

User Guide

(en)

# tiptel Ergophone 6120/6121



**tiptel**



## Important information

This phone is intended for inexperienced users. The factory settings only make available the functions that are generally used most often. This manual therefore concentrates primarily on these basic functions.

Use menu option "User level settings" in the "Settings" menu to switch the phone from "Beginner mode" to "Advanced mode". Additional functions then become available to you.

Note: If you change phone settings in "Advanced mode", these changes remain available even if you later revert back to "Beginner mode".

All options in the Main menu described in this manual are in the factory settings for the device. You can mask the main menu options that you do not intend to use via menu option "Visibility main menu" in the "Settings" menu.

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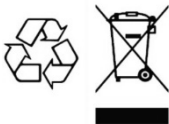


## Safety information

- Only use the phone at places where it is permitted. As a rule, use of mobile phones is prohibited in hospitals, aircraft and at filling stations.
- Do not open the device yourself, and do not attempt repairs on your own. Repairs may only be performed by qualified specialists.
- Do not expose the phone to smoke, chemicals, humidity, dust or excessive heat (direct sunlight).
- Keep the phone and accessories away from children.
- The phone's speaker can be set to a very loud volume. Check the volume before use to avoid damaging your hearing. Loud noises over longer periods can result in hearing damage.
- When driving, only use this phone with an approved hands-free set. Observe the legal regulations specific to the country of use.
- Keep the phone 20cm from any implanted pacemaker. Switch off the phone immediately if you feel or suspect any impairment.
- Do not use any power supply unit other than the one supplied.



- Only use original accessories and batteries.
- The phone is not waterproof. Avoid contact with liquids.
- Do not rely exclusively on your mobile phone's emergency function in emergencies. Establishing an emergency connection may not always be possible for technical reasons.
- Dispose of the device and the battery in line with environmental guidelines. Your local waste disposal provider offers collection points for electronic waste and batteries. Do not dispose of the device or battery in household rubbish or throw into a fire.
- Please dispose of packaging materials in line with local regulations.



# Initial use

## Installing the SIM card(s), memory card and battery

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A SIM card, available from your phone supplier, is required to use the phone.

The SIM card(s), battery and memory card must be installed before the phone is used for the first time.



A memory card (not included) is required to send multimedia messages (MMS), to save photos with the integrated camera and to record voice notes with the integrated recorder. The Ergophone 6120/6121 supports Micro SD memory cards with a capacity of up to 16 GB - these can be purchased on the accessories market and at electronics shops.

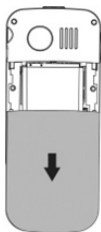


Fig. 1



Fig. 2

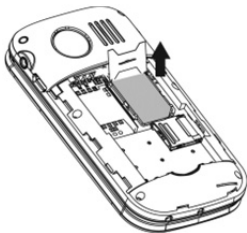


Fig. 3

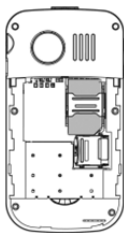


Fig. 4

Remove the case cover on the back of the device to insert the SIM card(s), the battery and a memory card. Press the casing cover and slide it downward until it can be removed (Fig. 1).

Slide the metal catch of the slot for the first SIM card (SIM1) towards the top of the device and fold it upward (Fig. 2). Exercise extra care here.

Carefully install the (first) SIM card in the card holder. After the card is inserted, the metal holder is pushed forward, so that it secures the card and can no longer slide upward (Illustration 3). Exercise extra care here. If the metal holder does not slide easily, it is usually an indication that the card is not inserted correctly.

If you want to use the phone with two SIM cards, install the second SIM card in the same way as the slot next to it (underneath the emergency button).

The battery is inserted next (only possible in the correct position - Fig. 4).

Then replace the case cover and slide it towards the emergency button until it clicks into place.

## **Charging the battery**

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A charger and a power supply unit are supplied with your phone.



Insert the small connector on the power supply unit into the jack on the rear of the charger cradle. The side of the connector with the USB logo must be facing the underside of the charger cradle. If it is not easy to insert the connector into the jack, check the direction and avoid applying force. Then plug the power supply unit into the socket.

Place the telephone in its closed position in the charger; the battery now charges. During the charging process, the red battery LED at the front of the device blinks. When the charging process is complete, the battery LED goes out.

Instead of charging via the charger cradle, the power supply plug can also be connected directly to the jack on the side of the telephone. The battery can also be charged via a computer's USB con-


nector. In both cases, the USB logo on the connector must be facing the front of the phone.


Battery performance diminishes over time. If you notice after a time that you need to recharge your phone more frequently, replace the battery.

**For safety reasons, the battery switches off before it is totally discharged. If you have not used the telephone for a long time, wait up to 10 minutes after you have plugged in the charger. This switches the battery back on and the charging process starts.**

## Switching on the phone

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To switch on the phone, press the red hang up key for 3 to 5 seconds  .




You are then prompted to enter the SIM card PIN (if enabled for the SIM card). Enter the PIN from the keyboard, then press the display button on the left  (OK).



Note: In "Settings" → "Security Settings", you can change the SIM card PIN and enable/disable the prompt.

## Setting the date and time

---

After switching on for the first time (and when the battery is removed for longer periods), the telephone automatically synchronises date and time from the service provider network.

If your service provider does not support this functionality, the date and time must be set manually. To do this, press the left Display key  under "Menu", then keep pressing the "down arrow" key  until "Settings" is displayed. Then press the  key under "OK" three times to access "Settings", then "Phone Settings", then "Time and date". Select "Set date" then "Set time", and use the keypad to enter the current date and time.

You can close the settings by repeatedly pressing the  key under "Back", and also by pressing the red hang-up key  once.

The correct date and time are then shown on the display.

## Display symbols

Multiple symbols are displayed at the top of the display depending on your current situation.



Shows the signal strength of the wireless network. In dual-SIM mode, the left-hand symbol shows the signal strength of the SIM1 network, the right-hand symbol that of the SIM2 network.



Battery charge status.



Unread text message(s) (SMS or MMS) on SIM1/SIM2.



Call(s) received in your absence on SIM1/SIM2.



Silent profile enabled/disabled.



Call divert for SIM1/SIM2 enabled.



Alarm enabled.



Headset connected.



Compatibility with Bluetooth devices enabled.



Roaming. The phone is registered in a network abroad.






The phone is connected to a computer.





Data transmission active.


## General information on using the phone


The left and right Display keys  have different functions depending on the status of the device. The functions currently available for the keys are shown above the keys on the display.

The right-hand Display key is usually used to cancel the function or to go back one step. Confirm functions or open the Options menu with the left-hand Display key.

In standby, the left Display key calls up the main menu, the right Display key opens the contacts.

The  and  keys are used to select entries in menu lists.

The red hang-up key  is used to end a call, to reject a call and (with prolonged pressing) to switch the device on and off. Within menus, settings can be cancelled with this key.

The green Dial key  is used for calling after entering a number, or to select a contact. Pressing this key in standby opens the list of recently called numbers for redial.

Prolonged pressing of the \* key enables and disables Silent mode.

The # key enables you to toggle between upper and lower case during the text entry of, for example, an SMS or a name in Contacts.

## Custom setup

An ergonomic telephone should be simple to use and make communication more easy for the user. At the same time it should also meet your needs, however individual they may be. The tiptel Ergophone 6120/6121 enables you to customise the phone to your needs in a special way.

Note: Some of these functions can only be set in "Advanced mode", but are also available afterwards in "Beginner mode".

### Using the phone as you want to

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Are you a new user wanting a mobile that enables you to "only" make and receive calls quickly and easily, or are you an experienced user who attaches importance to comprehensive functionality?

"Tell" this to your tiptel Ergophone 6120/6121 under Settings → Userlevel settings.

In Settings, and when using the phone, the "Beginner mode" setting only makes available functions that are normally used frequently. "Advanced mode" gives you access to the full functionality of the device. As a new user, you are able to read and write text messages (SMS) for example. As an experienced user, you can in addition use templates, create drafts and create multimedia messages (MMS).

Not using all of the phone's functions and do not want to be shown functions that are not used?

"Tell" your tiptel Ergophone 6120/6121, under Settings → Visibility main menu, the functions you want to be shown in the main menu.

You want quick access to frequently used functions?

"Tell" your tiptel Ergophone 6120/6121, under Settings → Order main menu, the order in which you want functions to be displayed.

## **Call signalling as you want it**

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Have a favourite tune and want to use it as the ringtone for your mobile?

Install in the mobile a memory card with the tune on it, and "tell" your tiptel Ergophone 6120/6121, under Settings → Phone settings → Tone settings

→ Incoming Call, that you would like this tune to be used.

Not only want to hear that you are being called, but also know who is calling?

Save your contacts in the telephone's memory and select, in the contact details with caller ringtone, a specific ringtone for this caller. Or use the integrated sound recorder to record a message, such as "William is calling", and select it as your caller ringtone.

Do you also want to see as well as hear who is calling?

"Tell" this to your tiptel Ergophone 6120/6121 by adding a picture of the caller to the memory under Contacts. It is then shown on the display for incoming and outgoing calls.

Good at remembering numbers and want the number of the caller to be announced before the phone rings?

"Tell" your tiptel Ergophone 6120/6121, under Settings → Phone Settings → Tone settings → Number announcement, that you would like numbers to be announced.


## Making calls as you want to

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Want the phone to verbally repeat digits as you enter them to check you are entering them correctly?

"Tell" your tiptel Ergophone 6120/6121, under Settings → Phone settings → Tone settings → Keypad, that you would like to enable "Talking keys".

Have a few contacts who you ring often?

"Tell" your tiptel Ergophone 6120/6121, under Contacts → Option → Main contacts, who these contacts are and your mobile will always display them at the top of the contact list. Also, these contacts (possibly with photo) are available for speed dialling after pressing the  key when the phone is in standby.

## Making and accepting calls

### Accepting calls

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With an incoming call, the phone rings (provided the "Silent" profile is not enabled) and vibrates (provided vibration is enabled in alert type).


The caller number is shown on the display. If the caller with number is stored in Contacts, the name of the caller is displayed instead of the number.

The call is accepted by pressing the green Dial key




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## Rejecting calls

Pressing the red hang up key  rejects an incoming call.


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## Calling with direct dial

For direct dialling, enter the desired call number with the numeric keys, then press the green Dial key . The connection is established as required.

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## Dialling with redial function



Pressing the green Dial key  without first entering a number when the phone is in standby opens the call log. It shows you recently dialled numbers, and the calls you have accepted and missed.


With the  and  keys, you can scroll up and down the call log. Pressing the green Dial key  again dials the number selected.

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## Dialling from Contacts



In standby, if you press the right Display key ("Contacts" in the display), contacts are called up and the

first entry is displayed. Use arrow keys  and  to scroll up and down.

Pressing the green Dial key  directly dials the number selected.


## Dialling via the Photo Speed Dial Contacts



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Contacts specified as main contacts can be accessed directly by pressing the  key. If a picture is stored for the contact, it is shown on the display. The call is made by pressing the green Dial key .

## Contacts




A contact consists of a name and the corresponding call number; it structures your phone book for calling subscribers and sending short text messages. To access the contacts, press the right Display key  when the phone is in standby. The contacts are opened. You can also access the contacts via the main menu, under "Contacts".

All contacts stored are displayed and the first contact is selected automatically. The  and  keys enable you to switch within the contact list.


Pressing a digit key on the keypad (in quick succession when necessary) selects from the contact

list the contact beginning with that letter. For example, pressing **6** once selects the first contact beginning with the letter "M". Pressing **6** three times in quick succession selects the first contact starting with the letter "O".

Pressing the green Dial key  calls the contact selected.


## Options

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Pressing the left display key  in the contact list opens the Option menu.

## Call

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"Call" dials the phone number of the contact. Instead of selecting this menu item, you can also simply press the green selector key  once the contact is open.

## Send text message

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Select "Send text message" from the Options menu to write a short message (SMS) to the contact.


## Add new contact




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You can create a new entry with "Add new contact". Both "Name" and "Number" open. A separate ring




tone and a picture of the caller can be specified in addition for contacts stored on the phone.

First, select "Name" and press the left display button  "Edit". Then use the numeric keys to enter the name. Pressing a digit key once selects the first letter shown on it; successive pressing selects the following letters.

Press  to enter a space character. The  key enables you to toggle between upper and lower case, initial letter of a word in upper case and the rest in lower case, and numerical entry only. Press the  key for a selection of special characters. Once you have entered the name, press the left Display key and select "Done".

Next, select "Number" with the  key, and press the left Display key . Enter the number using the numeric keys. After entering the number, confirm with the left Display key  and select "Done".

Once the name and number are entered, press the right Display key  "Done", and confirm saving the new entry.

Use "Caller ringtone" to select a ringtone other than the default ringtone for a contact.

In "Caller picture", you are able to select an image that is displayed when an incoming call is from, or an outgoing call is to, the person.

## **Edit**

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Changes the settings for the contact selected.

## **Delete**

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Deletes the contact selected.


## **Additional options**

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Available to you as additional options in "Advanced mode" are the deletion of all contacts, copying single and multiple contacts, adding of contacts to the blacklist, creation of main contacts and the memory settings for contacts (SIM card, phone or both).

## **Main contacts**

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Contacts are read by the telephone from the SIM card and phone memory, and shown in alphabetical order. The "Main contacts" option enables you to define up to eight contacts for the top places in the contact list so that they can be accessed particularly quickly. In "Advanced mode", access the contacts, and then the options using the left Display key , and there "Main contacts". In the list of main contacts shown, you can now select up to

eight contacts to always be listed at the top of the contact list.

Main contacts are automatically transferred to the Photo Speed Dial Contacts. They are accessed by pressing the  key when the phone is in standby.

## Messages (SMS)





Your phone enables you to send and receive short text messages (SMS).

### Viewing received messages

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When you receive a message (SMS), it's announced to you on the display, and the blue LED with the envelope at the front of the telephone begins to blink.

Press the left Display key  for an overview of messages received; the latest message is displayed at the top. To view the message, press the left Display button  and then "View".

Pressing the left Display button while the message is being displayed opens the Options menu, allowing you to respond to the sender with an SMS, to call the sender or to delete the message.


Provided you have not deleted them, received SMS messages remain available to you in your "Inbox" under "Messages" in the main menu.


## **Sending messages**

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In addition to answering received messages, you can also write and send messages by yourself.

To do this, select from the Main menu "Messages" and then "Write message". A window opens enabling you to enter the message from the keypad.

Briefly pressing the right Display key  deletes the character entered last, and prolonged pressing deletes the entire text.

When you have finished your text, press the left Display key  to access the options, then select "Send to".

The recipient window opens enabling you to manually enter the number of the recipient or to add it from Contacts. The recipients selected are displayed at the bottom.

To send, choose one of the recipients selected, then press the left Display key  "Option" and then "Send". The editing and removing of the recipient selected, or all recipients, are available as additional options.

## Writing message text

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The numeric keys are used to write the actual text message. Three or four letters are printed next to numeric keys ② to ⑨. Pressing a key once displays the first letter, twice in quick succession the second letter, etc.

So, for the word "Hallo", you would need to press ④ twice, then ② once, then ⑤ three times, then ⑤ three times and then ⑥ three times.

Press ① to enter a space character. The # key enables you to toggle between upper and lower case, initial letter of a word in upper case and the rest in lower case, and numerical entry only. Press the \* key for a selection of special characters.

## More message options

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Besides writing text messages in "Advanced mode", you can also write multimedia messages (MMS) and access incoming and outgoing mail, drafts, saved (sent) messages, templates and the message settings for SMS and MMS messages.

Text messages written and successfully sent are not saved with the phone's factory settings set. Enable the saving of SMS messages successfully sent with Messages → Message settings → Text message → Save sent messages.

## Silent mode




You can enable and disable Silent mode with the "Silent mode" setting in the Main menu. Calls and messages continue to be received in Silent mode but the phone does not ring. This setting is always recommended when the phone ringing is likely to disturb others.



**Tip:** You can enable and disable Silent mode more easily with prolonged pressing of the  key.


## Call histories



Pressing the green Dial key  when the phone is in standby accesses the call history, with all calls displayed in one list (dialled, received and missed calls).

You can view the individual "Missed calls", "Dialled calls" and "Received calls" histories from menu option "Call history" in the Main menu.

Use the  and  keys to scroll within the call histories.



Press the green selector key  to call the chosen number.

Pressing the left Display button opens the call history options. Here, besides dialling numbers, you can also send a message, delete the selected call or view call details.

## Displaying missed calls


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The display shows you when you have received calls in your absence. The green LED with the receiver symbol on the front of the phone flashes.



You can void the indicator with the right Display key . With the left Display key , you open missed calls from the missed calls log.


## Camera




Open the camera function via the "Camera" item in the main menu, or directly via the camera key  on the keyboard. A memory card (not included in the delivery) is required to use the integrated camera. The Ergo-phone 6120/6121 supports Micro-SD memory cards up to 16 GB (available from the accessories market and electronics stores).

After the camera is started, the picture is shown on the display. Make sure you do not cover the camera lens on the front.

The integrated camera features a zoom function to magnify the object to be photographed. Press the  key to increase and the  key to decrease the size of the object.

Press the  key to take a picture. The photo is saved automatically.

Pressing left Display key  in camera mode enables you to select between "Image viewer", "Image settings" and "Storage".

## **Image settings**

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This is where you set the picture size and quality. Picture size 1600x1200 and image quality "High" should be selected. Select picture size 240x320 to take a picture to be used as a photo for contacts.




## **Storage**

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Here you specify whether photos are saved in the internal camera memory or on a memory card installed. Select "Memory card" here.



## **Image viewer**

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Select "Image viewer" to display all saved photographs with the name and size of the file. Use the  and  keys to select an image from the list. Pressing the left Display key  allows you, via



Options, to view or delete the image, to delete all images and to select the memory (telephone memory or memory card) from which you want to view the images.

When one of the images is shown on the display, you can show the next with the  key, or the previous with the  key.


In "Advanced mode", you also have the options of using it as wallpaper in standby.

## **Transferring photos to a computer**



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You can use a USB cable to connect the phone to a computer to transfer photos to it. Please refer to the "Connecting to a computer" section for more detailed information.

## **Magnifier function**

Your telephone features an integrated magnifier, which is opened with the magnifier key  on the keyboard.

Hold the camera on the back of the phone up close to the object you wish to show magnified. Make sure you do not cover the camera lens.






Use the  and  keys to make the object larger and smaller.

Press the red hang up key  to exit the Magnifier function.

## FM radio



Your phone features an integrated FM (VHF) radio. It can be accessed from "FM radio" in the Main menu.

When you turn the radio on, the station last tuned is selected. You select the previous or next saved station with the  or  key. In Radio mode, you control the loudspeaker volume with the +/- rocker on the left-hand side of the phone. Switch playback on and off with the  key (muting). Radio mode is ended by pressing right Display key  or with the "Quit Radio" option. Call up radio options with the left Display key .

### Radio mode options

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Press the left Display key  to open the options in Radio mode.

### Channel list

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Shows the radio stations stored and provides the option of setting up stations manually and of editing/deleting stations after an automatic search.

## Auto search

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This function searches for radio stations and stores them automatically in the station list.

## Additional options

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"Advanced mode" also provides you the option of manually entering a radio frequency.

## Sound recorder




The sound recorder enables you to record memos to be saved in the device memory or on a memory card.

To do this, select "Sound recorder" from the Main menu.

The  key enables you to start, pause and resume a new recording. A recording in progress can also be paused and resumed with the left Display key . You stop recording with the right Display key .

## Recorder options

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The options are available from the left Display key  as long as neither recording nor playback is in progress.




## New record

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Starts a new recording.

## List

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Accesses the list of recordings stored. A recording selected can be played back or deleted from "Option". Playback can be paused and resumed with the  key. The  key is used to switch to the next, the  key to the previous recording.

## Settings

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In Settings, select the storage medium for recordings and audio quality.

**Note** The internal device memory can only store a few short recordings. If you want to make recordings more frequently, inserting a memory card is recommended. If a memory card is inserted in the phone, the audio quality should be set to "High".

## Additional options




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In "Advanced mode", you also have the options of sending a recording as an MMS message, renaming files and deleting all recordings simultaneously.

# Alarm




To use your phone as an alarm, open "Alarm" from the main menu.

Five alarms are displayed. With the  and  keys, you can select an alarm and edit its settings by pressing the left Display key .

In Settings, you can switch the alarm on and off, and set wake-up time and type (ringing, vibrating or both).

An alarm symbol is shown in the top left of the display as soon as an alarm is enabled.

At the wake-up time, the phone rings and/or vibrates and shows the date and time. "Stop" and "Snooze", controlled with the left and right Display keys , are also displayed. "Stop" ends the alarm function. "Snooze" delays the wake-up call by about 5 minutes.


As with a conventional alarm, the device automatically turns off when you select "Stop", and must be turned back on if, for example, you wish to be woken again the next morning.




In "Advanced mode", you also have the option of setting the alarm to ring on a daily basis or on certain weekdays.


# Calculator



To use your phone as a calculator, open "Calculator" from the main menu.

Use the keypad numerals to enter the numbers for the calculation. To enter decimal places, enter a decimal point with the  key.

Arithmetic operators  $+$ ,  $-$ ,  $\times$ ,  $/$  and  $=$  are selected using the  and  keys. The selected arithmetic operation is performed with the left Display key .

Actuating the right Display key  first deletes the calculation product; pressing it a second time closes the calculator.

# Tasks





This menu option enables you to set up tasks about which the telephone can remind you later. Accessing this menu option shows a list of tasks configured.

The options enable you to add new tasks and edit/delete existing tasks.

If you add a new task or edit an existing task, enter a date, time and subject.

At the programmed time, the telephone displays the date, time and subject whilst emitting a ringtone.

Use the left Display key  to confirm the task and the right Display key  to choose to be reminded of the task again 5 minutes later.

In "Advanced mode", you can add, edit and delete tasks, as well as view and search for tasks, delete all tasks, select tasks according to date and display unfinished tasks.

When creating or editing a task, you have date, time and subject available as well as the ability to set a reminder time before the task and to set the automatic repeat of tasks.

## Services



Services offered by your provider are available in this Main menu option. Just which services are provided depends on your service provider, from where you can also obtain a description of the functionality and costs of the services on offer.

## Bluetooth



Your Tiptel Ergophone 6120/6121 is compatible with Bluetooth headsets and hands-free kits.

The function can be enabled and disabled from this main menu option.

In "Advanced mode", you can also specify whether your mobile can be seen by other Bluetooth devices, change the name of your mobile, show paired Bluetooth devices, add new devices and configure other settings.

## Settings



Most of your phone settings are configured in this menu option. The Settings menu has several sub-menus that also have sub-categories for settings.

Your phone is supplied with convenient default settings so that you need only customise individual settings when needed.

Only a few setting options are available in the "Basic" user setting. Switching to "Advanced mode" provides considerably more setting options. Settings configured in "Advanced mode" are retained on reverting back to "Beginner mode".

### Phone settings

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Here, you can set the time, date, volumes, language and font size.



## **Time and date**

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Enter the current date and time here.

Setting "Auto updating of date and time" to "ON" means the telephone automatically takes the date and time from the service provider network, and automatically switches between summer and winter time, and adjusts to changes in time zones when you are travelling. This service is not offered by all providers however.

"Advanced mode" also enables you to set the date and time format.

## **Tone settings**

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Here you can set the tones for incoming calls and messages, for switching the device on and off, and for keypad.

### **Talking keys**

A special function on this device is the set of "Talking keys" - these can be enabled with "Tone settings" → "Keypad". If "Talking keys" is enabled, the phone announces the digits pressed.

## **Volume**

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Here you can set the volume for the ringing, message and button tones.

## **Alert type**

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You can set here whether the phone rings, vibrates or does both simultaneously, or vibrates first and then rings.

## **Language**

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The language of display messages is set here. If "Automatic" is set, the phone automatically adjusts to the language of the SIM card installed.

## **Font size**

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You can choose here between small, medium and large lettering.

## **Additional phone settings**

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Additional phone settings are available in "Advanced mode".

## **Ring type**

Here you can select whether the phone signals incoming calls by ringing repeatedly or only once.

## **System alert**

Here, you can enable and disable warning and connexion tones.

## **Display settings**

A separate background image for the display in standby can be selected. Whether the date and time are shown on the display, and the duration of the display lighting and its brightness, can be set.

## **User level settings**

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In the "Beginner mode" setting, the phone only offers those functions in all menus and in Settings that are generally used frequently. Foregoing non-used functions makes using the phone very simple in this setting.

All functions supported by the phone remain available in all menus and settings in "Advanced mode".

If you make phone setting changes in "Advanced mode", these changes remain available even if you later revert back to "Beginner mode". So if you want to change a setting not available in "Beginner mode", you can temporarily enable "Advanced mode" to make the setting change.

## **Security settings**

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Here you specify whether a prompt is issued for the PIN stored on the SIM card (code, password) when the phone starts up; you can also change this setting.

"Advanced mode" enables you to set up a lock on the phone in addition to blocking the SIM card.

Note: The phone password (factory setting **0000**) is also used as a prompt for resetting the device to the factory settings, and for the deletion of all contacts.

## Additional settings

Available in the Settings menu of "Advanced mode" are additional menu options and sub-menus that are not available in "Beginner mode".

### Call settings

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Available here as additional settings:

- Enable/disable caller ID
- Enable/disable call waiting
- Enable/disable call divert
- Configure black list (blocked numbers are automatically rejected)
- Answer mode (accepting calls by folding open or by pressing any key)

### Visibility main menu

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The main menu also makes available functions that perhaps you do not need.

If you do not use the alarm, the tasks and the calculator for example, these functions can be hidden in "Visibility main menu".


Accessing this menu option shows all main menu options - each one can be enabled or disabled individually.



Even if you disable options in the main menu, the respective functionality remains available in part. Disabling "Messages" in the main menu for example means the phone still receives short messages, notifies you of them and lets you read and answer them. Disabling "Contacts" for example means the contacts continue to be available from the right Display key.





## **Order main menu**


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You can specify here the order in which the main menu options are displayed. This means you can position frequently used functions at the start, and less commonly used functions at the end of the main menu.

Accessing this menu option shows all main menu options in the current order, and "Select" is shown on the left Display key .

Use the  and  keys to select the main menu option you want to move to another place,

and then press the left Display key . The Display key text changes to "Moving". Now use  and  to select the main menu option in front of which you want to move the menu option selected, and then again press the left Display key .

The main menu is then displayed in the new order. You can move more menu options or exit the setting for the order using the right Display key  ("Back").

## **Emergency settings**

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The settings for the emergency function are configured here. Please refer to the "Emergency" section for a description.

## **Dual SIM settings**

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You can set here whether both SIM cards inserted are active or only one.

## **Network settings**

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Here, you specify whether connexion to the wireless network occurs automatically or manually, and whether a GPRS connexion is always set up, or only as needed.

## Connections

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Here are the GPRS connection setting data accounts required for MMS - they can be aligned manually to your provider and new accounts can be added.

The phone is preconfigured for some service providers in Europe. Using another provider means the settings must be configured manually according to the provider specifications.

In addition to the data account, the profile appropriate for the service provider must be selected in Messages → Message settings → Multimedia message → Data account to send MMS messages.

## Restore settings

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The phone can be reset to the factory settings here. Please note that only the settings are reset. Functions set up by users are not reset (such as Contacts, Alarm and Tasks), nor are files stored in the phone memory deleted, such as photos and recordings.

The phone password (factory setting **0000**) must be entered to reset the phone to the factory settings.

## Connection to a computer

Connect the telephone's micro USB jack to the USB port on your computer. "Mass Storage" is shown on the display. Press the left Display key (—). Now the memory integrated in your phone and any memory cards inserted are displayed on your computer as new devices with exchangeable media.

Displayed here for example are folders "Photos" and "Audio". The "Photos" folder contains photos taken with the camera, and the "Audio" folder contains voice messages saved with the recorder and telephone call recordings.

If you want to use your own ringtones or background image, copy the relevant audio or image file to the telephone memory or memory card. These files are selected in the phone as ringtones or background images and must remain stored in memory. We therefore recommend creating a folder in memory for these kinds of files so that they are not deleted accidentally.

## SOS call

Your phone features an emergency function, activated by pressing the emergency key on the back of the device for about two seconds.



The unconfirmed emergency call does not check whether the voice at the other end is a person or an answering machine, and should therefore only be used when a contract with a professional emergency call service is in place that ensures there is always help available from a person on the emergency number entered.

Use the confirmed emergency call if you are using the emergency call function when the phone is being used for personal purposes. After the connection is established, the phone expects that the other end presses the "5" key. This prevents a connection to an answering machine or voice service being accepted as a successful emergency call.

If at least one emergency number is entered in the configuration and the emergency key is enabled, the phone initiates an emergency call when the emergency key is pressed for 2 seconds or so.

The phone then sounds an alarm tone and (if activated) sends an SMS with an individually configurable text to the (up to 5) emergency number(s) stored.

Next, the telephone will call the first of the saved emergency numbers. If the call is accepted, the Ergophone requests the called party to press the "5" key on the phone at the other end. If the called party presses this key, the connection stays up until

either you or the called party hangs up. If the called party does not press the "5" key within 60 seconds, your phone breaks the connection and calls the next emergency number entered.

Confirming with the "5" key ensures that a person and not an answer machine has picked up the phone at the called party, and that there is no automatic announcement by the network operator. If the call is not accepted, the phone calls the next emergency number stored. If a connection to a person cannot be established on any of the emergency numbers, the phone repeats up to three times in succession all emergency numbers entered.

If confirmed emergency call is not set, the emergency call is ended after a connection is established. No more emergency numbers are then called.

Whilst the telephone is calling one of the emergency numbers, the number is displayed. Since the call is made in hands-free mode, you can hear whether the called party picks up.

After an outgoing emergency call (regardless of whether accepted and acknowledged, unsuccessful, not acknowledged or interrupted), the phone automatically accepts incoming calls and switches to hands-free mode. This allows contact with an incapacitated person even if the emergency call has

already ended. Prolonged pressing of the SOS button exits this function.

Note: Emergency calls are generally made with SIM1 with no prompt.

## **Testing of the emergency call function**

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Thoroughly test the emergency call function after setup. This process should involve the owner of the Ergophone and those whose numbers are stored in the phone.

During the test, remember that the user of the phone is in a stressful situation when making the emergency call. Those receiving the emergency call should therefore be familiar with using the emergency function so as to be able to issue instructions as required (such as on how to end the emergency call function).

## **Emergency call configuration**

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To configure emergency calling, it must be enabled and the emergency text and numbers must be entered.

With the phone in standby, select the left Display key, then "Settings" in the main menu and then "Emergency settings". This is where all the settings for configuring emergency calls are.

Note: The emergency settings are only available in "Advanced mode". If an SOS call has been set up in this user setting, it remains available even if the user settings are reset to "Basic".

## **Emergency button active on/off**

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Here you specify whether the emergency key on the back of the phone is enabled or disabled.

When the key is enabled, the emergency function is active as described. With the key disabled, the emergency call function is not available, even if you have saved the emergency numbers and text.

## **Emergency numbers**

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Enter your emergency numbers (up to five) under "Emergency numbers". In an emergency, the first number entered is called first, then the second, etc.

Accessing the menu option shows the five memory locations for emergency numbers. Press the left Display key  and select the emergency number from the contacts, or enter it manually.

You are able to change the content of the SOS SMS with "Edit message".

With the item “Send SMS on/off” you can specify whether you wish to send an emergency SMS before dialling the emergency call number.

Note: If you enable SMS for numbers of telephones that cannot receive SMS messages, the service provider calls the subscriber and reads out the SMS. This call would block the emergency number telephone at the very moment the mobile telephone is trying to make the emergency call. Therefore only enable sending of the SOS SMS if the telephone is able to receive SMS messages as text.



## **Confirmed emergency call On/Off**

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Specify here whether you want confirmed emergency call activated. Selecting "Off" here means unconfirmed emergency call is used.

## **Cancelling an emergency call**

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If an emergency call is made inadvertently, it can be cancelled in full with prolonged pressing of the red hang up key . If you press the red hang-up key  only slightly, the phone will disconnect this call but will start with the next number anew.

## Important information on emergency functions

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- Do not rely exclusively on this emergency function. The emergency function cannot be enabled in certain situations (such as no network coverage or no credit for outgoing calls).
- Make sure that no answer machines are connected to emergency numbers.
- Discussing the entering of emergency numbers with the holders of these numbers is absolutely imperative so that they know exactly what to do in an emergency.
- The general emergency number for mobile networks (112) may not be entered as an emergency number; this also applies to 110 and other official emergency numbers.
- After setting up the emergency function, test it thoroughly and rectify any mistakes.
- Please note that the emergency call might also be initiated by coming into contact with other objects (such as when in a handbag), so take appropriate care of the phone when the emergency function is enabled.

# Appendix

## Warranty

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Your point of contact for warranty obligation benefits is the specialist retailer where you acquired your device. Warranty conditions are based upon the legal regulations of the country in which the device was purchased. Your specialist retailer will be glad to provide more information.

## Guarantee

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Tiptel provides a voluntary guarantee on the device, the conditions of which are published on <http://www.tiptel.com>. The guarantee conditions applicable at the time of purchase apply. The original sales slip (receipt, bill) with serial number and/or IMEI number is used as proof of purchase. Please keep these documents in a safe place.

## Declaration of conformity

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This device is approved for the connection and use within the analogue public telephone networks in all EC countries – according to the European Requirements. Due to technical deviations in individual countries, we cannot grant an unlimited guarantee for the successful operation at all types of telephone accesses.

This device satisfies the requirements of the EU directive on radio and telecommunication terminal equipment and the mutual recognition of their conformity. The CE mark on the device confirms conformity with the above directive.

We hereby declare that the device satisfies all fundamental requirements of European directives. For details on the declaration of conformity please visit <http://www.tiptel.com>.

## Disposal

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**Packaging:** Dispose of card and cardboard boxes in the used paper container and throw plastic parts into a recycling container.

**Device disposal:** Used electrical devices should not be disposed of in the household waste. Dis-pose of the device at your local collection points (scrap or recycling yards). Please contact your local authority for information on disposal sites.

**(Rechargeable) batteries:** (Rechargeable) batteries may not be disposed of in the household waste. As a consumer, you have a legal obligation to return (rechargeable) batteries. Please contact your local authorities, or the specialist retailer from where you purchased the device, for information on disposal sites.











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