Lisbon from Orange

the user guide

[Version 2.0/April 2010]

Contents

let's get started

Thanks for choosing the Lisbon from Orange. It's a GSM dual band GPRS digital mobile phone, which we'll simply call 'phone' from now on.

If you'd like your phone to live a long and fruitful life, please read this guide carefully and keep it for future reference. You never know when you might need it.

And don't worry if the pictures we use to demonstrate your phone's functions look a little different from what you see on its screen. It's the functions they show that matter.

lost or stolen?

If your phone goes missing, please tell Orange as soon as you know. That way other people can be barred from using it.

Obviously, it's best to keep your phone with you at all times, and we'd strongly advise you to set a PIN, and change it from time to time.

using your phone safely

on the road

- Using a phone while driving is illegal in many countries. Please follow local laws and drive safely at all times.

near sensitive electronics

- Don't use your phone near sensitive electronic equipment – particularly medical devices such as pacemakers – as it could cause them to malfunction. It can also interfere with the operation of fire detectors and other automatic-control equipment.
- For more information about how your phone affects pacemakers or other electronic equipment, please contact the manufacturer or your local distributor.
- Your phone may cause interference when used near TVs, radios or automated office equipment.

while flying

- Your phone can cause interference with aircraft equipment. So it's essential you follow airline regulations. And if airline personnel ask you to switch off your phone, or disable its wireless functions, please do as they say.

in hospital

- Your phone may interfere with the normal operation of medical equipment. Follow all hospital regulations and turn it off when you're asked to by posted warnings or medical staff.

at a petrol station

- Don't use your phone at petrol stations. In fact, it's always best to switch off whenever you're near fuels, chemicals or explosives.

around water

- Keep your phone away from water (or any other liquid). It's not a waterproof model.

making repairs

- Never take your phone apart. Please leave that to the professionals. Unauthorised repairs could break the terms of your warranty.

broken antenna

- Don't use your phone if the antenna is damaged, as it could cause injury.

around children

- Keep your mobile out of children's reach. It should never be used as a toy and it might not be good for their health.

original accessories

- Only use the original accessories supplied with your phone or those approved by the manufacturer. Using unapproved accessories may affect performance, make the warranty void, break national regulations on the use of mobile phones, or even cause injury.

near explosives

- Turn off your phone in or near areas where explosive materials are used. Always obey local laws and turn off your phone when requested.

ℂ emergency calls

- To make an emergency call your phone must be turned on and in an area where there's network coverage. Dial the national emergency number (in the UK: 999) and press 'send'. Explain exactly where you are and don't hang up until help has arrived.

battery care and safety

- Keep the battery in a cool, ventilated place and out of direct sunlight.
- Although the battery is rechargeable, it'll eventually start to lose its ability to recharge. If you find that the battery won't recharge, it's time to replace it.
- Please don't throw old batteries into your household rubbish. You'll find there are special bins for batteries at refuse collection points. And some high street electrical stores provide a battery recycling service too.
- Never throw the battery into a fire – it's highly inflammable and could explode, hurting you or somebody else.
- When you put the battery into your phone, there's no need to use force. Exerting too much pressure could make it leak, overheat, explode or burst into flame.
- Never take the battery apart. This may result in leakage, overheating, explosion or fire.

- If the battery becomes hot, changes colour or shape at any time (when in use, charging or even while in storage) please stop using it immediately and replace.
- Keep the battery dry. Damp or wet conditions can cause it to overheat or corrode.
- Don't leave the battery in direct sunlight or anywhere really hot, like in a car on a summer's day. That could make it leak or overheat, while lowering its performance and shortening its life.
- Don't charge the battery continuously for 24 hours. Overcharging is not good for it.

⚠ **Note:**

> *Please avoid contact with the materials inside a damaged or leaking battery. If they get on your skin, wash with lots of water and seek medical assistance if required.*
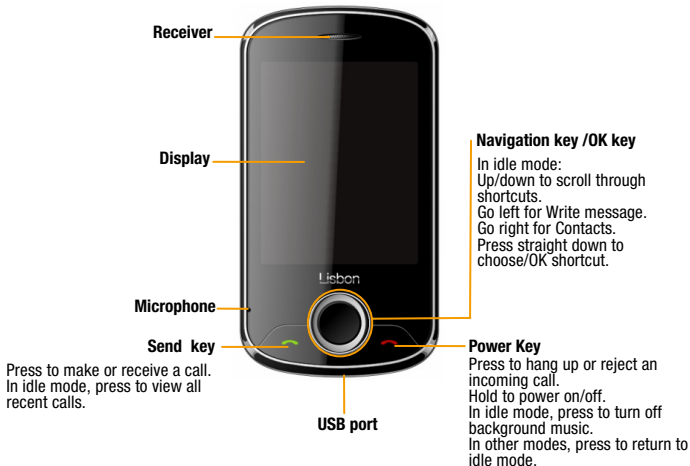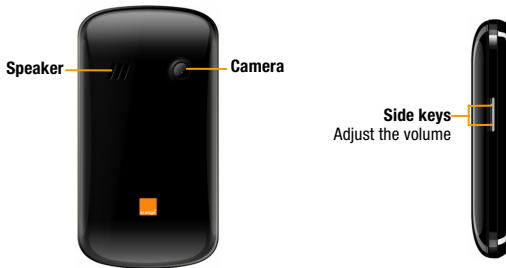
charger care and safety

- Only plug into voltages between 110VAC and 220VAC. Using a voltage outside that range can damage the phone/charger – and cause the battery to leak or catch fire.
- Never short-circuit the charger – this may cause electrocution, overheating or damage.
- Don't charge the phone in direct sunlight or in an area where it's damp, dusty, or on a

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vibrating surface. And charging your phone near – or on – a TV or radio could interfere with transmission.

- Don't use the charger if the power cable is damaged. It may cause a fire or give someone an electric shock.
- Keep water well away from the charger. If the charger does get splashed by water, or any other kind of liquid, immediately unplug it to avoid overheating, fire or electrocution.
- Don't take the charger apart. It could cause injury, give you an electric shock or catch fire.
- Never touch any charger, electric cable or socket with wet hands.
- Don't place heavy objects on the electric cable.
- If the cable is damaged, don't try to mend it yourself – it could cause a fire or electrocute you.
- Always unplug the charger before you clean it.
- When unplugging the charger, hold the plug itself, rather than pulling on the cable. A damaged cable can cause electrocution or fire.

getting to know your phone

Receiver

Display

Microphone

Send key

Press to make or receive a call.
In idle mode, press to view all
recent calls.

USB port

Navigation key /OK key

In idle mode:
Up/down to scroll through
shortcuts.
Go left for Write message.
Go right for Contacts.
Press straight down to
choose/OK shortcut.

Power Key

Press to hang up or reject an
incoming call.
Hold to power on/off.
In idle mode, press to turn off
background music.
In other modes, press to return to
idle mode.

Speaker — **Camera**

Side keys
Adjust the volume

⚠ **note:**

In this user guide, 'press' means pressing the key and then releasing. 'Hold' means pressing and holding the key for two seconds or more.

Descriptions of icons on the status bar

Icons	Descriptions	Icons	Descriptions
	Signal strength		Battery charge level
	Calling or call in progress		You have missed calls
	Call holding		Call forwarding
	You have an unread SMS		You have new voicemail
	You have an unread MMS		Alarm on
	Call alert on ring only		Call alert on vibrate only
	Call alert on vibrate and ring		Call alert on mute
	Audio player on		*Bluetooth*® is on
	Headset connected		Roaming is on
	GPRS packet data connection active		EDGE packet data connection active
	Stopwatch on		Keypad unlocked
	Keypad locked		

inserting and removing the SIM

Your phone needs a valid SIM card to work (…To keep it simple, we'll just call it 'SIM' from now on). Your network connection data and your SIM address book are saved on the SIM. So, to avoid damaging your SIM or losing data, try not to touch the metal surface when you're handling it – and keep well away from any magnetic or electric source.

here's what you do…

1. Switch off your phone and disconnect any external power.
2. Remove the back cover and then the battery.
3. Hold your SIM on the cut corner, and slide it – face down – into the card holder.
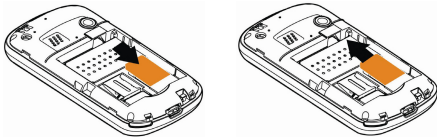
4. Insert the battery.
5. Replace the back cover.

inserting and removing a memory card

⚠️ **Note:**

Removing or inserting a memory card when your phone is turned on could not only damage it and your phone, but also destroy any data saved on the card.

1. Turn off your mobile phone, remove the battery and disconnect any external power.
2. Slide the metal clasp back, and then open.
3. Insert the memory card into the slot.
4. Close the clasp and slide into place to secure the card.
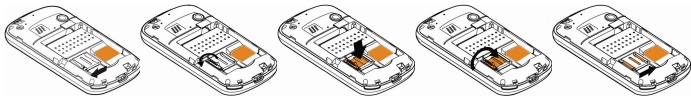
And to remove the memory card, simply reverse those steps.

But always remember to turn your phone off and take the SIM out before removing the memory card.

using the battery

inserting the battery

1. Open the battery cover on the back of your phone.
2. Align the battery's contact points with those of the phone and gently press the battery down into place.
3. Replace the battery cover clicking it back into position.
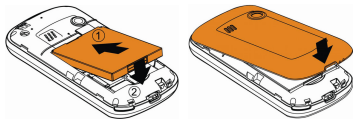
removing the battery

1. Switch off your phone.
2. Open the battery cover.
3. Lift the battery up and out of your phone.
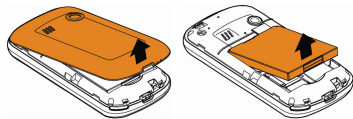
charging the battery

The rechargeable Li-ion battery that comes with your phone is ready to use, but is not charged. That's easy to do. We'll show you how below.

The first three times you use the battery, make sure it's completely drained before recharging. And then recharge it fully. That will help to ensure its optimum performance and a long life.

1. Connect the charger to your phone, and plug it into an 110V/220V socket.
2. The battery indicator in the corner of the screen will scroll up and down to show you it's charging. If the phone's battery has been fully drained, the battery indicator may not immediately appear on the screen when charging starts. And please don't worry if the phone and charger become warm while charging. That's completely normal.
3. When fully charged, the battery indicator will stop scrolling up and down.
4. Disconnect the charger from your mobile, and unplug.

power on/off

Press the power key until the power-on/off icon appears.

When you turn your phone on, it'll automatically check the SIM and show the following information on screen:

◆ **Input phone lock code**: If you've set a lock code.

◆ **Input SIM PIN**: If you've set a PIN for your SIM.

⚠ **Note:**

> *The PIN is supplied with your SIM. Please replace it with your own PIN code as soon as possible. Enter the wrong PIN three times, and your SIM will be locked. Then you'll need to contact your network service provider to ask for a PUK code to unlock it.*

◆ **Searching**: The mobile phone will search for the available network.

using your phone

Select 'Menu' to enter the main menu…

Music
- Music store
- Audio player

Contacts

Media Album
- Images
- Audio
- Videos
- Others

Camera
- Camera
- Video recorder

Messaging
- Write message
- Inbox
- Drafts
- Outbox

- Sent messages
- Delete messages
- Broadcast messages
- Templates
- Message settings

Orange World
- Orange Plus
- Orange World
- Licence manager

Settings
- Pen calibration
- Phone settings
- Call settings
- Network settings
- Memory settings
- Security settings
- Connectivity
- Restore factory settings

Call history

Organiser
- Calendar
- Tasks
- Alarm
- World clock

Media players
- Image viewer
- Video player
- Sound recorder
- FM radio

Profiles
- General
- Meeting
- Outdoor
- Indoor
- Headset
- *Bluetooth®*

Games and Applications
- Games
- Calculator
- Unit converter
- Currency converter
- Stopwatch
- File manger

descriptions of common functions

making and receiving calls

making a call

◆ **Direct dial**: In idle mode, select ▨ to display the dialling keyboard and click the numeric keys to input the number. Select ▨ to dial.

◆ **Dialling from the Contacts**: In idle mode, select ▨ to enter 'Contacts', then select your contact and press the Send key to dial.

◆ **Dialling from call history**: In idle mode, press the Send key to enter the list of call logs, select the call record, and press the Send key to dial.

◆ **Saving a number**: On the dialling screen, type in a contact's phone number, select 'Options' ➜ 'Save to Contacts' to save it as a new entry, or save it over an existing entry.

◆ **Dialling an extension**: Sometimes you can't dial an extension directly. If this happens, dial the direct line first, select ＊/+ continuously until 'P' appears on the screen and then dial the extension number.

◆ **Dialling international calls**: To make an international call, select ＊/+ continuously until '+' appears. Now you can dial anywhere in the world, without even having to enter the international dialling code.

receiving a call

Someone's calling? Press the Send key to answer.

adjusting the volume

During a conversation, you can raise or lower the volume by using the side keys. And in idle mode, you can use the side keys to adjust the keypad volume.

hands-free

Select 'H-Free' to use your phone hands-free. Select 'H-Held' to be hands-on again.

call options

Need to multitask while you're on a call? Just select 'Options' if you want to access your contacts, messages, or other functions.

sending messages

1. In idle mode, click 'Menu' to enter the main menu, then select 'Messaging'→'Write Message' to edit the message text.

2. Add the recipient: input the recipient's number and select the recipient from "Contacts".

3. Writing your message:
   ◆ If you want to add a picture, sound, video… select 'Options' followed by 'Add picture', 'Add sound' or 'Add video' or whatever you want.
   ◆ If you want to send a multimedia message, please select 'Switch to MMS'.
4. After editing the message, select 'Send' to send the message.
5. Finally, select 'Send' and the message will be on its way.

viewing messages

Your phone is very versatile. According to what you've selected, it can tell you that you've received a new message in three different ways: a ringtone, a prompt, or a new message icon.

Press the OK key to open your inbox and read the message:

1. In idle mode, press 'Menu' to select 'Messaging' → 'Inbox'.
2. All your received messages will be displayed on the screen. Use the Up/Down key to select the message, and select 'View' to see the content.
3. Then go to 'Options' to select 'Reply', 'Forward', 'Delete', or whatever you want to do…

adding a new contact

1. In idle mode, select 'Menu' and go to 'Contacts'.

2. If you'd like to add a new contact to your phone memory, simply select 'Add new contact'. Then you can enter all the details you want.

3. If you'd prefer to add a new contact to the SIM memory, select 'Options'→'Phonebook settings'→'Preferred storage'→'SIM'. There you can add the name, number and details, etc.

4. Select 'Save' when you're happy with what you've done.

using your phone as memory

Make sure the memory card is installed and your phone is switched off, Then connect the phone to your PC with the USB data cable, and switch your phone back on. Then select 'Mass storage' on the PC, and you can use your phone as extra memory.

main function list

In idle mode, click 'Menu' to enter the main menu. Those marked with '*' need support from network operators.

Function	Description	Operation
Music Store	Log on to Music Store.	Music➞Music Store
Audio Player	Play the audio file.	Music➞Audio Player
View contacts	Browse all contacts in your Address book. To find a contact, input the first letter of their name.	Contacts➞View contacts among All contacts, SIM contacts, Group contacts and Phone contacts
Add contacts	Save the telephone number and name.	Contacts➞Add new contact
Edit contact	Edit the information on an existing contact.	Contacts➞Select one contact ➞Options➞Edit
Copy contacts	Copy all contacts from your SIM to phone or from phone to SIM.	Contacts➞Move the highlight to Add new contact➞Options➞Phonebook Settings➞Copy contacts
Move contacts	Move all contacts from SIM to phone, or from phone to SIM.	Contacts➞Move the highlight to Add new contact➞Options➞Phonebook Settings➞Move contacts
Delete all contacts	Delete all contacts in SIM or phone.	Contacts➞Move the highlight to Add new contact➞Options➞Phonebook Settings➞Delete all contacts

Function	Description	Operation
Preferred storage	Select the preferred storage as phone or SIM.	Contacts →Move the highlight to Add new contact →Options →Phonebook settings →Preferred storage
Speed dial	Assign up to 8 phone numbers to keys 2-9. In idle mode, hold the key number that corresponds to your desired contact.	Contacts →Move the highlight to Add new contact →Options →Phonebook settings →Speed dial
Caller groups	Divide the contacts into different groups. You can only add/delete group members when they're saved in your phone's memory.	Contacts →Caller groups
Camera	Capture digital photos.	Camera →Camera
Video recorder	Record video files.	Camera →Video recorder
Send message	Send text messages/multimedia messages to other mobile phones.	Messaging →Write message
View message	Read the messages (received, unsent, saved and sent).	Messaging →Inbox/ Drafts /Outbox /Sent messages
Delete message	Delete the messages in your Inbox, Outbox, Sent messages, Drafts or all messages.	Messaging →Delete messages
Templates	Choose the template for a text or multimedia message.	Messaging →Templates
Voicemail*	A caller can leave a message and you can listen to it in your voicemail.	Messaging →Message settings →Text message →Voicemail server In idle mode, hold '1' key to call the first voicemail number.

Function	Description	Operation
Check memory status	Check the memory status for text messages on your SIM card and phone.	Messaging→Message settings→Text message→Memory status
Preferred storage	Save messages on the SIM card or phone.	Messaging→Message settings→Text message→Preferred storage
Broadcast messages*	Receive messages from a network operator.	Messaging→Broadcast messages
Orange Plus	Log on to Orange plus.	Orange World→Orange Plus
Orange World	Log on to Orange world.	Orange World→Orange world
Pen calibration	Adjust the screen as you prefer.	Settings→Pen calibration
Date and Time	Set the date and time displayed on the phone.	Settings→Phone settings→Date and time
Key vibrate	Turn on/off key vibrate.	Settings→Phone settings→Key vibrate
Schedule power on/off	Set a time for your phone to power on/off automatically.	Settings→Phone settings→Sched. power on/off
Language	Select the menu language.	Settings→Phone settings→Language
Auto date and time update	Choose whether the date and time updates automatically.	Settings→Phone settings→Auto update of date and time
LCD backlight	Set the backlight time and brightness.	Settings→Phone settings→Misc. settings→LCD backlight

Function	Description	Operation
Call waiting	Activate this if you want to be prompted about incoming calls.	Settings ➝ Call settings ➝ Call waiting
Call divert	Divert incoming calls to another designated number.	Settings ➝ Call settings ➝ Call divert
Call barring	Set the outgoing call restriction or incoming call restriction.	Settings ➝ Call settings ➝ Call barring
Auto redial	Set your phone to automatically redial a number if your call is not answered.	Settings ➝ Call settings ➝ More ➝ Auto redial
Network settings	Select a network and set GPRS connection.	Settings ➝ Network settings
Memory status	Check the memory status on your phone.	Settings ➝ Memory settings ➝ Memory status
SIM lock	Activate your PIN to prevent unauthorised use of your SIM. Please replace it with your own PIN as soon as possible.	Settings ➝ Security settings ➝ SIM lock
Phone lock	Stop others using your phone. The default phone lock password is 1122.	Settings ➝ Security settings ➝ Phone lock
Keypad lock	Prevent accidental operation of your phone.	Settings ➝ Security settings ➝ Auto keypad lock In idle mode, Press **Send key** to lock the keypad. Press **Send key and click the center of the icon** to unlock.

Function	Description	Operation
Fixed dial	When this is activated, you can only call numbers on the fixed dial list.	Settings ➞ Security settings ➞ Fixed dial
Bluetooth®	Exchange data with other *Bluetooth*® devices. Also listen to music or talk hands-free with a *Bluetooth*® headset.	Settings ➞ Connectivity ➞ *Bluetooth*®
Data account	View the Data account.	Settings ➞ Connectivity ➞ Data account
Restore factory settings	Restore the settings your phone had when it first came out of the box.	Settings ➞ Restore factory settings
View call history	See who's recently called you, who you've called and which calls you've missed.	Call history ➞ All calls/Dialled calls/ Received calls/ Missed calls
Delete a call log	Delete a call log on the SIM.	Call history ➞ Select one call log ➞ Options ➞ Delete
View call duration	See how long your previous call – dialled or received – lasted.	Call history ➞ Options ➞ Advanced ➞ Call time
Calendar	See what's on your calendar.	Organiser ➞ Calendar
Tasks	Add or see things you've got to do.	Organiser ➞ Tasks
Alarm	Set multiple alarms or the power-off alarm.	Organiser ➞ Alarm
World clock	Check the current time in different cities around the world.	Organiser ➞ World clock
Image viewer	Browse photos saved on your phone and memory card.	Media players ➞ Image viewer
Video player	See and play your video files.	Media players ➞ Video player

Function	Description	Operation
Sound recorder	Record audio files.	Media players ➝ Sound recorder
FM radio	Listen to FM broadcasts.	Media players ➝ FM radio
Profiles	Personalise your phone settings, such as ringtone, volume, etc. according to where you are and what you're doing.	Profiles ➝ Select Profile (General/Meeting, etc.) ➝ Activate
Games	Your phone comes with a free game. You can discover how to play it in the games menu.	Games and Applications ➝ Games
Calculator	Do your sums on your phone.	Games and Applications ➝ Calculator
Unit converter	Convert basic units, such as inches to centimeters.	Games and Applications ➝ Unit converter
Currency converter	Set the exchange rate and convert your currency to a foreign currency – or vice-versa.	Games and Applications ➝ Currency converter
Stopwatch	See how long it takes – whatever 'it' may be.	Games and Applications ➝ Stopwatch
File manager	View files saved on the phone or memory card.	Games and Applications ➝ File manager

 note:

When copying files from a PC to a memory card, make your life easier by putting them in the relevant folder. For example, music files should go in the 'Audio' folder and video files in the 'Videos' folder.

input what you want, how you want…

With your phone you can write in: capitals (ABC); lower case (abc); numbers (123) or even in symbols!

Here's how to make those choices…

Display virtual keyboard	Press ⬆ to display the virtual keyboard.
Switch input method	Press eZi ES or # to change the input method.
Insert a space	Press 0 ⎵ under any input method (except for 123 input method).
Delete	Press ⬅ to delete anything (letter by letter or number by number) in front of the cursor or hold ⬅ to delete everything.
Input ABC/abc	Each key is used to input multiple letters. Rapidly press the key until the letter you want appears.
Input numbers	After selecting the 123 input method, choose the numbers you want.
Input symbols	Press ·· to open the virtual keypad and select symbols.

appendix

care and maintenance

Your phone is a delicate device. The following advice will help you to keep it looking good and performing well…

- Use a soft dry cloth to clean your phone, battery and charger. Don't use liquids such as alcohol, dilution agents or benzene.

- From time-to-time, clean the socket where the charger cable connects to the phone. Dust tends to gather there. This will ensure a really good connection.

- Don't use needles, pen points or other sharp objects on the keypad or screen.

- Don't use your phone with wet hands – it could injure you and damage the phone.

- Don't use your phone in dusty or dirty environment.

- Keep your phone away from extremes of heat – like radiators or ovens. It may explode if it gets too hot.

- If your phone gets wet and the colour of the label on it changes, the warranty will be void, even if the warranty period hasn't expired.

- If there's anything wrong with the phone, battery, charger, or any accessory, please send them to your nearest service centre for inspection.

health and safety

SAR certification information

The Lisbon meets international guidelines for exposure to radio waves.

Your phone is a radio transmitter and receiver. It's designed not to exceed the limits for exposure to radio waves recommended by international guidelines. The guidelines were developed by ICNIRP, an independent technical standards body, and include margins designed to assure the protection of all persons, regardless of age and health.

These guidelines use a unit of measurement known as Specific Absorption Rate, (SAR). The SAR limit for mobile devices is 2.0 W/kg and the highest SAR value for this device when tested was[1]…

Position	900MHz (W/Kg)	1800MHz (W/Kg)
Head	0.512	0.361
Body	0.314	0.267

As SAR is measured when the phone is on its highest transmitting power, the actual SAR of this device while operating normally is typically below the levels shown above. This is because your phone automatically changes its power level to ensure it only uses the minimum level required to reach the network.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices.

1. The tests are carried out in accordance with IEC standard PT62209-1.

important safety information

For your own health and safety, please follow the radio frequency (RF) radiation exposure guidelines and keep your phone no less than 1.5cm away from your body. Failure to do this could mean that your RF exposure exceeds the guideline limits.

how to limit your radio frequency (RF) exposure

The World Health Organization (WHO) gives the following advice to people who want to limit their exposure to RF radiation…

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If individuals are concerned, they may choose to limit their own or their children's RF exposure by limiting the length of calls, or using 'hands-free' devices to keep mobile phones away from the head and body.

Further information on the subject can be obtained from the World Health Organization website at http://www.who.int/peh-emf WHO Fact sheet 193: June 2000.

declaration of RoHS compliance

We're determined to reduce the impact we have on the environment and take responsibility for the earth we live on. So this document allows us to formally declare that the Lisbon, manufactured by ZTE CORPORATION, fully complies with the European Parliament's RoHS (Restriction of Hazardous Substances) Directive 2002/95/EC, with respect to all the following substances:

(1) Lead (Pb)

(2) Mercury (Hg)

(3) Cadmium (Cd)

(4) Hexavalent Chromium (Cr (VI))

(5) Polybrominated biphenyl (PBB)

(6) Polybrominated diphenyl ether (PBDE)

Our compliance is witnessed by written declaration from our suppliers. This confirms that any potential trace contamination levels of the substances listed above are below the maximum level set by EU 2002/95/EC, or are exempt due to their application.

The Lisbon manufactured by ZTE CORPORATION, meets all the requirements of EU 2002/95/EC.

disposal of your old phone

1. When the wheelie bin symbol is attached to a product, it means the product is covered by the European Directive 2002/96/CE.

2. All electrical and electronic products should be disposed of separately from normal household waste via designated collection points provided by government or local authorities.

3. The correct disposal of electrical and electronic products will help protect the environment and human health.

EC Declaration of Conformity

CE0700

It is hereby declared that following designated product:

Product Type: GSM Dual-band Digital Mobile Phone

Model No.: Lisbon from Orange (ZTE-G X670)

complies with the essential protection requirements of Low Voltage Directive 2006/95/EC (previous 73/23/EEC), Electromagnetic Compatibility Directive 2004/108/EC (previous 89/336/EEC), Radio and Telecommunication Terminal Equipment Directive (EC Directive 1999/05/EC) and their amendments.

This declaration applies to all specimens manufactured identical to the samples submitted for testing/evaluation.

Assessment of compliance of the product with the requirements relating to Low Voltage Directive 2006/95/EC (previous 73/23/EEC), Electromagnetic Compatibility Directive 2004/108/EC (previous 89/336/EEC), Radio and Telecommunication Terminal Equipment Directive 1999/05/EC and their amendments was performed by Phoenix Testlab (Notified Body No. 0700), based on the following standards:

Essential Requirement		Applied Specifications/Standards
Art.3.1(a)	Health	EN50360, EN50361
Art.3.1(a)	Safety	EN60950-1
Art.3.1(b)	EMC	EN301489-1, EN301489-7
Art.3.2	Radio	EN301511

This declaration is the responsibility of the manufacturer:

ZTE Corporation

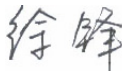ZTE Plaza, Keji Road South, Hi-Tech, Industrial Park,
Nanshan District,Shenzhen, Guangdong, 518057, P.R.China

Authorised person signing for the company:

Xu feng   Quality Director Of ZTE Corporation

Name in block letters & position in the company

Shenzhen, 22 Dec. 2009

Place & date   Legally valid signature

limited warranty statement

Article 1

The guarantee for the Orange 'Lisbon' device (referred to as 'Device' from now on) is valid for 24 (twenty four) months from the date the Device was purchased.

The guarantee is valid for six (6) months for the following consumable parts and accessories: batteries, chargers, desk stands, headsets, cables and covers.

The manufacturer guarantees that the Device will function as it should do, if used properly and maintained according to the manufacturer's instructions.

The guarantee applies to all faults which occur because of material or manufacturing defects in the Device.

The guarantee is valid in the UK and can be used in conjunction with proof of guarantee and a sales invoice. The guarantee does not affect the buyer's other legal rights.

Article 2

The guarantee does not cover: faults occurring because of unauthorised modifications to software, mechanical damages, improper handling, and higher forces (lightning, fire, unsuitable voltage and polarities, traffic accidents, humidity, water), batteries and consumable material including*:

a) Damage caused by using the Device outside of the instructions of the manufacturer and other documentation which is enclosed with the Device, as well as damages caused by using with other products of another non-approved manufacturer;

b) Damage caused by accidents, improper and wrong usage, floods, fire, earthquakes and superficial damages which include, but are not limited to, scratches, dents, broken plastic and alike;

c) Damage caused by servicing (including upgrading and extension) by an unauthorised person as well as a fault of the Device or any part of it if they are altered because of the change of the functionality or other properties without prior written authorisation of the manufacturer;

d) Consumable parts other than in the case of damage brought on due to faults in the material or manufacturing;

e) Impossibility of partial and/or complete usage of the Device due to unauthorised modification of the software.

Article 3

Orange is obliged during the guarantee, in a reasonable time period, to remove all reported faults and defects of the Device covered with this guarantee certificate, which have come to be with the proper and regular use of the Device, to repair the Device via an authorised service agent or a replacement of the faulty Device with the same but properly working Device if a repair is not possible.

Part(s) repaired or replacement product during the Warranty Period will be warranted for the remainder of the original Warranty Period or for sixty (60) days from the date of repair or replacement, whichever is longer.

Article 4

The guarantee stops being valid if:

- the information from the invoice and/or the guarantee are erased or altered;
- the information on the Device (type, and serial number of the manufacturer) are erased or altered;
- it is established that the Device was opened by an unauthorised person.

Note: customers can report faults and establish the guarantee with the salesperson or authorised services.

*Examples of faults or damages which are not covered by the guarantee include:

- Damage caused by intentional separation, opening or disassembling the enclosure.
- Damage or faults with the Device operation caused by the removal and insertion of exterior and interior parts of the Device.
- Damage caused by holes in the enclosure.
- Cracked glass or LCD due to external factors.

- Damage or faults caused by an external force.

- Damage or faults caused by liquids.

- Damage or faults caused by liquid or dry chemical substances (such as petrol, acids, corrosive materials) and dust, dirt or other foreign objects.

- Damage or faults caused by external heat or fire. (Damage by internal heat is covered if it did not occur for an external reason.)

- Superficial damage that happened for external reasons, including dents, shabbiness, scratches on the enclosure, discolouration, cracks, peeling of metal or plastic parts of the enclosure.

** The customer is advised to regularly make copies of personal information and other contents on the Device and to erase the same from the memory of the Device before handing over the Device to a service agent. If the customer does not do this, Orange is not responsible, to either the customer or a third party, for the information in the Device's memory.

problems and their solutions

Symptoms	Possible Causes	Solutions
Phone won't turn on	The battery is flat	Charge the battery
	Poor contact	Reinstall the battery
Phone turns itself off	Battery very low	Charge the battery
Poor standby time	Deceasing of battery performance	Replace the battery
	Weak network signal	Turn off the phone
Can't connect to the network	Weak network signal	Move to where the signal is stronger
	Out of the service area	Make sure you're in a network service area
Calls keep cutting off	Weak network signal	Move to where the signal is stronger
Phone doesn't ring when I receive incoming calls	Phone is set to 'Mute' or minimum volume	Enter 'Profiles' to select a Non-silent mode, or increase the ring volume
Received prompt asking me to input 'PUK'	SIM locked because wrong PIN entered three times	Contact Orange and ask for a PUK