VERTU ASCENT X
User Guide

VERTU

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Preface

About your phone

This wireless device is approved for use on EGSM 900 MHz, GSM 850/1800/1900 MHz, and WCDMA Band I, II, V and VI. Contact your service provider for more information about networks.

To use a device, you must have service from a wireless service provider. Some features are not available on all networks; other features may require that you make specific arrangements with your service provider to use them. Network services involve transmission of data. Check with your service provider for details about fees in your home network and when roaming on other networks. Your service provider can explain what charges will apply.

Your service provider may have requested that certain features be disabled or not activated in your device. If so, these features will not appear on your device menu. Your device may also have customised items such as menu names, menu order and icons.

To use any features in this device other than the alarm clock, the device must be switched on.

When using the features in this device, obey all laws, and respect all local customs, privacy and legitimate rights of others, including copyrights.

Copyright protection may prevent some images, music and other content from being copied, modified or transferred.

Content owners may use different types of digital rights management (DRM) technologies to protect their intellectual property, including copyrights. This device uses various types of DRM software to access DRM-protected content. With this device you can access content protected with WMDRM 10 and OMA DRM 2.0. If certain DRM software fails to protect the content, content owners may ask that such DRM software's ability to access new DRM-protected content be revoked. Revocation may also prevent renewal of such DRM-protected content already in your device. Revocation of such DRM software does not affect the use of content protected with other types of DRM or the use of non-DRM-protected content.

Remember to make back-up copies or keep a written record of all important information stored in your device.

Conventions used in this guide

WARNING: Indicates important information relating to safety.

IMPORTANT: Indicates important information not relating to safety.

NOTE: Indicates a point to be aware of when using your Vertu phone.

TIP: Represents useful information, such as a quick way to access a feature.

Menu Represents text that appears on your Vertu phone's display, for example, "From the Home screen, select **Menu**".

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WARNING: Read the following simple guidelines. Not following them may be dangerous or illegal.

General

- Do not attempt to dismantle the phone or any of its accessories. Only qualified service personnel should repair your Vertu phone and its accessories.
- Do not touch the phone, battery or wall charger with wet hands.
- Keep your Vertu phone, and all parts and accessories, out of the reach of small children and pets. The SIM card and other small parts could present a choking hazard.
- Use only batteries and accessories approved by Vertu for use with this particular model. The use of any other types may invalidate any approval or warranty, and may be dangerous. In particular, use of unapproved chargers or batteries may present a risk of fire, explosion, leakage or other hazard. For availability of approved accessories, please check with your dealer.
- The bundled battery and wall charger are only for use with your Vertu phone. Do not use this battery or charger with any other device.
- Before connecting your Vertu phone to another device, read the supporting documentation to confirm that the other device is compatible.

Operating environment

- Observe all local safety regulations regarding the use of mobile phones while driving.
- Pull off the road and park before making or answering a call.
- Do not stop on the hard shoulder of a motorway to answer or make a call, except in an emergency.
- If using an integrated handsfree device, make sure the phone is securely placed in its holder.
- Do not place the phone on the passenger seat or where it can break loose during a collision or sudden stop.
- Only qualified personnel should install the device in a vehicle. Faulty installation or service may be dangerous. For more information, consult your vehicle manufacturer or representative.
- Vehicle air bags inflate with great force. Do not place objects, including either installed or portable wireless equipment, in the area over the airbag or in the airbag deployment area.
- Switch off your Vertu phone when refuelling.
- Do not handle your Vertu phone when operating machinery.
- Switch your Vertu phone off if you are entering a hospital or health care facility. Medical equipment may be affected by phone usage.
- Switch your Vertu phone off when travelling on an aircraft. The phone signal may interfere with systems in the aircraft. You are legally bound to comply with this recommendation.
- Switch your Vertu phone off in any facility where posted notices prohibit phone usage. Always follow building regulations governing phone usage.
- Switch your Vertu phone off when blasting is in progress, and observe all provided guidelines and regulations.
- Switch your Vertu phone off in areas with potentially explosive atmospheres, such as fuel storage areas and spray paint facilities.
- Keep your Vertu phone away from fuel and chemicals.

Electronic devices

- If you wear a pacemaker, or are in the company of someone who does, you should be aware that there is a small risk of mobile phone usage interfering with the operation of the pacemaker. You should contact your doctor, or the manufacturer of the pacemaker, for more information. If you have any reason to suspect that interference is taking place, switch off your phone immediately.
- Persons with pacemakers should keep the phone more than 15 cm (6 inches) from their pacemaker when the phone is switched on.
- Persons with pacemakers should not carry the phone in a breast pocket.
- Persons with pacemakers should use the ear opposite the pacemaker to minimise the potential for interference.
- Mobile phone usage may interfere with some hearing aids. If this happens, you should contact your service provider or doctor for further information.
- Mobile phone usage may interfere with the functionality of inadequately shielded medical devices. Consult a physician or the manufacturer of the device to ensure safe procedures are used.
- Mobile phone usage may interfere with the functionality of any inadequately shielded electronic system in a motor vehicle. Examples include airbags and fuel injection systems. You should contact the manufacturer of the vehicle or system to ensure that the system is properly shielded.

Health and safety

Battery safety

- Stop using the battery if you detect any abnormalities, such as odour, discolouration or heat during use, charging or storage.
- Do not use your Vertu phone with a damaged battery.
- Do not short-circuit the battery. Accidental short-circuiting can occur when a metallic object causes a direct connection between the + and - terminals of the battery.
- Do not touch the battery terminals.
- Do not leave the battery in areas of extreme cold or heat.
- Do not store your Vertu phone in, or near, direct heat sources such as radiators. This could cause the battery to overheat and explode.
- Never soak the battery in water or any other liquid.
- Never attempt to open the battery. The battery contains substances that may be harmful if swallowed or allowed to come into contact with unprotected skin.
- In the unlikely event of a battery leak, take care to keep the battery discharge away from your eyes and skin. If the leakage does come into contact with eyes or skin, flush thoroughly with clean water and consult a doctor.
- Do not dispose of the battery in a fire.
- Do not dispose of the battery in a regular waste container. The battery contains toxic chemicals and must be disposed of appropriately. Contact your local authorities for more information.

Wall charger safety

- Do not use a damaged or worn charger. The use of a damaged or worn charger could result in electric shock, burns or fire.
- Do not bend or twist the cable of the charger.
- Do not pull on the connected data cable in order to remove the charger plug from a socket. Grasp the plug directly when unplugging the charger to avoid causing any damage to the cable.
- Do not touch the pins of the plug when connecting or disconnecting it from a power source.
- Never charge your Vertu phone when the connection point is damp or wet.
- Chargers must only be used in dry conditions. They should never be used when damp or wet.
- Do not place heavy objects on the charger.
- When the charger is not in use, disconnect it from the power source.

SAR Notice – RM-589V

YOUR VERTU PHONE (MODEL: ASCENT X, TYPE: RM-589V, FCC ID: P7QRM-589V) MEETS GUIDELINES FOR EXPOSURE TO RADIO WAVES.

Your Vertu phone is a radio transmitter and receiver. It is designed to not exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP, and include safety margins designed to assure the protection of all persons, regardless of age and health.

The exposure guidelines for mobile devices employ a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit stated in the ICNIRP guidelines is 2.0 Watts/kilogram (W/kg), averaged over ten grams of tissue. Tests for SAR are conducted using standard operating positions, with the device transmitting at its highest certified power level in all tested frequency bands. The actual SAR level of an operating device can be below the maximum value because the device is designed to use only the power required to reach the network. That amount changes depending on a number of factors, such as how close you are to a network base station. The highest SAR value under the ICNIRP guidelines for use of the device at the ear is 0.47 W/kg.

This phone meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 22 mm (7/8 inch) away from the body. When a carry case, belt clip or holder is used for body-worn operation, it should not contain metal, and should position the phone at the above-stated distance away from your body.

In order to transmit data files or messages, this device requires a good quality connection to the network. In some cases, transmission of data files or messages may be delayed until such a connection is available. Ensure that the above separation distance instructions are followed until the transmission is completed.

Use of device accessories and enhancements may result in different SAR values. SAR values may vary depending on national reporting and testing requirements and the network band. Additional SAR information may be provided under product information at www.vertu.com.

USA and Canada: Your mobile device is also designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA) and Industry Canada. These requirements set a SAR limit of 1.6 W/kg, averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use at the ear is 0.52 W/kg, and when properly worn on the body is 0.64 W/kg.

FCC/Industry Canada notice

Your Vertu phone may cause TV or radio interference (for example, when using a phone in close proximity to receiving equipment). The FCC or Industry Canada can require you to stop using your phone if such interference cannot be eliminated. If you require assistance, contact Vertu Concierge.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: Vertu is not responsible for any radio or TV interference caused by unauthorised modifications to this equipment. Such modifications could void your authority to operate the equipment.

Declaration of conformity

We, Vertu, declare under our sole responsibility that the product, Model Ascent X, type **RM-589V** is in conformity with the provision of the following Council Directive: 1999/5/EC.

A copy of the Declaration of Conformity can be found at http://www.vertu.com.

CE0168

Care and maintenance

Your Vertu products have been crafted from some of the finest materials and care should be taken to keep them in good condition. Damage caused to your Vertu phone by failing to observe these care instructions is not covered by the warranty.

General

- Always use your Vertu phone in the intended manner. Incorrect usage may affect performance.
- To avoid permanent damage to your Vertu phone, use only Vertu approved batteries and accessories.
- The bundled battery and wall charger are only for use with your Vertu phone. Do not use this battery or charger with any other device. This could cause permanent damage to the device, battery or charger.
- Use only batteries and accessories approved by Vertu for use with this particular model.
- Before connecting your Vertu phone to another device, read the supporting documentation to confirm that the other device is compatible.
- Keep your Vertu phone, and all parts and accessories, out of the reach of small children and pets.
- Do not allow your Vertu phone, battery or accessories to come into contact with liquids or moisture. If your Vertu handset accidentally gets wet, dry it completely with a soft, absorbent cloth before removing the back cover. Remove the battery and leave all parts to dry naturally. Do not apply heat.
- Do not use or store your Vertu phone in dusty or dirty locations.
- Do not use or store your Vertu phone in hot or cold areas.
- Do not open your Vertu phone unless absolutely necessary. Before replacing the back cover, ensure that the interior of the phone and the back cover seals are dry, clean, and free of any foreign objects.
- Do not mishandle or abuse your Vertu phone.
- Do not apply paint or other such substances to your Vertu phone.
- Interference may affect the performance of your Vertu phone. This is normal and the phone should operate as normal once you move away from the source of the interference.
- If your Vertu phone, or any of the accessories, are not working as they should, please consult your dealer. They can provide you with the expert assistance you require.
- Do not attempt to disassemble your Vertu phone. Only Vertu authorised personnel should service the phone.
- Only use a soft, clean cloth to clean your Vertu phone. Do not use chemicals, detergents, abrasive substances, or any liquids. Use a cotton swab to clean the camera lens.

Battery

- Do not leave the battery connected to the charger and power source for longer than necessary. This will result in repeated short charging, which will reduce battery performance and lifespan. Please disconnect the charger when the battery is full.
- Do not leave the battery in areas of extreme cold or heat. This could affect the performance and lifetime of the battery. A device with a hot or cold battery may not work temporarily. The battery has optimum performance in an ambient temperature of between +15 °C (+59 °F) and +25 °C (+77 °F)
- Only remove the battery with the phone switched off.

Ceramics and sapphire

Ceramics and sapphire are very hard materials, but are also brittle and can be scratched by harder materials or objects. They can also be damaged if dropped.

- Avoid contact between your Vertu phone and hard materials such as diamond jewellery, nail files, abrasives, and mineral crystals.
- Do not drop or knock your Vertu phone on hard surfaces.
- Avoid repeated rubbing of your Vertu phone against hard surfaces.

Leather

All Vertu leather products are made by expert craftsmen. Each leather hide is unique and has natural markings which should be considered part of the individuality of fine leather. All leather can be damaged and should be treated with care.

- Avoid exposing your Vertu phone to water and high humidity.
- Avoid dropping, knocking or rubbing your Vertu phone on hard surfaces.
- Do not expose your Vertu phone to extreme temperatures.
- Avoid contact between your Vertu phone and oily substances, make-up and solvents.

Metal

Vertu metals are finished to a high standard and care needs to be taken to maintain their appearance.

- Avoid contact between your Vertu phone and chemicals such as solvents, alkaline and acid solutions, cola-based drinks and salt water. If contact occurs, wipe with a clean, soft cloth as soon as possible.
- Avoid contact between your Vertu phone and sharp objects.
- Avoid dropping or knocking your Vertu phone on hard surfaces.
- Do not use metal polishes on your Vertu phone.

Rubber

- Avoid direct exposure to strong light, heat and humidity
- Avoid contact with dark coloured or heavily dyed materials (such as PVC, polyester and denim) as the colour may transfer to the rubber.
- Should you find that the rubber has attracted surface dirt, this can, in some instances, be removed by gently rubbing with a soft, light coloured damp cloth.

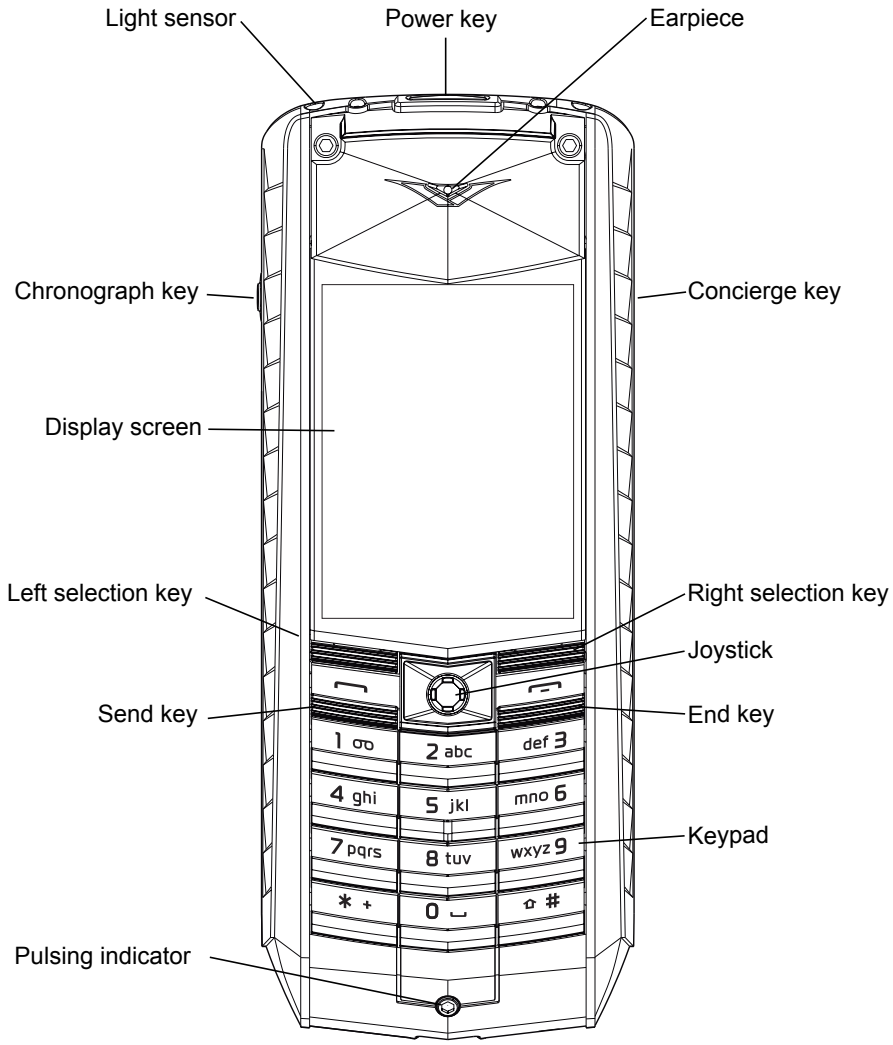
Getting started

Vertu package contents

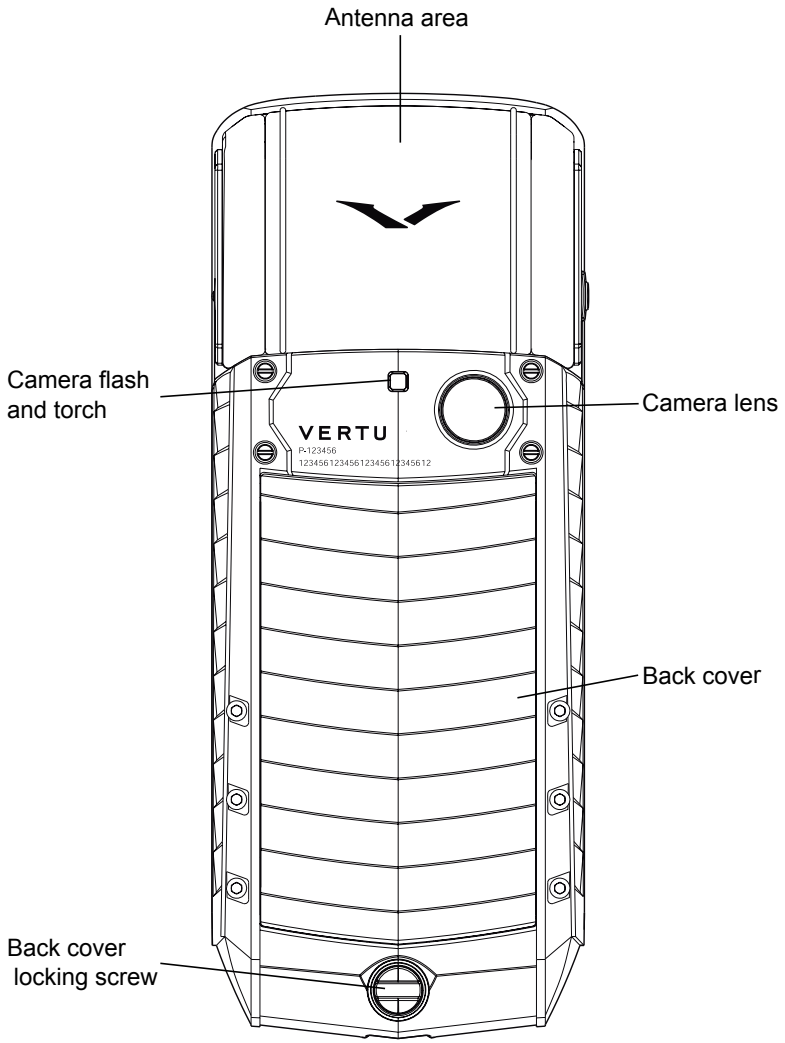
1 Vertu ASCENT X phone RM-589V
1 Battery
1 Wall charger (comprising wall charger plug and data cable) with international adaptors
1 Additional data cable
1 Back cover release key
1 Microfibre polishing cloth
1 Holographic authenticity card
1 Ascent guide
1 Warranty book
1 CD-ROM
1 Call to action card - describes how to register your handset for Vertu Services

The package contents may vary slightly in accordance with regional regulations.

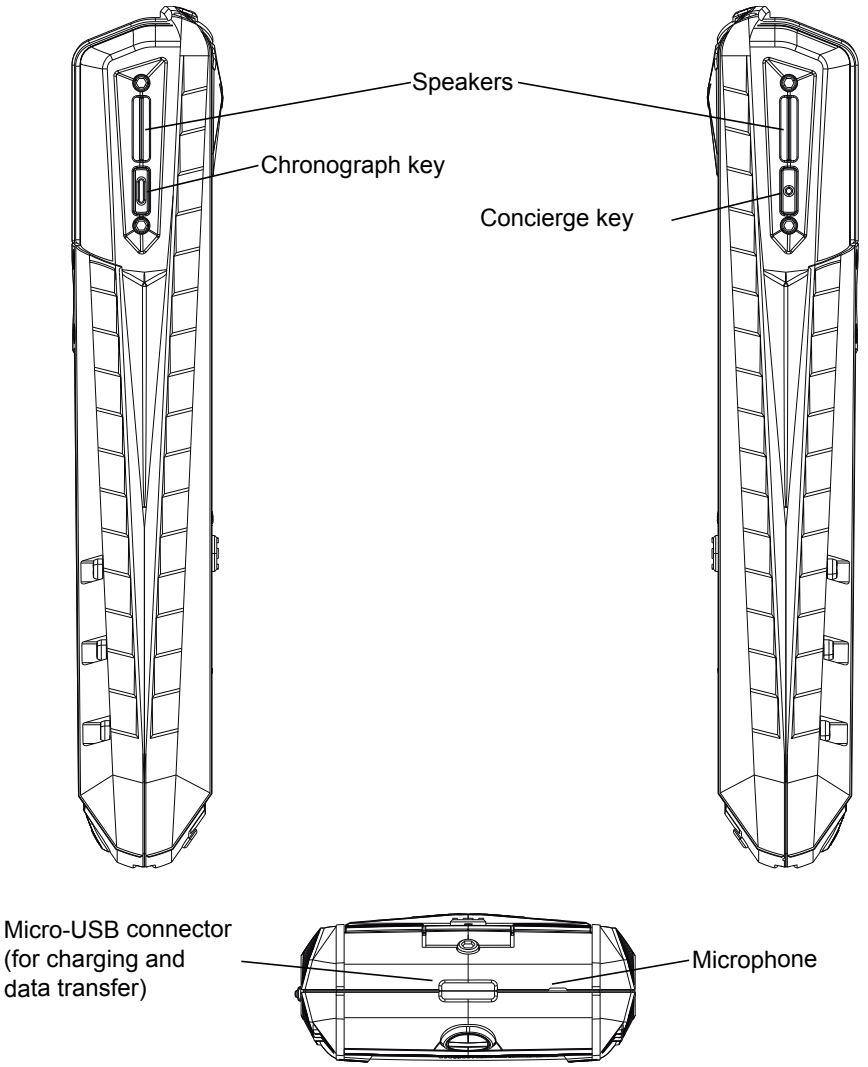
Your Vertu phone - front



Your Vertu phone - back



Your Vertu phone - left, right & base



Getting started

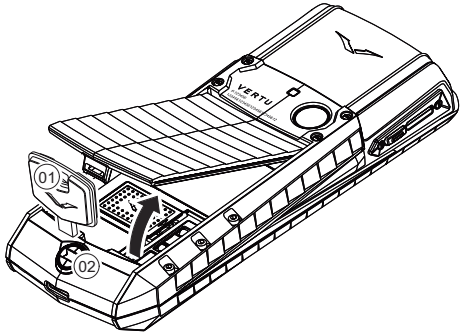
Inserting the SIM card and battery

WARNING: Always switch the phone off and disconnect the charger before touching the battery.

WARNING: Keep SIM cards and the back cover release key out of the reach of small children.

IMPORTANT: The SIM card and its contacts are easily damaged. Be careful when handling, inserting or removing the SIM card.

Removing the back cover

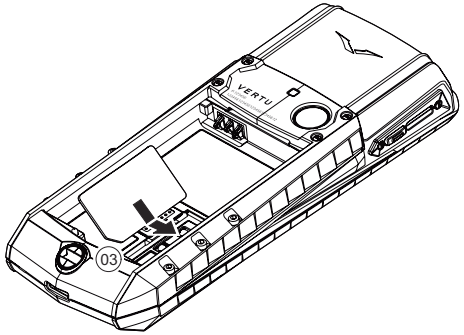


With the back of your Vertu phone facing you, position the back cover release key (01) into the slot of the locking screw (02).

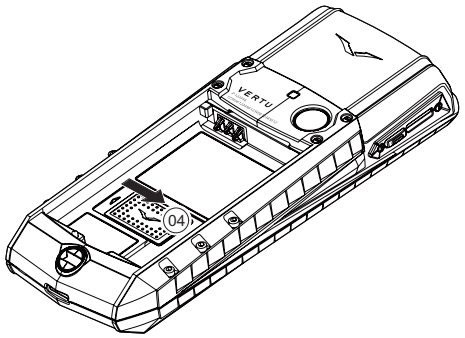
Turn the locking screw (02) a quarter of a turn anticlockwise, and gently lift off the back cover as shown.

Inserting the SIM card

IMPORTANT: Always switch the phone off before inserting or removing the USIM/SIM card.

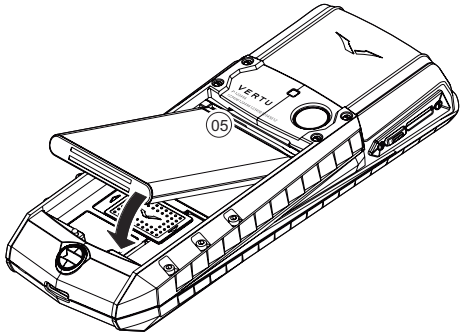


Insert the SIM card into the SIM card compartment, ensuring that the bevelled corner (03) is located bottom right and the gold contact area is facing downwards.



Slide the locking mechanism (04) over the SIM card to hold it in place.

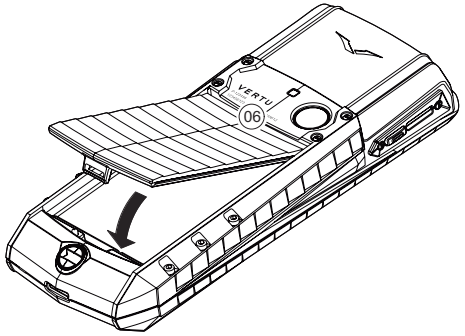
Inserting the battery



Position the battery so that the contacts align with the contacts in the battery compartment (05).

Ensure that the battery and SIM card are seated correctly before replacing the back cover.

Replacing the back cover

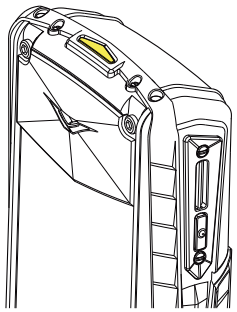


To replace the back cover, locate the internal clip (06) first.

Lower the back cover into position until it clicks into place. The cover should close tightly using only light pressure.

Using your Vertu phone

Switching your Vertu phone on and off



Press and hold the Power key to switch your Vertu phone on or off.

The battery may not be fully charged when you first receive your Vertu phone. For information on charging your Vertu phone, see **Charging the battery** in **Accessories**.

Setup Wizard

When you switch on your Vertu phone for the first time, you will be guided through certain setup options by the Vertu Setup Wizard. This enables you to quickly and easily set up the following functions:

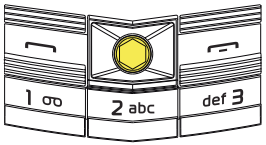
- Accurate date and time.
- Home location.
- Joystick shortcuts.
- Font size.
- Bluetooth name.
- Phone registration.

NOTE: While running the Setup Wizard, you will be asked to give permission for automatic network connections, and agree to accept the related data charges. If you do agree, your Vertu phone will automatically adjust to regional time variations and will also receive Vertu Feeds relevant to your current location, where these are available.

To run the Setup Wizard again at any time:

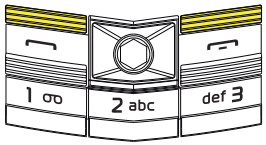
From the Home screen, select **Menu** > **Settings** > **Setup wizard**.

Joystick



The Joystick enables you to move the cursor around the display screen in any direction.

Selection keys



The selection keys enable you to select the options shown at the bottom of the display screen, directly above the keys.

Pulsing indicator

The pulsing indicator flashes at different rates to indicate the status of your Vertu phone:

- When the phone is on, but the backlight is off (power save mode), the LED flashes slowly.
- If you miss a call or receive a message, the LED flashes with a double pulse. This indication takes priority over those for other situations.
- When you charge your Vertu phone, the LED stays lit. If the battery is completely discharged when you begin charging, the LED flashes.

Locking the keypad

You can lock the keypad on your Vertu phone to prevent accidental dialling.

From the Home screen, select **Menu**, then press the *+ -key within two seconds.

A confirmation message is displayed.

When the keypad is locked, a key icon ( ) is displayed below the signal strength indicator.

NOTE: You can still make calls to the some emergency numbers when the keypad is locked.

When you receive an incoming call the keypad lock is automatically suspended. When the call is ended, the keypad returns to the locked state.

Unlocking the keypad

Select **Unlock**, then press the *+ -key within two seconds.

A confirmation message is displayed.

Automatic keyguard

You can set the keyguard to automatically lock the keypad when the phone has not been used for a set time period.

To set up automatic keyguard:

1. From the Home screen, select **Menu** > **Settings** > **Phone** > **Automatic keyguard**.
2. Select **On**.
3. Enter the period of inactivity after which the keypad will be locked, then select **OK**.

For information on the security keyguard, see **Security keyguard** in **Security**.

Home screen

The Home screen displays a configurable clock, along with icons and indicators that show the current status of your Vertu phone.

Clock

The clock displays the time and date in the Home screen.

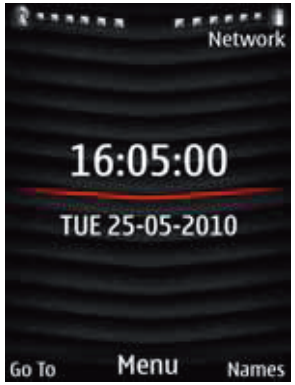
You can change the clock display between Analogue, Digital and Miniature, or have no clock displayed.

Home screen with Analogue clock:

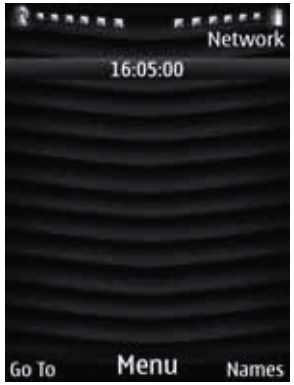
The analogue clock includes a chronograph stopwatch feature,

For details of the stopwatch feature, see **Stopwatch** in **Additions**.

Home screen with Digital clock:



Home screen with Miniature clock:



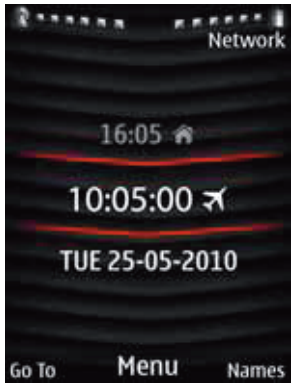
Home screen with Hidden clock:

For information on changing the clock display, see **Date and time format** in **Settings**.

The clock includes Accurate Time functionality. This functionality enables you to view the times at your current and home locations when you travel to another time zone or a different country. Also, if you have set an alarm, it will adjust to the local time.

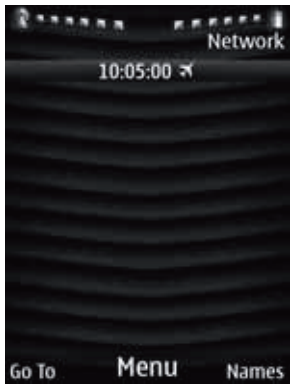
Home screen with Analogue clock and Accurate Time active while travelling:

Home screen with Digital clock and Accurate Time while travelling:



Getting started

Home screen with Miniature clock and Accurate Time while travelling:



For information on activating Accurate Time, see **Time management** in **Settings**.

Icons and indicators

Signal strength

Strong signal.

Weak signal. To get a stronger signal, move to an area clear of obstructions that may block the signal.

No signal.

Battery charge

Battery full.

Battery charge low. You need to recharge your Vertu phone soon.

No charge.

Battery charging. The bars change to white as the battery is charged.

Battery fully charged.

Profiles

Silent.

Meeting.

Outdoor.

My Style 1.

My Style 2.

Flight.

For more information on profiles, see **Profiles** in **Settings**.

Connectivity

Bluetooth on.

Connected to Bluetooth device.

Connected to Bluetooth headset.

Connected via USB cable.

Calls

Dialling, incoming call, call in progress.

Call in progress (on-screen note).

Data call in progress.

Call on hold (on-screen note).

Loudspeaker on.

Calls forwarded.

Notifications

Missed call.

New message(s) received (includes voice mail messages.

Other icons

Synchronising data. For information on synchronising data, see **Sync and backup** in **Settings**.

Alarm set. For information on alarms, see the **Alarm clock** section.

Accurate Time may not be available.

City Brief update received. For information on City Brief, see **City Brief** in **Vertu Services**.

Audible indicators

Your Vertu phone can play tones to indicate the current signal strength and battery charge level. These features can be accessed using voice commands.

This feature is useful if you are using a headset and cannot view the status indicators on your Vertu phone.

To check the current signal strength:

1. From the Home screen, press and hold the Right selection key until you hear a tone.

TIP: If you have a headset connected, press and hold the headset button until you hear a tone.

2. Speak the voice command for the audible signal bar. A tone or series of beeps is played to inform you of the signal strength. The meanings of the tones or beeps are as follows:
   - one beep - signal is weak.
   - two beeps - signal is moderately weak.
   - three beeps - signal is moderately strong.
   - four beeps - signal is strong.

- longer tone - no signal.

To check the current battery charge level:

1. From the Home screen, press and hold the Right selection key until you hear a tone.
2. Speak the voice command for the audible battery bar. A series of beeps is played to inform you of the battery charge level. The meanings of the beeps are as follows:
   - one beep - battery charge is low.
   - two beeps - battery is half full.
   - three beeps - battery is almost full.
   - four beeps - battery is full.

For information on setting up voice recognition, see **Voice recognition** in **Settings**.

Menus

Main menu

The main menu displays all the top level menu categories, from which you can access all the functions of your Vertu phone.

Messages

The **Messages** menu enables you to write, send, receive and read messages.

See **Messages** section for details.

Contacts

The **Contacts** menu enables you to add and delete contact numbers, select whether to store them on the phone or SIM memory, and set up speed dialling.

See **Contacts** section for details.

Call history

The **Call history** menu enables you to view information about voice and data calls that you have made, received and missed.

You can also view information about messages received and sent, and the amount of data received and sent while web browsing.

See **Call history** in the **Call functions** section for details.

Settings

The **Settings** menu enables you to change the way your Vertu phone is configured.

This covers a wide range of features from changing the stand-by display background to setting up access points for network connectivity.

We recommend that you protect your Vertu phone and SIM card from unauthorised use by protecting them with passwords using the **Security** option.

See **Settings** section for details.

Additions

The **Additions** menu contains extra items including games and a torch, calculator and media player.

See **Additions** section for details.

Calendar

The **Calendar** menu enables you to view your calendar, set reminders for forthcoming events or dates, add notes, and create a to-do list.

See **Calendar** section for details.

Alarm clock

See **Alarm clock** section for details.

Web

The **Web** menu enables you to access various Web services on your Vertu phone.

See **Web** section for details.

Vertu Services

The **Vertu Services** menu contains software and services available only to Vertu owners.

See **Vertu Services** section for details.

Navigate

The **Navigate** feature enables you to access maps for different cities and countries. You can also use your Vertu phone for satellite navigation.

See **Navigate** section for details.

Camera

See **Camera** section for details.

Gallery

The gallery contains all your image, video and audio files, both preloaded and downloaded. Photos that you take with your Vertu phone are stored in the gallery.

See **Gallery** section for details.

SIM services

The **SIM services** menu enables you to view confirmation messages sent between your Vertu phone and the network. You can access this menu only if it is supported by your SIM card.

For availability and information on using SIM card services, contact your service provider.

Accessing this service may involve sending messages or making a phone call for which you may be charged.

For information on the menu structure of your Vertu phone, see the **Menu tree** section.

Opening menus

From the Home screen, press the Joystick to open the main menu.

Use the Joystick to scroll through the menus.

Press the Joystick to open a menu.

Navigating through menus

When navigating through menus, select **Back** to return to the previous menu. Select **Exit** to return to the Home screen from the main menu.

Press the End key to return to the Home screen from any menu.

You can also use voice commands to activate menu functions on your Vertu phone. See **Making a call using voice dialling** in **Call functions** for more information.

Changing main menu view

To change the main menu view:

1. From the Home screen, select **Menu** > **Options** > **Main menu view**.
2. Select one of the following options:
   - **List** to display the main menu icons one at a time.
   - **Grid** to display all the main menu icons on one screen. You can move the icons around the grid to have the options you use the most in your favourite positions.

Go to menu

You can use the Go to menu shortcuts to bypass the main menu and give you quick access to the features that you use most often.

You can set up the Go to menu automatically or manually.

If you set up the menu automatically, the Go to menu will be dynamically updated with the four most frequently used features, a link to the **Tones** folder, and the two most recently used features, in this order.

To set up the Go to menu automatically:

1. From the Home screen, select **Go to**.
2. Select **Options** > **Auto sorting on**.

To set up the Go to menu manually:

1. From the Home screen, select **Go to**.
2. If automatic sorting is on, select **Options** > **Auto sorting off**.
3. Select **Options** > **Select options**.
4. Select each required item.
5. Select **Done** when you finished.
6. Select **Yes** to save the changes.

You can organise the Go to menu manually by moving items in the list.

To organise the Go to menu manually:

1. From the Home screen, select **Go to**.
2. If automatic sorting is on, select **Options** > **Auto sorting off**.
3. Select **Options** > **Organise**.
4. Scroll to a required item, then select **Move**.
5. Move the item to the required place in the list by moving the Joystick up or down, then select **OK**.
6. Repeat steps 4 and 5 as required.
7. Select **Done** when you finished.
8. Select **Yes** to save the changes.

Joystick shortcuts

The Joystick has shortcuts pre-programmed with some popular features. When your Vertu phone leaves our workshop, the shortcuts are:

Up - **Vertu Feeds**

Down - **Camera**

Left - **Create message**

Right - **Calendar**

You can change three of these shortcuts to your favourite items using one of the following methods:

- From the Home screen, select **Menu** > **Settings** > **My shortcuts** > **Navigation key**, then change the required shortcut(s). For further information, see **Setting up Joystick shortcuts** in **Settings**.
- From the Home screen, press and hold the Joystick in the direction of the shortcut to change, then select the required item for the shortcut.

NOTE: The shortcut to Vertu Feeds cannot be changed.

Accessing a phone feature using a voice command

Using voice recognition, your Vertu phone can dial contacts and access phone features using voice commands. For information on voice dialling, see **Making a call using voice dialling** in **Call functions**.

You can access the following features on your Vertu phone by speaking them as voice commands:

- **General**, **Silent**, **Meeting**, **Outdoor**, **My style 1**, **My style 2**, **Flight** - to activate the spoken profile. For information on profiles, see **Profiles**.
- **Record** - to access the voice recorder. For information on the voice recorder, see **Voice recorder** in **Additions**.
- **Missed calls**, **Received calls** - to access the required list in the call history. For information on the call history, see **Call history** in **Call functions**.
- **Audible battery bar**, **Audible signal bar** - to listen to the audible indicators. For information on audible indicators, see **Audible indicators**.
- **Homepage** - to access your Web homepage.
- **Call voice mailbox**, **Call video mailbox** - to call your voice or video mailbox, respectively. You can only call these mailboxes if they are supported by your service provider.

To access a phone feature using a voice command:

1. From the Home screen, press and hold the Right selection key until you hear a tone.

TIP: If you have a headset connected, press and hold the headset button until you hear a tone.

2. Speak the voice command for the required feature.

For information on setting up voice recognition and using it to access menu items, see **Voice recognition** in **Settings**.

CD-ROM

The Vertu CD-ROM works on a PC with a CD-ROM drive, with Microsoft® Windows® 2000, Microsoft® Windows® XP or Microsoft® Vista® installed. You need at least 250 MB of free disk space and administrator rights to the PC.

The Vertu CD-ROM also works on a Macintosh computer with Mac OS X 10.4.6 (or later) and iSync 2.2 (or later) installed.

The Vertu CD-ROM contains the following items:

- An option to register your Vertu phone.
- Electronic versions of this User Guide.
- A link to order settings for multimedia messaging (MMS), e-mail and Internet browsing.
- Vertu PC Suite (for PC only).
- iSync Plug-in (for Mac only).
- A link to download the Map Loader application.

Registering your Vertu phone

Vertu aims to provide you with the very best service possible. To enable us to do this, please register your Vertu phone.

You can register your Vertu phone in any of the following ways:

- calling Vertu Concierge using the dedicated key on your phone.
- using the option on the Vertu CD-ROM.
- selecting **Register** from the **Vertu Services** menu.
- visiting www.verturegistration.com.

NOTE: If registering your Vertu phone using a computer, the computer needs to be connected to the Internet.

NOTE: If registering your Vertu phone using a computer, you will need to know the serial number and International Mobile Equipment Identity (IMEI) of your Vertu phone.

The serial number is engraved on the back of your Vertu phone.

The IMEI can be viewed by entering *#06# from the Home screen.

To register your Vertu phone via the Vertu CD-ROM:

1. Insert the CD-ROM into your computer's CD-ROM drive.
2. Select your preferred language.
3. Click the **Register Phone** button. The Vertu registration web page will automatically open.
4. Fill in the required information on the web page.

To register your Vertu phone via the phone menu:

1. From the Home screen, select **Menu** > **Vertu Services** > **Register**.
2. The Vertu registration web page will automatically open.
3. Fill in the required information on the web page.

Viewing the User Guide

To view an electronic version of the User Guide:

1. Insert the CD-ROM into your computer's CD-ROM drive.
2. Select your preferred language.
3. Click the **Launch PDF** button.

Setting up MMS, e-mail and internet browsing

1. Check that your PC has a connection to the internet.
2. Insert the CD-ROM into your computer's CD-ROM drive.
3. Select your preferred language.
4. Click the **Order Settings** button.
5. A link to the Vertu web site is opened.

Vertu PC Suite

Vertu PC Suite includes the following features to extend the functionality of your Vertu phone:

- **Backup/Restore** - enables you to create a backup from your Vertu phone on a PC. You can also move data between different phones.
- **Synchronise** - enables you to synchronise contacts, calendar items, notes and e-mails between your Vertu phone and PC applications.
- **Connect to the Internet** - enables you to connect your PC to the internet using your Vertu phone. For details, see **Using your Vertu phone as a modem** in **Settings**.
- **File manager** - enables you to browse files on your Vertu phone, and transfer files between your phone and PC.
- **Contacts** - enables your to create contacts on your PC and save them to your Vertu phone.
- **Messages** - enables you to create and send text messages using your PC.
- **Transfer music** - enables you to rip CDs, create music files and transfer music to your Vertu phone.
- **Store images** - enables you to store images and videos from your Vertu phone on your PC.
- **View multimedia** - enables you to play and convert multimedia files.
- **Install applications** - enables you to install Java applications on your Vertu phone.

Installing Vertu PC Suite

To install Vertu PC Suite:

1. Insert the CD-ROM into your computer's CD-ROM drive.
2. Select your preferred language.
3. In the Vertu PC Suite section, click the **Install Now** button.
4. Follow the on-screen instructions to install Vertu PC Suite on your computer.

Installing iSync plug-in

To install iSync plug-in:

1. Insert the CD-ROM into your computer's CD-ROM drive.
2. Select your preferred language.
3. In the iSync plug-in section, click the **Install Now** button.
4. Follow the on-screen instructions to complete the installation.

Map Loader application

To install the Map Loader application:

1. Insert the CD-ROM into your computer's CD-ROM drive.
2. Select your preferred language.
3. In the Map Loader section, click the **Install Now** button.
4. A link to the Map Loader web page is opened.
5. Follow the on-screen instructions to complete the installation.

Connecting to a computer

You can connect your Vertu phone to a computer using either your Vertu data cable (CA-101V) or Bluetooth.

For information on connecting your Vertu phone to a computer using the data cable, see **Data cable** in **Accessories**.

For information on using Bluetooth, see **Bluetooth** in **Settings**.

Security

Your Vertu phone has a number of security features that help to prevent:

- Unauthorised use of your Vertu phone when your SIM card is inserted.
- Unauthorised use of your Vertu phone if a different SIM card is inserted.
- Unauthorised use of your SIM card in another phone.

PIN code

The (4 to 8 digit) PIN (Personal Identification Number) code helps protect your SIM card against unauthorised use. When the PIN code security feature is active, you need to enter the PIN code each time you switch on your Vertu phone. If you previously used your SIM card in another phone, the code will be the same.

IMPORTANT: The SIM card will be blocked if you enter an incorrect PIN code three times in succession.

If this happens, you will need to contact your service provider to obtain the PUK (PIN Unblocking Key), and enter this on your phone.

The PUK cannot be changed. If you enter an incorrect PUK 10 times in succession, your SIM card will be permanently blocked.

NOTE: The default setting for the PIN code security feature is defined by your service provider. Some service providers do not allow you to disable the PIN code request.

To activate or deactivate the PIN code security feature:

1. From the Home screen, select **Menu** > **Settings** > **Security**.
2. Select **PIN code request**.
3. Select **On** to enable the PIN code request, or **Off** to disable it.
4. Enter the PIN code, then select **OK**. A confirmation message is displayed.

To change the PIN code:

1. From the Home screen, select **Menu** > **Settings** > **Security**.
2. Select **Access codes** > **Change PIN code**.
3. When prompted, enter the current PIN code, then select **OK**.
4. When prompted, enter the new PIN code, then select **OK**.
5. Enter the new PIN code again for verification, then select **OK**. A confirmation message is displayed.

PIN2 code

The PIN2 code is used to protect the advanced user functions of your SIM card, for example, fixed dialling. The PIN2 code must not be the same as the PIN code.

NOTE: The PIN2 code is supplied with some SIM cards. For more information, contact your service provider.

To change the PIN2 code:

1. From the Home screen, select **Menu** > **Settings** > **Security**.
2. Select **Access codes** > **Change PIN2 code**.
3. When prompted, enter the current PIN2 code, then select **OK**.
4. When prompted, enter the new PIN2 code, then select **OK**.
5. Enter the new PIN2 code again for verification, then select **OK**. A confirmation message is displayed.

IMPORTANT: The PIN2 protected features of your SIM card will be blocked if you incorrectly enter your PIN2 code a number of times, normally after three consecutive attempts.

If this happens, you will need to contact your service provider to obtain the PUK2 (PIN2 Unblocking Key). Enter this on your phone to unblock the PIN2 code and restore your SIM card's full functionality.

Call barring

NOTE: Call barring is only available if it is supported by your service provider.

Call barring is a network service that allows you to restrict the incoming and outgoing calls that you receive and make. Contact your service provider for more information about using this feature.

When outgoing calls are barred, calls may still be possible to the emergency number(s) programmed into your Vertu phone.

You need to enter the barring password to set up call barring. To obtain this password, contact your service provider.

To activate or deactivate call barring:

1. From the Home screen, select **Menu** > **Settings** > **Security**.
2. Select **Call barring service**.
3. Select an option from the following:
   - **Outgoing calls** - to bar all outgoing calls.
   - **International calls** - to bar all international calls.
   - **Intl. except to home** - to bar all international calls with the exception of calls made to your home country (defined by your service provider) if abroad.
   - **Incoming calls** - to bar all incoming calls.
   - **Incoming if abroad** - to bar all incoming calls when you are abroad.
4. Select **Activate** to activate the barring, or **Cancel** to deactivate it.

TIP: To view the current status of the selected barring, select **Check status**.

5. Enter the barring password, then select **OK**. A confirmation message is displayed.

To deactivate all call barrings at the same time:

1. From the Home screen, select **Menu** > **Settings** > **Security**.
2. Select **Call barring service**.
3. Select **Cancel all barrings**.
4. Enter the barring password, then select **OK**.

To change the barring password:

1. From the Home screen, select **Menu** > **Settings** > **Security**.
2. Select **Access codes** > **Change barring pass.**
3. When prompted, enter the current barring password, then select **OK**.
4. When prompted, enter the new barring password, then select **OK**.
5. Enter the new barring password again for verification, then select **OK**. A confirmation message is displayed.

Fixed dialling

NOTE: Fixed dialling is only available if it is supported by your service provider.

Fixed dialling is a network service that allows you to restrict outgoing calls to only the numbers you specify in a fixed dialling list. Contact your service provider for more information about using this feature.

When fixed dialling is active, it may still be possible to call emergency numbers programmed in your Vertu phone, for example 112 and 911, or other official emergency numbers.

NOTE: You will need to enter the PIN2 code to save and edit numbers in the fixed dialling list, or to call numbers not in the list.

NOTE: When fixed dialling is on, GPRS connections are not possible except while sending text messages over a GPRS connection. In this case, the recipient's phone number and the message centre number must be included in the fixed dialling list.

NOTE: You cannot access the SIM memory manually (view or copy numbers on the SIM card) while fixed dialling is active.

To activate or deactivate fixed dialling:

1. From the Home screen, select **Menu** > **Settings** > **Security**.
2. Select **Fixed dialling**.
3. Select the required option from the following:
   - **On** - to restrict calls to the fixed dialling list.
   - **Off** - to deactivate fixed dialling.
4. Enter the PIN2 code, then select **OK**.

To add numbers to the fixed dialling list:

TIP: You will need to activate fixed dialling before you can view or modify the fixed dialling list.

1. From the Home screen, select **Menu** > **Settings** > **Security**.
2. Select **Fixed dialling**.
3. Select **Number list**.
4. Enter the PIN2 code, then select **OK**.
5. Add a number using one of the following methods:
   - Enter a number manually, then select **OK**. Enter a name for the number, then select **OK**.
   - Select **Search**, then select a name from your list of contacts.
6. To add additional numbers to the list, select **Options** > **Add**, enter the PIN2 code, then add numbers as before.
7. Select **Back** when you have completed the list.

To modify the fixed dialling list:

1. From the Home screen, select **Menu** > **Settings** > **Security**.
2. Select **Fixed dialling**.
3. Select **Number list**.
4. Select **Options**, then select an option from the following:
   - **Add** - to add a number to the list.
   - **Edit** - to edit the highlighted entry.
   - **Delete** - to delete the highlighted entry.
   - **Delete all** - to delete all entries in the list.
5. Enter the PIN2 code.
6. Confirm deletions if prompted.
7. Select **Back** when you have finished modifying the list.

TIP: You can copy an entry from the fixed dialling list to **Contacts** by selecting **Options** > **Copy number**.

TIP: You can call a number from the fixed dialling list by selecting **Options** > **Voice call**.

Closed user group

NOTE: Closed user groups are only available if they are supported by your service provider.

A closed user group is a network service that allows you to specify a group of people you can call and who can call you. Contact your service provider for more information about using this feature.

NOTE: When outgoing calls are limited to closed user groups, calls may be possible to the emergency numbers programmed in your Vertu phone, for example 000, 08, 110, 112, 118, 119, 911 and 999, or other official emergency numbers.

To enable or disable a closed user group:

1. From the Home screen, select **Menu** > **Settings** > **Security** > **Closed user group**.
2. Select an option from the following:
   - **On** - to enable the closed user group.
   - **Off** - to disable the closed user group.
   - **Default** - to specify that the people included in the group, which you have agreed with the service provider, can call you and you can call them.
3. If you are enabling a closed user group, enter the group number when prompted, then select **OK**. A confirmation message is displayed.

Security code

The security code helps protect your Vertu phone from unauthorised use. You will need to enter this security code before you can do the following:

- Switch on the phone when a new SIM card is inserted (if you have set up security).
- Delete all contacts.
- Clear the call timers.
- Restore the workshop settings.
- Change the security level.
- Change the security code.

The first time you access a feature that requires the security code, you will be prompted to create the security code.

To create the security code:

1. From the Home screen, select **Menu** > **Settings** > **Security** > **Access codes** > **Create security code**.
2. When prompted, enter the required security code (between 5 - 10 digits long), then select **OK**.
3. Enter the security code again for verification, then select **OK**. A confirmation message is displayed.

NOTE: Make a note of the security code, and ensure you keep it secret and in a safe place.

NOTE: If you enter an incorrect security code five times in succession, your Vertu phone will not accept the correct security code for the next five minutes. Within that five minutes, your Vertu phone will show an error when you attempt to enter the security code, even if it is correct.

Security level

The security level feature allows you to specify when you are required to enter the security code.

To change the security level:

1. From the Home screen, select **Menu** > **Settings** > **Security** > **Security level**.
2. Select an option from the following:
   - **None** - to disable the security code and allow any SIM card to be used in the phone.
   - **Memory** - to allow any SIM card to be used in the phone, but require entry of the security code to access your Vertu phone's directory after a different SIM card has been inserted.

- **Phone** - to require entry of the security code when you switch on the phone after inserting a different SIM card.

3. When prompted, enter the security code, then select **OK**.

NOTE: If you change the security level, the numbers in the **Call history** will be deleted.

Security keyguard

To set your Vertu phone to request the security code when you unlock the keyguard:

1. From the Home screen, select **Menu** > **Settings** > **Phone** > **Security keyguard**.
2. Select **On**.
3. Enter the security code, then select **OK**.

Browser security

Security features may be required for some services, for example online banking or shopping. For such connections you need security certificates and possibly a security module, which may be available on your SIM card. For more information, contact your service provider.

This icon is displayed during a secure browsing session.

This icon is displayed during an unsecured browsing session.

Certificates

Certificates can be used for making secure connections through a browser or for authenticating a downloaded application.

There are three kinds of certificates:

- authority certificates - these can be used for authenticating downloaded applications, authenticating other authority certificates and for authenticating servers. They may be pre-installed, or can be downloaded while browsing.
- user certificates - these are used for client authentication and/or making a digital signature. This means that user certificates can be used to prove the identity of a given user over a wireless connection. User certificates can also be used for encrypting and digitally signing information, thus ensuring the confidentiality and integrity of mobile transactions. They may be pre-installed in the security module (see **Security module**), or can be downloaded while browsing.
- server certificates - these may be sent by the server to the phone in case of server authenticated (in contrast to anonymous) secure connection establishment. When received, the validity of the certificates is checked using the local time and authority certificates stored locally.

To view the lists of authority certificates and user certificates stored in your Vertu phone:

1. From the Home screen, select **Menu** > **Settings** > **Security** > **Authority certificates**/**User certificates**.
2. Select **View**.

To select the purpose of authority certificates stored in your Vertu phone:

IMPORTANT: Before changing any certificate settings, you must make sure that you trust the owner of the certificate and that the certificate belongs to the listed owner.

1. From the Home screen, select **Menu** > **Settings** > **Security** > **Authority certificates**.
2. Select **Options** > **Select use** > **Apps. signing**/**Cross-certification**/**Server authentic.** as required.

Security module

When available on your SIM card, the security module improves security services for applications requiring a browser connection, and allows you to use a digital signature. The security module may contain certificates as well as private and public keys.

NOTE: The certificates are saved in the security module by your service provider. The security module is not supplied by Vertu.

To view or change the security module settings:

From the Home screen, select **Menu** > **Settings** > **Security** > **Security module sett.**

Digital signatures

You can make digital signatures with your Vertu phone if your SIM card has a security module. Using a digital signature is similar to signing your name to a paper bill, contract, or other document.

NOTE: You need to know your signing PIN to make digital signatures. If this is not provided with your SIM card, contact your service provider for further information.

To make a digital signature:

1. Select a link on a page, for example, the title of the book you want to buy and its price. The text to sign, which may include the amount and date, is shown.
2. Check that the header text is **Read**, and that the digital signature icon ( ) is displayed. If the digital signature icon does not appear, there is a security breach and you should not enter any personal data, including your signing PIN.
3. Read all of the text. The text may not fit within a single screen so you may need to scroll through it.
4. Select **Sign**.
5. Select the user certificate to sign with.
6. Enter and confirm the signing PIN. The digital signature icon disappears, and the service may display a confirmation.

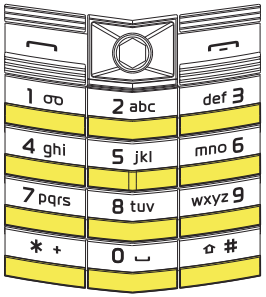
Call functions

Making a call

Before making a call, check that you have a good signal and the battery is charged.

Making a call from the Home screen

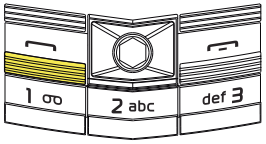
To make a call from the Home screen:



1. Using the keypad, enter the phone number to call.

   TIP: When calling international numbers, press the * key twice to display a + sign.

2. Press the Send key.



Making an emergency call

WARNING: Your Vertu phone, like any wireless phone, operates using radio signals, wireless and land line networks as well as user-programmed functions. Because of this, connections in all conditions cannot be guaranteed. Therefore, you should never rely solely upon any wireless phone for essential communications, for example medical emergencies.

WARNING: If certain features are in use, you may need to turn them off before you can make an emergency call. For more information, contact your service provider

WARNING: Some networks require a valid SIM card to be inserted in the phone in order to make an emergency call.

To make an emergency call:

1. Press and hold the End key in order to return to the Home screen.
2. Enter a valid emergency number, for example 000, 08, 110, 112, 118, 119, 911 or 999.

   WARNING: Emergency numbers vary by location and those listed above may not be supported by your service provider.

3. Press the Send key.

NOTE: When making an emergency call, remember to give all the necessary information as accurately as possible.

NOTE: Remember that your phone may be the only means of communication at the scene of an accident – do not end the call until you are sure that it is appropriate to do so.

Making a call from Contacts

To make a call from Contacts:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the required contact, then select **Details**.
3. Scroll to the required number, then select **Call**.

Making a call from the Call history

To make a call from the Call history:

1. From the Home screen, select **Menu** > **Call history**.
2. Select **All calls**.

   TIP: You can view only missed, received or dialled calls if required. For details, see **Call history**.

3. Scroll to the required name or number, then select **Call**.

Calling the last dialled number

To call the last dialled number, press the Send key twice.

TIP: If you have a headset connected, you can call the last dialled number by pressing the headset button twice.

Automatic redialling

Occasionally, a call may not connect because your network is experiencing heavy traffic, or the called party is busy. With the automatic redial feature activated, your Vertu phone redials the number up to 10 times, and notifies you when the network is available.

To activate automatic redial:

1. From the Home screen, select **Menu** > **Settings** > **Call** > **Automatic redial**.
2. Select **On**.

Making a call using voice dialling

Using voice recognition, your Vertu phone can dial contacts and access menu items using voice commands. These commands are not dependent on the speaker's voice so you do not need to record voice tags in advance.

TIP: Voice dialling works best for long unique names.

To make a call to a contact using voice dialling:

1. From the Home screen, press and hold the Right selection key until you hear a tone.

   TIP: If you have a headset connected, press and hold the headset button until you hear a tone.

2. Speak the name of the contact to call.
3. Select the required contact from the displayed list. Your Vertu phone automatically dials the number.

TIP: If you do not select a contact from the list within five seconds, the first option is automatically dialled.

TIP: If the contact you want to call is not listed, select **Quit** to exit voice dialling.

For information on setting up voice recognition, see **Voice recognition** in **Settings**.

Speed dialling

Speed dialling enables you to quickly dial numbers from the Home screen. You can save up to eight numbers in your speed dial list.

Activating speed dialling

To activate speed dialling:

1. From the Home screen, select **Menu** > **Settings** > **Call** > **Speed dialling**.
2. Select **On**.

Adding a number to the speed dial list

To add a number stored in your contacts to the speed dial list:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Select the required contact.
3. Scroll to the required number, then select **Options** > **Speed dial**.
4. Select the speed dial number to assign to the phone number. A confirmation message is displayed.

NOTE: The speed dial number **1** is reserved for calling your voice mailbox number as a speed dial.

To add a new number to the speed dial list:

TIP: This method enables you to save a new phone number in your contacts at the same time as adding it to the speed dial list.

1. From the Home screen, press **Menu** > **Contacts** > **Speed dials**.
2. Select the speed dial number to assign.
3. Enter the phone number, then select **OK**.

   TIP: You can also select **Search** to select a phone number stored in your contacts.

4. Enter details of the contact, then select **Save**. Confirmation messages are displayed.

Making a call using speed dialling

To make a call using speed dialling:

From the Home screen, simply press and hold the numeric key assigned to the required phone number.

Deleting a speed dial

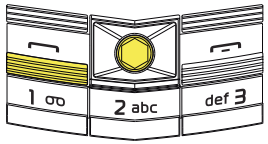
To delete a speed dial:

1. From the Home screen, press **Menu** > **Contacts** > **Speed dials**.
2. Scroll to the speed dial to delete, then select **Options** > **Delete**.
3. Select **Yes** to confirm the deletion. A confirmation message is displayed.

Receiving a call

Answering a call

To answer an incoming call:



Press the Send key or select **Answer**.

TIP: If you have a headset connected, you can answer an incoming call by pressing the headset button.

Anykey answer

With the Anykey answer feature activated, you can answer an incoming call by pressing any key except the Power key, selection keys and End key.

To activate Anykey answer:

1. From the Home screen, select **Menu** > **Settings** > **Call** > **Anykey answer**.
2. Select **On**.

Automatic answer

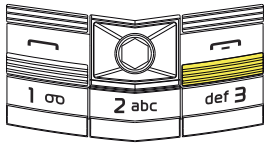
With the Automatic answer feature activated, calls are automatically answered when a handsfree accessory is connected.

To activate Automatic answer:

1. From the Home screen, select **Menu** > **Settings** > **Accessories**.
2. Select the handsfree accessory.
3. Select **Automatic answer**.
4. Select **On**. The automatic answer icon is displayed on the Home screen.

Rejecting a call

To reject an incoming call:



Press the End key.

TIP: If you have a headset connected, you can reject an incoming call by pressing the headset button twice.

Ending a call

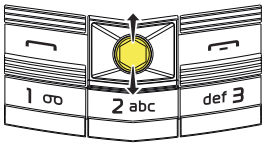
To end a call, press the End key.

TIP: If you have a headset connected, you can end a call by pressing the headset button.

In-call options

Adjusting volume

To adjust the volume while in a call:



Move the Joystick up to increase the volume, and down to decrease the volume.

The **Volume** screen is displayed while you adjust the volume.

Putting a call on speakerphone

To put a call on speakerphone, select **Loudsp.**

To switch off the speakerphone, select **Handset**.

Putting a call on hold

To put a call on hold, press the Send key or select **Options** > **Hold**. A notification is displayed.

To unhold the call, press the Send key or select **Unhold**.

Muting a call

To mute a call, select **Options** > **Mute**. The call muted icon is displayed.

To unmute the call, select **Unmute**.

Putting a call on handsfree

When your Vertu phone is connected to a handsfree accessory, select **Options** > **Headset/Handsfree**.

To switch the call back to the phone, select **Options** > **Handset**.

Voice clarity

This feature improves the sound quality during calls, and is useful when in noisy environments.

To activate voice clarity while in a call, select **Options** > **Voice clarity** > **Active**.

TIP: You can also activate voice clarity via the main menu by selecting **Menu** > **Settings** > **Call** > **Voice clarity** > **Active**.

TIP: You can access the main menu while in a call by selecting **Menu**.

TIP: The following options are also available while in a call:

- **Volume** - see **Adjusting volume** for details.
- **Contacts**.
- **Lock keypad**.
- **Record** - to start recording the call. Voices of all parties in the call are recorded.
- **Send DTMF** - to send Dual Tone Multi Frequency (DTMF) signals. These are tones that can be used to access services such as voice mailboxes and automated billing systems.

Multiparty calls

Making a second call

To make a call while already in a call:

1. Select **Options** > **New call**.
2. Enter the second number, or select **Search** to use a number from your contacts.
3. Select **Call**. The first call is put on hold.

Answering or rejecting a second call

To answer an incoming call while already in a call, press the Send key or select **Answer**. The first call is put on hold.

To reject an incoming call while already in a call, select **Reject**.

NOTE: To interact with a second call, Call waiting needs to be active. For information on activating Call waiting, see **Call waiting**.

Swapping between calls

To swap between calls, press the Send key or select **Swap**.

Creating a conference call

A conference call can be created when you have two calls on your Vertu phone - one that is active and one that is held. By creating a conference call, the separate calls are joined together. Each party is then able to talk with the others.

To create a conference call, select **Options** > **Conference**.

Adding a party to a conference call

To add a new party to an ongoing conference call:

1. Make a second call. See **Making a second call** for details. The conference call is put on hold.
2. When the second call has connected, select **Options** > **Add to conference**.

Having a private conversation with a conference call party

To have a private conversation with a conference call party, you need to separate that party from the conference call. To do this:

1. Select **Options** > **Private call**.
2. Select the party with whom you want to have a private conversation.

Transfer

If you have an active call and a held call on your Vertu phone, and if this functionality is supported by your service provider, you can use the Transfer feature. This feature connects the other parties of the active and held calls together in one call. Your calls with both parties are ended.

To transfer calls, select **Options** > **Transfer**.

Call settings

Call divert

The call divert feature enables you to divert incoming calls to another phone number or mailbox if you are not able to answer them. This ensures that no calls are missed.

NOTE: Call divert is only available if it is supported by your service provider.

To set up call divert:

1. From the Home screen, select **Menu** > **Settings** > **Call** > **Call divert**.
2. Select the conditions during which you would like to divert incoming calls from the following:
   - **All voice calls** - to divert all calls.
   - **If busy** - to divert calls when you are already in a call.
   - **If not answered** - to divert calls when you cannot answer them.
   - **If out of reach** - to divert calls when your Vertu phone is switched off or out of network coverage.
   - **If not available** - to divert calls if they are not answered, if you are already in a call, or if your phone is switched off or out of network coverage.

TIP: To cancel all call diverts, select **No call diverts**.

3. Select **Activate**.

TIP: To view the current status of the divert, select **Check status**. The current status is displayed. To view the number that calls are diverted to, select **Number**.

TIP: To cancel this divert, select **Cancel**.

4. If you have activated the call divert for the option **If not answered** or **If not available**, select the time after which the divert should occur.

NOTE: Cancelling all call diverts may affect the ability to receive voice mail messages.

NOTE: Your service provider may not allow you to cancel all call diverts. Contact your service provider for further information.

Call waiting

Call waiting notifies you of an incoming call while you are in another call. You can then answer or reject the second call. For information on how to answer or reject a second call, see **Answering or rejecting a second call**.

NOTE: Call waiting is only available if it is supported by your service provider.

To set up call waiting:

1. From the Home screen, select **Menu** > **Settings** > **Call** > **Call waiting**.
2. Select **Activate**.

TIP: To view the current status of call waiting, select **Check status**.

TIP: To cancel call waiting, select **Cancel**.

Call duration display

This feature displays the call duration during each call.

To activate the Call duration display feature:

1. From the Home screen, select **Menu** > **Settings** > **Call** > **Call duration display**.
2. Select **On**.

Summary after call

This feature displays the call duration after each call.

To activate the Summary after call feature:

1. From the Home screen, select **Menu** > **Settings** > **Call** > **Summary after call**.
2. Select **On**.

Send my caller ID

This feature enables call recipients to view your phone number on their phone when you call them.

To change the caller ID setting:

1. From the Home screen, select **Menu** > **Settings** > **Call** > **Send my caller ID**.
2. Select one of the following options:
   - **Set by network** - to use the default setting supplied by your service provider.
   - **Yes** - to show your phone number to all call recipients.
   - **No** - to hide your phone number from all call recipients.

Call history

The Call history feature displays information about calls that you have missed, received and made recently. You can also view information about message recipients, packet data, and the number of messages sent and received.

Call history entries are displayed in chronological order. New entries are added to the top of the lists, with older entries moved down a position. If a new entry is added to a full list, the last entry in the list is removed.

Viewing recent call information

To view recent call information:

From the Home screen, select **Menu** > **Call history** > **All calls**/**Missed calls**/**Received calls**/**Dialled numbers** as required.

Viewing message recipients

To view details of message recipients:

From the Home screen, select **Menu** > **Call history** > **Msg. recipients**.

Clearing log lists

To clear log lists:

1. From the Home screen, select **Menu** > **Call history** > **Clear log lists**.
2. Select **All call lists**/**Missed calls**/**Received calls**/**Dialled numbers**/**Message recipients** as required.

NOTE: Lists are cleared immediately without confirmation requests. When lists have been cleared, the information cannot be recovered.

Viewing call duration

To view information about the duration of calls made and received by your Vertu phone:

1. From the Home screen, select **Menu** > **Call history** > **Call duration**.
2. Select **Last call**/**Received calls**/**Dialled calls**/**All calls** as required.

TIP: To clear all call duration lists, select **Clear timers**. You need to enter the security code. For information about the security code, see **Security code** in **Security**.

Viewing packet data counters

To view information about the volume of packet data (in bytes) sent and received:

1. From the Home screen, select **Menu** > **Call history** > **Data counter**.
2. Select the required item.

NOTE: SMS messages sent over the General Packet Radio Service (GPRS) are not included in packet data counters or timers.

TIP: To clear all packet data counters, select **Clear counters**. You need to enter the security code. For information about the security code, see **Security code** in **Security**.

Viewing packet data timers

To view information about the duration of GPRS sessions:

1. From the Home screen, select **Menu** > **Call history** > **Data timer**.
2. Select the required item.

TIP: To clear all call duration lists, select **Clear timers**. You need to enter the security code. For information about the security code, see **Security code** in **Security**.

Viewing the message log

To view information about the number of messages of each type sent and received:

1. From the Home screen, select **Menu** > **Call history** > **Message log**.
2. Select the required item.

TIP: To clear all message counters, select **Clear all counters**. You need to enter the security code. For information about the security code, see **Security code** in **Security**.

Viewing the positioning log

The network that you are connected to may send you position requests. For information about positioning requests, contact your service provider.

To view the most recent positioning requests:

From the Home screen, select **Menu** > **Call history** > **Positioning** > **Position log**.

Viewing the synchronisation log

The synchronisation log stores statistics about the data that has been transferred when synchronising your Vertu phone with a computer or server.

To view the synchronisation log:

From the Home screen, select **Menu** > **Call history** > **Sync log**.

Input modes

Your Vertu phone has three text input modes:

- Traditional (multipress) text input mode.
- Predictive text input mode (T9).
- Numeric input mode.

Traditional text input mode and predictive text input mode are used for text entry. Numeric input mode is used for number entry.

When you move the cursor into a field that requires you to enter text or numbers, an appropriate input method will be automatically selected.

Traditional text input mode

Each key of your phone keypad represents multiple characters. For details of key-character mapping, see **Key-character mapping**.

Using traditional text input mode, you enter a character by repeatedly pressing the key that represents the required character until that character is displayed.

To enter multiple characters using the same key, you need to pause between each character until the cursor is displayed.

Predictive text input mode

Predictive text input mode enables you to enter text more quickly than by using traditional text input mode. Instead of having to press keys multiple times to enter characters, you can enter text using only one keypress for each character.

Predictive text input mode uses a large intelligent database to predict the word that you wish to enter. Prediction is based on the number and combination of your keypresses. If several words match the keypresses, you can select the required word from those listed by the prediction feature.

Entering text

To enter text using predictive text input mode:

1. Press the key that represents the first character of the required text. The phone suggests the most probable character. The word that is being entered is underlined to indicate that it is active and may change as more characters are added.
2. Press the keys that represent the next characters of the word. The phone displays its prediction of the word. The prediction usually becomes more accurate as you enter more characters. To view alternative matches, press the -key.
3. When the required word is displayed, press the -key to confirm the word and enter a space. The underline is removed. You can then begin a new word.

TIP: To enter a number without changing to numeric input mode, press and hold the key for the required number.

TIP: To enter a compound word, enter the first part of the word, then scroll right to confirm it. Write the next part of the word, then confirm again.

TIP: If **?** is displayed at the end of the word, then it could not be matched with the predictive text database. You can add the word to the database by selecting **Spell**, entering the word using traditional text input mode, then selecting **Save**.

Text input

Adding words to the predictive text database

You can add words to the predictive text database when there is no match during text entry (see previous section for details). You can also add new words via the menu during text entry:

To add new words to the predictive text database:

1. While in a text entry field, select **Options** > **Prediction options** > **Insert word**.
2. Enter the new word using traditional text input mode, then select **Save**.

TIP: Upper case characters, web addresses and smileys (emoticons) can all be saved to the predictive text database.

Numeric input mode

Using numeric input mode, you press a key to enter the corresponding number. Typically the input mode changes to numeric input mode for fields that contain phone numbers.

Mode indicators

When the cursor is in a text entry field, one of the following text input mode indicators will be displayed at the top left of the screen:

- Abc - Traditional text input mode, initial letter is upper case and subsequent letters are lower case.
- ABC - Traditional text input mode, upper case.
- abc - Traditional text input mode, lower case.
- Abc - Predictive text input mode, initial letter upper case, subsequent letters lower case.
- ABC - Predictive text input mode, upper case.
- abc - Predictive text input mode, lower case.
- 123 - Numeric input mode.

Changing input modes

To change to traditional text input mode:

Press and hold the -key, then select **Prediction off**

or

select **Options** > **Prediction options** > **Status** > **Off**.

To change to predictive text input mode:

Press and hold the -key, then select **Prediction on**

or

select **Options** > **Prediction options** > **Status** > **On**.

TIP: You can toggle between traditional text input mode and predictive text input mode by pressing and holding the Left selection key (**Options**).

TIP: You can toggle between traditional text input mode and predictive text input mode by pressing the -key twice within 0.3 seconds.

To change to numeric input mode:

Press and hold the -key, then select **Number mode**.

To change between initial upper case, all upper case and all lower case sub-modes, press the -key.

TIP: For fields in which letters and numbers are both commonly entered, you can also access numeric input mode by pressing the -key.

More tips on text entry

To delete characters one by one, select **Clear**.

To delete all characters in a field, select **Options** > **Clear field**.

To enter a special character while in traditional text input mode or numeric input mode, press the -key, then select the required character.

To enter a special character while in predictive text input mode, press and hold the -key, then select the required character.

To enter a smiley while in traditional text input mode or numeric input mode:

1. Press the -key.
2. Select **Next**.
3. Select the required smiley.

To enter a smiley while in predictive text input mode:

1. Press and hold the * +-key.
2. Select **Next**.
3. Select the required smiley.

Changing writing language

To enter text in a different language without changing the language of the phone:

1. Press and hold the # ☆-key.
2. Select **Writing language**.
3. Select the required language.

For information on changing the language of the phone, see **Language settings** in **Settings**.

Key-character mapping

English

Key	Upper case	Lower case
1	. , ' ? ! " 1 - ( ) @ / : _	. , ' ? ! " 1 - ( ) @ / : _
2 abc	A B C 2 Ä Æ Å À Á Â Ã Ç	a b c 2 ä æ å à á â ã ç
3 def	D E F 3 È É Ê Ë Đ	d e f 3 è é ê ë ð
4 ghi	G H I 4 Ì Í Î Ï	g h i 4 ì í î ï
5 jkl	J K L 5 £	j k l 5 £
6 mno	M N O 6 Ö Ø Ò Ó Ô Õ Ñ	m n o 6 ö ø ò ó ô õ ñ
7 pqrs	P Q R S 7 $	p q r s 7 ß $
8 tuv	T U V 8 Ù Ú Û Ü	t u v 8 ù ú û ü
9 wxyz	W X Y Z 9 Ý Þ	w x y z 9 ý þ
* +	. , ' ? ! " - ( ) @ / : _ ; + & % * = < > £ € $ ¥ ¤ [ ] { } \ ~ ^ ` ¡ ¿ § # I ⍰ ↵	. , ' ? ! " - ( ) @ / : _ ; + & % * = < > £ € $ ¥ ¤ [ ] { } \ ~ ^ ` ¡ ¿ § # I ⍰ ↵
0 ␣	⍰ 0 ↵	⍰ 0 ↵

French

Key	Upper case	Lower case
1	. , ? ! ' " 1 - ( ) @ / : _	. , ? ! ' " 1 - ( ) @ / : _
2 abc	A B C 2 À Â Æ Ç Ä Á Ã	a b c 2 à â æ ç ä á ã
3 def	D E F 3 É È Ê Ë	d e f 3 é è ê ë
4 ghi	G H I 4 Ï Î Ì Í Ğ İ	g h i 4 ï î ì í ğ ı
5 jkl	J K L 5	j k l 5
6 mno	M N O 6 Ô Œ Ö Ñ Ò Ó Ø	m n o 6 ô œ ö ñ ò ó ø
7 pqrs	P Q R S 7 $	p q r s 7 ß $
8 tuv	T U V 8 Û Ù Ü Ú	t u v 8 û ù ü ú
9 wxyz	W X Y Z 9	w x y z 9

Text input

Key	Upper case	Lower case
	. , ' ? ! " - ( ) @ / : _ ; + & % * = < > £ € $ ¥ ¤ [ ] { } \ ~ ^ ` ¡ ¿ § # | ⍰ ↵	. , ' ? ! " - ( ) @ / : _ ; + & % * = < > £ € $ ¥ ¤ [ ] { } \ ~ ^ ` ¡ ¿ § # | ⍰ ↵
	⍰ 0 ↵	⍰ 0 ↵

German

Key	Upper case	Lower case
	. , ? ! ' " 1 - ( ) @ / : _	. , ? ! ' " 1 - ( ) @ / : _
	A B C 2 Ä À Á Ã Â Å Æ Ç	a b c 2 ä à á ã â å æ ç
	D E F 3 È É Ë Ê Ð	d e f 3 è é ë ê ð
	G H I 4 Ì Í Î Ï	g h i 4 ì í î ï
	J K L 5 £	j k l 5 £
	M N O 6 Ö Ò Ó Ô Õ Ø Ñ	m n o 6 ö ò ó ô õ ø ñ
	P Q R S 7 $	p q r s 7 ß $
	T U V 8 Ü Ù Ú Û	t u v 8 ü ù ú û
	W X Y Z 9 Ý Þ	w x y z 9 ý þ
	. , ' ? ! " - ( ) @ / : _ ; + & % * = < > £ € $ ¥ ¤ [ ] { } \ ~ ^ ` ¡ ¿ § # | ⍰ ↵	. , ' ? ! " - ( ) @ / : _ ; + & % * = < > £ € $ ¥ ¤ [ ] { } \ ~ ^ ` ¡ ¿ § # | ⍰ ↵
	⍰ 0 ↵	⍰ 0 ↵

Italian

Key	Upper case	Lower case
	. , ? ! ' " 1 - ( ) @ / : _	. , ? ! ' " 1 - ( ) @ / : _
	A B C 2 À Á Ä Â Ã Å Æ Ç	a b c 2 à á ä â ã å æ ç
	D E F 3 È É Ë Ê Ð	d e f 3 è é ë ê ð
	G H I 4 Ì Í Ï Î	g h i 4 ì í ï î
	J K L 5 £	j k l 5 £
	M N O 6 Ò º Ó Ö Ô Õ Ø Ñ	m n o 6 ò º ó ö ô õ ø ñ

Key	Upper case	Lower case
	P Q R S 7 $	p q r s 7 ß $
	T U V 8 Ù Ú Ü Û	t u v 8 ù ú ü û
	W X Y Z 9 Ý Þ	w x y z 9 ý þ
	. , ' ? ! " - ( ) @ / : _ ; + & % * = < > £ € $ ¥ ¤ [ ] { } \ ~ ^ ` ¡ ¿ § # | ⍰ ↵	. , ' ? ! " - ( ) @ / : _ ; + & % * = < > £ € $ ¥ ¤ [ ] { } \ ~ ^ ` ¡ ¿ § # | ⍰ ↵
	⍰ 0 ↵	⍰ 0 ↵

Spanish

Key	Upper case	Lower case
	. , ¿ ? ¡ ! ' " 1 - ( ) @ / : _	. , ¿ ? ¡ ! ' " 1 - ( ) @ / : _
	A B C 2 Á ª À Â Ã Ä Å Æ Ç	a b c 2 á ª à â ã ä å æ ç
	D E F 3 È É Ë Ê Ð	d e f 3 è é ë ê ð
	G H I 4 Í Î Ï Ì	g h i 4 í î ï ì
	J K L 5 £	j k l 5 £
	M N O 6 Ñ Ó º Ö Ô Ò Õ Ø	m n o 6 ñ ó º ö ô ò õ ø
	P Q R S 7 $	p q r s 7 ß $
	T U V 8 Ú Ü Ù Û	t u v 8 ú ü ù û
	W X Y Z 9 Ý Þ	w x y z 9 ý þ
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You can use the Contacts feature to store phone numbers, e-mail addresses, home addresses, and other information relating to a contact. You can also add an image or assign a ring tone to a contact.

NOTE: Some features are only available if the contact is stored on your Vertu phone. See **Contacts memory** for information about the differences between contacts stored on your Vertu phone or on the SIM card.

Saving a new contact

To save a new contact on your Vertu phone:

1. From the Home screen, select **Menu** > **Contacts**.
2. Select **Add new**.
3. Enter the details of the new contact.
4. Select **Save**. The contact details are displayed after a confirmation message.
5. Select **Done**.

TIP: You can also save a new contact from the Home screen. To do this:

1. Enter a number, then select **Save**.
2. Select the number type.
3. Enter a name for the contact, then select **Save**.

TIP: If someone whose phone number isn't stored in Contacts calls you, you can create a contact for that person. To do this:

1. Scroll to the required number in the Call history, then select **Options** > **Save**. For information on the Call history, see **Call history** in **Call functions**.
2. Enter a name for the contact, then select **Save**.

Adding an image to a contact

When you add an image to a contact, that image is displayed when you call the contact or the contact calls you.

To add an image to a contact:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the required contact, then select **Details**.
3. Select **Options** > **Add image** or **Options** > **Add detail** > **Multimedia** > **Image**.
4. To add an image that is stored on your Vertu phone, select **Open Gallery**, then select the required image
   or
   select **New image** to start the camera and take a photo to use.
   The updated contact details are displayed after a confirmation message.

TIP: For information on accessing images in the Gallery, see **Gallery files** in **Gallery**.

TIP: For information on taking photos, see **Taking a photo** in **Camera**.

Personalising the ring tone

When you add a ring tone to a contact, that tone is played when the contact calls you.

To personalise the ring tone for a contact:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the required contact, then select **Details**.
3. Select **Options** > **Add detail** > **Multimedia** > **Tone**.
4. To add a tone that is stored in the Gallery on your Vertu phone, select **Open Gallery**, then select the required tone
   or
   to add a ring tone that you have downloaded, select **Tone downloads** > **Ringing tones**, then select the required tone.
   The updated contact details are displayed after a confirmation message.

TIP: For information on accessing tones in the Gallery, see **Gallery files** in **Gallery**.

TIP: For information on accessing web pages, see the **Web** section.

Saving multiple phone numbers for a contact

You can save a maximum of five phone numbers for a contact. These can be any combination of the following types - **General**, **Mobile**, **Home**, **Work**, **Fax**. For example you can have two work phone numbers and three mobile phones numbers stored for a contact.

To add a phone number to a contact:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the required contact, then select **Details**.
3. Select **Options** > **Add detail** > **Number**, then select the required number type.
4. Enter the number, then select **Save**. The contact details are displayed after a confirmation message.

TIP: You can also add a phone number to a contact from the Home screen. To do this:

1. Enter a number, then select **Options** > **Add to contact**.
2. Scroll to the required contact, then select **Add**.
3. Select the number type.

TIP: To change the number type:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the required contact, then select **Details**.
3. Scroll to the required number.
4. Select **Options** > **Change type**, then select the new number type.

Default phone number

The first number saved for a contact is automatically set as the default phone number. When you call or send a message to a contact without specifying which phone number to use, this default number is used.

To change the default number:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the required contact, then select **Details**.
3. Scroll to the phone number you want as the default, then select **Options** > **Set as default**. The contact details are displayed after a confirmation message.

Adding information to a contact

You can save other information for a contact, such as postal address, birthday and e-mail addresses, on your Vertu phone.

To add information to a contact:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the required contact, then select **Details**.
3. Select **Options** > **Add detail**, then select the type of information you want to add.
4. Enter the information, then select **Save**. The contact details are displayed after a confirmation message.

Finding contacts

To find a contact stored on your Vertu phone:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Enter the first letter of the name of the contact to find. The list of contacts is filtered to display only the matching contacts.
3. Enter more letters of the contact's name if needed. Select a contact to view the details for that contact.

Deleting contacts

To delete a contact:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the required contact, then select **Details**.
3. Select **Options** > **Delete** > **Delete contact**.
4. Select **Yes** to confirm the deletion. The list of names is displayed after a confirmation message.

To delete all contacts:

1. From the Home screen, select **Menu** > **Contacts**.
2. Select **Del. all contacts**.
3. Select whether to delete all contacts from the phone memory or from the SIM card. For information on storing contacts on the SIM card, see **Selecting the memory to use**.
4. Select **Yes** to confirm the deletion.
5. Enter the security code, then select **OK**. See **Security code** in **Security** for information on the security code. A confirmation message is displayed.

Business cards

The business card feature enables you to send and receive contact information as a multimedia message, a text message, or via Bluetooth.

Sending a business card in a multimedia message

To send a business card in a multimedia message:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the required contact, then select **Details**.
3. Select **Options** > **Send business card** > **Via multimedia**.
4. If the contact details include more than one phone number and a ring tone, select **Default number** to send only the default phone number
   or
   select **All details** to send all of the contact information.
5. Add a recipient to the message, then select **Send**. A confirmation message is displayed when the business card has been sent.

For further information on multimedia messages, see **Multimedia messages** in **Messages**.

Sending a business card in a text message

To send a business card in a text message:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the required contact, then select **Details**.
3. Select **Options** > **Send business card** > **Via text message**.
4. If the contact details include more than one phone number, select **Default number** to send only the default phone number
   or
   select **All details** to send all of the contact information.

NOTE: If the contact details include an image and/or ring tone, the image and/or ring tone can only be sent in a business card as a multimedia message or via Bluetooth.

5. Enter the phone number of the business card recipient, then select **OK**. A confirmation message is displayed when the business card has been sent.

For further information on text messages, see **Text messages** in **Messages**.

Sending a business card via Bluetooth

To send a business card via Bluetooth:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the required contact, then select **Details**.
3. Select **Options** > **Send business card** > **Via Bluetooth**. Your Vertu phone will search for nearby Bluetooth devices and display them in a list.
4. Select the device to which you want to send the business card. Your Vertu phone connects to the device and sends the business card. A confirmation message is displayed when the business card has been sent.

For further information on Bluetooth, see **Bluetooth** in **Settings**.

Receiving a business card

When you receive a business card, a notification is displayed.

To save a received business card:

1. Select **Show** to view the business card.
2. Select **Save**. A confirmation message is displayed.

To discard a received business card without saving it:

1. If you want to view the business card before discarding it, select **Show**.
2. Select **Exit** or press the End key.
3. Select **Yes** to discard the business card. A confirmation message is displayed.

Contacts memory

Contacts can be stored on your Vertu phone and on the SIM card.

Phone memory

You can store 2000 contacts in your Vertu phone's memory.

Names and phone numbers have a maximum length of 50 characters.

Text fields have a maximum length of 60 characters.

SIM card memory

Contacts stored on the SIM card only have a single name and phone number. Contacts stored on a USIM card can have a name, three phone numbers and an e-mail address.

The number of contacts that can be stored on the SIM/USIM card and the number of characters supported is determined by your service provider.

If you move the SIM card to another phone, your SIM contacts are moved as well.

Selecting the memory to use

To select the memory to be used by the Contacts feature:

1. From the Home screen, select **Menu** > **Contacts**.
2. Select **Settings**.
3. Select **Memory in use**.
4. Select an option from the following:
   - **Phone and SIM** - to enable access to contacts stored on your Vertu phone and the SIM card from the list of contacts. New contacts will be stored on the phone.
   - **Phone** - to enable access to contacts stored on your Vertu phone only from the list of contacts. New contacts will be stored on the phone.
   - **SIM card** - to enable access to contacts stored on the SIM card only from the list of contacts. New contacts will be stored on the SIM card.

   A confirmation message is displayed.

NOTE: If you install a different SIM card in your Vertu phone, the memory used is automatically reset to **Phone and SIM**.

Checking the memory status

To check the memory status:

1. From the Home screen, select **Menu** > **Contacts**.
2. Select **Settings**.
3. Select **Memory status**.
4. Select an option from the following:
   - **Phone** - to view the memory status of your Vertu phone. The percentages of free and used contacts memory are displayed.
   - **SIM card** - to view the memory status of the SIM card. The number of contacts stored on the SIM card and the number of contacts that can be added are displayed.

NOTE: The memory capacity of the SIM card is determined by your service provider.

Other Contacts settings

Setting the Contacts view

Your list of contact can be displayed in several different ways.

To set how Contacts are viewed:

1. From the Home screen, select **Menu** > **Contacts**.
2. Select **Settings**.
3. Select **Contacts view**.
4. Select an option from the following:
   - **Name list** - to display your contacts as a list of names.
   - **Name and number** - to display your contacts as a list of names with the default number.
   - **Name and image** - to display your contacts as a list of names with the associated image.

   A confirmation message is displayed.

Setting the name display

To set whether the first or last name is displayed first in your list of contacts:

1. From the Home screen, select **Menu** > **Contacts**.
2. Select **Settings**.
3. Select **Name display**.
4. Select **First name first** or **Last name first** as required. A confirmation message is displayed.

Setting the font size

To set the font size for the list of contacts:

1. From the Home screen, select **Menu** > **Contacts**.
2. Select **Settings**.
3. Select **Font size**.
4. Select **Normal font** or **Large font** as required. A confirmation message is displayed.

Contacts

Contact groups

The contact groups feature enables you to easily manage and use contacts by assigning them to groups.

You can add an image or assign a ring tone to a group. For example, if you create a group for work colleagues and assign a specific ring tone to this group, you can quickly and easily recognise when you are being called by a work colleague.

You can also send messages to a group instead of adding contacts as message recipients one by one.

Saving a new group

To save a new group:

1. From the Home screen, select **Menu** > **Contacts**.
2. Select **Groups**.
3. Select **Add** or **Options** > **Add new group**
4. Enter a name for the group.
5. Select an image and/or ring tone for the group if required, then select **Save**. The list of groups is displayed after a confirmation message.

Adding contacts to a group

NOTE: You need to save a group before you can add contacts to it.

To add a contact to a group from the list of groups:

1. From the Home screen, select **Menu** > **Contacts**.
2. Select **Groups**.
3. Scroll to the required group, then select **View**.
4. Select **Add**.
5. Select the contact to add to the group. The list of group members is displayed after a confirmation message. Add more contacts to the group as required.

To add a contact to a group from the list of contacts:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the required contact, then select **Details**.
3. Select **Options** > **Add to group**.
4. Select the required group. The contact details are displayed after a confirmation message.

Changing the default group for a contact

Each contact can be added to multiple groups. The first group that a contact is added to is automatically set as the default group for that contact. When the contact calls you, the image of the default group is displayed and/or the ring tone of this group is played.

To change the default group for a contact:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the required contact, then select **Details**.
3. Scroll to the group you want as the default, then select **Options** > **Set as default**. The contact details are displayed after a confirmation message.

Viewing and editing group details

To view and edit the details of a group:

1. From the Home screen, select **Menu** > **Contacts**.
2. Select **Groups**.
3. Scroll to the required group, then select **Options** > **Group details**.
4. If required, edit the details of the group, then select **Save**. The list of groups is displayed after a confirmation message.

Viewing details of group members

To view the details of group members:

1. From the Home screen, select **Menu** > **Contacts**.
2. Select **Groups**.
3. Scroll to the required group, then select **View**.
4. To view the details of group members, scroll to the required member, then select **Options** > **Contact details**.

Deleting a group

To delete a group:

1. From the Home screen, select **Menu** > **Contacts**.
2. Select **Groups**.
3. Scroll to the required group, then select **Options** > **Delete group**.
4. Select **Yes** to confirm the deletion. The list of groups is displayed after a confirmation message.

Removing contacts from a group

To remove a contact from a group from the list of groups:

1. From the Home screen, select **Menu** > **Contacts**.
2. Select **Groups**.
3. Scroll to the required group, then select **View**.
4. Scroll to the required contact, then select **Options** > **Remove member**.
5. .Select **Yes** to confirm the deletion. The list of group members is displayed after a confirmation message.

To remove a contact from a group from the list of contacts:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the required contact, then select **Details**.
3. Scroll to the required group, then select **Options** > **Remove from group**.
4. Select **Yes** to confirm the deletion. The contact details are displayed after a confirmation message.

My numbers

The My numbers feature enables you to view your own numbers that are predefined and stored on the SIM card.

NOTE: You can only view your own numbers is this functionality is supported by your service provider.

NOTE: You cannot edit or delete your own numbers.

To view your own numbers:

1. From the Home screen, select **Menu** > **Contacts**.
2. Select **My numbers**.

Service numbers

The Service numbers feature enables your to view and call phone numbers, such as help lines, special service numbers, etc., that your service provider has stored on the SIM card.

NOTE: You can only view and call service numbers if this functionality is supported by your service provider.

NOTE: You cannot edit or delete service numbers.

To view and call a service numbers:

1. From the Home screen, select **Menu** > **Contacts**.
2. Select **Service numbers**. The list of services is displayed.
3. To call a service number, scroll to the required service, then press the Send key or select **Call**.

Contacts

Copying and moving contacts

When you copy contacts, the original entry remains stored; when you move contacts, the original entry is removed.

Copying a single contact

To copy a single contact between your Vertu phone and the SIM card:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the required contact, then select **Options** > **Edit** > **Copy contact**.
3. Select **Yes** to confirm the copying.
4. The list of contacts is displayed after a confirmation message.

Copying multiple contacts

To copy multiple contacts between your Vertu phone and the SIM card:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the first contact to copy, then select **Options** > **Edit** > **Mark** > **Mark**. The list of contacts is displayed.
3. Select the other contacts to copy.
4. Select **Options** > **Copy marked** > **From phone to SIM**/**From SIM to phone** as required.
5. Select **Yes** to confirm the copying.
6. Select **OK** when the confirmation message is displayed.

Copying all contacts

To copy all contacts between your Vertu phone and the SIM card, either:

1. From the Home screen, select **Menu** > **Contacts**.
2. Select **Copy contacts**.
3. Select **From phone to SIM**/**From SIM to phone** as required.
4. Select **Yes** to confirm the copying.
5. Select **OK** when the confirmation message is displayed.

or:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Select **Options** > **Edit** > **Mark** > **Mark all**.
3. Select **Options** > **Copy marked** > **From phone to SIM**/**From SIM to phone** as required.
4. Select **Yes** to confirm the copying.
5. Select **OK** when the confirmation message is displayed.

Copying contact information

To copy contact information between your Vertu phone and the SIM card:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Select the required contact.
3. Scroll to the required detail to copy with the contact name. This can be a phone number or an e-mail address (if e-mail addresses are supported on the SIM card).
4. Select **Options** > **Copy number** > **Keep original** or **Options** > **Copy e-mail address** > **Keep original** as required. The contact details are displayed after a confirmation message.

Moving a single contact

To move a single contact between your Vertu phone and the SIM card:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the required contact, then select **Options** > **Edit** > **Move contact**.
3. Select **Yes** to confirm the move.
4. The list of contacts is displayed after a confirmation message.

Moving multiple contacts

To move multiple contacts between your Vertu phone and the SIM card:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Scroll to the first contact to move, then select **Options** > **Edit** > **Mark** > **Mark**. The list of contacts is displayed.
3. Select the other contacts to move.
4. Select **Options** > **Move marked** > **From phone to SIM**/**From SIM to phone** as required.
5. Select **Yes** to confirm the move.
6. Select **OK** when the confirmation message is displayed.

Moving all contacts

To move all contacts between your Vertu phone and the SIM card, either:

1. From the Home screen, select **Menu** > **Contacts**.
2. Select **Move contacts**.
3. Select **From phone to SIM**/**From SIM to phone** as required.
4. Select **Yes** to confirm the move.
5. Select **OK** when the confirmation message is displayed.

or:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Select **Options** > **Edit** > **Mark** > **Mark all**.
3. Select **Options** > **Move marked** > **From phone to SIM**/**From SIM to phone** as required.
4. Select **Yes** to confirm the move.
5. Select **OK** when the confirmation message is displayed.

Moving contact information

To move contact information between your Vertu phone and the SIM card:

1. From the Home screen, select **Names** or **Menu** > **Contacts** > **Names**.
2. Select the required contact.
3. Scroll to the required detail to move with the contact name. This can be a phone number or an e-mail address (if e-mail addresses are supported on the SIM card).
4. Select **Options** > **Copy number** > **Move original** or **Options** > **Copy e-mail address** > **Move original** as required. The contact details are displayed after a confirmation message.

Messages

The following message types are available when using your Vertu phone:

- Text messages - also known as Short Message Service (SMS) messages.
- Multimedia messages - also known as Multimedia Messaging Service (MMS) messages.
- Audio messages.
- E-mail.
- Flash messages.
- Smart messages.
- Voice messages.
- Info messages.
- Instant Messages (IMs).
- Service messages

NOTE: The various types of messages are only available when supported by your service provider.

Text messages

Text messaging, or the Short Message Service (SMS), enables you to exchange messages containing only text with other phones.

Your Vertu phone supports the sending of more than the standard 160-character limit for a single text message. If you enter more than 160 characters, the message is split into linked text messages. These linked messages will be sent at the same time.

When you send a text message, your Vertu phone uses a profile that defines how the phone handles interaction with your service provider. In most cases, the profile will be set using information on the SIM card. For information on manually setting up text messaging, see **Text message settings**.

For most service providers you will not need to modify these settings as the necessary information will be obtained from your SIM card automatically. Depending on your SIM card, you may be able to store more than one set of message profiles.

For information on setting up your text message service centre, see **Text message settings**.

Creating and sending a text message

To create and send a text message from the Home screen:

1. Select **Menu** > **Messages** > **Create message**, or move the Joystick left.
2. Add recipients using one or more of the following methods:
   - With the cursor in the **To:** field, select **Add**. Select the type of recipient, then select the required phone number.
   - With the cursor in the **To:** field, enter the first few letters of a contact name, then select **Match**. If several matches are displayed, select the required one. Select the required phone number if the contact has multiple phone numbers.
   - Enter mobile phone number(s) in the **To:** field. Use a semicolon to separate multiple recipients.

TIP: For information on switching to numeric input mode, see **Changing input modes** in **Text input**.

   - Select **Options** > **Add recipient** > **To**. Select the type of recipient, then select the required phone number.

3. Scroll to the message area and enter your message. For information on entering text, see the **Text input** section.

TIP: While entering the message, the number of available characters, along with the current part number of any linked message, (for example, 904/1) is shown in the top right corner of the screen.

TIP: To save time by inserting predefined text:

1. Select **Options** > **Insert** > **Text template**.
2. Scroll to the required text, then select **Use**.

TIP: To save the text message as a template:

1. Select **Options** > **Save message** > **As template**.
2. Enter a name for the template, then select **OK**.

Only the body text of the message is saved in the template. Other information such as recipients and sending options is not saved.

4. Select **Send**.

TIP: To save the message as a draft, select **Options** > **Save message** > **As draft message**.

TIP: To delete the message without sending it, select **Options** > **Exit editor** > **No**. A confirmation message is displayed.

TIP: You can also send a text message to a contact while viewing the contact by selecting **Options** > **Send message**.

Text message sending options

Using the send options, you can select options for the message that you are creating before sending it.

To set the priority of the message:

1. From the message creation screen, select **Options** > **Sending options**.
2. In the **Message priority** field, select **High**/**Normal**/**Low** as required. A confirmation message is displayed.
3. Select **Back** to return to the message creation screen.

To request a delivery report for the message:

1. From the message creation screen, select **Options** > **Sending options**.
2. In the **Request report** field, select **Delivery**. A confirmation message is displayed.
3. Select **Back** to return to the message creation screen.

For information on requesting delivery reports for all sent text messages, see **Text message settings**.

For information on viewing delivery reports, see **Delivery reports**.

To save the message in the **Sent items** folder when it has been sent:

1. From the message creation screen, select **Options** > **Sending options**.
2. In the **Save sent message** field, select **Yes**. A confirmation message is displayed.
3. Select **Back** to return to the message creation screen.

The message validity is the time for which the text message service centre will continue to attempt to send the message to the recipients. If delivery of the message is not successful during this time, the message will be deleted from the service centre.

The maximum value of the message validity time is set by your service provider.

To set the validity of the message:

1. From the message creation screen, select **Options** > **Sending options**.
2. In the **Message validity** field, select the required time. A confirmation message is displayed.
3. Select **Back** to return to the message creation screen.

For information on setting the validity of all sent text messages, see **Text message settings**.

To set the message format:

NOTE: This option is only available if it is supported by your service provider.

1. From the message creation screen, select **Options** > **Sending options**.
2. In the **Message sent via** field, select **Text**/**Paging**/**Fax** as required. A confirmation message is displayed.
3. Select **Back** to return to the message creation screen.

For information on setting the message format of all sent text messages, see **Text message settings**.

Messages

Receiving and reading text messages

Text messages are automatically received when your Vertu phone is switched on. When your phone is off, messages are held by your service provider until the next time your phone is connected to the network.

Your Vertu phone will alert you when a new text message arrives.

To read the message, select **View**.

To ignore the message and read it later, select **Exit**.

Received messages are stored in the messages Inbox. To access the Inbox from the Home screen, select **Menu** > **Messages** > **Inbox**. To read a text message stored in the **Inbox**, scroll to the required message, then select **Open**.

Viewing message details

To view the details of a received message:

From an open message, select **Options** > **Message details**

Replying to a text message

To reply to a text message:

1. From an open text message, select **Reply**.

TIP: The reply message will be a text message by default. To reply with a different type of message, select **Options** > **Reply as**, then select the required message type.

2. Enter your message.
3. Select **Send**.

Forwarding a text message

To forward a text message:

1. From an open text message, select **Options** > **Forward**.
2. Add recipients. For details of how to add recipients, see **Creating and sending a text message**.
3. If required, edit the message text.
4. Select **Send**.

Calling the sender of a message

To call the sender of a message:

From an open message, select **Options** > **Call**.

Using details from a message

Your Vertu phone can extract information from a message. This information can then be used for another task. For example, you can save a phone number or e-mail address that is included in a message.

To use details from a message:

1. From an open message, select **Options** > **Use detail**, then select the type of information you would like to extract from the message.
2. When the extracted information is displayed, you can use it as required.

Editing a message

You can edit a received message before forwarding or saving it.

To edit a message:

1. From an open message, select **Options** > **Edit**. The received message is displayed with the **To:** field empty.
2. Edit the message as required.

Moving a message

To move a message from the **Inbox** to the **Saved messages** folder:

1. From an open message, select **Options** > **Move**.
2. Select the **Saved messages** folder. A confirmation message is displayed.

TIP: By default, only the **Saved messages** folder is available for moved messages. You can add extra folders to help organise your messages. To add an extra folder:

1. From the Home screen, select **Menu** > **Messages** > **Saved items**.
2. Select **Options** > **Add folder**.
3. Enter a name for the folder, then select **OK**. The new folder is added under the **Saved items** folder.

Saving a message to the calendar

To save the information in a message as a calendar note:

1. From an open message, select **Options** > **Copy to Calendar**, then select the type of calendar note required. For further information on calendar notes, see **Calendar notes** in **Calendar**.
2. Add any additional information needed to the calendar note, then select **Save**. A confirmation message is displayed.

Copying a text message as a template

You can save a text message as a template to use when creating messages in the future.

NOTE: Only the body text of the message is saved in the template. Other information such as recipients and sending options is not saved.

To copy a text message as a template:

1. From an open text message, select **Options** > **Copy as template**.
2. Enter a name for the template, then select **OK**. A confirmation message is displayed.

Deleting messages

To delete a single message from the Home screen:

1. Select **Menu** > **Messages** > **Inbox**.
2. Scroll to the required message, then select **Options** > **Delete**.
3. Select **Yes** to confirm the deletion. A confirmation message is displayed.

To delete an open message:

1. From an open message, select **Options** > **Delete**.
2. Select **Yes** to confirm the deletion. A confirmation message is displayed.

To delete multiple messages:

1. Select **Menu** > **Messages** > **Inbox**.
2. Scroll to a message to delete, then select **Options** > **Mark**.
3. Repeat step 2 for all messages that you wish to delete.
4. Select **Options** > **Delete marked**.
5. Select **Yes** to confirm the deletion. A confirmation message is displayed.

Text message settings

Using the text message settings, you can select options for all text messages.

To request delivery reports for all sent text messages:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Text messages**.
3. In the **Delivery reports** field, select **Yes**. A confirmation message is displayed.

For information on viewing delivery reports, see **Delivery reports**.

To view the details of text message services centres stored on your Vertu phone and SIM card:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Text messages**.
3. Select **Message centres**.
4. Select a message centre to view its details.

To set up a new text message service centre:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Text messages**.
3. Select **Message centres**.
4. Select **Add centre**.
5. Enter a name and number for the new text message service centre. The number can be obtained from your service provider.
6. Select **Save**. A confirmation message is displayed.
7. Select **Yes** to set this centre as the default text message service centre. A confirmation message is displayed.

To set up the text message service centre to use:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Text messages**.
3. Select **Msg. centre in use**.
4. Select the centre to use. This will be the new default text message service centre. A confirmation message is displayed.

To set the validity of all sent text messages:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Text messages**.
3. In the **Message validity** field, select the required time. A confirmation message is displayed.

To set the message format for all sent text messages:

NOTE: This setting is only available if it is supported by your service provider.

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Text messages**.
3. In the **Messages sent via** field, select **Text**/**Paging**/**Fax** as required. A confirmation message is displayed.

To change the text message bearer setting to GPRS:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Text messages**.
3. In the **Use packet data** field, select **Yes**. A confirmation message is displayed.

You can select the character support required when creating a text message. The setting can be either **Full** or **Reduced**.

Full character support means that the full set of ISA characters is available when creating and sending a message. All characters in text messages are sent as they appear when creating the message. This is the default setting.

Reduced character support means that only the 7-bit GSM characters are used when sending a text message. The character set available when creating a text message depends on the editor support. Special characters are converted when the message is sent.

To set the character support for text messages:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Text messages**.
3. In the **Character support** field, select **Full** or **Reduced** as required. A confirmation message is displayed.

You can set the reply path so that if a recipient of a text message that you have sent replies, the reply will be sent using the same text message service centre that you used for sending the original message.

NOTE: This setting is only available if it is supported by your service provider.

NOTE: Problems can occur if the message recipient has a different service provider.

To set the reply path to be the same as the sending path:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Text messages**.
3. In the **Rep. via same centre** field, select **Yes**. A confirmation message is displayed.

Multimedia messages

The Multimedia Messaging Service (MMS) enables you to exchange multimedia messages containing data such as text, pictures, sounds, animation and video clips.

Creating and sending a multimedia message

A multimedia message can consist of multiple pages, known as 'slides'. Each slide can hold an image, a sound and text, but you do not need to set all of these for each message.

The maximum amount of content that can be sent in a message is set by your service provider. If this size is exceeded, the recipient may not be able to receive the message. When creating a multimedia message, the remaining message space is shown at the top right of the screen.

Pictures are scaled to fit the display area of the phone.

Copyright protections may prevent some images, ringing tones, and other content from being copied, modified, transferred, or forwarded.

To create and send a multimedia message from the Home screen:

1. Select **Menu** > **Messages** > **Create message**, or move the Joystick left.
2. Add recipients using one or more of the following methods:
   - With the cursor in the **To:** field, select **Add**. Select the type of recipient, then select the required phone number.
   - With the cursor in the **To:** field, enter the first few letters of a contact name, then select **Match**. If several matches are displayed, select the required one. Select the required phone number if the contact has multiple phone numbers.
   - Enter mobile phone number(s) in the **To:** field. Use a semicolon to separate multiple recipients.
   - Select **Options** > **Add recipient** > **To**/**Cc**/**Bcc** as required. Select the type of recipient, then select the required phone number.
3. If you want to add a subject to the message, select **Options** > **Add subject**, then enter the subject in the **Subject:** field.
4. To add an object, such as an image, video clip or sound clip, to the message, select **Options** > **Insert**. Select the type of object required, then the specific object.
5. Enter text in the **Text:** area if required.

TIP: To save time by inserting predefined text:

1. Select **Options** > **Insert** > **Text template**.
2. Scroll to the required text, then select **Use**.

TIP: To save the message as a template:

1. Select **Options** > **Save message** > **As template**.
2. Enter a name for the template, then select **OK**.

Only the body text and objects in the message are saved in the template. Other information such as recipients and sending options is not saved.

6. To set the time that a slide with be displayed for, select **Options** > **Slide options** > **Slide timing**. Enter the required time, then select **OK**. For information on setting the default slide timing for all multimedia messages, see **Multimedia message settings**.
7. To change the message layout so that the text is above the other objects, select **Options** > **Slide options** > **Place text first**.
8. Select **Send** when the message is ready.

TIP: To preview the message before sending, select **Options** > **Preview**.

TIP: To save the message as a draft, select **Options** > **Save message** > **As draft message**.

TIP: To delete the message without sending it, select **Options** > **Exit editor** > **No**. A confirmation message is displayed.

Multimedia message sending options

Using the send options, you can select options for the message that you are creating before sending it.

For information on setting the priority of the message, see **Text message sending options**.

To request a delivery report, or delivery and read reports, for the message:

1. From the message creation screen, select **Options** > **Sending options**.
2. In the **Request report** field, select **Delivery** or **Delivery and read**. A confirmation message is displayed.
3. Select **Back** to return to the message creation screen.

For information on requesting delivery and read reports for all sent multimedia messages, see **Multimedia message settings**.

For information on viewing delivery and read reports, see **Delivery reports**.

For information on saving the message in the **Sent items** folder when it has been sent, see **Text message sending options**.

Receiving and playing multimedia messages

Your Vertu phone will alert you when a new multimedia message arrives.

When your phone is off, messages are held by your service provider until the next time your phone is connected to the network.

To play the message, select **View** > **Play**.

To ignore the message and play it later, select **Exit**.

Received messages are stored in the messages **Inbox**. To access the **Inbox** from the Home screen, select **Menu** > **Messages** > **Inbox**. To play a multimedia message stored in the **Inbox**, scroll to the required message, then select **Open** > **Play**.

Depending on your service provider, you may receive a message with a link to an Internet page where you can go to view the multimedia message.

If a received message contains unsupported attachments, these may be replaced with a message.

For information of viewing message details, see **Viewing message details**.

Replying to a multimedia message

To reply to a multimedia message:

1. From an open multimedia message, select **Reply** to reply to the message sender only
   or select **Options** > **Reply to all** to reply to all message recipients.

TIP: The reply message will be a text message by default. To reply with a different type of message, select **Options** > **Reply as**, then select the required message type.

2. Enter your message.
3. Select **Send**.

Forwarding a multimedia message

To forward a multimedia message:

1. From an open multimedia message, select **Options** > **Forward**.
2. Add recipients. For details of how to add recipients, see **Creating and sending a multimedia message**.
3. If required, edit the message.
4. Select **Send**.

For information on calling the sender of a message, see **Calling the sender of a message**.

For information on using details from a message, see **Using details from a message**.

For information on editing a message, see **Editing a message**.

For information on moving a message, see **Moving a message**.

Copying a multimedia message as a template

You can save a multimedia message as a template to use when creating messages in the future.

NOTE: Only the body text and objects in the message are saved in the template. Other information such as recipients and sending options is not saved.

To copy a multimedia message as a template:

1. From an open multimedia message, select **Options** > **Copy as template**.
2. Enter a name for the template, then select **OK**. A confirmation message is displayed.

Saving the contents of a multimedia message

To save the contents of a multimedia message to the gallery:

1. From an open multimedia message, select **Options** > **Save contents**.
2. Either scroll to the item to save, then select **Save**
   or
   select **Options** > **Save all**. A confirmation message is displayed.

Viewing the contents of a multimedia message

To view the contents of a multimedia message:

From an open multimedia message, select **Options** > **Show contents**. You can then open or save the items as required.

For information on deleting messages, see **Deleting messages**.

Multimedia message settings

Using the multimedia message settings, you can select options for all multimedia messages.

To request a delivery report, or delivery and read reports, for all sent multimedia messages:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Multimedia messages**.
3. In the **Request reports** field, select **Delivery and read** or **Delivery**. A confirmation message is displayed.

For information on viewing delivery or read reports, see **Delivery reports**.

To allow read reports to be sent from your Vertu phone:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Multimedia messages**.
3. In the **Allow read report** field, select **Yes**. A confirmation message is displayed.

You can select a message creation mode for multimedia messages. If you select Restricted mode, you will not be able to add certain types of content to multimedia messages if that content may not be supported on the recipient's phone. If you select Guided mode, you will be notified when you add content to a multimedia message that would not be permitted in Restricted mode. If you select Free mode, the types of content that you can add to a multimedia message will not be restricted.

To set the multimedia message creation mode:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Multimedia messages**.
3. In the **MMS creation mode** field, select **Restricted**/**Guided**/**Free** as required. A confirmation message is displayed.

You can set the maximum image size that can be added to a multimedia message. Your Vertu phone resizes the image if needed.

To set the maximum image size for multimedia messages:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Multimedia messages**.
3. In the **Image size in MMS** field, select the required image size. A confirmation message is displayed.

To set the default slide timing for all sent multimedia messages:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Multimedia messages**.
3. Select **Default slide timing**.
4. Enter the required time, then select **OK**. A confirmation message is displayed.

You can select when multimedia messages will be automatically received.

If you select Automatic reception, then multimedia messages will always be received automatically.

If you select Automatic in home network reception, then multimedia messages will be received automatically when you are connected to your home network. If you are roaming, you will receive notifications of multimedia messages and can then retrieve them manually if required.

If you select Manual reception, you will receive notifications of multimedia messages and can then retrieve them manually if required.

If you select Off, then you will not receive multimedia messages or notifications of multimedia messages.

To set the multimedia message reception:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Multimedia messages**.
3. In the **MMS reception** field, select **Automatic**/**Auto. in home nw.**/**Manual**/**Off** as required. A confirmation message is displayed.

To allow reception of advertisements in multimedia message format:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Multimedia messages**.
3. In the **Allow adverts** field, select **Yes**. A confirmation message is displayed.

The **Configuration sett.** item enables you to select the multimedia message account to use if you have more than one.

Audio messages

An audio message is a type of multimedia message that contains only an audio clip.

Creating and sending an audio message

To create and send a multimedia message from the Home screen:

1. Select **Menu** > **Messages** > **Create message**, or move the Joystick left.
2. Add recipients. For details of how to add recipients, see **Creating and sending a multimedia message**.
3. Select **Options** > **Change msg. type**, then select **Audio message**.
4. Press the Joystick to start recording.
5. Press the Joystick to stop recording.
6. Select **Send**.

TIP: To preview the message before sending, select **Options** > **Preview**.

TIP: To save the message as a draft, select **Options** > **Save message** > **As draft message**.

TIP: To delete the message without sending it, select **Options** > **Exit editor** > **No**. A confirmation message is displayed.

For information on the sending options for audio messages, see **Multimedia message sending options**.

Receiving and playing audio messages

To play the message, select **Play**.

To ignore the message and play it later, select **Exit**.

Received messages are stored in the messages **Inbox**. To access the **Inbox** from the Home screen, select **Menu** > **Messages** > **Inbox**. To play an audio message stored in the **Inbox**, scroll to the required message, then select **Play**.

For further information on receiving audio messages, see **Receiving and playing multimedia messages**.

For information of viewing message details, see **Viewing message details**.

For information on replying to a message, see **Replying to a multimedia message**.

For information on forwarding a message, see **Forwarding a multimedia message**.

For information on calling the sender of a message, see **Calling the sender of a message**.

For information on using details from a message, see **Using details from a message**.

For information on editing a message, see **Editing a message**.

For information on moving a message, see **Moving a message**.

Saving the sound clip of an audio message

To save the sound clip of an audio message:

1. From an open audio message, select **Options** > **Save sound clip**.
2. Select the folder to save the sound clip to.
3. Enter a file name for the clip, then select **OK**. A confirmation message is displayed.

For information on copying a message as a template, see **Copying a multimedia message as a template**.

Adjusting the volume

To adjust the volume of the phone before playing an audio message:

1. From an open audio message, select **Options** > **Volume**.
2. Adjust the volume using the Joystick, then select **OK**.

Muting the audio

To mute the audio:

1. From an open audio message, select **Options** > **Mute audio**. A confirmation message is displayed.
2. To unmute the audio, select **Options** > **Unmute audio**. A confirmation message is displayed.

Switching the loudspeaker on

To switch the loudspeaker on:

1. From an open audio message, select **Options** > **Loudspeaker**. A confirmation message is displayed.
2. To switch the loudspeaker off, select **Options** > **Handset**. A confirmation message is displayed.

Viewing the details of the audio clip

To view the contents of the audio clip:

From an open audio message, select **Options** > **Details**.

For information on deleting messages, see **Deleting messages**.

E-mail messages

You can compose, send, receive and read e-mails using your Vertu phone.

Your phone supports POP3 and IMAP4 e-mail accounts.

Setting up an e-mail account automatically

To set up an e-mail account automatically:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **E-mail** (if you have not yet set up an e-mail account on your Vertu phone)
   or
   select **Options** > **Add mailbox** (if you are setting up an additional e-mail account).
3. Enter your e-mail address, then select **OK**.

TIP: To quickly enter the '@' symbol, press the -key twice.

4. Select **Yes** to connect to the internet to search for settings.
5. When the settings have been found, a note is displayed confirming that the mailbox is ready. Select **OK**.

NOTE: If the settings cannot be retrieved from the internet, you will need to set up the e-mail account manually. For information on setting up an e-mail account manually, see **Setting up an e-mail account manually**.

6. Select **Yes** to connect to the mailbox.
7. Enter the password for the e-mail account, then select **OK**.
8. Enter the password again for verification, then select **OK**.
9. Wait for a short time while your Vertu phone connects to your mailbox and synchronises with the mailbox. Your e-mail messages are displayed.

Setting up an e-mail account manually

NOTE: Before setting up an e-mail account manually, you will need to obtain the required settings from your e-mail service provider.

1. From the Home screen, select **Menu** > **Messages**.
2. Select **E-mail** (if you have not yet set up an e-mail account on your Vertu phone) or
   select **Options** > **Add mailbox** (if you are setting up an additional e-mail account).
3. Enter your e-mail address, then select **OK**.
4. Select **No** so that your Vertu phone does not try to obtain the settings automatically.
5. Select **Yes** to confirm that you will enter the e-mail settings manually.
6. To edit the mailbox name, select the **Mailbox name** field, enter the required name, then select **OK**.
7. To enter the name that you want displayed when you send e-mail, select the **My name** field, enter the required name, then select **OK**.
8. In the **Incoming server type** field, select the type of server that hosts your e-mail mailbox. This can be **POP3** or **IMAP4**.
9. Select **Login information** to access the following login settings:
   - **POP3 authentication**/**IMAP4 authentication** - to set whether authentication is required for the incoming server.
   - **POP3 user name**/**IMAP4 user name** - enter the user name assigned to you by your e-mail service provider.
   - **POP3 password**/**IMAP4 password** - enter and verify a login password.

   NOTE: These settings are dependent on the incoming server type.

   Select **Back** when you have finished editing these settings.
10. Select **Downloading sett.** to access the following downloading settings:
    - **Retrieve mode** - to set whether to retrieve only header information or complete e-mails when your Vertu phone connects to the e-mail server. If the incoming server type is IMAP4, you can also retrieve only text information.
    - **Retrieval amount** - to set the maximum number of e-mails that can be retrieved at one time.
    - **Mailbox upd. interval** - to set how frequently your Vertu phone connects to the e-mail server to retrieve e-mails.
    - **Automatic retrieval** - to set whether your Vertu phone will automatically retrieve pushed e-mails.

    Select **Back** when you have finished editing these settings.
11. Select **Incoming mail sett.** to access the following incoming mail settings:

    NOTE: These settings are dependent on the incoming server type.

    - **Incoming POP3 serv.**/**Incoming IMAP4 serv.** - enter the name of the incoming e-mail server.
    - **Security** - to select the required type of security, if any.
    - **Port** - to enter the number of the port to be used to connect to the incoming e-mail server.
    - **User pref. access pt.** - to set whether to use the preferred access point.
    - **POP3 access point**/**IMAP4 access point** - to set the access point to use if you are not using the preferred access point.

    Select **Back** when you have finished editing these settings.
12. Select **Outgoing mail sett.** to access the following outgoing mail settings:
    - **Outgoing SMTP serv.** - enter the name of the outgoing e-mail server.
    - **Reply-to address** - enter the e-mail address for replies.
    - **SMTP authentication** - to set whether authentication is required for the outgoing server.
    - **SMTP user name** - enter the user name assigned to you by your e-mail service provider.
    - **SMTP password** - enter and verify a password.
    - **Security** - to select the required type of security, if any.
    - **Port** - to enter the number of the port to be used to connect to the outgoing e-mail server.
    - **User pref. access pt.** - to set whether to use the preferred access point.
    - **SMTP access point** - to set the access point to use if you are not using the preferred access point.

    Select **Back** when you have finished editing these settings.
13. Select **Done** when you have finished entering the e-mail settings. A confirmation message is displayed.
14. Select **Yes** to connect to the mailbox.

Adding a new mailbox

To add a new mailbox:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Options** > **Add mailbox**.
3. Set up the e-mail account as described in the previous sections.

Creating and sending an e-mail message

To create and send an e-mail message from the Home screen:

1. Select **Menu** > **Messages**.
2. Select the e-mail account to use.
3. If you are not already connected to the mailbox, select **Yes** to connect.
4. Select **Options** > **New e-mail**.
5. Add recipients. For information on adding recipients, see **Creating and sending a multimedia message**.
6. If you want to add a subject to the message, select **Options** > **Add subject**, then enter the subject in the **Subject:** field.
7. To add an attachment to the message, select **Options** > **Insert**. Select the type of object required, then the specific object.
8. Enter text in the **Text:** area if required.

TIP: To save time by inserting predefined text:

1. Select **Options** > **Insert** > **Text template**.
2. Scroll to the required text, then select **Use**.

TIP: To save the message as a template:

1. Select **Options** > **Save message** > **As template**.
2. Enter a name for the template, then select **OK**.

Only the body text and objects in the message are saved in the template. Other information such as recipients and sending options is not saved.

9. Select **Send** when the message is ready.

TIP: To save the message as a draft, select **Options** > **Save message** > **As draft message**.

TIP: To delete the message without sending it, select **Options** > **Exit editor** > **No**. A confirmation message is displayed.

For information on the sending options available for an e-mail message, see **Text message sending options**.

Receiving and reading e-mail messages

To receive e-mail messages, you need to connect to your e-mail account.

To receive and read e-mail messages:

1. Select **Menu** > **Messages**.
2. Select the required e-mail account.
3. If you are not already connected to the mailbox, select **Yes** to connect. Your Vertu phone will connect to the e-mail account and synchronise messages.
4. Scroll to the required message, then select **Open** to read the message.

For information of viewing message details, see **Viewing message details**.

Replying to an e-mail message

To reply to an e-mail message:

1. From an open e-mail message, select **Reply** to reply to the message sender only or select **Options** > **Reply to all** to reply to all message recipients.

TIP: The reply message will be an e-mail message by default. To reply with a different type of message, select **Options** > **Reply as**, then select the required message type.

2. Enter your message.
3. Select **Send**.

Forwarding e-mail message

To forward an e-mail message:

1. From an open e-mail message, select **Options** > **Forward**.
2. Add recipients. For details of how to add recipients, see **Creating and sending a multimedia message**.
3. If required, edit the message.
4. Select **Send**.

For information on using details from a message, see **Using details from a message**.

For information on editing a message, see **Editing a message**.

For information on moving a message, see **Moving a message**.

For information on saving a message to the calendar, see **Saving a message to the calendar**.

For information on copying a message as a template, see **Copying a multimedia message as a template**.

Saving the contents of an e-mail message

To save the contents of an e-mail message to the gallery:

1. From an open e-mail, select **Options** > **Save object**.
2. Select **Options** > **Save**.
3. Select the folder to save the object to.
4. Enter a file name for the object, then select **OK**. A confirmation message is displayed.

Deleting e-mail messages

To delete a single e-mail message from the Home screen:

1. Select **Menu** > **Messages**.
2. Select the required e-mail account.
3. Scroll to the required message, then select **Options** > **Delete**.
4. Select whether to delete the message from the phone only, or from the phone and the e-mail server,
5. Select **Yes** to confirm the deletion. A confirmation message is displayed.

To delete an open e-mail message:

1. From an open message, select **Options** > **Delete** > **From phone/Also from server** as required.
2. Select **Yes** to confirm the deletion. A confirmation message is displayed.

To delete multiple e-mail messages:

1. Select **Menu** > **Messages**.
2. Select the required e-mail account.
3. Scroll to a message to delete, then select **Options** > **Mark**.
4. Repeat step 3 for all messages that you wish to delete.
5. Select **Options** > **Delete marked**.
6. Select **From phone/Also from server** as required
7. Select **Yes** to confirm the deletion. A confirmation message is displayed.

To delete all e-mail messages from an account:

1. Select **Menu** > **Messages**.
2. Select the required e-mail account.
3. Scroll to a message to delete, then select **Options** > **Mark all**.
4. Select **Options** > **Delete marked**.
5. Select **From phone/Also from server** as required
6. Select **Yes** to confirm the deletion. A confirmation message is displayed.

E-mail message settings

Using the e-mail message settings, you can select options for all e-mail messages.

To be notified of new e-mails:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **E-mail messages**.
3. In the **New e-mail notif.** field, select **On**. A confirmation message is displayed.

To select when e-mail messages will be received:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **E-mail messages**.
3. In the **Allow mail reception** field, select **Always** or **In home network** as required. A confirmation message is displayed.

To include the original message when you are replying to an e-mail message:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **E-mail messages**.
3. In the **Reply with orig. msg.** field, select **Yes**. A confirmation message is displayed.

To set the image size for e-mail messages:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **E-mail messages**.
3. In the **Image size in e-mail** field, select the required image size. A confirmation message is displayed.

To edit your e-mail mailboxes:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **E-mail messages**.
3. Select **Edit mailboxes**.
4. Select the required mailbox and edit the settings as required.

Delivery reports

To view delivery and read reports:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Delivery reports**.

Flash messages

Flash messages are text messages that are instantly displayed upon receipt. Flash messages are not automatically saved.

Creating and sending a flash message

To create and send a flash message from the Home screen:

1. Select **Menu** > **Messages** > **Create message**, or move the Joystick left.
2. Add recipients. For details of how to add recipients, see **Creating and sending a text message**.
3. Select **Options** > **Change msg. type**, then select **Flash message**.
4. Scroll to the message area and enter your message. For information on entering text, see the **Text input** section.
5. Select **Send**.

For information on flash message sending options, see **Text message sending options**.

Receiving and reading flash messages

Your Vertu phone will alert you when a new flash message arrives.

To read the message, select **Read**.

To save the message after reading it, select **Save**, then select the **Saved messages** folder. A confirmation message is displayed.

To ignore the message, select **Exit**. The message is automatically deleted.

Smart messages

Smart messages are similar to text messages, and are used for exchanging data between compatible devices. Smart messages can be used for sending items such as calendar notes and bookmarks to other phones.

You cannot read smart messages, and they are not stored in any of the folders in the **Messages** menu.

Voice messages

Voice messages are also known as voice mail messages. This service is only available if it is supported by your service provider.

For information on diverting calls to your voice mailbox, see **Call divert** in **Call functions**.

Defining your voice mailbox number

Your voice mailbox number can be obtained from your service provider.

To save your voice mail to your Vertu phone:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Voice messages**.
3. Select **Voice mailbox no.**
4. Enter the mailbox number, then select **OK**. A confirmation message is displayed.

Listening to your voice messages

To listen to your voice messages:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Voice messages**.
3. Select **Listen to voice msgs.** A call is made to your voice mailbox.

Messages

Info messages

Info messages can provide information on a variety of topics. They are sent by your service provider.

For details of info message available to you, contact your service provider.

Instant messages (IMs)

The IMs feature on your Vertu phone enables you to “chat” with other online users.

To use this feature, you need to subscribe to an instant messaging service and log in via your phone.

To check the availability of services and details of pricing, contact your service provider.

Service commands

Service commands are part of the unstructured supplementary service data (USSD) feature.

They enable you to activate a network feature or receive network data, for example to set up call diverts. You send the service commands by sending specific character strings to the network. Contact your service provider to details of available service commands.

To send a service command:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Serv. commands**.
3. Enter the service command character string, then select **Send**.

Deleting messages via the Messages menu

You can quickly delete messages via the **Messages** menu by selecting the **Delete messages** item.

To delete messages:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Delete messages**.
3. Select one of the following options as required:
   - **By message** - to delete messages in a selected folder one at a time.
   - **By folder** - to delete all messages in a selected folder.
   - **All messages** - to delete all messages.
4. Select **Yes** to confirm the deletion. A confirmation message is displayed.

General message settings

Saving sent messages

To save messages in the **Sent items** folder when they have been sent:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **General settings**.
3. In the **Save sent messages** field, select **Yes**. A confirmation message is displayed.

Overwriting sent items

If your phone memory is filled up, you will not be able to send or receive any new messages.

To avoid this, you can set your phone to automatically overwrite the oldest messages in the **Sent items** folder when new messages are sent or received.

To enable overwriting of sent items:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **General settings**.
3. In the **Overwrite sent items** field, select **Allowed**. A confirmation message is displayed.

Favourite recipient

If you have a single contact, contact group, phone number, or e-mail address that you frequently send messages to, you can set it as a favourite recipient.

When you add recipients to a message, the favourite recipient(s) will be at the top of the list when you are selecting recipients.

To save a favourite recipient:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **General settings**.
3. Select **Favourite recipient**.
4. Select the type of recipient required.
5. Select the recipient to select as the favourite. A confirmation message is displayed.

Font size

Your Vertu phone supports different font sizes that can be applied to messages being created and message that have been received.

The selected font size does not affect how a message that you send is displayed to the recipient(s).

To set the font size for messages:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **General settings**.
3. In the **Font size** field, select **Small font**/**Normal font**/**Large font** as required. A confirmation message is displayed.

Graphical smileys

To enable graphical smileys to be displayed in your messages:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **General settings**.
3. In the **Graphical smileys** field, select **Yes**. A confirmation message is displayed.

Messages

Service messages

Service messages give service providers the ability to push notifications to your Vertu phone. Service messages can contain various information, such as changes in stock prices, flight schedule changes, or news headlines.

Service messages may indicate downloadable content. You can then view this content by using the **Inbox** and the **Web** application.

When you receive a service message, select **Show** to display the message, or **Exit** to save the message to the **Inbox**.

Service message settings

To enable receiving of service messages:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Service messages**.
3. In the **Service messages** field, select **On**. A confirmation message is displayed.

You can filter service messages so that only those from content authors approved by your service provider are received.

To filter service messages:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Service messages**.
3. In the **Message filter** field, select **On**. A confirmation message is displayed.

To set the Web browser to automatically activate when you receive a service message:

1. From the Home screen, select **Menu** > **Messages**.
2. Select **Message settings** > **Service messages**.
3. In the **Autom. connection** field, select **On**. A confirmation message is displayed.

Date and time

Your Vertu phone has an Accurate Time feature. This feature uses your location to keep the time on your phone accurate and updated, even when travelling.

NOTE: In order to use the Accurate Time feature, you need to accept the service terms and conditions. The acceptance option is presented when running the Setup Wizard. For further information on the Setup Wizard, see **Setup Wizard**.

Time management

To activate Accurate Time:

1. From the Home screen, select **Menu** > **Settings** > **Date and time**.
2. Select **Time management** > **Clock mode**.
3. Select **Accurate time**.

To deactivate Accurate Time:

1. From the Home screen, select **Menu** > **Settings** > **Date and time**.
2. Select **Time management** > **Clock mode**.
3. Select **Single fixed clock**.

By setting your home location, the Accurate Time feature can update the Home screen clock to display both the local time at your current location and the time at your home location when you are travelling.

If the Accurate Time feature is deactivated, you can set the home location to update the Home screen clock manually when travelling.

For information on the Home screen clock, see **Clock** in **Getting started**.

To set your home location:

1. From the Home screen, select **Menu** > **Settings** > **Date and time**.
2. Select **Time management** > **Home location**.
3. Select your home continent and country, then select **Save**.

Date & time settings

NOTE: These settings are only available if Accurate Time is not activated.

To set the date and time manually:

1. From the Home screen, select **Menu** > **Settings** > **Date and time**.
2. Select **Date & time settings**.
3. Set the date and time, then select **Save**.

TIP: When setting the date, select **Options** > **Select day** to select the date from a calendar month view.

Date and time format

To set the date format:

1. From the Home screen, select **Menu** > **Settings** > **Date and time**.
2. Select **Date and time format** > **Date**.
3. Select the date format and separator as required.

To set the Home screen clock type:

1. From the Home screen, select **Menu** > **Settings** > **Date and time**.
2. Select **Date and time format** > **Time**.
3. Select **Clock**.
4. Select **Digital**/**Analogue**/**Miniature**/**Hide clock** as required. To preview the different clock types, see **Clock** in **Getting started**. Select **Hide clock** to have no clock displayed.

To set the time format:

1. From the Home screen, select **Menu** > **Settings** > **Date and time**.
2. Select **Date and time format** > **Time**.
3. Select **Time format**.
4. Select **24-hour** or **12-hour** as required.

Settings

Profiles

The profiles feature enables you to define the type and volume of sounds and alerts to be used for particular situations. For example, if you do not want to be disturbed, you may want to use the Silent profile.

Your Vertu phone enables you to select one of seven profiles. Each of these profiles can be personalised to meet your specific requirements.

The settings controlled by profiles include the incoming call alert, ringing tone, ringing volume, light effects, vibrating alert, message alert tones and keypad tones.

TIP: You can also change sounds and alerts from the Tones settings. For further information, see **Tones**.

Changing the active profile

To change the active profile:

1. From the Home screen, select **Menu** > **Settings** > **Profiles**.
2. Select a profile from the following:
   - **General** - this is the default profile. Tones are played for incoming calls and alerts. The light effects and vibrating alert are enabled.
   - **Silent** - this profile is useful when you do not want to be disturbed. No tones will be played. The light effects and vibrating alert are disabled.

TIP: To quickly toggle between the Silent profile and the General profile: From the Home screen, press and hold the #-key.

   - **Meeting** - this profile is useful if you want to be informed of incoming calls and messages, while avoiding disturbing those around you. A short tone will be played for incoming calls and alerts. The light effects and vibrating alert are disabled.
   - **Outdoor** - this profile has tones played at their loudest. The light effects and vibrating alert are enabled.
   - **My style 1** - this profile enables you to set a personalised profile without having to change any of the preset profiles. The default settings are the same as the General profile.
   - **My style 2** - this profile can be used in the same way as the My style 1 profile. The default settings are the same as the General profile.
   - **Flight** - this profile deactivates all radio frequency (RF) functionality, while still enabling you to access other features such as games, calendar and contacts. The Flight profile is intended for use in environments sensitive to any radio emissions e.g. on board aircraft.
3. Select **Activate**.

TIP: You can also change the active profile by pressing the Power key, then selecting the required profile.

Setting a timed profile

You can set a profile to expire at a preset time. After the expiry time, the profile returns to the last non-timed profile.

NOTE: You cannot set the Flight profile as a timed profile.

For example, if the General profile is active, and then the Silent profile is set to end after a meeting, your Vertu phone will automatically resume using the General profile when the meeting ends.

To set a timed profile

1. From the Home screen, select **Menu** > **Settings** > **Profiles**.
2. Select the required profile.
3. Select **Timed**.
4. Enter the expiry time for the profile, then select **OK**.

Personalising profiles

To personalise a profile:

1. From the Home screen, select **Menu** > **Settings** > **Profiles**.
2. Select the required profile.
3. Select **Personalise**.
4. Change the profile settings as required, then select **Save**.

Themes

A theme defines the image that is used as the background for all of your Vertu phone menus. Your Vertu phone comes with various themes containing different images.

Changing the theme

To change the theme:

1. From the Home screen, select **Menu** > **Settings** > **Themes**.
2. Scroll to the required theme, then select **Apply**.

Tones

The **Tones** settings include the incoming call alert, ringing tone, ringing volume, light effects, vibrating alert, message alert tones and keypad tones.

TIP: You can also change sounds and alerts from the profiles settings. For further information, see **Profiles**.

To change the **Tones** settings:

1. From the Home screen, select **Menu** > **Settings** > **Tones**.
2. Change the required settings, then select **Save**. The settings are saved to the active profile.

Ringing tones

Your Vertu phone comes with a variety of exclusive ringing tones. You can also download files from a computer or the internet and use them as ringing tones.

NOTE: For information on supported file formats, see the **Specifications** section.

To use a ringing tone stored in the **Ringing tones**, **Music files** or **Received files** folder:

1. From the Home screen, select **Menu** > **Settings** > **Tones**.
2. Scroll to the **Ringing tone:** field, then select **Change**. Ringing tones that are saved in the **Ringing tones** folder (in the **Gallery** > **Tones** folder) are displayed.
3. Scroll through the list of tones to hear previews of each one.
4. Either select a ringing tone from the list
   or
   scroll to the **Music files** folder, select **Open**, then select the required music file
   or
   scroll to the **Received files** folder, select **Open**, then select the required file.

TIP: Files that have been sent to your Vertu phone using Bluetooth are contained in the **Received files** folder.

To use a ringing tone stored elsewhere in the gallery:

1. From the Home screen, select **Menu** > **Settings** > **Tones**.
2. Scroll to the **Ringing tone:** field.
3. Move the Joystick left, then press the Joystick. The gallery is opened with the **Tones** folder highlighted. For information on the gallery, see the **Gallery** section.
4. Select the file to use as the ringing tone.

Display

Setting a wallpaper

The wallpaper is the image used as the background for the Home screen.

By default, the wallpaper on your Vertu phone is set by the theme. For information on themes, see **Themes**. You can set a wallpaper that is not defined by a theme.

TIP: If you set a wallpaper that is not defined by a theme, and the Home screen clock type is set to **Digital** or **Analogue**, then the clock type will change to **Miniature**. For information on the Home screen clock type, see **Clock** in **Getting started** and **Date and time format**.

To set an image stored on your Vertu phone as the wallpaper:

1. From the Home screen, select **Menu** > **Settings** > **Display**.
2. Select **Wallpaper**.
3. Select **Image** or **Slide set**. The gallery is opened with the **Graphics** folder highlighted.
4. Select the image to use as the wallpaper.

To capture a photo and set it as the wallpaper:

1. From the Home screen, select **Menu** > **Settings** > **Display**.
2. Select **Wallpaper**.
3. Select **Open Camera**. The camera is started.
4. Capture a photo to use as the wallpaper. For information on using the Camera, see the **Camera** section.
5. Select **Set**.

Notification details

This setting enables extra details to be displayed in a notification. For example, the name and number of a contact can be displayed when you have missed a call from the contact.

To set notification details to be displayed:

1. From the Home screen, select **Menu** > **Settings** > **Display**.
2. Select **Notification details**.
3. Select **Show**.

NOTE: Notification details are only shown when there is a single notification. If multiple or combined notifications are displayed, notification details are not shown.

Font size

You can set the font size for the Messages, Contacts and Web features either from each feature, or from the Settings menu.

To set font sizes from the Settings menu:

1. From the Home screen, select **Menu** > **Settings** > **Display**.
2. Select **Font size**.
3. Select **Messaging**/**Contacts**/**Web**, then select the required font sizes.

Cell info display

You can set your Vertu phone to indicate when you are connected to a Micro Cellular Network (MCN). MCN provides GSM services in densely populated areas with small cells. As the charging may be different within an MCN cell than in a standard GSM cell, you can view the type of cell you are using.

To set the cell information to be displayed in the Home screen when you are connected to an MCN:

1. From the Home screen, select **Menu** > **Settings** > **Display**.
2. Select **Cell info display**.
3. Select **On**.

NOTE: Cell information cannot be displayed when GPRS is active.

Lights

The pulsing indicator on your Vertu phone can indicate various situations. For details, see **Pulsing indicator** in **Getting started**.

The pulsing indicator is active by default.

To deactivate the pulsing indicator:

1. From the Home screen, select **Menu** > **Settings** > **Lights**.
2. Select **Pulsing indicator**.
3. Select **On**.

My shortcuts

You can set up shortcuts on your Vertu phone to enable you to quickly access the features that you use the most. The shortcuts can be set up for the left and right selection keys and the Joystick.

Setting up selection key shortcuts

To set up selection key shortcuts:

1. From the Home screen, select **Menu** > **Settings** > **My shortcuts**.
2. Select **Left selection key**/**Right selection key**, then select the required feature.

Setting up Joystick shortcuts

To set up Joystick shortcuts:

1. From the Home screen, select **Menu** > **Settings** > **My shortcuts**.
2. Select **Navigation key**.
3. Scroll to the shortcut to change, then select **Change**.

NOTE: The shortcut to Vertu Feeds cannot be changed.

4. Select the new feature for the shortcut.

Connectivity

Bluetooth

Bluetooth is a short-range wireless communications technology. Devices with Bluetooth capabilities can exchange data over a distance of approximately 10 metres without requiring a wired connection.

To ensure interoperability between other devices supporting Bluetooth technology, use Vertu approved enhancements for this model. Check with the manufacturers of other devices to determine their compatibility with this device.

Bluetooth on your Vertu phone has three modes: “Off”, “On and Hidden” and “On and Visible”.

In “Off” mode, you cannot send or receive data using Bluetooth.

In “On and Hidden” mode, your Vertu phone can search for and connect to other devices. However, your phone will not be visible in searches by other devices.

In “On and Visible” mode, your Vertu phone can search for and connect to other devices. Your phone will also be visible to other devices.

Changing Bluetooth mode

By default, Bluetooth is in “Off” mode. Bluetooth will remain in the same mode when turning your Vertu phone off and on.

To change Bluetooth mode from “Off” to “On and Hidden”:

1. From the Home screen, select **Menu** > **Settings** > **Connectivity**.
2. Select **Bluetooth** > **Bluetooth**.
3. Select **On**.
4. If you have not changed the visibility setting, a query will be displayed asking whether you want to make your phone visible to other devices. Select **No**. Otherwise, check that the **My phone’ s visibility** field is set to **Hidden**.

To change Bluetooth mode from “Off” to “On and Visible”:

1. From the Home screen, select **Menu** > **Settings** > **Connectivity**.
2. Select **Bluetooth** > **Bluetooth**.
3. Select **On**.
4. If you have not changed the visibility setting, a query will be displayed asking whether you want to make your phone visible to other devices. Select **Yes**. Otherwise, check that the **My phone’ s visibility** field is set to **Always visible** or **Temp. visible**.

To change Bluetooth mode to “Off”:

1. From the Home screen, select **Menu** > **Settings** > **Connectivity**.
2. Select **Bluetooth** > **Bluetooth**.
3. Select **Off**.

NOTE: You can conserve battery power by switching off Bluetooth when it is not in use.

TIP: You can quickly switch Bluetooth on and off using the Go to menu. The visibility setting will remain the same. For information on the Go to menu, see **Go to menu** in **Getting started**.

Pairing devices

When devices are paired, a relationship is created that enables the exchange of data between the devices.

The pairing can be set up using a passcode, which helps ensure that exchanged data is kept secure.

Pairing of devices only needs to be carried out once. After this, the devices can connect to each other and exchange data without the passcode needing to be entered again.

Before pairing your Vertu phone with another device, ensure that:

- Your Vertu phone and the other device are within 10 metres of each other.
- Bluetooth on your Vertu phone is set to “On and hidden” or “On and Visible”.
- Bluetooth on the other device is set to “On and Visible”.

To pair your Vertu phone with another device:

1. From the Home screen, select **Menu** > **Settings** > **Connectivity**.
2. Select **Bluetooth** > **Paired devices**.
3. Select **Add new device**. Your Vertu phone searches for other Bluetooth-enabled devices and displays them in a list.
4. Scroll to the device to pair with, then select **Add**.
5. Wait for the other device to accept the pairing. It is then added to the list of paired devices.
6. Check that the passcodes on the devices match, then select **Yes**.

Bluetooth connection settings

You can set a paired device to automatically connect to your Vertu phone, without needing confirmation.

To allow a paired device to connect automatically:

1. From the Home screen, select **Menu** > **Settings** > **Connectivity**.
2. Select **Bluetooth** > **Paired devices**.
3. Scroll to the required device, then select **Options** > **Settings**.
4. In the **Auto-conn., no conf.** field, select **Yes**.

Connecting a Bluetooth headset

Before connecting a Bluetooth headset to your Vertu phone, ensure that:

- Bluetooth on your Vertu phone is set to “On and Visible”.
- the Bluetooth headset is set to pairing mode.

To connect a Bluetooth headset:

1. From the Home screen, select **Menu** > **Settings** > **Connectivity**.
2. Select **Bluetooth** > **Conn. to audio acc.**
3. Select **New search**. Your Vertu phone searches for Bluetooth-enabled audio accessories and displays them in a list.
4. Scroll to the Bluetooth headset in the list of devices, then select **Connect**.
5. Enter the passcode for the headset if required. This will be provided with your Bluetooth headset.
6. Your Vertu phone will pair with the Bluetooth headset and connect to it.

Sending a file via Bluetooth

To send a file via Bluetooth:

1. Scroll to the required file, then select **Options** > **Send** > **Via Bluetooth**.
2. Select **Paired devices**.
3. Scroll to the required device, then select **Connect**.
4. Select **OK** when the confirmation message is displayed.

Disconnecting from a Bluetooth device

To disconnect from a Bluetooth device:

1. From the Home screen, select **Menu** > **Settings** > **Connectivity**.
2. Select **Bluetooth** > **Active devices**.
3. Scroll to the required device, then select **Disconn.**

Unpairing devices

To unpair your Vertu phone from another device:

1. From the Home screen, select **Menu** > **Settings** > **Connectivity**.
2. Select **Bluetooth** > **Paired devices**.
3. Scroll to the required device, then select **Options** > **Delete pairing**.
4. Select **Yes** to confirm the deletion.

Changing the Bluetooth name

You can change the name for your Vertu phone that is displayed to other Bluetooth devices.

To change the name of your Vertu phone:

1. From the Home screen, select **Menu** > **Settings** > **Connectivity**.
2. Select **Bluetooth** > **My phone’ s name**
3. Edit the name, then select **OK**.

Packet data

Packet-based wireless communication enables data to be sent and received using mobile phones. You can use packet data connections to connect to the internet or to send and receive MMS messages using your Vertu phone.

When you use GPRS, you will usually be billed based on the data traffic volume. However, you should check billing information with your service provider.

Setting availability of packet data services

You can set packet data connections to be always online, or connected only when needed. If the connections are always online, you will be able to access services more quickly.

To set the availability of packet data services:

1. From the Home screen, select **Menu** > **Settings** > **Connectivity**.
2. Select **Packet data** > **Packet data conn.**
3. Select **When needed** or **Always online** as required.

Using your Vertu phone as a modem

To connect to the internet by using your Vertu phone as a modem:

1. Check that Vertu PC Suite is installed on your computer. For information on installing Vertu PC Suite, see **Installing Vertu PC Suite** in **Getting started**.
2. Connect your Vertu phone to your computer using the data cable or Bluetooth. For information on connecting your Vertu phone to a computer using the data cable, see **Data cable** in **Accessories**. For information on setting up a Bluetooth connection, see **Bluetooth**.
3. If you are using the data cable, select **PC Suite** in **Select USB mode:** field.
4. Start Vertu PC Suite on your computer.
5. Click on the **Connect to the Internet** icon.
6. Click the **Configure** button.
7. Click the **Next** button.
8. Select your network operator from the list. then click the **Finish** button.
9. Click the **Connect** button.
10. Click the **Disconnect** button when you have finished your browsing session.

Modifying packet data settings

To modify packet data settings:

1. From the Home screen, select **Menu** > **Settings** > **Connectivity**.
2. Select **Packet data** > **Packet data settings**.
3. Modify the access point settings as required.

Enabling high speed packet access

To enable high speed packet access:

1. From the Home screen, select **Menu** > **Settings** > **Connectivity**.
2. Select **Packet data** > **HS packet access**.
3. Select **Enabled**.

GPS

For information on GPS settings, see **Setting up an external GPS receiver** and **Starting navigation** in **Navigate**.

USB data cable

You can use the USB data cable in the following ways:

- To connect your Vertu phone to a computer using Vertu PC Suite. For further information, see **Vertu PC Suite** in **Getting started** and **Using your Vertu phone as a modem**.
- To connect your Vertu phone to a printer supporting PictBridge.
- To connect your Vertu phone to a computer for the phone to be used as a USB storage device.

If you always use the USB data cable for the same purpose, you can select this in the settings on your Vertu phone. If you use the USB cable in different ways, you can set the phone to request the USB usage mode each time it is connected to a device using the cable.

To set the USB mode:

1. From the Home screen, select **Menu** > **Settings** > **Connectivity**.
2. Select **USB data cable**.
3. Select one of the following settings:
   - **Ask on conn.** - to prompt for the USB usage mode whenever connecting.
   - **PC Suite** - to always connect using PC Suite.
   - **Printing & media** - to always connect for printing.
   - **Data storage** - to always connect in data storage mode.

Call

For information on call settings. see **Call settings** in **Call functions**.

Phone

Language settings

You can change the language of your Vertu phone to any of the languages that are available in the software.

As well as changing the display texts, the phone language affects several other properties of phone software, such as date and time formats and separators.

To change the language of your Vertu phone:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Language settings** > **Phone language**.
3. Select the required language. If you select **Automatic**, the language is selected from preference lists on the SIM card.

NOTE: The text input language can be set separately. For information, see **Changing writing language** in **Text input**.

The SIM language setting is only available if the SIM card supports a SIM language, and if this feature is supported by your service provider. The setting enables you to change the preferred language of the SIM card.

Viewing the memory status

To view the memory status:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Memory status**. The memory status of the phone memory and the internal memory card is displayed.
3. Select an item to view details its memory status.

Automatic keyguard

For information on the automatic keyguard, see **Automatic keyguard** in **Getting started**.

Security keyguard

For information on security keyguard, see **Security keyguard** in **Security**.

Stereo widening

Stereo widening is an audio setting that enhances the audio output of your Vertu phone by giving a wider stereo effect.

To activate stereo widening:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Stereo widening**.
3. Select **On**. This setting is applied to all stereo audio content and all stereo output channels.

Voice recognition

Using voice recognition, your Vertu phone can dial contacts and access phone features using voice commands.

For information on accessing phone features using voice commands, see **Accessing a phone feature using a voice command** in **Getting started**.

For information on voice dialling, see **Making a call using voice dialling** in **Call functions**.

To listen to a voice command:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Voice recognition** > **Voice commands**.
3. Select the type of voice command to listen to.
4. Scroll to the required voice command, then select **Play**.

To delete all voice commands:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Voice recognition** > **Voice commands**.
3. Select **Options** > **Remove all**.

To reinstate all voice commands:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Voice recognition** > **Voice commands**.
3. Select **Options** > **Add all**.

Training voice recognition

You can train the voice recognition feature to best recognise your voice.

To train voice recognition:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Voice recognition** > **Voice recog. training**.
3. Read the instructions, then select **Continue**.
4. Select **Ready**, then speak the displayed name or command after the tone.
5. Repeat Step 4 to continue to train the voice recognition feature.
6. Press the End key when you want to finish the training.

Flight query

The flight query asks you if you would like to activate the Flight profile. You can set this query to be displayed each time you switch on your Vertu phone. This is useful if you are frequently travelling by air. For information on the Flight profile, see **Profiles**.

To activate the flight query:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Flight query**.
3. Select **On**.

Phone updates

You can use this setting to update the software on your Vertu phone.

Viewing details of current software

To view the details of the current software on your Vertu phone:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Phone updates**.
3. Select **Current softw. details**. Details of the current software version are displayed.

Downloading software

To download the latest version of your Vertu phone software:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Phone updates**.
3. Select **Downl. phone softw.**
4. Select the type of connection to use for downloading the software.
5. Wait while your phone connects to the Vertu server, checks for updates, and downloads any later version of the software.

Installing software updates

To install software updates:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Phone updates**.
3. Select **Install softw. update**, then follow the instructions displayed.

Viewing software update provider

To view the provider of the software updates:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Phone updates**.
3. Select **SW update provider**. The software update provider is displayed.

Checking for updates automatically

To set up your Vertu phone to automatically check for software updates:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Phone updates**.
3. Select **Automatic SW update**.
4. Select how frequently you would like your Vertu phone to check for software updates.

Network mode

The network mode enables you to set the radio system used by your Vertu phone. The default settings is **3G + GSM**, which is also known as dual mode.

Using GSM only will conserve battery power, but will reduce data transfer speeds.

IMPORTANT: Changing the network mode setting may limit the ability of your Vertu phone to connect to the wireless network, and may result in signal failure.

To set the network mode:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Network mode**.
3. Select **3G + GSM**/**3G**/**GSM** as required.

Operator selection

You can select whether your Vertu phone will automatically search and select a network to connect to, or whether you will be prompted to select one manually.

You may need to manually select a network when you are travelling.

Setting the operator selection type

To set the operator selection type:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Operator selection**.
3. Select **Automatic** or **Manual** as required.

If you select **Automatic**, your Vertu phone will register to the default network. This network is defined by your SIM card.

If you select **Manual**, you can select the network to connect to.

Manually connecting to a network

To manually connect to a network:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Operator selection**.
3. Select **Manual**.
4. Wait for your Vertu phone to search for all available networks.
5. When the list of networks is displayed, select the required network. Your phone will attempt to register to the selected network.

Start-up tone

To deactivate the tone that is played when your Vertu phone starts up:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Start-up tone**.
3. Select **Off**.

Confirm SIM actions

NOTE: This setting is only available if it is supported by your service provider.

To set your Vertu phone to display confirmation messages sent between the phone and the network when you are using the SIM services:

1. From the Home screen, select **Menu** > **Settings** > **Phone**.
2. Select **Confirm SIM actions**.
3. Select **Yes**.

Settings

Accessories

NOTE: These settings are only available if your Vertu phone is, or has been, connected to an accessory, such as a headset or charger.

Setting a default profile for an accessory

You can set a default profile for an accessory. For example, you may want to automatically activate the Meeting profile when a headset is connected, or the Outdoor profile when a car kit is connected. For information on profiles, see **Profiles**.

To set a default profile for an accessory:

1. From the Home screen, select **Menu** > **Settings** > **Accessories**.
2. Select the required accessory.
3. Select **Default profile**.
4. Select the required profile from the list.

Automatic answer

For information on the automatic answer feature, see **Automatic answer** in **Call functions**.

Setting backlight functionality when charging

To set the backlight functionality when your Vertu phone is connected to a power source using the charger:

1. From the Home screen, select **Menu** > **Settings** > **Accessories**.
2. Select **Charger**.
3. Select **Lights**.
4. Select **On** to keep the backlight on
   or
   select **Automatic** for the backlight to time out as normal.

Configuration

This setting enables you to configure your Vertu phone with settings required for a number of features to communicate with the network and thus function correctly.

IMPORTANT: In most cases, the configuration settings will be automatically updated in your Vertu phone from information on the SIM card. You should only change the configuration settings manually if absolutely necessary.

For information on receiving settings from the Vertu web site, see **Setting up MMS, e-mail and internet browsing** in **Getting started**.

Viewing configurations and supported applications

To view the configurations stored on your Vertu phone and their supported applications:

1. From the Home screen, select **Menu** > **Settings** > **Configuration**.
2. Select **Default config. sett.** The list of configurations is displayed.
3. Scroll to the required configuration, then select **Details**. Information listing which applications are supported by the configuration is displayed. For example, you can see which configuration is used for multimedia messaging.

TIP: If a configuration is never used, you can delete it by scrolling to it, then selecting **Options** > **Delete**. Select **Yes** to confirm the deletion.

Setting a default configuration

To set a default configuration:

1. From the Home screen, select **Menu** > **Settings** > **Configuration**.
2. Select **Default config. sett.**
3. Scroll to the required configuration, then select **Options** > **Set as default**.

Activating the default configuration for all applications

To activate the default configuration to be used by all applications:

1. From the Home screen, select **Menu** > **Settings** > **Configuration**.
2. Select **Act. def. in all apps.**
3. Select **Yes** to confirm the activation.

IMPORTANT: Before activating a configuration for all applications, you need to ensure that the configuration supports all of the applications that you need. Some applications may not work if they are not supported by the default configuration.

Viewing access point details

To view details of the access points stored on your Vertu phone:

1. From the Home screen, select **Menu** > **Settings** > **Configuration**.
2. Select **Preferred access pt.** The list of access points is displayed.
3. Scroll to the required access point, then select **Options** > **Details**.

Setting a default access point

To set a default access point:

1. From the Home screen, select **Menu** > **Settings** > **Configuration**.
2. Select **Preferred access pt.**
3. Select the required access point.

Downloading configuration settings from your service provider

NOTE: This setting is only available if it is supported by your service provider.

To download configuration settings from your service provider:

1. From the Home screen, select **Menu** > **Settings** > **Configuration**.
2. Select **Connect to support**.

Adding configurations

NOTE: Before adding a configuration, you will need to obtain the required settings from the relevant service provider.

To add a configuration:

1. From the Home screen, select **Menu** > **Settings** > **Configuration**.
2. Select **Personal config. sett.**
3. Select **Add**.
4. Select the type of setting you will add.
5. Enter the required settings.

TIP: To add more configurations, select **Options** > **Add new**.

Activating a personal configuration

To activate a personal configuration:

1. From the Home screen, select **Menu** > **Settings** > **Configuration**.
2. Select **Personal config. sett.**
3. Scroll to the required configuration, then select **Options** > **Activate**.

Deleting a personal configuration

To delete a personal configuration:

1. From the Home screen, select **Menu** > **Settings** > **Configuration**.
2. Select **Personal config. sett.**
3. Scroll to the required configuration, then select **Options** > **Delete**.
4. Select **Yes** to confirm the deletion.

Security

For information on security settings, see the **Security** section.

Workshop reset

To restore the settings on your Vertu phone to their original values:

NOTE: This setting will not delete any of the personal data on your phone.

1. From the Home screen, select **Menu** > **Settings** > **Workshop reset**.
2. Select **Restore settings only**.
3. Select **Continue**.
4. Enter the security code. For information on the security code, see **Security code** in **Security**.
5. Wait while the settings are restored. The phone will restart after the restore.
6. The Setup Wizard runs after the restart. For information on the Setup Wizard, see **Setup Wizard** in **Getting started**.
7. Select **OK** when the confirmation message is displayed.

To restore the settings on your Vertu phone to their original values, and delete all of your personal data:

IMPORTANT: This setting will delete any applications that you have installed. You will also lose other data such as contacts and messages.

IMPORTANT: We recommend that you back up all of your data before using this setting.

1. From the Home screen, select **Menu** > **Settings** > **Workshop reset**.
2. Select **Restore all**.
3. Select **Continue**.
4. Enter the security code. For information on the security code, see **Security code** in **Security**.
5. Wait while the settings are restored. The phone will restart after the restore.
6. The Setup Wizard runs after the restart. For information on the Setup Wizard, see **Setup Wizard** in **Getting started**.
7. Select **OK** when the confirmation message is displayed.

Sync and backup

Phone switch

This setting enables you to synchronise or transfer data between two Vertu phones. This is useful for copying information such as contacts from an old phone to a new one.

The data will be transferred via Bluetooth. For information on setting up the phones for the data transfer, see **Bluetooth**.

To synchronise data between phones:

1. From the Home screen, select **Menu** > **Settings** > **Sync and backup**.
2. Select **Phone switch**.
3. Select **Synchronise**. The list of items that you can synchronise is displayed. These items are contacts, calendar notes, text messages, multimedia messages and notes.
4. Unselect any items that you do not want to synchronise by scrolling to the item and selecting **Unmark**. Select **Done** when you have finished.
5. Your Vertu phone searches for Bluetooth-enabled devices and displays them in a list.
6. Scroll to the required device, then select **Connect**.
7. Wait for the other device to accept the synchronisation request. The data is then synchronised.

To copy data from one phone to another:

1. From the Home screen, select **Menu** > **Settings** > **Sync and backup**.
2. Select **Phone switch**.
3. Select **Copy to this** or **Copy from this**, depending on the direction in which you want to copy the data. The list of items that you can synchronise is displayed. These items are contacts, calendar notes, text messages, multimedia messages and notes.
4. Unselect any items that you do not want to synchronise by scrolling to the item and selecting **Unmark**. Select **Done** when you have finished.
5. Your Vertu phone searches for Bluetooth-enabled devices and displays them in a list.
6. Scroll to the required device, then select **Connect**.

7. Wait for the other device to accept the data transfer request. The data is then copied.

Create backup

This setting enables you to create a backup of selected content and save it on the internal memory card.

TIP: You can also back up data from your Vertu phone using Vertu PC Suite or Vertu Fortress. For information on Vertu PC Suite, see **Vertu PC Suite** in **Getting started**. For information on Vertu Fortress, see **Vertu Fortress** in **Vertu Services**.

To create a backup:

1. From the Home screen, select **Menu** > **Settings** > **Sync and backup**.
2. Select **Create backup**.
3. Select **Continue**.
4. Select **Synchronise**. The list of items that you can synchronise is displayed. These items are settings, contacts, messages, bookmarks, calendar notes, gallery files, and applications and games.
5. Unselect any items that you do not want to back up by scrolling to the item and selecting **Unmark**. Select **Done** when you have finished.
6. Wait while the backup is created.

Restore backup

This setting enables you to restore files from a backup that was previously saved on the internal memory card.

To restore data from a backup:

1. From the Home screen, select **Menu** > **Settings** > **Sync and backup**.
2. Select **Restore backup**.
3. Select the required backup.
4. Select **Continue**. The list of items that you can restore is displayed.
5. Unselect any items that you do not want to back up by scrolling to the item and selecting **Unmark**. Select **Done** when you have finished.
6. Wait while the data is restored. The phone then restarts.
7. Select **OK** when the confirmation message is displayed.

Data transfer

This setting enables you to synchronise contacts, calendar and notes data between your Vertu phone and a remote server or PC.

Server sync

In order to synchronise your Vertu phone with a remote server, you need to subscribe to a synchronisation service, such as Vertu Fortress. For information on Vertu Fortress, see **Vertu Fortress** in **Vertu Services**.

You will need to obtain the settings for the synchronisation service from the service provider. These settings can be sent to you in a configuration message.

To synchronise your Vertu phone with a remote server:

1. From the Home screen, select **Menu** > **Settings** > **Sync and backup**.
2. Select **Data transfer** > **Server sync**.
3. Select the data to be synchronised by scrolling to the required items and selecting **Mark**. Select **Done** when you have finished.
4. Select **Yes** to save changes.
5. Select **Yes** to start synchronisation.
6. Wait while your Vertu phone connects to the server and synchronises the data.

Server sync settings

To view and edit the server synchronisation settings:

1. From the Home screen, select **Menu** > **Settings** > **Sync and backup**.
2. Select **Data transfer**.
3. With **Server sync** highlighted, select **Options** > **Edit**.
4. Select **Synchronised data** to edit the data to be synchronised (from contacts, calendar and notes).
5. Select **Sync settings** to edit the settings for the synchronisation service (configuration account, user name and password).
6. Select **Automatic sync** to set whether automatic synchronisation is permitted, and if so, the frequency of the automatic synchronisation (daily, weekly or monthly).
7. Select **Rules for incom. sync** to set whether an incoming synchronisation request should be allowed, rejected, or need confirmation.

Setup wizard

For information on the Setup Wizard, see **Setup Wizard** in **Getting started**.

Additions

Collection

The following collection of applications is pre-installed on your Vertu phone.

- Facebook
- Opera Mini
- Travel
- Vertu Feeds

This collection includes Vertu-exclusive applications as well as popular social networking tools. For information on Travel and Vertu Feeds, see the **Vertu Services** section.

IMPORTANT: If your Vertu phone comes with pre-installed applications that access web sites not affiliated with Vertu. Vertu does not warrant or endorse these web sites. If you choose to access them, you should take the same precautions for security or content as when accessing any web site.

NOTE: For information on the availability of services, pricing and tariffs, contact your service provider.

To access the collection folder:

From the Home screen, select **Menu** > **Additions** > **Collection**.

When you download applications they will also be stored in the collection folder.

Your Vertu phone supports J2ME Java applications. Make sure that the application is compatible with your phone before downloading it.

TIP: Some of the applications in the collection folder can be updated. To check for updates, scroll to the required application, then select **Options** > **Update version**. Your Vertu phone will check for available updates. You can then follow the onscreen instructions to download and install a newer version if one is available.

You can download new Java applications (including games) using Vertu PC Suite. For information on Vertu PC Suite, see **Vertu PC Suite** in **Getting started**. You can also download and install applications over-the-air.

IMPORTANT: Only install and use applications and other software from sources that offer adequate security and protection against viruses and other malware.

Games

Your Vertu phone comes with the following games pre-installed:

- Sudoku
- Golf

To access the games on your Vertu phone:

1. From the Home screen, select **Menu** > **Additions** > **Games**.
2. Scroll to the required game, then select **Open**.

Torch

Your Vertu phone is equipped with a torch that uses the camera flash LED.

To switch the torch on:

From the Home screen, press and hold the *+ -key
or
select **Menu** > **Additions** > **Torch** > **On**.

The torch will remain on for 60 seconds unless you switch it off.

To switch the torch off:

From the Home screen, press and hold the *+ -key
or
select **Menu** > **Additions** > **Torch** > **Off**.

Calculator

The calculator on your Vertu phone includes a standard calculator, a scientific calculator and a loan calculator.

Using the standard calculator

To use the standard calculator:

From the Home screen, select **Menu** > **Additions** > **Calculator**.

The keys used to perform calculator functions are described below:

- Number keys - to enter numbers.
- Joystick, move up - to enter a '+' (plus) sign.
- Joystick, move down - to enter a '-' (minus) sign.
- Joystick, move left - to enter a 'x' (multiply) sign.
- Joystick, move right - to enter a '÷' (divide) sign.
- Joystick, press - '=' (equals), performs the calculation.
- *+ -key - to access the following extra functions:
  - 1/x - to calculate the reciprocal of a number.
  - % - to convert a percentage to a decimal number.
  - x^2 - to calculate the square of a number.
  - √ - to calculate the square root of a number.
  - ± = to toggle numbers between positive and negative values, for example between '1' and '-1'.
  - MS - to save a number to the memory.
  - MR - to recall the number stored in the memory.
  - C - to clear the display. The memory is not cleared.
- ☆# -key - to enter a decimal point.

Select **Clear** to clear the last character entered.

Select **Options** to switch to the scientific or loan calculator, or to view the calculator instructions.

Additions

Media player

Your Vertu phone includes a media player that enables you to play digital audio and video files that are stored on your phone or on the internet.

You can transfer music to your Vertu phone in a multimedia message, via Bluetooth, or using Vertu PC Suite. For further information, see **Saving the contents of a multimedia message** in **Messages**, **Bluetooth** in **Settings**, and **Vertu PC Suite** in **Getting started** respectively.

Overview of screens

The media player has three primary screens:

- Media menu (library) - enables quick access of files and playlists. Music and video files pre-installed on your Vertu phone, or transferred to it, are made available from the Media menu.

  TIP: To manually update the Media menu, select **Options** > **Update library**.

  TIP: To view details of the Media menu, select **Options** > **Media library details**.

  The Media menu also includes an item that enables you to switch to the Media player screen. To switch to the Media player screen from the Media menu screen, select **Go to Media player**.
  The Media menu screen will be the default screen displayed when you first use the media played.
- Media player screen - displays the playback controls and the video window.

  TIP: Select **Options** > **Go to Media menu** to switch to the Media menu screen.

  TIP: Select **Options** > **Now playing** to switch to the Now Playing screen.
- Now playing screen - displays the Now playing playlist. This shows the file currently playing, as well as any files that are queued up to play next.

Selecting **Options** from any of these screens will give options relevant to the screen.

Playing music stored on your Vertu phone

You can play a single music track, or multiple tracks in a playlist.

When playing a single track, you can select it either by viewing the list of all music files stored on your Vertu phone, or by filtering the list of available music files.

To select and play music by viewing the list of all music files:

1. From the Home screen, select **Menu** > **Additions** > **Media player**.
2. Scroll to **All songs**, then select **Open**.
3. Scroll to the required music track, then select **Play**.

To select and play music by filtering the list of music files:

1. From the Home screen, select **Menu** > **Additions** > **Media player**.
2. Scroll to the field by which to filter the list of music files (**Artists**, **Albums** or **Genres**).
3. Scroll to the required item, then select **Open**.
4. Scroll to the required music track, then select **Play**.

To create and play playlists:

1. From the Home screen, select **Menu** > **Additions** > **Media player**.
2. Select **Playlists**.
3. Create a playlist or select one to listen to. You can also quickly select recently added or recently played music tracks, or tracks that you have listened to most often.

TIP: To listen to music through a Bluetooth headset, select **Options** > **Play via Bluetooth** while listening to music. Connect to a Bluetooth headset as detailed in **Connecting a Bluetooth headset** in **Settings**.

Playing video clips stored on your Vertu phone

To select and play video clips stored on your phone:

1. From the Home screen, select **Menu** > **Additions** > **Media player**.
2. Scroll to **Videos**, then select **Open**.
3. Scroll to the required video clip, then select **Play**.

TIP: To switch to full-screen playback, press the -key.
To exit full-screen playback, press the -key again.

Playing items stored on a network

To play an item stored on a network:

1. From the Home screen, select **Menu** > **Additions** > **Media player**.
2. Select **Options** > **Downloads** > **Bookmarks** to connect to a web site saved as a bookmark on your Vertu phone. Select the required bookmark from the list
   or
   select **Options** > **Downloads** > **Go to address** to connect to an unsaved web site. Enter the required web site address, then select **Go to**.
   For information on connecting to web sites, see the **Web** section.

NOTE: To play an item on a network, your Vertu phone must connect to the network.

For more information about connecting your phone to a network, see the **Web** section and contact your service provider.

Media player controls

You can play music and videos in the background while using other features of your Vertu phone. To end background playback, press and hold the End key.

- Press the Joystick to pause or resume playback.
- Move the Joystick up to increase the volume.
- Move the Joystick down to decrease the volume.
- Move the Joystick left to skip to the previous track.
- Move the Joystick right to skip to the next track.
- To mute the audio, press the -key or select **Options** > **Mute audio**.
- To unmute the audio, press the -key or select **Options** > **Unmute audio**.

Media player settings

To set tracks in a playlist to play in a random order:

1. From the Media player screen, select **Options** > **Settings**.
2. Select **Shuffle**.
3. Select **On**. A confirmation message is displayed.

To set music tracks to repeat:

1. From the Media player screen, select **Options** > **Settings**.
2. Select **Repeat**.
3. Select **Current song** or **All songs** as required. A confirmation message is displayed.

For information on using the equaliser, see **Equaliser**.

For information on stereo widening, see **Stereo widening** in **Settings**.

Additions

Equaliser

The equaliser feature on your Vertu phones enables you to improve sound quality when playing music by amplifying or attenuating some frequency bands. You can activate one of the preset equaliser settings or create your own set of settings and activate it.

Activating an equaliser set

To activate an equaliser set:

1. From the Home screen, select **Menu** > **Additions** > **Equaliser**.
2. Scroll to the required set. These are named by music type. The individual settings are displayed at the top half of the screen.
3. Select **Activate**. A confirmation message is displayed.

Creating a personalised equaliser set

To create a personalised equaliser set:

1. From the Home screen, select **Menu** > **Additions** > **Equaliser**.
2. Scroll to **Set 1** or **Set 2**, then select **Options** > **Edit**.

NOTE: Only **Set 1** and **Set 2** can be personalised.

3. Move the Joystick left and right to move between each individual channel from bass to treble. Move the Joystick up and down to adjust the level for the channel.
4. Select **Save** when you have finished adjusting the levels. A confirmation message is displayed.

Renaming an equaliser set

To rename an equaliser set:

1. From the Home screen, select **Menu** > **Additions** > **Equaliser**.
2. Scroll to **Set 1** or **Set 2**, then select **Options** > **Rename**.

NOTE: Only **Set 1** and **Set 2** can be renamed.

3. Enter a new name, then select **OK**. A confirmation message is displayed.

Stopwatch

The stopwatch on your Vertu phone enables you to accurately measure times, split/ intermediate times, and lap times.

Stopwatch modes

The stopwatch can be displayed in analogue chronograph or digital mode. This mode is dependent on the currently selected Home screen clock type. For information on the Home screen clock and setting the Home screen clock type, see **Clock** in **Getting started** and **Date and time format** in **Settings** respectively.

If the Home screen clock type is Analogue or Hidden, the analogue chronograph mode is available. If the clock type is Digital or Miniature, the digital mode is available.

Analogue chronograph mode

The analogue chronograph stopwatch has three dials.

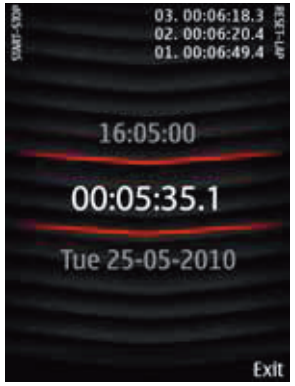
The large centre dial continues to display the current time with the white hands. The red sweeping hand is used for counting 60-second time periods.

The small dial to the left counts minutes, up to a maximum of 30 minutes.

The small dial to the right displays continuous seconds.

There is also a small digital clock to the top left of the screen. This is accurate to one tenth of a second.

Digital mode



The digital stopwatch displays three rows of information.

The centre row displays the time measured by the stopwatch.

The top row displays the current time, and the bottom row displays the current date.

Measuring times

To measure times using the chronograph stopwatch:

1. From the Home screen, press the Chronograph key or select **Menu** > **Additions** > **Stopwatch**.
2. Press the Chronograph key to start and stop timing.

TIP: To measure a split time, press the Concierge key. The split time is displayed digitally at the top right of the screen.

TIP: A maximum of three split times can be displayed. If you measure more than three, the three most recent are displayed. Move the Joystick up or down to scroll and view all of the split times.

3. To save the times, select **Save**, select **Edit**, enter a name for the times, then select **Save**.
4. Press the Chronograph key to continue timing, or press the Concierge key to reset the stopwatch.

TIP: If you exit the stopwatch feature without resetting, the last recorded times will be displayed when you start the stopwatch again.

Viewing recorded times

To view recorded times:

1. From the Home screen, press the Chronograph key or select **Menu** > **Additions** > **Stopwatch**.
2. Select **Options**.
3. Select the times you wish to view. These can be the last recorded time, split times, lap times, and saved times.

TIP: To delete saved times, select **Options** > **Delete times**, then select whether to delete times separately or all at once. Select **OK** to confirm deletion.

Timer

The countdown timer on your Vertu phone works as a reminder that is activated when a preset time period has passed.

The countdown timer incorporates two separate timers - the normal timer and the interval timer. The normal timer enables you to count down a single time period. The interval timer enables you to set multiple time periods for counting down and set the required one as needed.

Setting the normal timer

To set the normal timer:

1. From the Home screen, select **Menu** > **Additions** > **Timer**.
2. Select **Normal timer**.
3. Enter the countdown time period, then select **OK**.
4. Enter a name for the timer if required, then select **Start**. A confirmation message is displayed.
5. When the time period has passed, an alarm sounds and the phone backlight flashes. Press a key or move the Joystick to stop the alarm.

Setting the interval timer

To set the interval timer:

1. From the Home screen, select **Menu** > **Additions** > **Timer**.
2. Select **Interval timer**.
3. Select **Add new timer**.
4. Enter a name for the timer, then select **Save**.
5. Enter a name for the first time period (interval), then select **Save**.
6. Enter the first countdown time period, then select **OK**. A confirmation message is displayed.
7. Select the timer.
8. To add more intervals, select **Add period**, then repeat steps 5 to 7.
9. To start the timer, select **Start timer**, then scroll to the required timer and select **Start**. A confirmation message is displayed.
10. When the time period has passed, an alarm sounds and the phone backlight flashes. Press a key or move the Joystick to stop the alarm.

Cancelling the timer

To cancel the timer:

1. From the Home screen, select **Menu** > **Additions** > **Timer**.
2. Select **Stop timer**. A confirmation message is displayed.

Video recorder

For information on the video recorder, see the **Camera** section.

Voice recorder

The voice recorder on your Vertu phone enables you to record clips of speech and sound, save them to the gallery, and play them back later.

You can record a voice memo if, for example, you don't have a pen to write down a phone number or shopping list.

You can also record an active phone call. In this case, both parties are recorded.

Making a voice recording

To make a voice recording:

1. From the Home screen, select **Menu** > **Additions** > **Voice recorder**.
2. With the record button highlighted, press the Joystick to start recording.

   TIP: To pause recording, move the Joystick left to highlight the pause button, then press the Joystick. To resume recording, with the record button highlighted, press the Joystick.
3. With the stop button highlighted, press the Joystick to stop recording. A confirmation message is displayed.

NOTE: Voice recordings will be saved in the **Recordings** folder on the internal memory card. For information on managing folders and files on your Vertu phone, see the **Gallery** section.

Recording a phone call

To record a phone call:

1. While in a call, select **Options** > **Record**.
2. With the stop button highlighted, press the Joystick to stop recording. A confirmation message is displayed.

Voice recorder options

To access voice recordings:

1. From the Home screen, select **Menu** > **Additions** > **Voice recorder**.
2. Select **Options** > **Recordings list**.
3. Scroll to the required recording, then select **Open**.

   TIP: You can also access voice recordings from the gallery.
4. To play the recording, select **Open**,
   or
   select **Options** and select one of the following options:
   - **Use tone** - to use the recording as a tone. Select the type of tone to use the recording for.
   - **Delete** - to delete the recording. Select **Yes** to confirm the deletion. A confirmation message is displayed.
   - **Send** - to send the recording in a multimedia message, in an e-mail, in an audio message, or via Bluetooth. For information on sending files in messages, see the **Messages** section. For information on sending files via Bluetooth, see **Bluetooth** in **Settings**.
   - **Rename** - to rename the recording. Edit the name, then select **OK**. A confirmation message is displayed.
   - **Details** - to view details of the recording.

   For information on other options, see the **Gallery** section.

Additions

Notes

The notes feature on your Vertu phone enables you to save, edit and send simple notes.

NOTE: These notes are not associated with calendar notes.

Creating notes

To create a note:

1. From the Home screen, select **Menu** > **Additions** > **Notes**.
2. Select **Add** or **Options** > **Make a note**.
3. Enter the note text. For information on text input, see the **Text input** section.

TIP: To add a time stamp to the note, select **Options** > **Insert time and date**.

4. Select **Save**. A confirmation message is displayed.

Viewing notes

To view a note:

1. From the Home screen, select **Menu** > **Additions** > **Notes**.
2. Scroll to the required note, then select **View**.

Sending notes

To send a note:

1. From the Home screen, select **Menu** > **Additions** > **Notes**.
2. Scroll to the required note, then select **Options** > **Send note**.
3. Select whether to send the note in a message or via Bluetooth. For information on sending files in messages, see the **Messages** section. For information on sending files via Bluetooth, see **Bluetooth** in **Settings**.

Deleting notes

To delete a single note:

1. From the Home screen, select **Menu** > **Additions** > **Notes**.
2. Scroll to the required note, then select **Options** > **Delete**.
3. Select **Yes** to confirm the deletion. A confirmation message is displayed.

To delete all notes:

1. From the Home screen, select **Menu** > **Additions** > **Notes**.
2. Select **Options** > **Delete all notes**.
3. Select **Yes** to confirm the deletion. A confirmation message is displayed.

The Calendar feature works like an electronic diary. It enables you to keep track of your appointments, including meetings and other events, such as birthdays.

You can also display reminders on your Vertu phone, and create to-do lists.

Calendar notes

Events and reminders saved in the calendar are saved as calendar notes.

Saving a new calendar note

To save a new calendar note:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Scroll to the date of the event.
3. Select **Options** > **Make a note**, then select the type of event.
4. Enter the details of the calendar note. The availability of items depends on the type of event.
5. Select **Save**. A confirmation message is displayed.

Editing a calendar note

By editing a calendar note, you can update any of the note details.

To edit a note:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Scroll to the date of the event, then select **View**.
3. Scroll to the required note, then select **View** > **Edit**.
4. Update the details as required, then select **Save**. A confirmation message is displayed.

Moving a calendar note

By moving a calendar note, you can move it to a different date and/or time.

To move a calendar note:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Scroll to the date of the event, then select **View**.
3. Scroll to the required note, then select **Options** > **Move**.
4. Update the time and/or date, then select **Save**. A confirmation message is displayed.

Copying a calendar note

To copy a calendar note to another date and/or time:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Scroll to the date of the event, then select **View**.
3. Scroll to the required note, then select **Options** > **Copy**.
4. Enter the details for the new copy of the note, then select **Save**. A confirmation message is displayed.

TIP: You can also save a calendar note for a recurring event by using the **Repeat:** field when creating or editing the note.

Deleting calendar notes

To delete a single calendar note:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Scroll to the date of the event, then select **View**.
3. Scroll to the required note, then select **Options** > **Delete**.
4. If the appointment is recurring, select **One occurrence** to delete only the next occurrence or **All occurrences** to delete all occurrences.
5. Select **Yes** to confirm the deletion. A confirmation message is displayed.

To delete multiple calendar notes at one time:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Select **Options** > **Delete notes**.
3. Select one of the following options:
   - **All until today** - to delete all calendar notes for events that ended before the current date.
   - **All in time period** - to delete all calendar notes between two dates. If you select this option, you then enter these dates.
   - **All notes** - to delete all calendar notes,
4. Select **Yes** to confirm the deletion. A confirmation message is displayed.

NOTE: Recurring calendar notes and notes for events that have some duration outside of selected dates are not deleted.

Calendar

For information on automatically deleting calendar notes for dates that have passed, see **Automatically deleting calendar notes**.

Sending calendar notes

You can send a calendar note in the following ways:

- Within the body of a text message or multimedia message. The message type depends on the details of the calendar note.
- As an attachment to a multimedia message.
- As a calendar note.
- Via Bluetooth.

To send a calendar note in a text message or multimedia message:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Scroll to the date of the event, then select **View**.
3. Scroll to the required note.
4. Select **Options** > **Send note** > **Send as message** > **Text**.
5. Add a recipient to the message, then select **Send**. A confirmation message is displayed when the calendar note has been sent.

For further information on text messages and multimedia messages, see **Text messages** and **Multimedia messages** in **Messages**.

To send a calendar note as an attachment to a multimedia message:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Scroll to the date of the event, then select **View**.
3. Scroll to the required note.
4. Select **Options** > **Send note** > **Send as message** > **Attachment**.
5. Add a recipient to the message, then select **Send**. A confirmation message is displayed when the calendar note has been sent.

For further information on multimedia messages, see **Multimedia messages** in **Messages**.

To send a calendar note as a smart message:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Scroll to the date of the event, then select **View**.
3. Scroll to the required note.
4. Select **Options** > **Send note** > **Via calendar**.
5. Enter a phone number for the recipient of the note, then select **OK**. A confirmation message is displayed when the calendar note has been sent.

For further information on multimedia messages, see **Smart messages** in **Messages**.

To send a calendar note via Bluetooth:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Scroll to the date of the event, then select **View**.
3. Scroll to the required note.
4. Select **Options** > **Send note** > **Via Bluetooth**. Your Vertu phone will search for nearby Bluetooth devices and display them in a list.
5. Select the device to which you want to send the calendar note. Your Vertu phone connects to the device and sends the note. A confirmation message is displayed when the note has been sent.

For further information on Bluetooth, see **Bluetooth** in **Settings**.

Receiving calendar notes

When you receive a calendar note, a notification is displayed.

To save a received calendar note:

1. Select **Show** to view the calendar note.
2. Select **Save**. A confirmation message is displayed.

To discard a received calendar note without saving it:

1. If you want to view the calendar note before discarding it, select **Show**.
2. Select **Exit** or press the End key.
3. Select **Yes** to discard the calendar note. A confirmation message is displayed.

Calendar views

When you open the calendar, dates with associated calendar notes are shown in bold type. The current date is highlighted.

You can scroll through the calendar by using the Joystick to move the cursor. Select **View** to see the calendar notes for the day indicated by the cursor.

TIP: To return the cursor to the current date, select **Options** > **Go to today** or press the 0 -key.

TIP: To quickly move the cursor to a particular date:

1. Select **Options** > **Go to date**.
2. Enter the required date, then select **OK**.

Switching between calendar views

When you have a date of interest highlighted with the cursor, you can switch between viewing the month, week and day of interest. The default calendar view is the month view.

To switch to month view, select **Options** > **Month view**.

To switch to week view, select **Options** > **Week view**.

To switch to day view, scroll to the required date, then select **View**.

TIP: To toggle between month, week and day view, press the * -key.

Calendar settings

Date and time

To set the date and time:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Select **Options** > **Settings**.
3. Select **Date & time settings**.
4. Set the date and time, then select **Save**. A confirmation message is displayed.

NOTE: You can only set the date and time from the calendar settings if automatic updating of date and time is not active. For further information on data and time settings, see **Date and time** in **Settings**.

Default calendar view

For information on calendar views, see **Calendar views**.

To set the default calendar view:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Select **Options** > **Settings**.
3. Select **Default view**.
4. Select the default view. A confirmation message is displayed.

First day of week

To set the first day of the week:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Select **Options** > **Settings**.
3. Select **Week starts on**.
4. Select **Saturday**/**Sunday**/**Monday** as required. A confirmation message is displayed.

Calendar tone

The calendar tone will be played when an alarm is set for a calendar note or to-do list.

To set the calendar tone:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Select **Options** > **Settings**.
3. Select **Calendar tone**.
4. Either select a tone from the list
   or

to add a tone that is stored in the Gallery on your Vertu phone, select **Open Gallery**, then select the required tone.
A confirmation message is displayed.

TIP: For information on accessing tones in the Gallery, see **Gallery files** in **Gallery**.

Automatically deleting calendar notes

To set calendar notes to be automatically deleted after a fixed time period:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Select **Options** > **Settings**.
3. Select **Auto-delete notes**.
4. Select the required time period. A confirmation message is displayed.

To-do list

The to-do list feature enables you to create notes for tasks you need to do.

A to-do note has a priority and a deadline time and date. You can also set a status for the note, depending on whether it has been completed or not.

To-do notes can be saved as calendar notes. They can also be sent using the same methods as calendar notes. See **Sending calendar notes** for further information.

Saving a new to-do note

To save a new to-do note:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Select **Options** > **Go to to-do list**.
3. Select **Add**.
4. Enter the details of the task.

TIP: Higher priority notes are displayed at the top of the to-go list.

5. Select **Save**. A confirmation message is displayed.

Changing the status of a to-do note

When a new to-do note is created, it will be set as not done. When you have completed the task, you can update its status.

To mark a to-do note as done:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Select **Options** > **Go to to-do list**.
3. Scroll to the required note.
4. Select **Options** > **Mark note as done**. A confirmation message is displayed, and a status icon is displayed with the note.

TIP: If you need to reactivate a to-do note, scroll to the required note, then select **Options** > **Mark as not done**.

Deleting to-do notes

To delete a single to-do note:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Select **Options** > **Go to to-do list**.
3. Scroll to the required note, then select **Options** > **Delete**.
4. Select **Yes** to confirm the deletion. A confirmation message is displayed.

To delete multiple to-do notes at one time:

1. From the Home screen, select **Menu** > **Calendar** or move the Joystick right.
2. Select **Options** > **Go to to-do list**.
3. Select **Options** > **Delete notes**.
4. Select one of the following options:
   - **All until due date** - to delete all to-do notes due before a certain date. If you select this option, you then enter this date.
   - **All done notes** - to delete all to-do notes for tasks that have been completed.
   - **All notes** - to delete all to-do notes,
5. Select **Yes** to confirm the deletion. A confirmation message is displayed.

Alarm clock

Your Vertu phone has a simple to use alarm clock feature.

If you are using the Accurate time feature, you do not need to reset the alarm when you reach your destination. Your Vertu phone automatically adjusts to the local time, and any preset alarms sound at the usual time.

For information on the Accurate time feature, see **Clock** in **Getting started** and **Time management** in **Settings**.

The alarm will sound even if your Vertu phone is switched off.

Setting an alarm

To quickly set an alarm:

1. From the Home screen, select **Menu** > **Alarm clock**.
2. Enter the required alarm time, then select **OK**.

To set a detailed alarm:

1. From the Home screen, select **Menu** > **Alarm clock**.
2. Select **Options**.
3. Edit the following fields as required:
   - **Alarm:** - to set the alarm as on or off.
   - **Alarm time:** - to set the alarm time.
   - **Repeat:** - to set the alarm repeat as on or off. If you select **On**, you can then select the days during which to repeat the alarm from the **Repeat days:** field.
   - **Alarm tone:** - to set the tone played for the alarm.
   - **Snooze time-out:** - to set the snooze time.
4. Select **Save**. A confirmation message is displayed, informing you of the length of time until the alarm sounds.

Cancelling an alarm

To cancel an alarm:

1. From the Home screen, select **Menu** > **Alarm clock**.
2. Select **Turn alarm off**. A confirmation message is displayed.

Stopping an alarm

To stop an alarm when it sounds, select **Stop**.

Activating the snooze function

When an alarm sounds, you can ignore it for a set period of time using the snooze function.

To activate the snooze function:

Either select **Snooze**

or

turn the phone and place it face-down. If it is already face-down, turn it through 360 degrees and place it face-down again.

A confirmation message is displayed.

You can access mobile internet services with the web browser on your Vertu phone.

Depending on your service provider, your Vertu phone may already have internet settings installed. If you cannot connect to the internet, please contact Vertu Concierge or use the link on the CD-ROM to download your settings.

Check the availability of mobile internet services, pricing and tariffs with your service provider.

NOTE: Depending on your network, your internet connection may be suspended temporarily if you receive a call or message. Contact your service provider for more information.

Accessing web pages

TIP: Depending on whether you want to view a web page in portrait or landscape mode, hold your Vertu phone the required way. The screen orientation will automatically change as you move the phone.

Accessing the home page

To access the home page from the Home screen:

From the Home screen, press and hold the 0 -key.

To access the home page from another web page, select **Options** > **Home**.

Accessing bookmarks

To access a bookmark:

1. From the Home screen, select **Menu** > **Web**.
2. Select **Bookmarks**.
3. Select the required bookmark.

IMPORTANT: Your device may have some bookmarks loaded for sites not affiliated with Vertu. Vertu does not warrant or endorse these sites. If you choose to access them, you should take the same precautions for security or content as you would with any Internet site.

Accessing Vertu Mobile

Vertu Mobile is Vertu's presence on the mobile internet, tailored for handsets and carefully designed for accessing on the go.

To access Vertu Mobile:

1. From the Home screen, select **Menu** > **Web**.
2. Select **Bookmarks**.
3. Select **Vertu Mobile**.

Accessing a new web page

To access a new web page:

1. From the Home screen, select **Menu** > **Web**.
2. Select **Go to address**.
3. Enter the web page address, then select **OK**.

TIP: To save the web page as a bookmark, select **Options** > **Add bookmark**.

Accessing the last web page

To access the last web page visited:

1. From the Home screen, select **Menu** > **Web**.
2. Select **Last web addr.**

Web

Viewing a web page

The following actions are available when viewing a web page:

- To scroll a web page, move the Joystick.
- To select a highlighted link, press the Joystick.

Web page options

To adjust the zoom level, select **Options** > **Zoom**, then select the required zoom level.

You can display a miniature version of the web page alongside the normal view. This can help you to navigate a page that has not been designed for viewing on a mobile phone.

To view the miniature web page, select **Options** > **Navigation** > **Show miniature**.

To view the browsing history, select **Options** > **Navigation** > **History**.

TIP: To access a web page from the history, scroll to the required web page, then press the Joystick.

To refresh the current web page, select **Options** > **Navigation** > **Reload**.

To list the images displayed on a web page, select **Options** > **This page** > **View images**. If these images are not protected, you can then save them to the gallery, or send them in a message, an e-mail, or via Bluetooth. For information on sending files in messages, see the **Messages** section. For information on sending files via Bluetooth, see **Bluetooth** in **Settings**.

To use a detail from a web page, select **Options** > **This page** > **Use detail**, then select the required detail type.

To send a web address, select **Options** > **This page** > **Send web address**. Select whether to send the web address as a bookmark or a message.

To clear cookies, select **Options** > **Tools** > **Clear cookies**. A confirmation message is displayed.

To clear the form history, select **Options** > **Tools** > **Clear form history**. A confirmation message is displayed.

To clear the password history, select **Options** > **Tools** > **Clear passwd. history**. A confirmation message is displayed.

Web settings

To access the web settings:

1. From the Home screen, select **Menu** > **Web**.
2. Select **Web settings**.

TIP: All web settings except the configuration settings are also accessible from the options list when viewing a web page.

Display settings

To select the font size for viewing web pages:

1. From the web settings, select **Display** > **Font size**.
2. Select the required font size. A confirmation message is displayed.

Web pages may load faster if images are not displayed.

To stop images being displayed:

1. From the web settings, select **Display** > **Show images**.
2. Select **No**. A confirmation message is displayed.

The web page title is hidden by default to save screen space.

To display web page titles:

1. From the web settings, select **Display** > **Show page title**.
2. Select **Yes**. A confirmation message is displayed.

The minimap feature displays web pages in a zoomed out view when you are scrolling to help you navigate more easily.

To deactivate minimap:

1. From the web settings, select **Display** > **Minimap**.
2. Select **Off**. A confirmation message is displayed.

To disable text wrapping:

1. From the web settings, select **Display** > **WML text wrapping**.
2. Select **Off**. A confirmation message is displayed.

General settings

To set the action when selecting **Back** from a web page:

1. From the web settings, select **General** > **Backstep. opens hist.**
2. Select one of the following options:
   - **Off** - selecting **Back** reloads the previous page.
   - **On** - selecting **Back** displays the visual history. You can then select the required page to reload from the history.

   A confirmation message is displayed.

The web browser stores data that you have entered previously for input fields, and can use this data to “auto-fill” unique instances of input fields when a form is loaded.

To use the “auto-fill” feature:

1. From the web settings, select **General** > **Auto-fill**.
2. Select one of the following options:
   - **Form & passwd.** - to automatically fill form and password fields.
   - **Form data only** - to automatically fill form fields only.

   A confirmation message is displayed.

To send web addresses in Unicode encoding so that they can be read in any language:

1. From the web settings, select **General** > **Unicode (UTF-8) addr.**
2. Select **On**. A confirmation message is displayed.

To enable JavaScript:

1. From the web settings, select **General** > **JavaScript**.
2. Select **Enable**. A confirmation message is displayed.

Security settings

Cookies are small files containing information about your identity and preferences so that a web page can tailor information to your needs. The page sends the file, and it is stored on your Vertu phone.

To allow cookies to be saved on your phone:

1. From the web settings, select **Security** > **Cookies**.
2. Select **Allow**. A confirmation message is displayed.

To receive alerts when accessing a web page in unsecure mode:

1. From the web settings, select **Security** > **Alert for unsecure**.
2. Select **Yes**. A confirmation message is displayed.

To enable WML scripts from a secure page:

1. From the web settings, select **Security** > **WMLscript**.
2. Select **Allow**. A confirmation message is displayed.

For more information on browser security, see **Browser security** in **Security**.

Clearing the cache

The cache is a location in the memory that is used to store data temporarily. If you have tried to access, or have accessed, confidential information requiring passwords, you should clear the cache after each use. Information on services you have accessed is stored in the cache.

To clear the cache:

From the Home screen, select **Menu** > **Web** > **Clear the cache**. A confirmation message is displayed.

Vertu Services

Vertu services are exclusive services available only to owners of Vertu phones.

Your Vertu phone comes with complimentary access to Vertu Select and City Brief content, delivered through the Vertu Feeds application, plus 12 months' complimentary Vertu Concierge service and 5 years' complimentary Travel service. You will need to register with Vertu to enjoy these complimentary services.

To register for use Vertu services:

1. Go to www.verturegistration.com.
2. Register your Vertu phone or login (if you have previously registered). For information on registering your Vertu phones, see **Registering your Vertu phone** in **Getting started**.
3. Use the menu on the web site to select your choice of services.

To use Vertu services, you also need to have internet settings on your Vertu phone, and there must be GPRS network coverage in your current location.

Depending on your service provider, your Vertu phone may already have internet settings installed. If you cannot connect to the internet, please contact Vertu Concierge or use the link on the CD-ROM to download your settings.

Check the availability of mobile internet services, pricing and tariffs with your service provider.

Vertu Feeds

Vertu Feeds is a custom created RSS feeds application, designed to deliver Vertu specific content, including Vertu Select and City Brief. The application can also deliver RSS feeds from 3rd party organisations.

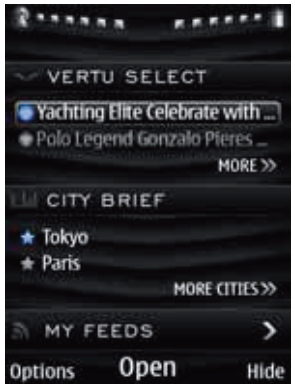
Vertu Select is a global service delivering the best in luxury online information, news, reviews, recommendations and exclusive downloads direct to your phone. Vertu Select aims to inform and inspire, providing first class content from internationally recognised brands, and is automatically tailored to your location, ensuring that you always have the latest global and local information, wherever you are in the world.

City Brief provides a digest of essential travel information, automatically adapted to your location. It ensures that you have the details you need at your fingertips, as soon as you arrive at your destination.

Accessing Vertu Feeds

You can access Vertu Feeds in the following ways:

- From the Home screen, move the Joystick up.
- From the Home screen, select **Menu** > **Additions** > **Collection** > **Vertu Feeds**.
- From the Home screen, select **Menu** > **Vertu Services** > **Vertu Feeds**.



The initial page displayed (the landing page) has three main sections:

- **Vertu Select**
- **City Brief**

- **My Feeds**

Vertu Select

The Vertu Select area of the landing page has three selectable items:

- Last received Vertu Select feed. Select **Open** to view the story summary, if one is available. If no summary is available, the live story will be displayed via the web browser.
- Previous Vertu Select feed. This is accessible in the same way as the last received feed.
- **MORE** link. Select this to view the full list of received Vertu Select feeds.

Scroll to the required feed, then select **Open** to view the story summary, if one is available. If no summary is available, the live story will be displayed via the web browser.

Select **Options** to hide read feeds or mark feeds as read.

Select **Back** to return to the landing page.

Unread feeds are indicated by a blue marker and white text.

Read feeds are indicated by a grey marker and grey text.

City Brief

The City Brief area of the landing page has three selectable items:

- Current location. Scroll to this required item, then select **Open** to view the page for this city on the Vertu Select web site.
- Last visited city. Scroll to this required item, then select **Open** to view the page for this city on the Vertu Select web site.

NOTE: The last visited city is the last city with a City Brief. This may not be the last location that you visited.

- **MORE CITIES** link. Select **Open** to view the main City Brief page on the Vertu Select web site.

Unread City Briefs are indicated by a blue star and white text.

Read City Briefs are indicated by a grey star and grey text.

When you leave a location with a City Brief, this city becomes the last visited city. The star indicator turns grey, irrespective of whether you have read the City Brief. However, if the City Brief is unread, the text remains white.

When you receive a City Brief update, a notification icon is displayed in the Home screen.

When you access the Vertu Feeds application, the icon is cleared.

My Feeds

The My Feeds area of the landing page is a simple link. Scroll to this link and select **Open** to access the My Feeds screen. This screen lists the feed channels that you are currently subscribed to.

If there are unread feeds for the channel, the channel name is displayed with white text.

If there are no unread feeds for the channel, the channel name is displayed with grey text.

The number of unread feeds for the channel is displayed beside the channel name.

Select **Options** to subscribe to new feeds, remove existing feed subscriptions, rename channels or view feed information. You can also update all content within Vertu Feeds, access settings, and view information about the Vertu Feeds application. For information on other Vertu Feeds settings, see **Vertu Feeds settings**.

Select **Back** to return to the landing page.

Scroll to the required channel, then select **Open** to view the feeds received for this channel.

Scroll to the required feed, then select **Open** to view the story summary, if one is available. If no summary is available, the live story will be displayed via the web browser.

Select **Options** to hide read feeds or mark feeds as read.

Select **Back** to return to the My Feeds screen.

Unread feeds are indicated by a blue marker and white text.

Read feeds are indicated by a grey marker and grey text.

Adding new 3rd party feeds

Method 1 - by entering the web page address for a feed:

1. Access Vertu Feeds. For information on accessing Vertu Feeds, see **Accessing Vertu Feeds**.
2. Scroll to **My Feeds**, then select **Open**. The My Feeds screen is displayed.
3. Select **Add** or **Options** > **Feed subscriptions** > **Add**.
4. Enter the feed address for the required feed, then select **OK**. The channel is added to the list in the My Feeds screen.

Method 2 - from an RSS icon on a web page:

1. Access a web page with RSS links. For information on accessing web pages, see **Accessing web pages** in **Web**.
2. Click on the RSS icon for the required feed. The Vertu Feeds application is opened.

3. Select **OK**. The channel is added to the list in the My Feeds screen.

Method 3 - via a search engine:

1. Access you preferred search engine. For information on accessing web pages, see **Accessing web pages** in **Web**.
2. Enter the required feed channel and include RSS in the search, for example, “BBC Sport RSS”.
3. Select a link ending in “rss.xml” from the returned results. The Vertu Feeds is opened.
4. Select **OK**. The channel is added to the list in the My Feeds screen.

Vertu Feeds settings

You can access the settings for Vertu Feeds by selecting **Options** > **Settings**.

The settings enable you to activate or deactivate images and links within feeds. You can also enable or disable automatic updating, and set an update interval.

Travel

The Travel application provides access to the following information:

- Global weather conditions, forecasts and updates for over 250 cities worldwide.
- Currency conversion with online access to exchange rates for more than 160 currencies worldwide.
- Real-time flight information including delays, and gate and terminal information for over 75 of the world’s leading airlines.

The Travel application has three main screens:

- **Weather** - to view a five-day weather forecast for the selected city.
- **Flights** - to view the latest flight information for over 75 leading airlines. You can view up-to-date information on schedules, gates, terminals, delays and aircraft types.
- **Currency** - to convert sums of money between three different currencies.

Move the Joystick left and right to move between screens.

The first time you access the Travel application, you will be asked to select your current location. Select **OK**, then scroll to the required city and select **OK**.

TIP: Enter the first letter of the city to automatically scroll to cities beginning with that letter.

To access the Travel application:

From the Home screen, select **Menu** > **Vertu Services** > **Travel** or **Menu** > **Additions** > **Collection** > **Travel**.

Viewing weather forecast

To view an up-to-date weather forecast:

1. Access the **Weather** screen of the Travel application.
2. To update the forecast, select **Options** > **Update weather**.

TIP: To view the forecast for a different city, select **Options** > **Change city**. Scroll to the required city, then select **OK**.

TIP: To select the temperature scale used, select **Options** > **Settings** > **Temperature**, then select the required scale.

Viewing flight information

To view flight information:

1. Access the **Flights** screen of the Travel application.
2. Select the required airline.
3. Enter the flight number.
4. Select the date of the flight.
5. Select **Get flight status**.

TIP: To view recent flight queries, select **Options** > **Show recent queries**.

Converting currencies

To convert sums of money between different currencies:

1. Access the **Currency** screen of the Travel application.
2. Enter a sum into the currency that you wish to convert from. The equivalent amount is displayed for the other currencies on-screen.

TIP: To update currency rates, select **Options** > **Update rates**.

TIP: To select the type of decimal point used, select **Options** > **Settings** > **Decimal point**, then select the required character.

To select different currencies:

1. Access the **Currency** screen of the Travel application.
2. Select **Options**, then select the currency you want to replace on the **Currency** screen.
3. Scroll to the required currency in the list, then select **OK**.

Vertu Concierge

Vertu Concierge provides direct access to a service that offers expert local knowledge and personal assistance, around the clock, around the world.

Vertu Concierge provides you with a wide range of services, including:

- Lifestyle services such as restaurant recommendations and reservations, travel assistance, and tickets for theatre shows, concerts or sporting events.
- Solving everyday practical problems, such as finding a reputable plumber or tracking down a gift.
- Assistance with using your Vertu phone.

When you connect to Vertu Concierge, you can speak directly to a team of lifestyle managers who are available 24 hours a day, 7 days a week to offer personalised assistance.

Vertu Concierge is an exclusive subscription service available only on Vertu handsets. The first year's subscription is complimentary.

Calling Vertu Concierge

To call Vertu Concierge:

NOTE: You need network coverage to call Vertu Concierge.

From the Home screen, press the Concierge key, then select **Call** or press the Send key

or

From the Home screen, select **Menu** > **Vertu Services** > **Vertu Concierge**.

TIP: Vertu Concierge is also available by calling +448707375535.

Vertu Fortress

Vertu Fortress enables you to wirelessly synchronise your contact and calendar information on your Vertu phone to servers in Vertu's high security data storage facility. Whether transferring your contacts between phones, or creating a secure backup of your data, Vertu Fortress gives your personal data the highest levels of protection it needs. This also provides the ultimate in secure storage for your phone's data in the event of loss, damage or theft of your device.

When you have synchronised your data with the secure server, you can update it from our web site and, if necessary, transfer it to another phone you have registered.

Using Vertu Fortress

Vertu Fortress can only synchronise contact information stored on your Vertu phone. For information on copying contact information from a SIM card to your phone, see **Copying and moving contacts** in **Contacts**.

To synchronise data between your Vertu phone and Vertu Fortress:

1. From the Home screen, select **Menu** > **Vertu Services** > **Vertu Fortress**.
2. Select **Server sync**.

TIP: You can set up the synchronisation to automatically occur at regular intervals. For information on server sync settings, see **Server sync settings** in **Settings**.

Register

For information on registering your Vertu phone, see **Registering your Vertu phone** in **Getting started**.

Access to Vertu services while roaming

If you travel and no longer have network coverage in your home network, you will need to register with a network with a GPRS roaming agreement with your home network in order to use some features of Vertu services.

For information on registering to a new network, see **Manually connecting to a network** in **Settings**.

For information on configuring the Vertu Select, Vertu Fortress and the Travel applications, contact Vertu Concierge.

For information on GPRS coverage and roaming agreements, contact your service provider.

Navigate

The Navigate feature enables you to do the following:

- view your current location on a map.
- browse maps for different cities and countries.
- search for addresses.
- search for points of interest.
- plan routes from one location to another.
- save locations.
- send locations to compatible devices.

GPS and A-GPS

Your Vertu phone uses the Global Positioning System (GPS) and an internal GPS receiver to obtain data on your location. GPS is operated by the government of the United States, which is solely responsible for its accuracy and maintenance. The accuracy of location data can be affected by adjustments to GPS satellites made by the United States government and is subject to change with the United States Department of Defense civil GPS policy and the Federal Radionavigation Plan. Accuracy can also be affected by poor satellite geometry. Availability and quality of GPS signals may be affected by your location, buildings, natural obstacles, and weather conditions. The GPS receiver is best used outdoors to allow reception of GPS signals.

Any GPS should not be used for precise location measurement, and you should never rely solely on location data from the GPS receiver and cellular radio networks for positioning or navigation.

The trip meter has limited accuracy, and rounding errors may occur. Accuracy can also be affected by availability and quality of GPS signals.

Assisted GPS (A-GPS) is used to retrieve assistance data over a packet data connection, which assists in calculating the coordinates of your current location when your device is receiving signals from satellites.

Maps

Your Vertu phone comes with global maps pre-installed.

You can also download maps from the internet, or using the Map Loader application available on the CD-ROM. For information on downloading the Map Loader application, see **Map Loader application** in **Getting started**.

NOTE: Downloading maps may involve the transmission of large amounts of data. For information on data transmission charges, contact your service provider.

Setting up an external GPS receiver

To set up an external GPS receiver:

1. Switch on the external GPS receiver. Place it in a position with an unobstructed view to the sky.
2. Set up a Bluetooth connection between your Vertu phone and the GPS receiver. For information on setting up Bluetooth connections, see **Bluetooth** in **Settings**.
3. Select **Menu** > **Settings** > **Connectivity** > **GPS**.
4. In the **Positioning method** field, select **Bluetooth GPS**. A confirmation message is displayed.

Starting navigation

To start using the Navigate feature:

1. From the Home screen, select **Menu** > **Navigate**.
2. Select one of the following options:
   - **Yes** - to enable A-GPS and automatic map downloading from the internet whenever needed.
   - **In home network** - to enable A-GPS and map downloading from the internet only when connected to your home network.
   - **No** - to never allow A-GPS or map downloading from the internet.

TIP: For information on disabling this step for each time that you start the **Navigate** feature, see **Navigation settings**.

TIP: You can also enable A-GPS from the **Settings** menu. To do this:

1. From the Home screen, Select **Menu** > **Settings** > **Connectivity** > **GPS**.
2. In the **Internet assisted GPS** field, select **Yes**/**In home network**/**No** as required. A confirmation message is displayed.

3. To plot your current position on a map, select **Current position**.
4. Wait while your Vertu phone locates a satellite signal. Your current position is then displayed.

NOTE: It may take several minutes for the phone to display the current location. Subsequent connections should be faster, but if you have not used GPS for several days, or are very far away from the last location where you used it, it may take several minutes to detect and display your location.

Locating an address

To locate an address:

1. Access the Navigate feature.
2. Select **Find address**.
3. Enter details of the required address.

NOTE: The minimum details needed to search for an address are the country name, and at least two characters of the city name.

TIP: To import an address from your contacts:

1. Select **Options** > **Insert address**.
2. Select the contact whose address you want to find. The address details are imported.

4. Select **Find**. Your Vertu phone searches for the address and displays it in full.
5. To view the address on a map, select **View map**.

TIP: To zoom in when viewing a map, press the *-key.

TIP: To zoom out when viewing a map, press the #-key.

Using an address

Once the Navigate feature has located an address, you can use this location for a variety of purposes.

To view the details of a location, select **Options** > **Details**.

To save the location:

1. Select **Options** > **Save location**.
2. Enter a name for the location, and select an icon for the location.
3. Select **Save**. The location is added to the **Saved locations**.

To send the location information in a message:

1. Select **Options** > **Send location**.
2. Add a recipient to the message, then select **Send**.

To save the address with your contacts:

1. Select **Options** > **Save address**.
2. Add the address to an existing contact, or save it as a new contact. For information on contacts, see the **Contacts** section.

To plan a route to the location:

1. Select **Options** > **Plan route to**. The location is set as the destination for a route plan.
2. Select the required starting point for the route.
3. To view the route on a map, select **Options** > **Show route**.

To plan a route from the location:

1. Select **Options** > **Plan route from**. The location is set as the starting point for a route plan.
2. Select the required destination for the route.
3. To view the route on a map, select **Options** > **Show route**.

To navigate from your current GPS position to the location, select **Options** > **Navigate to**.

Navigation settings

To access the navigation settings:

From the Home screen, select **Menu** > **Navigate** > **Settings**.

To select the required type of measurement units:

1. Select **General settings**.
2. In the **Unit of measure** field, select **Metric** or **Imperial** as required. A confirmation message is displayed.

To select the points of interest to display on the maps:

1. Select **General settings** > **Points of interest**.
2. Scroll to the items that you would like displayed, then select **Mark** to select them.
3. Select **Done** when you have finished.
4. Select **Yes** to save the changes. A confirmation message is displayed.

To select the backlight setting for the **Navigate** feature:

1. Select **General settings**.
2. In the **Lights** field, select one of the following settings:
   - **Automatic** - to set the backlight to follow the usual phone behaviour.
   - **On for navigation** - to set the backlight to be on when you are in a navigation session. The backlight will time out as normal when you are not in a navigation session.
   - **Always on in Maps** - to set the backlight to be on whenever you are using the **Navigate** feature.

To activate voice guidance:

1. Select **General settings**.
2. In the **Voice guidance** field, select the required language. Select **OK** when the confirmation message is displayed.

NOTE: The first time you select a new language, you will need you wait for a short time while the language data is downloaded to your Vertu phone.

To select the network usage setting:

1. Select **Network settings**.
2. In the **Allow network usage** field, select the required setting. If you select **Ask when opening**, you will need to confirm the setting each time you start the Navigate feature. For details of the other settings, see **Starting navigation**. A confirmation message is displayed when you have selected the required setting.

To select the routing settings:

1. Select **Routing settings**.
2. In the **Route selection** field, select one of the following actions:
   - **Shorter by car** - to select the route that covers the shortest distance by car.
   - **Faster by car** - to select the route that will take the least time by car.
3. To include ferry routes, select **Yes** in the **Ferry** field.
4. To include motorway routes, select **Yes** in the **Motorway** field.
5. To include toll roads, select **Yes** in the **Toll road** field.
6. To include tunnels, select **Yes** in the **Tunnel** field.

Your Vertu phone is equipped with a digital camera that can be used to take photos and record video clips.

Photos are saved in JPEG (.jpg) format, and video clips are saved in 3GPP (.3gp) format.

Taking a photo

To take a photo:

1. From the Home screen, activate the camera using one of the following methods:
   - select **Menu** > **Camera**.
   - move the Joystick down.
2. Depending on whether you want to take a portrait or landscape photo, hold your Vertu phone the required way. The camera orientation will automatically change as you move the phone.
3. Aim the camera at the subject, then select **Capture**.

TIP: To zoom in or out, move the Joystick up or down respectively.

TIP: The current flash setting is shown at the top middle of the screen. To change the flash settings, select **Options** > **Flash** > **Flash off**/**Flash on** ( )/**Automatic** ( ) as required.

TIP: The number for photos that you can store on your Vertu phone with the current settings is shown at the top right of the screen. For information on the settings, see **Photo settings**.

4. A preview of the photo is displayed. For information on setting the photo preview, see **Photo settings**.
5. Either select one of the following options:
   - **Delete** - to delete the photo. Select **Yes** to confirm the deletion. A confirmation message is displayed.
   - **Options** > **New image** - to return to the main camera screen to take a new photo.
   - **Options** > **Send** - to send the photo in a multimedia message, in an e-mail or via Bluetooth. For information on sending files in messages, see the **Messages** section. For information on sending files via Bluetooth, see **Bluetooth** in **Settings**.
   - **Options** > **View images** - to view images saved in the **Images** folder on the internal memory card in your Vertu phone. The captured photo is highlighted.
   - **Options** > **Rename** - to rename the photo. Edit the name, then select **OK**. A confirmation message is displayed.
   - **Options** > **Use image** - to set the photo as wallpaper, or as the image for a contact or contact group. For information on wallpaper, see **Setting a wallpaper** in **Settings**. For information on adding images to a contact, see **Adding an image to a contact** in **Contacts**.
   - **Options** > **Zoom** - to view the photo while zoomed in. Select **Zoom** to zoom in again. Move the Joystick to scroll through the photo.
   - **Options** > **Set contrast** - to set the contrast of the photo. Move the Joystick left and right to adjust the contrast, then select **OK**.
   - **Options** > **Edit image** - to edit the photo. You can add text to the photo, add saved frames, clip-art and images to the photo, and crop the photo.
   - **Options** > **Print** - to print the photo on an attached compatible printer. For information on connecting your Vertu phone to a printer, see **USB data cable** in **Settings**.
   - **Options** > **Details** - to view details of the photo.

   or wait for the preview to time out. You can then take a new photo.

Photo options

You can select options for a photo before you take it.

To take a photo using the self-timer:

1. From the camera, select **Options** > **Self-timer**, then select the delay for the photo.
2. Select **Start**. The timer counts down, and then the photo is captured.

You can capture a sequence of four photos in quick succession.

To capture a sequence of photos:

1. From the camera, select **Options** > **Image sequence on**.
2. Select **Sequen.** The sequence of images is captured.

TIP: You cannot use the flash when capturing a sequence of photos.

To set the brightness for the photo:

1. From the camera, select **Options** > **Brightness**.
2. Move the Joystick up to increase the brightness or down to decrease the brightness.
3. Press the Joystick when the level is correct.

To select effects for the photo:

From the camera, select **Options** > **Effects**, then select the required effect from the following:

- **Normal** - this is the default option for colour photos.
- **Greyscale** - to take a black and white photo.
- **Sepia** - to take a photo with a sepia tone that gives an aged appearance.
- **Negative** - to take a photo with reversed colours.

To select the white balance for the photo:

From the camera, select **Options** > **White balance**, then select the required option from the following:

- **Auto** - to adjust the white balance automatically to reproduce natural colours.
- **Daylight** - for use when taking photos outside in natural daylight.
- **Tungsten** - for use when taking photos under electric lighting.
- **Fluorescent** - for use when taking photos under fluorescent lighting.

Photo settings

To set the image quality for photos:

NOTE: Images of higher quality will use more storage space.

1. From the camera, select **Options** > **Settings**.
2. Select **Image quality**.
3. Select **High**/**Normal**/**Basic** as required. A confirmation message is displayed.

To set the image size for photos:

1. From the camera, select **Options** > **Settings**.
2. Select **Image size**, then select the required image size. A confirmation message is displayed.

To set the image preview time for photos:

1. From the camera, select **Options** > **Settings**.
2. Select **Image preview time**.
3. Select a time for the preview if required. Select **No preview** to return to the main camera screen immediately after taking a photo. Select **End manually** for the preview to not time out automatically. A confirmation message is displayed.

Recording a video clip

To record a video clip:

1. From the Home screen, start the video recorder using one of the following methods:
   - start the camera, then either move the Joystick right to highlight the video recorder icon ( ) at the top of the screen, or select **Options** > **Video recorder**.
   - select **Menu** > **Additions** > **Video recorder**.
2. Depending on whether you want to record a video clip in portrait or landscape mode, hold your Vertu phone the required way. The camera orientation will automatically change as you move the phone.
3. Aim the camera at the subject, then select **Record** to start recording.

TIP: To zoom in or out, move the Joystick up or down respectively.

TIP: The amount of video clip time that you can store on your Vertu phone with the current settings is shown at the top right of the screen. For information on the settings, see **Video clip settings**.

TIP: Select **Pause** and **Continue** to pause and continue recording.

4. Select **Stop** to stop recording. A preview of the video clip is played. For information on setting the video preview, see **Video clip settings**.
5. Either select one of the following options:
   - **Delete** - to delete the video clip. Select **Yes** to confirm the deletion. A confirmation message is displayed.
   - **Options** > **Play** - to play the video.
   - **Options** > **Volume** - to adjust the volume for video playback.
   - **Options** > **New video clip** - to return to the main camera screen to record a new video clip.
   - **Options** > **Send** - to send the video clip in a multimedia message, in an e-mail or via Bluetooth. For information on sending files in messages, see the **Messages** section. For information on sending files via Bluetooth, see **Bluetooth** in **Settings**.
   - **Options** > **View videos** - to view video clips saved in the **Video clips** folder on the internal memory card in your Vertu phone. The recorded video clip is highlighted.
   - **Options** > **Rename** - to rename the video clip. Edit the name, then select **OK**. A confirmation message is displayed.
   - **Options** > **Mute audio** - to mute the audio for video playback.
   - **Options** > **Set contrast** - to set the contrast of the video clip. Move the Joystick left and right to adjust the contrast, then select **OK**.
   - **Options** > **Details** - to view details of the video clip.

   or select **Back**. You can then record a new video clip.

Video clip options

To record a video clip without sound:

1. From the video recorder, select **Options** > **Mute** to mute the audio. A confirmation message is displayed.
2. Record the video clip.

To set the brightness for the video clip:

1. From the video recorder, select **Options** > **Brightness**.
2. Move the Joystick up to increase the brightness or down to decrease the brightness.
3. Press the Joystick when the level is correct.

To select effects for the video clip:

From the video recorder, select **Options** > **Effects**, then select the required effect from the following:

- **Normal** - this is the default option for colour video clips.
- **Greyscale** - to record a black and white video clip.
- **Sepia** - to record a video clip with a sepia tone that gives an aged appearance.
- **Negative** - to record a video clip with reversed colours.

To select the white balance for the video clip:

From the video recorder, select **Options** > **White balance**, then select the required option from the following:

- **Auto** - to adjust the white balance automatically to reproduce natural colours.
- **Daylight** - for use when recording video clips outside in natural daylight.
- **Tungsten** - for use when recording video clips under electric lighting.
- **Fluorescent** - for use when recording video clips under fluorescent lighting.

Video clip settings

To set the video clip length:

1. From the video recorder, select **Options** > **Settings**.
2. Select **Video clip length**.
3. Select whether to record video clips that have their length limited so that they can be sent in a multimedia messages, or video clips that can have their length limited only by the storage space available on your Vertu phone. A confirmation message is displayed.

To set the video clip quality:

NOTE: Video clips of higher quality will use more storage space.

1. From the video recorder, select **Options** > **Settings**.
2. Select **Video clip quality**.
3. Select **High**/**Normal**/**Basic** as required. A confirmation message is displayed.

To set the video clip resolution:

1. From the video recorder, select **Options** > **Settings**.
2. Select **Video resolution**, then select the required resolution. A confirmation message is displayed.

To set the video clip preview on or off:

1. From the camera, select **Options** > **Settings**.
2. Select **Video preview**.
3. Select **On** or **Off** as required. A confirmation message is displayed.

To change the autofocus setting:

1. From the camera, select **Options** > **Settings**.
2. Select **Continuous autofocus**.
3. Select **On** or **Off** as required. A confirmation message is displayed. When the setting is **On**, the focus is always maintained on the centre of the viewfinder.

General camera settings

By default, photos and video clips are automatically named when saved. Photos are saved with the prefix “Image”, followed by a four-digit number. For example, the first photo saved is named “Image0000.jpg”. Video clips are saved with the prefix “Video“, followed by a four-digit number. For example, the first video clip saved is named “Video0000.3gp”.

To personalise the title for saved photos and video clips:

1. From the camera, select **Options** > **Settings**.
2. Select **Default title**.
3. Select **My title**.
4. Enter the required prefix, then select **OK**. A confirmation message is displayed. Photos and video clips are named using the new prefix followed by a four-digit number.

To disable camera sounds:

1. From the camera, select **Options** > **Settings**.
2. Select **Camera & vid. sounds**.
3. Select **Off**. A confirmation message is displayed.

The gallery feature enables you to store and manage multimedia content on your Vertu phone. This content includes images, video clips, themes and tones.

Your Vertu phone has two internal memories - the phone memory and an internal memory card. You can store files in either memory, but the memory card has more storage space.

NOTE: The internal memory card cannot be removed from your Vertu phone.

Accessing the gallery

To access the gallery:

From the Home screen, select **Menu** > **Gallery**.

Changing the gallery view

To change the way that the gallery folders and files are displayed:

1. From the gallery, select **Options** > **Type of view**.
2. Select **List with details**/**List**/**Grid** as required.

Viewing the memory status

To view the memory status:

1. From the gallery, select **Options** > **Memory status**. The memory status of the phone memory and the internal memory card is displayed.
2. Select an item to view details of its memory status.

Gallery folders

Viewing folders in the phone memory

To view the folders in the phone memory:

From the Home screen, select **Menu** > **Gallery**. The top level folders are displayed.

Viewing folders on the internal memory card

To view the folders on the internal memory card:

From the Home screen, select **Menu** > **Gallery** > **Media**. The top level folders are displayed.Viewing details of a folder

TIP: Media is the default name of the internal memory card. For information on renaming the card, see **Renaming the memory card**.

To view the name, size, and date and time that a folder was created:

Scroll to the required folder, then select **Options** > **Details**.

Viewing contents of a folder

A folder can contain folders and/or files.

To view the contents of a folder:

Scroll to the required folder, then select **Open**.

Sorting contents of a folder

You can sort the contents of a folder by name, date, format and size.

NOTE: Within a folder, sub-folders will always be listed above files.

To sort the contents of a folder:

1. Scroll to the required folder.
2. Select **Options** > **Sort**, then select the property to sort by, and whether to sort in ascending or descending order.

Filtering contents of a folder

You can filter the contents of a folder by the first characters in their names.

To filter the contents of a folder:

1. Open the required folder.
2. Select **Options** > **Search**.

3. Enter a character. All folders and files with names beginning with that character are displayed.
4. Enter more characters to filter the contents further.

Adding folders

To add a new folder within the current folder:

1. Select **Options** > **Add folder**.
2. Enter a name for the new folder, then select **OK**. A confirmation message is displayed.

Renaming folders

To rename a folder:

1. Scroll to the required folder.
2. Select **Options** > **Rename folder**.
3. Edit the name of the folder, then select **OK**. A confirmation message is displayed.

NOTE: You can only rename folders that you have created. Preset folders cannot be renamed.

Copying folders

To copy a single folder:

1. Scroll to the required folder.
2. Select **Options** > **Copy folder**.
3. Scroll to the target folder, then select **Copy to**. A confirmation message is displayed.

NOTE: You can only copy folders that you have created. Preset folders cannot be copied.

For information on copying multiple folders, see **Copying multiple gallery items**.

Moving folders

To move a folder:

1. Scroll to the required folder.
2. Select **Options** > **Move folder**.
3. Scroll to the target folder, then select **Move to**. A confirmation message is displayed.

NOTE: You can only move folders that you have created. Preset folders cannot be moved.

For information on moving multiple folders, see **Moving multiple gallery items**.

Deleting folders

To delete a folder:

1. Scroll to the required folder.
2. Select **Options** > **Delete folder**.
3. Select **Yes** to confirm the deletion. A confirmation message is displayed.

NOTE: You can only delete folders that you have created. Preset folders cannot be deleted.

For information on deleting multiple folders, see **Deleting multiple gallery items**.

Gallery files

NOTE: Copyright protections may prevent some files from being copied, modified, transferred or forwarded.

Viewing details of a file

To view the name, size, date and time that a file was created, and its format:

Scroll to the required file, then select **Options** > **Details**.

Renaming files

To rename a file:

1. Scroll to the required file.
2. Select **Options** > **Rename**.
3. Edit the name of the file, then select **OK**. A confirmation message is displayed.

Copying files

To copy a single file:

1. Scroll to the required file.
2. Select **Options** > **Copy**.
3. Scroll to the target folder, then select **Copy to**. A confirmation message is displayed.

For information on copying multiple files, see **Copying multiple gallery items**.

Moving files

To move a file:

1. Scroll to the required file.
2. Select **Options** > **Move**.
3. Scroll to the target folder, then select **Move to**. A confirmation message is displayed.

For information on moving multiple files, see **Moving multiple gallery items**.

Sending files

To send a single file:

1. Scroll to the required file.
2. Select **Options** > **Send**, then select the required sending method.

To send multiple files:

1. Scroll to the first required file.
2. Select **Options** > **Mark**.
3. Select the other required files by marking them.
4. Select **Options** > **Send marked**, then select the required sending method.

For information on sending files in messages, see the **Messages** section.

For information on sending files via Bluetooth, see **Bluetooth** in **Settings**.

Deleting files

To delete a file:

1. Scroll to the required file.
2. Select **Options** > **Delete**.
3. Select **Yes** to confirm the deletion. A confirmation message is displayed.

For information on deleting multiple files, see **Deleting multiple gallery items**.

Folder and file options

Copying multiple gallery items

To copy multiple folders and/or files:

1. Scroll to the first required item.
2. Select **Options** > **Mark**.
3. Select the other required items by marking them.
4. Select **Options** > **Copy marked**.
5. Scroll to the target folder, then select **Copy to**. A confirmation message is displayed.

To copy all the contents of a folder:

1. Open the required folder.
2. Select **Options** > **Mark all**.
3. Select **Options** > **Copy marked**.
4. Scroll to the target folder, then select **Copy to**. A confirmation message is displayed.

Moving multiple gallery items

To move multiple folders and/or files:

1. Scroll to the first required item.
2. Select **Options** > **Mark**.
3. Select the other required items by marking them.
4. Select **Options** > **Move marked**.
5. Scroll to the target folder, then select **Move to**. A confirmation message is displayed.

To move all the contents of a folder:

1. Open the required folder.
2. Select **Options** > **Mark all**.
3. Select **Options** > **Move marked**.
4. Scroll to the target folder, then select **Move to**. A confirmation message is displayed.

Deleting multiple gallery items

To delete multiple folders and/or files:

1. Scroll to the first required item.
2. Select **Options** > **Mark**.
3. Select the other required items by marking them.
4. Select **Options** > **Delete marked**.
5. Select **Yes** to confirm the deletion. A confirmation message is displayed.

To delete all the contents of a folder:

1. Open the required folder.
2. Select **Options** > **Mark all**.
3. Select **Options** > **Delete marked**.
4. Select **Yes** to confirm the deletion. A confirmation message is displayed.

Memory card options

Renaming the memory card

To rename the internal memory card:

1. From the Home screen, select **Menu** > **Gallery** > **Media**.
2. Select **Options** > **Mem. card options** > **Rename media mem.**
3. Edit the name if the internal memory card, then select **OK**. A confirmation message is displayed.

Formatting the memory card

IMPORTANT: If you reformat the internal memory card, all data stored on it will be deleted.

To format the internal memory card:

1. From the Home screen, select **Menu** > **Gallery** > **Media**.
2. Select **Options** > **Mem. card options** > **Format media mem.**
3. Select **Yes** to confirm the deletion. A confirmation message is displayed.
4. Select **Yes** to confirm the formatting.
5. Select **Yes** to confirm the deleting all files on the internal memory card. A confirmation message is displayed.

The following accessories are provided with your Vertu phone:

- Battery.
- Wall charger (comprising wall charger plug and data cable).
- Data cable.

For more information about accessories approved for use with your Vertu phone, please contact Vertu Concierge or refer to www.vertu.com.

For safety information relating to your Vertu phone and accessories, see **Health and safety**.

For care and maintenance information relating to your Vertu phone and accessories, see **Care and maintenance**.

Battery

Your device is powered by a rechargeable battery. The battery intended for use with this device is a BL-5C. Vertu may make additional battery models available for this device. This device is intended to be charged using an AC-31 charger.

The full performance of a new battery is achieved only after two or three complete charge and discharge cycles.

If a battery is being used for the first time, or if the battery has not been used for a prolonged period, it may take several minutes before the charging indicator appears on the display or before any calls can be made.

Battery talk and standby times are estimates only and depend on signal strength, network conditions, features used, battery age and condition, temperatures to which battery is exposed, use in digital mode, and many other factors. The amount of time a device is used for calls will affect the standby time. Likewise, the amount of time that the device is turned on and in the standby mode will affect the talk time.

You can maximise the performance of the battery by switching off certain functions, such as Bluetooth, when they are not in use.

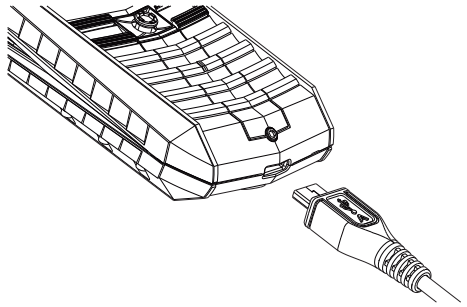
NOTE: If the battery is removed from your Vertu phone for longer than an hour, you may need to reset the date and time.

The battery can be charged and discharged hundreds of times, but it will eventually wear out. When the talk and standby times are noticeably shorter than normal, replace the battery.

Charging the battery

The battery for your Vertu phone is rechargeable and requires charging at regular intervals. The battery does not have to be completely discharged before you can charge it.

To charge the battery:



1. Connect the micro-USB charger connector to your Vertu phone as shown. Ensure that the connector is inserted correctly, with the connector symbol uppermost.
2. Connect the charger body to a powered AC outlet. After a few seconds, the animated battery charging indicator is displayed. A confirmation message is displayed if your Vertu phone is switched on.

The charging time will vary with different power sources and we recommend that the Vertu wall charger is always used.

Always charge the battery until it is fully charged. When the battery is fully charged, the animated battery charging indicator stops. If your Vertu phone is switched on, the message **Battery full. Save energy and remove charger from wall socket.** is briefly displayed.

Accessories

Vertu battery authentication guidelines

For your safety, always use original Vertu batteries. To check that you are getting an original Vertu battery, purchase it from a Vertu authorised service centre or dealer, and inspect the holospot label using the following steps:

1. When you look at the holospot on the label, you should see a Vertu symbol and three characters, similar to those shown below.

2. In the background you should see the unique holospot serial number.

Successful completion of these steps is not a total assurance of the authenticity of the battery. If you cannot confirm authenticity, or if you have any reason to believe that your Vertu battery with the holospot on the label is not an authentic Vertu battery, you should refrain from using it and take it to the nearest Vertu authorised service centre or dealer for assistance.

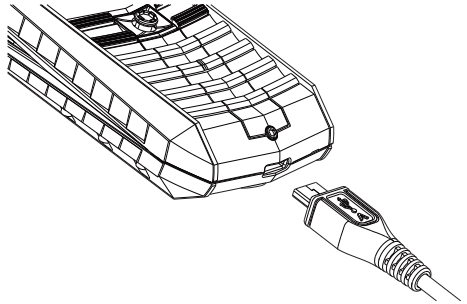
Wall charger

The wall charger supplied with your Vertu phone should be appropriate for your region. However, you should always check that the electrical rating of the AC outlet is appropriate for the charger before you attempt to plug it in.

Data cable

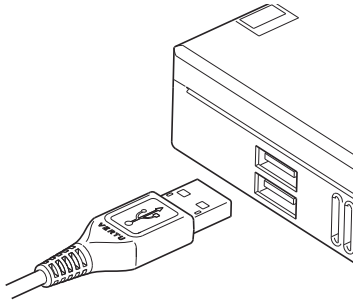
The micro-USB data cable enables you to transfer data between your Vertu phone and a compatible computer, for example when you are using Vertu PC Suite. You can also transfer data between your Vertu phone and a compatible printer that supports PictBridge.

To connect the data cable to your Vertu phone:



Connect the micro-USB connector of the data cable to your Vertu phone as shown. Ensure that the connector is inserted correctly, with the connector symbol uppermost.

To connect the data cable to a computer:



Connect the USB connector of the data cable to a USB port of the computer.

Problem	Possible cause	Possible solution
Cannot switch phone on	Battery out of power.	Charge the battery (see page 119).
	Battery not installed correctly.	Ensure that the battery is inserted correctly (see page 12).
Phone switches off automatically	Battery out of power.	Charge the battery (see page 119).
Cannot charge battery	Battery not installed correctly.	Ensure that the battery is inserted correctly (see page 12).
	Charger not connected.	Ensure that the charger is connected to the phone and to a working power outlet.
	Connectors are dirty.	Clean the connectors of the charger and battery.
	Battery has worn out.	Replace the battery.
	Battery or charger is damaged.	Replace the battery or charger. Contact your dealer for assistance.
Battery loses power quickly	Bluetooth is active.	Switch off Bluetooth (see page 74).
Network not displayed	SIM card not installed correctly.	Ensure that the SIM card is inserted correctly (see page 12).
	Contacts between SIM card and phone are dirty.	Gently clean the contacts of the SIM card and phone.
	Network signal is weak.	Move clear of any obstructions that may block the signal.
	SIM card is damaged.	Contact your service provider to obtain a replacement SIM card.
Cannot make a call	You are outside of your network service area.	Connect to a different network if this is supported by your service provider (see page 79).
	Call barring is active.	Deactivate Call barring (see page 25).
Cannot answer a call	Call divert is active	Deactivate Call divert (see page 35).
	Call barring is active.	Deactivate Call barring (see page 25).
No ringing for an incoming call	Phone is set to not ring for incoming calls.	Change or edit the profile (see page 70)
		Edit the tone settings (see page 71).

Troubleshooting

Problem	Possible cause	Possible solution
Poor call quality	Network signal is weak.	Move clear of any obstructions that may block the signal.
	Network signal is changing frequently, e.g. when travelling on a train.	Wait until signal strength is consistently high before making or answering a call.
Other party in a call cannot hear you	Phone is muted.	Unmute the phone (see page 33).
Cannot send or receive text messages	Your service provider is not enabling this service.	Contact your service provider to check your subscription status.
	Service centre number is not correct.	Ensure that the service centre number is correct (see page 55). To obtain the number, contact your service provider.
Cannot send or receive MMS messages	Your service provider is not enabling this service.	Contact your service provider to check your subscription status.
	MMS settings are missing or incorrect.	Ensure that the MMS settings are correct (see page 59). To obtain the settings, contact your service provider.
Cannot access the Internet	Your service provider is not enabling this service.	Contact your service provider to check your subscription status.
	Network settings are missing or incorrect.	Ensure that the network settings are correct. To obtain the settings, contact your service provider.
Storage memory is low	Too many items stored on the phone.	Delete any unwanted messages, clear the Internet history, and delete any unwanted files.

Memory	
Available memory (internal memory card)	32 GB (Titanium) 8 GB (Aluminium)
Maximum number of contacts	2000
Maximum number of messages	1000 (includes multimedia messages)
Maximum number of calendar entries	2000
Cellular protocols	GSM 850/900/1800/1900 EDGE WCDMA I (2100) II (1900) V (850) VI (800) HSDPA HSUPA
Power class	WCDMA, Class 3, 24 dBm
Speech codecs	WB-AMR, AMR, EFR, FR, HR
Physical characteristics	
Dimensions (H × W × D)	117 mm x 46 mm x 19 mm
Volume	82.7 cc
Weight (including battery)	Titanium: 170 g Aluminium (with rubber): 148 g Aluminium (with leather): 150 g
Interface	
Cable, headset and phone charging	Micro-USB
Battery capacity	1050 mAh
Display	
LCD	40.8 mm x 30.6 mm (2” active area) TFT
Resolution	QVGA, 240x320 (16 million colours)

Audio/Video codecs	
Audio	Ringing tones: AAC, AMR, AMRWB, AWB, MID, MP3, M4A, WAV, WMA Media player: AAC, AAC+, eAAC+, MP3, WMA
Video	3GP, H.263, H.264, MP4
Bluetooth	Bluetooth ver 2.0 + EDR Advanced Audio Distribution Profile (A2DP) Audio/Video Remote Control Profile (AVRCP) Dial-Up Networking Profile (DUN) File Transfer Profile (FTP) General Audio/Video Distribution Profile (GAVDP) Generic Access Profile (GAP) Generic Object Exchange Profile (GOEP) Hands-Free Profile (HFP) Headset Profile (HSP) Object Push Profile (OPP) Personal Area Networking Profile (PAN) Phone Book Access Profile (PBAP) Serial Port Profile (SPP) Service Discovery Application Profile (SDAP) SIM Access Profile (SAP)
Camera	5 Megapixel
Browser	OSS browser. X-HTML with TCP/IP, WAP 2.0
Java	MIDP Java 2.0

Menu tree

Messages

- Create message
- Inbox
- E-mail
- Drafts
- Outbox
- Delivery reports
- Voice messages
- Info messages
- Sent items
- Saved items
- IMs
- Message settings
- Serv. commands
- Delete messages

General settings
Text messages
Multimedia messages
E-mail messages
Service messages

Contacts

- Names
- Add new
- Settings
- Groups
- Speed dials
- My numbers
- Service numbers
- Del. all contacts
- Move contacts
- Copy contacts

Memory status

Call history

- All calls
- Missed calls
- Received calls
- Dialled numbers
- Msg. recipients
- Clear log lists
- Call duration
- Data counter
- Data timer
- Message log
- Positioning
- Sync log

Position log

Settings

- Date and time
- Profiles
- Themes
- Tones
- Display
- Lights
- My shortcuts
- Connectivity
- Call
- Phone
- Accessories
- Configuration
- Security
- Workshop reset
- Sync and backup

Time management
Date & time settings
Date and time format

Bluetooth
Packet data
GPS

Call divert

Language settings
Memory status
Voice recognition
Phone updates

Charger

Call barring service
Access codes

Phone switch
Data transfer

Additions

- Collection
- Games
- Torch
- Calculator
- Media player
- Equaliser
- Stopwatch
- Timer
- Video recorder
- Voice recorder
- Notes

Web

Bookmarks

Go to address

Last web addr.

Web settings

Display
General
Security
Downloading sett.
Configuration sett.

Clear the cache

Vertu Services

Vertu Feeds

Travel

Vertu Concierge

Vertu Fortress

Register

Navigate

Last map

Find address

Saved locations

Recent locations

Current position

Plan route

Starting point
Destination

Extra services

Settings

Camera

Gallery

SIM services

(if supported by your SIM card)

Manufacturer’ s limited warranty

NOTE: This limited warranty does not affect your legal (statutory) rights under your applicable national laws relating to the sale of consumer products.

Vertu provides this limited warranty to purchasers of the Vertu product(s) included in the sales package ("Product").

Vertu warrants to you that, during the warranty period, Vertu or a Vertu authorised service company will, in a commercially reasonable time, remedy defects in materials, design and workmanship free of charge. The Product will be repaired or, should Vertu in its discretion deem it necessary, replaced in accordance with this limited warranty (unless otherwise required by law).

Warranty period

The warranty period starts at the time of the Product's original purchase by the first end user. The Product may consist of several different parts, and different parts may be covered by a different warranty period (hereinafter "warranty period"). The different warranty periods are:

a. Twenty-four (24) months for the mobile device, and twelve (12) months for accessories (whether included in the mobile device sales package or sold separately) other than the consumable parts and accessories listed in (b) and (c) below;

b. six (6) months for batteries, chargers, cables and covers; and

c. ninety (90) days for media on which any software is provided, e.g. CD-ROM.

As far as your national laws permit, the warranty period will not be extended or renewed or otherwise affected due to subsequent resale, or Vertu authorised repair or replacement of the Product. However, part(s) repaired or replaced during the warranty period will be warranted for the remainder of the original warranty period, or for sixty (60) days from the date of repair or replacement, whichever is longer.

How to get warranty service

If you wish to make a claim under this limited warranty, please return your Product or the affected part (if it is not the entire Product) to a Vertu authorised service company. You can call a Vertu customer services (national or premium rates may apply) for further details on how to make a claim. Information about service companies authorised by Vertu can be found in the sales package or at local Vertu web pages, where available.

Any claim under this limited warranty is subject to you notifying Vertu or a Vertu authorised service company of the alleged defect within a reasonable time of it having come to your attention, and in any event no later than before the expiry of the warranty period.

When making a claim under this limited warranty, you will be required to provide:

a. the Product (or the affected part) and

b. the original proof of purchase, which clearly indicates the name and address of the seller, the date and place of purchase, the product type, and the IMEI or other serial number.

What is not covered?

1. This limited warranty does not cover user manuals or any third party software, settings, content, data or links, whether included or downloaded in the Product, whether included during installation, assembly or shipping, or at any other time in the delivery chain or otherwise, and in any way acquired by you. Vertu does not warrant that any Vertu software will meet your requirements, will work in combination with any hardware or software provided by a third party, that the operation of any software will be uninterrupted or error free, or that any defects in the software are correctable or will be corrected.
2. This limited warranty does not cover a) normal wear and tear (including, without limitation, wear and tear of camera lenses, batteries or displays), b) defects caused by rough handling (including, without limitation, defects caused by sharp items, by bending, compressing or dropping, etc.), or c) defects or damage caused by misuse of the Product, including use that is contrary to the instructions provided by Vertu (e.g. as set out in the Product's User Guide) and/or e) other acts beyond the reasonable control of Vertu.
3. This limited warranty does not cover defects or alleged defects caused by the fact that the Product was used with, or connected to, any product, accessory, software and/or service not manufactured, or supplied by Vertu, or was used otherwise than for its intended use. Defects can be caused by viruses from your or from a third party's unauthorised access to services, other accounts, computer systems or networks. This unauthorised access can take place through hacking, password mining, or through a variety of other means.
4. This limited warranty does not cover defects caused by the battery being short-circuited, the seals of the battery enclosure or cells being broken or tampered with, or the battery being used in equipment other than that for which it has been specified.

5. This limited warranty is not enforceable if the Product has been opened, modified or repaired by anyone other than an authorised service centre, if it has been repaired using unauthorised spare parts, or if the Product's serial number, the mobile accessory date code or the IMEI number has been removed, erased, defaced, altered or is illegible in any way. This shall be determined at the sole discretion of Vertu.
6. This limited warranty is not enforceable if the Product has been exposed to moisture, dampness, extreme thermal or environmental conditions or rapid changes in such conditions, corrosion, oxidation, spillage of food or liquid, or chemical products.

Other important notices

A third party, independent service provider provides the SIM card and cellular and/or other network or system on which the Product operates. Therefore, Vertu will not accept responsibility under this warranty for the operation, availability, coverage, services or range of the cellular or other network or system. Before Vertu or a Vertu authorised service company can repair or replace the Product, the service provider may need to remove any SIM lock or other lock that may have been added to lock the Product to a specific network or operator. In such situations, please contact your service provider to unlock the Product.

Please remember to make back-up copies or keep written records of all important content and data stored in your Product, because content and data may be lost during repair or replacement of the Product. Vertu, in a manner consistent with the provisions of the section **Limitation of Vertu's liability**, shall not under any circumstances be liable, either expressly or implied, for any damages or losses of any kind whatsoever resulting from loss of, damage to, or corruption of, content or data during repair or replacement of the Product.

All parts of the Product or other equipment that Vertu has replaced shall become the property of Vertu. If the Product is found not to be covered by the terms and conditions of this limited warranty, Vertu and its authorised service companies reserve the right to charge a handling fee. When repairing or replacing the Product, Vertu may use products or parts that are new, equivalent to new or re-conditioned.

Your Product may contain country specific elements, including software. If the Product has been re-exported from its original destination country to another country, the Product may contain country specific elements that are not considered to be a defect under this limited warranty.

Limitation of Vertu' s liability

This limited warranty is your sole and exclusive remedy against Vertu, and Vertu's sole and exclusive liability in respect of defects in your Product. This limited warranty replaces all other Vertu warranties and liabilities, whether oral, written, (non-mandatory) statutory, contractual, in tort or otherwise, including, without limitation, and where permitted by applicable law, any implied conditions, warranties or other terms as to satisfactory quality or fitness for purpose. However, this limited warranty shall neither exclude nor limit i) any of your legal (statutory) rights under the applicable national laws or ii) any of your rights against the seller of the Product.

To the extent permitted by applicable law(s), Vertu does not assume any liability for loss of or damage to or corruption of data, for any loss of profit, loss of use of Products or functionality, loss of business, loss of contracts, loss of revenues, loss of anticipated savings, increased costs or expenses, or for any indirect loss or damage, consequential loss or damage or special loss or damage.

To the extent permitted by applicable law, Vertu's liability shall be limited to the purchase value of the Product. The above limitations shall not apply in case of gross negligence or intentional misconduct by Vertu, or in case of death or personal injury resulting from Vertu's proven negligence.

NOTE: Your Product is a sophisticated electronic device. Vertu strongly encourages you to familiarise yourself with the User Guide and instructions provided with and for the Product.

NOTE: The Product may contain high precision displays, camera lenses and other such parts, which could be scratched or otherwise damaged if not handled very carefully.

Vertu
Keilalahdentie 2-4
FIN-02150 Espoo
Finland

Export controls

Your Vertu phone may contain commodities, technology, or software exported from the United States in accordance with the Export Administration regulations. Diversion contrary to U.S. law is prohibited.

Warranty and legal information

Licenses

Includes RSA BSAFE cryptographic or security protocol software from RSA Security.

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October 1996

April 1997

October 2000

EU recycling notice

Vertu will comply with European Community requirements for the recycling of Waste Electrical & Electronic Equipment (WEEE).

This compliance is indicated by the addition of the following symbol to Vertu's products where appropriate.

The symbol indicates that the product was put onto the market after the WEEE legislation was implemented, and that the consumer should not dispose of the item in normal household waste, but that it should be appropriately recycled.

Should you wish Vertu to recycle your product at the end of its life, please either return it to the point from which you purchased your product (if known) or return it to Vertu's headquarters.

Alternatively, should you purchase a replacement product from another supplier, the new supplier is obligated to take back the product that is being replaced and recycle it appropriately.

Background information on the European WEEE directive is available from http://ec.europa.eu/environment/waste/weee/index_en.htm.

Vertu Concierge Terms and Conditions

These terms and conditions apply to Nokia Corporation, a company validly organised and existing under the laws of Finland, with business identity code 0112038-9, having registered address at Keilalahdentie 4, 02150 Espoo, Finland, only when trading as Vertu ("Vertu").

1. Vertu Concierge

As a registered member of Vertu Concierge (“VC”) provided by Vertu and its associated companies (“Vertu”), you (“you”) agree to abide by these Terms and Conditions (the “Terms and Conditions”), and, when ordering anything through VC from a supplier of products and services (a “Supplier”), you agree that the Terms and Conditions shall apply to your order.

2. Membership Information

You are obliged to provide correct details when you register for membership of VC and your failure to do so may invalidate your membership and any subsequent transaction. Your responsibility to provide accurate information is a continuing obligation and you must notify Vertu in the event that any information provided by you in the course of registration changes.

3. Subscription

Initial and ongoing subscription fees, if applicable, are due at the time of initial subscription and annually thereafter (the “Renewal Date”) unless you notify Vertu of your intention not to renew. Payment must be made annually in advance, and may be made using any major credit/debit or charge card. Any subscription fee is non refundable. However, Vertu may, at its sole discretion, elect to refund any subscription fee in whole or in part, depending on the circumstances relating to the cancellation of any subscription. You authorise Vertu to deduct renewal subscription fees from your payment card up to 28 days prior to your Renewal Date. If Vertu does not hold your payment details, you will be contacted directly to renew your subscription. Subscription fee rates will be notified to you from time to time, and the subscription fee payable will be the subscription fee in force at the time of the Renewal Date.

You agree that you will only use your VC membership for the purposes for which it is issued.

4. VC Services

As a member of VC, you are entitled to all of the products and services as advised by us from time to time as approved by the relevant product/service Supplier.

5. Services Subject to Change

As a member, note that:

- services are subject to availability and may change from time to time;
- suppliers may change from time to time;
- suppliers may impose their own terms and conditions, and you are required to comply with these at all times.

6. Payment for Services

Please note that some Suppliers may charge you a deposit, entry fee or other sum for the services they provide. You will be solely liable for payment of any such sums. At your request, Vertu will authorise Suppliers to debit your nominated payment card in order for you to take advantage of their services.

7. Availability of Services

Vertu aims to ensure that the services remain available at all times, and will use reasonable endeavours to ensure that you receive the most from your membership. If any of the services become unavailable, we will do all we can to ensure that prior commitments are honoured to the fullest extent possible, but shall not be responsible for any actions of Suppliers outside Vertu’s reasonable control. From time to time the procurement or provision of certain services may incur a VC handling charge of which you will be notified - in these cases you hereby authorise Vertu to debit your nominated payment card with any such handling charges. Unless otherwise agreed by the Supplier, you shall not be entitled to cancel any services requested where, on your instructions, performance has already begun.

8. Right of Withdrawal

Vertu reserves the right to withdraw any service that may be offered and/or to refuse to supply any service requested.

9. Requests

If Vertu is unable to deal with any request, it will inform you as soon as reasonably practicable.

10. Dealing with VC Suppliers

Suppliers are responsible for providing you with the goods and services you select. Vertu will assist you in any way it can in all of your dealings with Suppliers.

11. Personal Membership

VC membership is personal to the registered Vertu phone user. You are responsible for ensuring that no one (other than your personal assistant, where applicable) uses your membership to access membership services and benefits.

12. Cancellation of Membership

Vertu reserves the absolute right to cancel or suspend your membership (at its sole discretion) for any reason whatsoever. If Vertu cancels your membership, it shall refund the balance of the annual subscription fee, if any, on a time apportionment basis in respect of the unexpired period to which the annual subscription fee applies.

13.Changes to Terms and Conditions

Vertu may vary these Terms and Conditions from time to time. Vertu will notify you of any changes in a timely manner. Notification will be by some or all of the following media:

- newsletter;
- mail;
- e-mail or other personal delivery service.

14.Payment Details

If we do not have your payment card details, we may not be able to provide or procure those benefits, goods or services that require payment.

You may only make transactions using VC during your period of membership. When ordering a product or service, you will be required to provide your payment card details. You undertake that all details you provide to us for the purpose of booking, ordering or purchasing goods or services are correct, that the payment charge card you are using is your own, and that there are sufficient funds to cover the cost of the product or service.

15.Supply of Details

Vertu may pass on details of your payment card and any other essential booking details to its agents, employees, subcontractors and Suppliers, and you consent to us passing on such details to deal with your orders. You must inform Vertu as soon as possible of any changes to the details supplied by you.

16.Payments Due

The purchase price of all products and services obtained through VC is due for payment on acceptance of your order by Vertu and/or a Supplier, as applicable.

17.Delivery

By placing your order for a product or service through VC, you agree that the time taken for delivery or performance shall be as stipulated when the purchase is made. We want you to get your order as soon as possible. If delivery or performance will take longer than the time set out (or the product or services are unavailable), the Supplier (or Vertu acting for the Supplier) will notify you of this at the earliest opportunity and you will have the unequivocal right to withdraw your order and receive a full refund.

18.Limited Warranty

Vertu warrants to you that Vertu shall use its reasonable endeavours to provide the VC services with reasonable care and skill and, as far as reasonably possible, in accordance with your request and instructions from time to time. Where Vertu supplies you with any goods or services supplied by a third party, then Vertu is acting as your agent in sourcing the goods or services. Vertu will use reasonable care in selecting the Supplier and ensuring the order is placed in accordance with your wishes. For the avoidance of doubt, Vertu does not and will not provide any representations or recommendations in relation to any of the information and suggestions comprised within the VC services. You are deemed to be responsible for, and shall use your own skill and judgement as to, the quality, value and suitability of such information and suggestions in relation to deciding whether to enter into any contract with any third party for the supply of services or sale of goods.

19.Vertu as Agent

Your contract for the purchase of products or services is made with the relevant Supplier only. Vertu acts as an agent for the Supplier and, unless expressly provided otherwise, all your rights and remedies are against the Supplier.

20.Disclaimers

Vertu will not be responsible for products and services offered by Vertu as agents for the Suppliers, or for any aspect of the relationship between you and any particular Supplier. Vertu will, however, do everything it reasonably can to assist you in any dealings you have with the Supplier.

You agree that any contract entered into by you with any of the Suppliers is an independent contract. Vertu hereby disclaims any and all liability for any act or omission of any Supplier, or any loss incurred by you as a result of any act or omission of a Supplier, whether or not arranged through VC.

21.Limitation of Liability

Vertu accepts no liability for any losses or claims arising from any inability to contact VC or any failure to complete a transaction.

Save in respect of death and personal injury caused by the negligence of Vertu or as expressly provided for in these Terms and Conditions, Vertu shall not be liable for any loss, cost, expense or damage of any nature whatever (whether direct or indirect) resulting from the provision of the Services or your reliance upon the information and suggestions provided by Vertu hereunder and the resulting supply of goods and services to you by any third party.

Vertu shall have no liability to you for any loss, damage, costs, expenses or other claims for compensation arising from requests or instructions supplied by you which are incomplete, incorrect or inaccurate, or arising from their late arrival or non-arrival, or any other fault by you.

Vertu shall not be liable to you, or be deemed to be in breach of these Terms and Conditions, by reason of any delay in performing, or any failure to perform, any of Vertu's obligations in relation to the VC services, if the delay or failure was due to any cause beyond Vertu's reasonable control.

Except in respect of death and personal injury caused by the negligence of Vertu and subject to the provisions of these Terms and Conditions, Vertu's maximum liability to you for breach of any of its obligations hereunder shall be limited to the value of the annual subscription fee, if any, and the relevant charge for the VC services to be provided.

The limitations of liabilities set out herein apply only to the maximum extent permitted by law.

22.Governing Law and Arbitration of Disputes

Any and all claims, except claims for monies due to Vertu, arising out of or relating to the use of VC, must be commenced within one (1) year after the date either you or Vertu knew or should have known of the facts giving rise to such claim, after which such actions shall be barred. If acceptance of your membership request or a particular service request takes place within Europe, Middle East or Africa, the governing law shall be Finnish law. All disputes arising out of or in connection with these Terms and Conditions shall be finally settled under the Rules of Arbitration of the International Chamber of Commerce by one arbitrator appointed in accordance with the said Rules. The arbitration proceedings shall be conducted in London, England in the English language. The arbitration decision shall be final and binding. Provided that the parties shall have the right to take proceedings in any other jurisdiction for the purposes of enforcing a judgment or order obtained from the courts of England and Wales.

If acceptance of your membership request or a particular service request takes place within Asia Pacific, the governing law of these Terms and Conditions shall be Singapore law. All disputes arising from or connected to these Terms and Conditions shall be settled finally and exclusively in Singapore under the Rules of the Singapore International Arbitration Centre (SIAC Rules). The arbitration shall be conducted in English in Singapore. The award shall be final and binding on both parties. Provided that the parties shall have the right to take proceedings in any other jurisdiction for the purposes of enforcing the arbitral award.

If acceptance of your membership request or a particular service request takes place within the Americas region, all disputes and matters relating to arbitration shall be governed by the Federal Arbitration Act (9 U.S.C. §§1 et. seq.). Except to the extent governed by applicable U.S. federal law, any transactions with VC and its Suppliers shall be governed by the laws of the State of Texas, excluding its conflict of law rules. Any and all claims, except claims for monies due to Vertu, arising out of or relating to your membership and use of VC shall be barred unless an action or legal proceeding is commenced within eighteen (18) months after the date you or Vertu knew or should have known of the facts giving rise to such claim. Any dispute relating in any way to your membership and use of VC, and any orders placed through VC, shall be submitted (together with any counterclaims and disputes under or in connection with other transactions and/or agreements between you and Vertu) to final and binding, confidential arbitration to the Dallas, Texas office of the American Arbitration Association (the "AAA"), with such arbitration to be held in Dallas County, Texas, except that, to the extent you have in any manner violated or threatened to violate any Vertu or Vertu affiliates' or licensors' intellectual property rights, Vertu may seek injunctive or other appropriate relief in any state or federal court in the state of Texas or, at Vertu's option, any other appropriate state or country, and you consent to exclusive jurisdiction and venue of such court. Arbitration under these Terms and Conditions shall be conducted under the then prevailing Wireless Industry Arbitration Rules of the AAA (except as such rules may be modified by the terms of these Terms and Conditions), unless otherwise agreed in writing by the parties, and shall be heard by a single arbitrator. Subject to any terms contained in these Terms and Conditions limiting or excluding damages, the arbitrator may award any relief that the arbitrator deems proper, including without limitation equitable relief, provided that no award of exemplary, special, consequential or punitive damages shall be permitted. The prevailing party, as determined by the arbitrator, shall pay the AAA arbitration fees and the arbitrator's fees and expenses, as applicable. The arbitrator's award shall be binding and may be entered as a judgment and enforceable in any court of competent jurisdiction. To the fullest extent permitted by applicable law, the arbitration shall be conducted on an individual, not a class-wide basis, and no arbitration under these Terms and Conditions shall be consolidated with or joined to an arbitration involving any other person or entity, whether through class arbitration proceedings or otherwise, without the prior written consent of you and Vertu.

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January 2010

Passive Near Field Communication Device

Your Vertu handset contains a Passive Near Field Communication device. This device enables Vertu to verify the authenticity of the phone if it is presented at a Vertu branded store or Vertu authorised service company.

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