le.com](http://forum.le.com)**

# About Device

## **Ecophones**

It's time to forget limits. At LeEco, we believe in delivering a more comprehensive experience that reaches far beyond what users have come to expect from smartphones. With content at the core, our devices are built with revolutionary and intuitive features. Every ecophone is a work of art that combines three main elements: beautiful design, powerful performance and a unique way of delivering entertainment. And it's all backed up by the power of the cloud.

Forget having limits with your ecophone. Whether you're into music, games and movies or keeping organized day-in and day-out, we've got you covered.

- Personalized entertainment.
- Three-by-three tiled LIVE screen, streaming your favorite shows.
- Screencast from your ecophone to your ecotv with ease.
- Turn your ecophone into a universal remote control.



# Use & Safety

## **Battery**

Do not attempt to remove or replace your battery. Batteries contain flammable substances such as lithium or other organic solvents, and may overheat resulting in injury. If your device needs servicing, please contact us at 1-855-665-3326. Your battery has specific recycling and disposal instructions. Please visit [LeMall.com/us/warranty](http://LeMall.com/us/warranty) for more information.

## **Hearing Loss**

Permanent hearing loss may occur if the headset is used at high volumes for prolonged periods. Adjust the volume to a safe level. Your device may also be compatible with certain hearing aids. For information about either of these topics, please see “Hearing Loss Warnings” or “Hearing Aid Compatibility” in the Online User Guide at [LeMall.com/us/warranty](http://LeMall.com/us/warranty).

## **Safety and Care Information**

You can find important information about the safety and care of your new phone by scanning the QR code above and navigating to “Safety” or by going to [LeMall.com/us/warranty](http://LeMall.com/us/warranty).

## **Recycling**

Because the device includes electronic parts, it must be disposed of separately from household waste when it has reached its end of life. Please consult your local relevant laws and regulations for disposing of electronic devices. Alternatively, you can contact us at 1-855-665-3326 for instructions on how LeEco can help you recycle your device. Please work with us to recycle our products so that we all might be ecologically responsible.



## Limited Warranty

Please read and follow all product instructions that come with your LeEco ecophone. LeEco disclaims any liability for loss or damage resulting from improper use or use contrary to the product instructions.

LeEco warrants the LeEco ecophone hardware (“ecophone” or “Product”) against defects in materials and workmanship for one (1) year from the date of the original retail purchase. LeEco warrants that the applications supplied LeEco and pre-installed by LeEco prior to your purchase will perform in substantial conformance with the specifications for those applications when initially accessed by you.

This warranty is valid only in the country in which the ecophone was purchased.

For service, contact LeEco at 1-855-343-6688. For warranty repair or replacement services for the Product, LeEco will pay shipping charges both ways. For services outside of warranty or for products returned other than the Product, shipping charges may apply. You may be required to provide proof of purchase in submission of your warranty claim.

This Limited Warranty does not cover: (a) defects or damage resulting from accident, abuse, misuse, improper storage, exposure to liquid, excessive moisture, dampness, sand or dirt, neglect, or unusual physical, electrical or electromechanical stress; (b) scuffs, scratches, dents and other cosmetic damage; (c) equipment that has the serial number

removed, defaced, damaged, altered or made illegible; (d) ordinary wear and tear; (e) defects or damage resulting from the use of ecophone with accessories not furnished or approved by LeEco; (f) defects or damage resulting from improper maintenance, or service not furnished or approved by LeEco, including but not limited to installation of unauthorized software and unauthorized root access (jail breaking), both of which shall void this limited warranty; (g) defects or damage resulting from external causes such as, but not limited to dropping, throwing or subjecting the product to excessive physical force; or (h) defects or damage resulting from cellular signal reception or transmission, or viruses or other software problems introduced into the product. This Limited Warranty covers batteries only if the battery leaks and this Limited Warranty does not cover any battery if the battery has been tampered with or charged using a battery charger not specified or approved by LeEco. There are no user serviceable parts inside of this ecophone. Opening the ecophone case voids this Limited Warranty.

During the warranty period, provided the Product is returned in accordance with the terms of this Limited Warranty, LeEco will repair or replace the Product, at LeEco’s sole option, without charge. Repaired or replaced Product may be reconditioned or may contain rebuilt, refurbished or reconditioned parts or components.

For software related problems or issues, you are



responsible for performing a factory reset of the Smartphone prior to returning it under this Limited Warranty. This Limited Warranty only applies to LeEco applications. Warranty or other problem resolution on any third party or user supplied application is the responsibility of the provider of that application.

Replaced Product will be warranted for a period equal to the remainder of the original Limited Warranty on the original product or for ninety (90) days, whichever is longer. All replaced Product, parts, or components shall become the property of LeEco.

To obtain service under this Limited Warranty, you must return the Product to LeEco or to a LeEco authorized service facility accompanied by the original sales receipt or comparable proof of sale showing the original date of purchase, the serial number of the Product and the seller's name and address. When returning your ecophone for service, do not send SIM cards, cases or other third party products as LeEco accepts no liability for their return to you. This Limited Warranty only extends to the ecophone and LeEco supplied applications and not third party products or applications.

If LeEco determines that any product returned is not covered by this Limited Warranty, you must pay LeEco for all parts, shipping, and labor charges for the repair or return of such product.

During repair or service, the contents of the ecophone memory may be reformatted or deleted. You are responsible for maintaining a backup copy of any contents of the memory before sending the ecophone for warranty or other service.

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