THIS IS YOUR USER GUIDE.

FAIRPHONE USER GUIDE

This quick overview will get you up and running in no time! But if you'd like some extra guidance, in-depth information or super technical details, visit www.fairphone.com/support.

TABLE OF CONTENTS

YOUR FAIRPHONE IS HERE!
LET'S GET STARTED.

1. Open up your Fairphone

That's what we do: Open up stuff. Understand it. So you should be able to open up your phone, too. Take a look under the back cover and figure out what's inside. Our first batch of kickstarters (10,185 of you!) should find a personal limited-edition message hidden somewhere.

2. Take out the battery

It contains lithium and cobalt, two minerals on our long-term road map towards a fairer phone. Buying this phone contributes to further research in ethical trade projects to get there. Please read the battery label for instructions on how to use/not use, replace or dispose of your battery.

3. Insert one or two SIM cards

Dual SIM capability makes Fairphone two phones in one. Use a single phone for personal and work purposes, or use one SIM at home and another abroad. It's very simple to switch between networks. Find out more on page 12 and 15. If you don't have a SIM card yet, you can skip this step and still start your phone. These SIM cards are in the standard "mini" format size. In the case that your current SIM plan uses a different format (such as micro), please use the adapter available in our web shop.

4. Put the battery back in

You need a bit of power to watch something special.

5. Start your Fairphone!
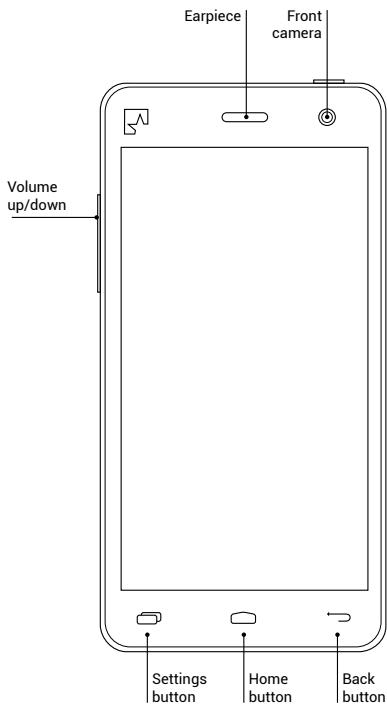
Press and hold the on/off button.
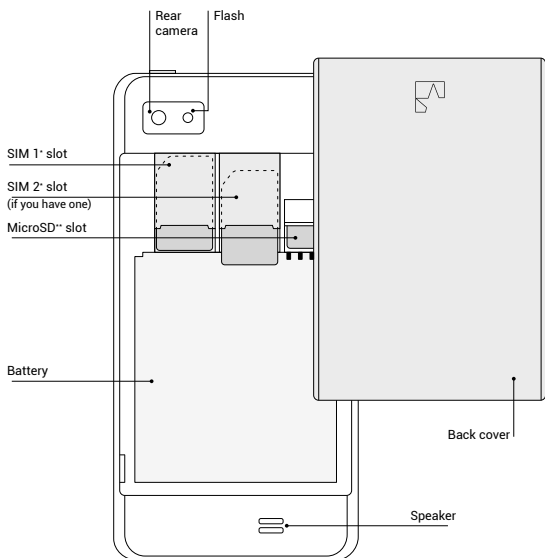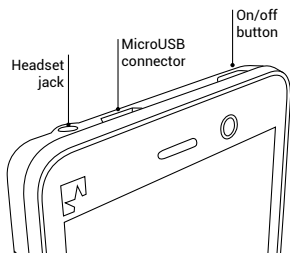
6. Watch the introduction film

Learn more about using your phone with this quick tutorial.

7. Charge your phone

Unless you've ordered a charger, it will not be included in this package. Don't worry - you've probably already got one. Find out more on page 11.

MEET YOUR NEW FAIRPHONE.
ON THE OUTSIDE.

Earpiece

Front camera

Volume up/down

Settings button

Home button

Back button

Headset jack

MicroUSB connector

On/off button

Rear camera

Flash

SIM 1* slot

SIM 2* slot
(if you have one)

MicroSD** slot

Battery

Back cover

Speaker

* SIM cards not included. You are free to choose your operator.
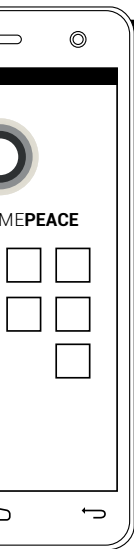** MicroSD card up to 64GB, not included.
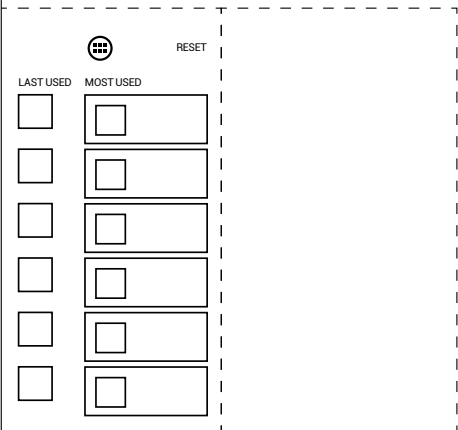
AND ALL THE FUN STUFF INSIDE.
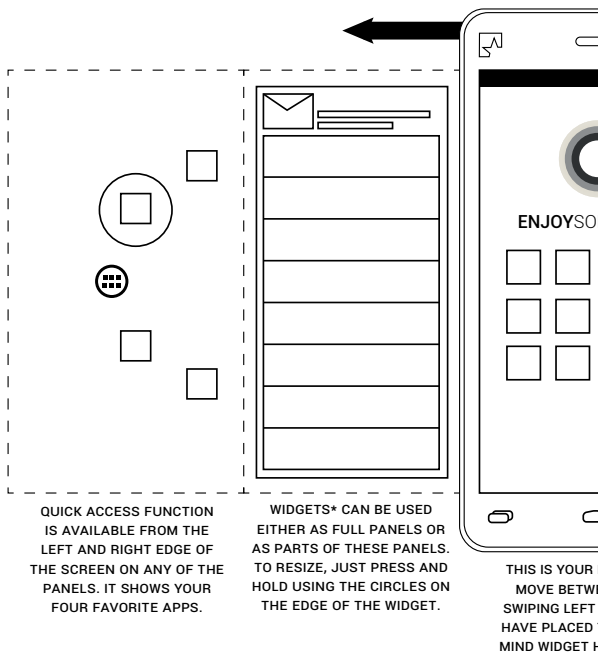
QUICK ACCESS FUNCTION
IS AVAILABLE FROM THE
LEFT AND RIGHT EDGE OF
THE SCREEN ON ANY OF THE
PANELS. IT SHOWS YOUR
FOUR FAVORITE APPS.

WIDGETS* CAN BE USED
EITHER AS FULL PANELS OR
AS PARTS OF THESE PANELS.
TO RESIZE, JUST PRESS AND
HOLD USING THE CIRCLES ON
THE EDGE OF THE WIDGET.

ENJOYSO

THIS IS YOUR
MOVE BETW
SWIPING LEFT
HAVE PLACED
MIND WIDGET H

* "Widget" is a fancy word for tools or content that you can add,
arrange and remove from the Home panels. Widgets display useful
information at a glance without having to launch an app. Consider

RESET

LAST USED   MOST USED

MEPEACE

THE "YOUR APPS" WIDGET
SHOWS YOUR LAST AND
MOST USED APPS. YOU CAN
ACCESS ALL YOUR APPS AND
RESET THE LIST USING THE
OPTIONS ABOVE.

ALL FIVE PANELS ARE FULLY
CUSTOMIZABLE, SO YOU CAN
PUT WHATEVER, WHEREVER
YOU WANT.

HOME PANEL.
EEN PANELS
OR RIGHT. WE
THE PEACE OF
HERE FOR YOU.

the analogy: an icon is a door to the app, while the widget acts
more like a shop window.

WHAT'S IN THE BOX?

Your Fairphone – and that's about it.
You'll also find some postcards and of course
this user guide, but the essential and more
advanced information is also available online:
www.fairphone.com/support.

WHAT YOU WON'T FIND IN THE BOX

1. Power adapter and USB cable

Unless you ordered it separately, the power adapter and a USB cable are not included. You've probably already got one in a drawer; if not, buy one in our online shop or find one at your local electronics store.

A USB cable is a connecting cable for both charging and data transfer. You can connect the cable to your Fairphone with a standard USB (micro B) connector. This format is commonly used for phones, navigation systems and certain cameras.

USB (type micro B)

USB (type A)

You should use a charger with a nominal output of 5 Volts and 1 Ampere (or 1000 mA). Chargers with a USB port will normally meet these specifications.

You can charge your phone either by connecting your data cable to your computer's USB port, or by plugging a dedicated charger into a power outlet.

Find out more about why we left out the charger and data cable at www.fairphone.com/support.

2. Voice and data plan

This phone is SIM lock-free and not tied to any specific provider. We like to call it consumer freedom of choice.

To call, text or access data on the go, you need to set up a plan with your preferred provider, or buy a prepaid SIM card.

If you have been using a microSIM, you will need to request a regular SIM card from your operator or use the little adapter that you can find in our online shop. Find more information at www.fairphone.com/support.

BASIC FUNCTIONS

We've pre-installed the operating system (OS) and a few helpful extras, but your Fairphone is still pretty much a blank page. Customize to your heart's content with movies, music and apps. If you prefer your information in digital format, you can also find all these instructions online on our website.

Home panel

Hold and release the power button on the top of the phone to turn on the screen. Tap on the lock icon 🔒 and then swipe your finger to the right to release at the unlock icon 🔓 . You're now at the Home panel!

Throughout the next pages, we'll explain the various elements that make up your panel areas.
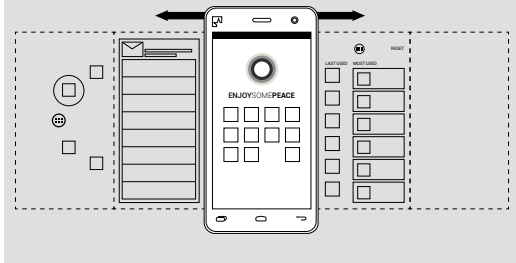
1. Panels

The face of your Fairphone is made up of 5 vertical panels
which you can access by swiping your finger to the left
or right. All five panels originally appear as a clean slate.
However, they are fully customizable, so you can place items
on any panel that you wish.

- **Change the arrangement** of any of the apps and
  widgets by gently holding them down with your finger
  and dragging them to the panel of your choice. Resize
  widgets by pressing and holding down. Then use the
  blue dots to shrink or expand the display size.

- **Delete apps and widgets** by holding them down with
  your finger and dragging them to the top of the screen
  🗑 .

- **Add apps and widgets** to the Home panels using the
  All Apps and Widgets function ⊞ , holding them down
  and placing them whereever you like.
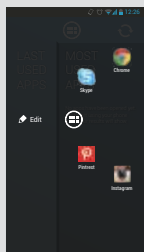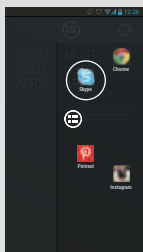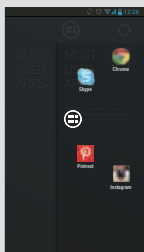
2. Quick Access

Hold your finger on the right or left side of the screen and swipe it horizontally to quickly access your four favorite apps. Quick Access comes pre-installed with the following apps:

1. Phone. This is the basic calling function. If you've inserted two SIM cards, you can pick which one you want to use from the pull-down menu (page 18). Just swipe your finger down from the top of the screen before making your call.

2. Messages. This is the basic SMS/text messaging function. If you've inserted two SIM cards, you can pick which one you want to use from the pull-down menu at the top of the screen.

3. Camera. Launch the camera to take a picture. Press the icons on the bottom of the screen to switch between the front and rear camera , or to make a video .

4. Browser. This is the basic browser for accessing the web. You can, of course, download and install other favorite browsers.

5. All Apps and Widgets function. Use this to add apps or widgets to any of the Home panels.

Using and editing apps in Quick Access

To change these apps, press and hold one of the apps to activate the Edit mode (see previous page). In the Edit mode, you will see three columns. The two on the left show all your apps (which you can scroll up and down). The one on the right shows your four favorite apps. To edit these, just drag and drop a new app to the right column.
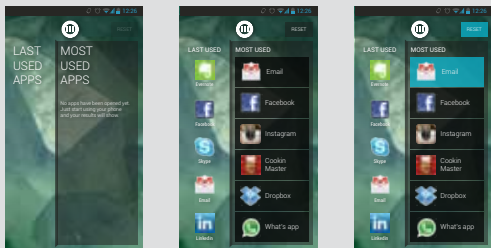
All application icons used in illustrations are trademarks of their respective companies and are not owned by or affiliated with Fairphone.

3. Your Apps widget

You'll find the widget called Your Apps pre-installed on the first panel to the right. Here you can quickly see and access your top five recently used and most frequently used apps.

If you don't see any apps listed, it's just because you haven't used your phone much yet! Tap on a few apps, and look at the widget again later.

SIM CONTROL AND SYSTEM SETTINGS

RECENT NOTIFICATIONS
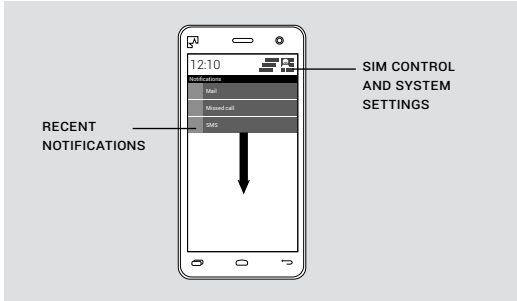
4. Pull-down menu

Swipe your finger down from the top of the screen to see the pull-down menu. Here you'll find:

1. Recent notifications. Tap on them to access the related apps. To clear your list of notifications, press ☰ or slide each notification to the side.

2. Settings shortcuts. A selection of the most useful settings ⊞ and on/off controls like audio, Wi-Fi and airplane mode.

3. Dual SIM control. When you're in an app that uses your SIMs (like calling or messaging), you'll find in your pull-down menu an easy way to swap from one SIM to the other. Both SIMs are active anytime for incoming calls, but 3G capability is only active in one of the two. Press ⊞ and then ⇄ (data connection).
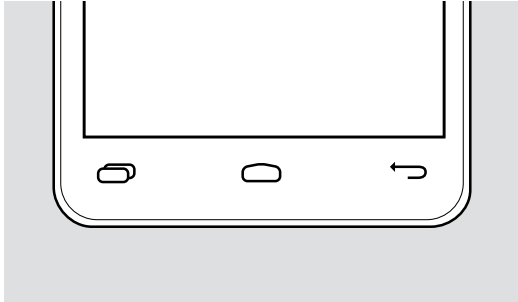
5. Buttons

At the bottom of your Fairphone, there are three buttons:

1. Settings button. Quick access to the most frequently used settings. Options change depending on which app or screen you're on.

2. Home button. Tap once to go back to the Home panel. Press and hold to switch between active apps.

3. Back button. Press to return to the previous screen.

6. Lock screen

You can lock your screen by quickly pressing the on/off button. The lock screen has 5 panels, as well; if you swipe from the edges while in the lock screen, you will see that you can press the + button to add from a selected list of widgets.

7. Mood background (on your lock screen)

The Mood background uses color to indicate the amount of power left in your battery. This is the default setting. If you want to change the background on your lock screen, press the Settings button ⬭ on your Home panel ⌂, select Display 🔆 and uncheck Mood background.

8. Peace of Mind widget

The Peace of Mind widget is on your Home panel. This widget lets you disconnect from the world and enjoy a bit of silence. Tap on the widget to enter the app and slide

ENJOYSOME**PEACE**

the bar up to determine how long you'd like to be left alone.

When this function is activated, you won't receive phone calls, messages, e-mails or status updates. But you can still access content off-line.

HAVE A BREAK

Let's see how much we've learned with this guide (us writing it, you reading it). Here's a little game until we get to the Useful Icons section. Link the icons to their descriptions, and try not to cheat!

⊞	GO BACK TO THE HOME SCREEN
🔍	SHARE AND SEND CONTENT
⬠	SEARCH WITHIN APPS
↩	SHOW ALL APPS AND WIDGETS
⊰	ACCESS SETTINGS
⧉	RETURN TO THE PREVIOUS SCREEN

HELPFUL ADVICE

Choose language

Go to your Home panel ⬭, press Settings ⬭ and choose System Settings. Scroll to Personal where you will find Language & Input. Press Language and choose your language from the list.

Adding apps and content to your phone

Your Fairphone acts just like a USB storage device. You don't need to create any accounts or download programs to add content to your Fairphone. Simply connect it to your computer with your data cable, and drag and drop your pictures, music, apps and more into the appropriate folders (e.g., the folder called Music). To activate this option you will need to confirm "Connect USB Storage" as shown in the images below.
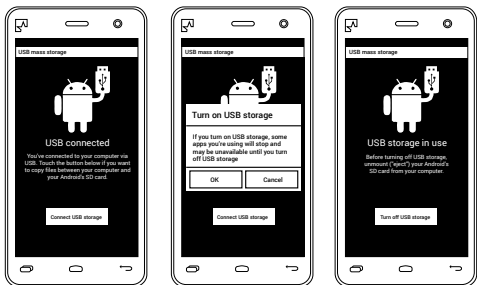
Apps and online services

Besides the features specifically designed for Fairphone, we've tried to provide you with a very "clean" operating system. **To purchase and download apps**, you can use many services online:

> 1. You can visit the website of a specific app to download the app on your phone. Some apps are free and others must be purchased.

> 2. You can download applications that function as app markets: huge repositories of other apps. There are very well-known repositories and alternative options, as well.

For more information, visit www.fairphone.com/support.

Battery-saving tips

To save the life of your battery, disconnect from any service that you are not using. An overview of these services can be found in the pull-down menu choosing ▦ . Bluetooth, wireless and location services (like GPS) are services that need a lot of power and that you might choose to disconnect.

You may also consider decreasing the time your screen is on. Choose the Screen Timeout option, which can also be found in the pull-down menu.

USEFUL ICONS

When using your Fairphone, you'll come across
a number of helpful icons. What you can actually
do when you tap on each icon depends on which
screen, function or app you're viewing. Here are
a few of the most commonly used icons:

Access apps and widgets

Send and share content with contacts or online

Adjust the settings and preferences

Search within apps

Attach files to messages, mails, and so on

Don't forget to take out the trash!

SOME SERIOUS STUFF.
HEALTH AND SAFETY.

Electrical safety

Please do not open or alter the original hardware of your device. This might sound contradictory to our philosophy, but we must warn you that if you open your device or try to manipulate its original form, you may incur risks. This is why the battery, and the battery alone, is easily accessible by removing the metallic back cover.

Your Fairphone contains a lithium-ion battery. Do not use this battery at temperatures above 55 degrees Celsius. You can find out more by reading the label on the battery itself.

Battery performance decreases over time. If you need to replace the battery, because its performance has decreased, be sure it is identical to the type originally included with your Fairphone. If you need help finding the right battery, visit our website. Please dispose of your batteries properly using the services available in your area (not in the regular trash).

Only charge your device using the type of data cable or charger explained in this guide (output 5V, 1A, USB 2.0). If you ordered a charger directly from our website, it is produced by our supplier Salcomp and meets the recommended specifications and security requirements. You can also buy a charger in most electronics shops.

Use your charger close to your phone - with an easily accessible socket-outlet - in an environment between 0 and 45 degrees Celsius.

Hearing precautions
Your Fairphone is capable of operating at high volumes. To prevent hearing damage, listen or talk at lower volumes whenever possible, and limit your exposure to the highest volume range.

SAR (Specific Absorption Rate)

The current information about exposure to radio-frequency electromagnetic fields and their absorption can be contradictory and confusing. Consumers are exposed to these fields from a range of household devices, including mobile phones.

At the moment, no direct correlation has been found between exposure to radio-frequency electromagnetic fields and consumer health. However, the lack of long-term studies warrants further research into potential links between mobile phone use and cancer risks. The World Health Organization (WHO) has several studies in progress. You can learn more at http://who.int/mediacentre/factsheets/fs193/en.

The best way to avoid exposure to radio-frequency electromagnetic fields is to use a hands-free headset. SAR is measured in lab facilities. The SAR measured with our beloved Fairphone can be found at www.fairphone.com/support.

$C\epsilon$

Regulations: Protecting you and the environment
The CE logo on your Fairphone means that it complies with these 3 European directives:

1. Radio and Telecommunication Terminal Equipment Directive (R&TTE: 1999/5/EC): This defines the rules for putting phones on the market and into service. It ensures that the communication frequencies used by our phone follow the unified European standards.

2. Electromagnetic Compatibility Directive (2004/108/EC): This limits a device's electromagnetic emissions and guarantees that disturbances and interference between devices are kept to a minimum so that you can use several devices (computer, phone, TV) simultaneously.

3. Low Voltage Directive (2006/95/EC): This ensures the electrical safety of your charger.

WEEE stands for Waste from Electrical and Electronic Equipment.
WEEE is an EU directive that aims to reduce the impact of this type of waste and optimize its disposal, collection, reuse, recycling and recovery in line with strict environmental and health standards.

Learn more: http://europa.eu/legislation_summaries/environment/waste_management/l21210_en.htm.

At Fairphone this means that we've registered with the respective authorities, enrolled in take-back schemes and paid a fee for every Fairphone that we introduce into the market. This enables collection and treatment of electronic scrap by public waste disposal authorities.

Are you wondering what to do with your mobile phones that you don't use anymore? You can give them a second life! Check out www.fairphone.com/support to see how you can donate phones to Fairphone and learn about the world of secondhand use and recycling.

We hope you enjoy your Fairphone until the end of its usable life. But when it's time to dispose of your phone, please follow the options outlined by WEEE, or find more information on our website.

RoHS

This is directive 2002/95/EC on the restriction of the use of certain hazardous substances in electrical and electronic equipment. It was adopted in February 2003 by the European Union and restricts the use of six hazardous materials in the manufacture of various types of electronic and electrical equipment. These materials are: lead (was used in paints), mercury and cadmium (formerly used in batteries), hexavalent chromium (formerly used in coatings), polybrominated bipheyls (PBB) and polybrominated diphenyl ethers (PBDE) (flame retardants) in Electrical and Electronic Equipment (EEE).

In June of 2011 the European Union Parliament and Council passed Directive 2011/65/EU. Our products are tested to comply with this directive.

REACH

Registration, Evaluation, Authorization and Restriction of Chemicals (REACH) is a European Union regulation from 2006. It controls the use of chemicals in the production of devices and the impacts that they have on human health and the environment.

Our products are tested to comply with this regulation and suppliers need to deliver documentation about the substances used in their products.

YOUR RIGHTS (a summary)

We get it. It's a hassle to read all those lengthy documents on warranties and return, so we made a short summary of your rights as a consumer and things we think you should know.

Licenses (software)

The software developed by Kwamecorp specifically for this phone is released under a standard open-source GPL license. The phone also includes software from third parties. They have very long and tedious license agreements (end-user license agreements) about what you are allowed to do with their software, which usually isn't relevant for regular users. If you are worried or interested in what you can and can't do with this software, you should definitely read the entire document. Please go to the About menu in your System Settings and choose Legal Information, or visit www.fairphone.com/support. If you disagree with any of these licenses, you'll need to return your phone, which you can do within 14 days as discussed below.

If you change your mind about your Fairphone

Well, we admit we'd be a bit sad. But you're definitely in your

right to send the phone back within 14 days of delivery, no questions asked. Please include original packaging materials and take care not to damage the phone or packaging. (We may charge you for such damage if we can't resell the phone after you return it.) Go to www.fairphone.com/support to see how you should return it.

If there's something wrong with your Fairphone
Oh no! Please contact us right away, so we can help you fix it. If something goes screwy with the device, please return your phone as soon as you can after discovery of the problem. The longer you wait, the harder it may become to discover the cause. (And the law says you must return the phone within 2 months.) If the problem is on us, we will repair or replace the phone at no charge within the warranty period (including postage and handling, of course).

However, normal wear and tear is not covered by this warranty; sorry, that's life. Also, we do not cover damage due to unusual use of your Fairphone (for example, as a hammer), or if you open your phone and cause damage to the insides. See www.fairphone.com/support to read more on your rights and how you can send your phone back to be repaired.

But you should really read the Terms and Conditions. They contain very important, um, terms and conditions.

DECLARATION OF CONFORMITY
$C\mathcal{E}0700$

We, Fairphone B.V., with the following contact details:
Piet Heinkade 181A, 1019 HC, Amsterdam, The Netherlands,

Declare under our sole responsibility that the product,

Product Name: Fairphone
Trade Name: Fairphone
Type: Smartphone
Model: FP1

to which this declaration relates is in conformity with the essential requirements and other relevant requirements of the R&TTE Directive (1995/5/EC). The product is compliant with the following standards and/or other normative documents:

HEALTH AND
SAFETY (art 3.1.a):   EN 60950-1: 2011;
                        EN 50332-2: 2003;
                        EN 50360: 2001;
                        EN 62209-1: 2006;
                        EN 62209-2: 2010

ELECTROMAGNETIC
COMPATIBILITY

(art 3.1.a):   EN 301 489-1 V1.9.2;

EN 301 489-3 V1.4.1;

EN 301 489-7 V1.3.1;

EN 301 489-17 V2.1.1;

EN 301 489-24 V1.5.1;

EN 301 489-34 V1.4.1;

EN 61000-3-2:2006/A2:2009;

EN 61000-3-3:2008;

EN 300 440-1 V1.6.1;

EN 300 440-2 V1.4.1

SPECTRUM (art 3.2):   EN 301 511 V9.0.2 (2003-03);

EN 300 328 V1.7.1(2006-10);

EN 301 908-1 V5.2.1;

EN 301 908-2 V5.2.1

Notified Body: PHOENIX TESTLAB GmbH

Köningswinkel 10

32825, Blomberg, Germany.

CE Number: 0700

Technical file held by: PHOENIX TESTLAB GmbH

Köningswinkel 10,

32825, Blomberg, Germany.

CE Number: 0700

Signed by Bas van Abel (Chief Executive Officer) in Amsterdam on the 30th of October 2013.

You can obtain a copy of this declaration at www.fairphone.com/support.

CONTACT US!

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1019 HC Amsterdam
The Netherlands

E-mail: support@fairphone.com
Web: www.fairphone.com

KvK: 55901964 (Chamber of Commerce)
VAT: 8519.04.270.B.01

This user guide is intended as a short introduction to the capabilities of your first edition Fairphone. It shares similar functions with other devices based on the same operating system. You can find advanced and updated information at www.fairphone.com/support. Fairphone's community and team are working to produce other manuals to supplement this basic user guide. Contribute!