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US Patent No 5818437 and other pending patents. T9 text input software copyright © 1997-2002. Tegic Communications, Inc. All rights reserved.

Includes RSA BSAFE cryptographic or security protocol software from RSA Security.

#### **EXPORT CONTROLS**

Your Vertu phone may contain commodities, technology, or software exported from the United States in accordance with the Export Administration regulations. Diversion contrary to U.S. law is prohibited.

#### FCC/INDUSTRY CANADA NOTICE

Your Vertu phone may cause TV or radio interference (for example, when using a telephone in close proximity to receiving equipment). The FCC or Industry Canada can require you to stop using your phone if such interference cannot be eliminated. If you require assistance, contact Vertu Concierge. This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: Vertu is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void your authority to operate the equipment.

#### DECLARATION OF CONFORMITY

We, Vertu declare under our sole responsibility that the products, Model Ascent, types RHV-3 and RHV-5 are in conformity with the provision of the following Council Directive: 1999/5/EC.

A copy of the Declaration of Conformity can be found at http://www.vertu.com

**C€168** 

## **WELCOME**

It begins with a vision.

A bold new design delivering superior craftsmanship and meticulous detail. Vertu represents the crafting of an enduring object to be worn alongside a fine watch or beautiful necklace.

Representing a fusion of engineering, design and technology, nothing of this kind has been achieved before.

## ABOUT THIS MANUAL

To ensure that you are reading the most recent version of this manual, we suggest that you visit the Vertu.com website and download the latest version. Alternatively you can contact Vertu Concierge to obtain the most recent CD-ROM or request a printed copy.

## GLOSSARY OF TERMS

The following terms are used in this Reference Manual:

NUMBER KEYS The keys that are used to enter (key in) text or numbers.

DEFAULT Initial product setting as supplied by Vertu when it leaves our manufacturing facility.

SIM CARD Subscriber Identity Module.
This is a small card supplied by your service provider to insert into your Vertu phone for a network connection.

SERVICE The provider of your SIM card PROVIDER and all associated network services.

NETWORK A feature which is made SERVICE available at the discretion of your service provider.

STAND-BY The display that appears

DISPLAY when your Vertu phone
is switched on, with

Menu and Go to at
the bottom.

## CONVENTIONS

The following conventions are used in this Reference Manual:

Menu Represents text that appears on your Vertu phone's display, for example, "From the stand-by display, press Menu."

Represents a Vertu phone key, for example, "Press the SEND key to make the call."



Caution. Important information relating to safety.



Represents a tip. Useful information or a quick way to access or operate a feature.



Represents a note. Points to be aware of when using your Vertu phone.

## IMPORTANT INFORMATION

The wireless phone described in this guide is approved for use on GSM 900/1800/1900 networks for models purchased in Europe and Asia, and GSM 850/1800/1900 networks for models purchased in the USA. Contact your service provider for more information about networks.

When using your Vertu phone, obey all laws and respect the privacy and legitimate rights of others.



Warning. All of your Vertu phone's features, other than the alarm clock, require the phone to be switched on to use the features. Do not switch your Vertu phone on when wireless phone use may cause interference or danger.

#### **NETWORK SERVICES**

To use the phone you must have service from a wireless service provider. Many of the features in your Vertu phone depend on features in the wireless network to function. These network services may not be available on all networks or you may have to make specific arrangements with your service provider before you can utilise network services. Your service provider may need to give you additional instructions for their use and explain what charges will apply. Some networks may have limitations that affect how you can use network services. For instance, some networks may not support all language-dependent characters and services.

Your service provider may also have requested that certain features be disabled or not activated in your Vertu phone. If so, they will not appear on your menus. Contact your service provider for more information.

#### SHARED MEMORY

Some of the data features in your Vertu phone share memory. Using one or more of these features may reduce the memory available for the remaining features sharing memory. For example, saving many multimedia messages and voice recordings may use all of the available memory. Your phone may display a message that the memory is full when you try to use a shared memory feature. In this case, delete some of the information or entries stored in the shared memory features before continuing. Some of the features, such as the contacts list, have a certain amount of memory specially allotted to them in addition to the amount of memory shared with other features.

#### SAFETY POINTS



Caution. Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger. Please read these simple guidelines. Disregarding these rules may be dangerous or illegal.

Your Vertu phone has an internal antenna. As with any other radio transmitting device, do not touch the antenna unnecessarily when the phone is switched on.

Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed. Avoiding contact with the antenna during a call optimises the antenna performance and the talk time of your Vertu phone.

Your Vertu phone and its accessories may contain small parts. Keep them out of reach of small children.

ROAD SAFETY COMES FIRST		Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.
INTERFERENCE	?	All wireless phones may be susceptible to interference which could affect performance.
SWITCH OFF IN HOSPITALS		Follow any regulations or rules. Switch phone off near medical equipment.
SWITCH OFF IN AIRCRAFT		Follow any regulations or rules. Wireless devices can cause interference in aircraft.
SWITCH OFF WHEN REFUELLING	$\bigcirc$	Do not use the phone at a refuelling point. Do not use near fuel or chemicals.
SWITCH OFF NEAR BLASTING	(the s	Do not use the phone where blasting is in progress. Observe restrictions and follow any regulations.
USE SENSIBLY		Use only in normal position (shown on page 8) and do not touch the antenna unnecessarily.
QUALIFIED SERVICE	Ø	Only qualified service personnel must install or repair phone equipment.
ACCESSORIES AND BATTERIES		Use only approved accessories and batteries.  Do not connect incompatible products.
WATER RESISTANCE		Your Vertu phone is not water-resistant. Keep it dry.
BACK-UP COPIES		Remember to make back-up copies or keep a written record of any important information stored in your phone.
CONNECTING TO OTHER DEVICES		When connecting to any other device, read its user guide for detailed safety instructions. Do not connect incompatible devices.
EMERGENCY CALLS		Ensure your Vertu phone is switched on and in service. Press the END key as many times as needed to clear the display and return to the main screen. Enter the emergency number, then press the SEND key. Give your location.

Do not end the call until told to do so.

#### TABLE OF CONTENTS

Λ1	GFT	TING	C T A	DIED

- I > VERTU PHONE LAYOUT
- 2 > THE BATTERY AND SIM CARD
- 3 > VERTU PHONE KEYPAD
- 3 > SWITCHING ON YOUR VERTU PHONE
- ENTERING YOUR PIN CODE
- 4 > SETTING THE TIME AND DATE
- 5 > MENU NAVIGATION
- USING THE MENUS
- USING THE SHORTCUTS
- 6 > DISPLAY ICONS AND INDICATORS
- 6 > STATUS ICONS
- CONTACTS ICONS
- PROGRESS INDICATOR
- 8 > MAKING CALLS
- YOUR FIRST CALL
- 8 > ANSWERING CALLS
- ADJUSTING VOLUME 8
- ENDING OR REJECTING CALLS
- LAST NUMBER REDIAL
- IN CALL FUNCTIONS
- SPEAKER PHONE
- 9 > CONFERENCE CALLS
- 10> CALLING YOUR VOICE MAILBOX
- IO > EMERGENCY CALLS
- MAKING AN EMERGENCY CALL 10>
- II > KEYPAD LOCK
- 11> LOCKING THE KEYPAD
- 11> RECEIVING A CALL
- 11> UNLOCKING THE KEYPAD
- II > VERTU CONCIERGE
- 11> CALLING VERTU CONCIERGE
- 12 > TEXT ENTRY
- NUMERIC INPUT 12 >
- BASIC TEXT INPUT 12 >
- 13> PREDICTIVE TEXT INPUT
- 14 > SPECIAL CHARACTER INPUT
- 14 > SCREEN SAVER
- 15 > THE SCREEN SAVER DISPLAY

# 02 SECURITY

- 16 > SECURITY FEATURES
- 16 > PIN CODE REQUEST
- 17 > CALL BARRING
- 17 > FIXED DIALLING
- 18 > CLOSED USER GROUP
- 18 > SECURITY LEVEL
- 18 > ACCESS CODES

- 19> CHANGING THE SECURITY CODE
- 19> CHANGING THE PIN CODE
- 20 > CHANGING THE PIN2 CODE
- CHANGING THE BARRING PASSWORD 20 >

## 03 MESSAGES

23 >

- 21> FONT SIZE
- 2 | > TEXT MESSAGES
- 21> LINKED MESSAGES
- WRITING AND SENDING TEXT 22 > MESSAGES
- 22 > READING MESSAGES
- 23> TEXT MESSAGE FOLDERS

DISTRIBUTION LISTS

- ERASING MULTIPLE TEXT MESSAGES 24 >
- MESSAGE SETTINGS 24 >
- SMS E-MAIL
- 25 >
- 25 > MULTIMEDIA MESSAGES (MMS)
- MMS SETTINGS 26 >
- WRITING AND SENDING MULTIMEDIA 27 > MESSAGES
- 28 > READING MULTIMEDIA MESSAGES
- 28 > MMS FOLDERS
- ERASING MULTIPLE MULTIMEDIA MESSAGES
- 29 > E-MAIL
- 29 > E-MAIL SETTINGS
- WRITING AND SENDING F-MAIL 30 >
  - MESSAGES
- 31 > DOWNLOADING AND READING E-MAIL
- 31 > E-MAIL FOLDERS
- ERASING MULTIPLE E-MAIL 31 > MESSAGES
- 32 > VOICE MESSAGES
- STORING YOUR VOICE MAILBOX 32 >
- 32 > LISTENING TO YOUR VOICE MESSAGES
- 32 > INFO MESSAGE SERVICE
- 32 > SERVICE COMMANDS

#### 04 CALL REGISTER

- 33 > CALLS
- 33> VIEWING RECENT CALL INFORMATION
- 33 > CLEARING THE CALL LISTS
- VIEWING CALL DURATION 33 > INFORMATION
- 34 > DATA AND MESSAGES
- 34 > DATA COUNTER
- 34 > DATA CONNECTION DURATION
- 34 > MESSAGE COUNTER

## 05 PROFILES AND SETTINGS

- 35 > PROFILES
- 35 > ACTIVATING A PROFILE
- 35 > PERSONALISING A PROFILE
- 36 > RENAMING A PROFILE
- 36 > SETTINGS
- 36 > TIME AND DATE SETTINGS
- 37 > PERSONAL SHORTCUTS
- 37 > CONNECTIVITY
- 38 > CALL SETTINGS
- 39 > PHONE SETTINGS
- 4 I > SECURITY SETTINGS
- 41 > RESTORE FACTORY SETTINGS

#### 06 CONTACTS

- 42 > CONTACTS MEMORY
- 42 > PHONE MEMORY
- 42 > SIM CARD MEMORY
- 42 > SELECTING THE MEMORY TYPE
- 42 > COPYING BETWEEN MEMORIES
- 43 > COPYING OPTIONS
- 43 > COPYING INDIVIDUAL NUMBERS
- 43 > CHECK MEMORY STATUS
- 43 > ADDING CONTACTS
- 44 > ACCESSING CONTACTS
- 44 > DELETING CONTACTS
- 44 > CONTACT NUMBER AND TEXT TYPES
- 44 > ADDING INFORMATION TO A CONTACT
- 45 > CHANGING THE DEFAULT NUMBER
- 45 > SETTING THE CONTACTS VIEW
- 45 > THE CONTACTS MENU
- 45 > SEARCHING AND CALLING
- 45 > TEXT MESSAGES
- 46 > BUSINESS CARDS
- 46 > SPEED DIALLING
- 47 > VOICE TAGS
- 48 > CALLER GROUPS
- 48 > VIEWING CALLER GROUPS
- 48 > EDITING CALLER GROUP NAMES
- 49 > ADDING CONTACTS TO AN EMPTY
  CALLER GROUP
  - CALLER GROUP
- 49 > ADDING CONTACTS TO A CALLER
  - GROUP
- 49 > DELETING CONTACTS FROM A CALLER
  GROUP
  - 011001
- 49 > ADDING CALLER GROUP DETAILS TO A
  - CONTACT
- 49 > DELETING CALLER GROUP DETAILS FROM A CONTACT
  - \_\_\_\_\_\_
- 49 > SETTING GROUP RINGING TONES
- 50 > EDITING CONTACTS

#### 07 ADDITIONS

- 51 > GALLERY
- 51 > FOLDERS
- 52 > FOLDER FILES
- 52 > MEDIA
- 52 > MEDIA PLAYER
- 53 > VOICE RECORDER
- 53 > MEDIA EQUALISER
- 54 > APPLICATIONS
- 54 > COLLECTION APPLICATIONS
- 55 > EXTRAS
- 55 > WEB

#### 08 ACCESSORIES

- 56 > HEADSET
- 57 > CHARGER
- 57 > CHARGING YOUR BATTERY
- 57 > BATTERY
- 59 > BATTERY INFORMATION
- 59 > VEHICLE CHARGER
- 60 > CONNECTIVITY
- 60 > DATA CABLE
- 60 > BLUETOOTH
- 61 > CD-ROM
- 61 > PC SUITE APPLICATIONS
- 62 > INSTALLING VERTU PC SUITE

#### 09 ORGANISER

- 63 > ALARM CLOCK
- 63 > SETTING THE ALARM
- 63 > CANCELLING THE ALARM
- 63 > TURNING OFF THE ALARM
- 63 > ACTIVATING THE SNOOZE FUNCTION
- 63 > SELECTING A RINGING TONE
- 63 > REPEATING THE ALARM
- 64 > CANCELLING THE ALARM REPETITION
- 64 > CALENDAR
- 64 > OPENING THE CALENDAR
- 64 > MAKING NOTES
- 64 > VIEWING NOTES
- 65 > DELETING NOTES
- 65 > EDITING NOTES
- 65 > MOVING NOTES
- 65 > REPEATING NOTES
- 65 > SENDING NOTES 66 > COPYING NOTES
- 66 > COPYING A TEXT MESSAGE TO A
  - CALENDAR NOTE
- 66 > NOTE SETTINGS
- 68 > TO-DO LIST
- 68 > OPENING THE TO-DO LIST

68 >	CREATING A TO-DO LIST	
68 >	DELETING A TO-DO LIST	
68 > NOT	ES	
68 >	CREATING NOTES	
68 >	VIEWING NOTES	
69 >	EDITING NOTES	
69 >	DELETING NOTES	
69 >	SENDING NOTES	
69 > SYNCHRONISATION		
69 >	SYNCHRONISING FROM YOUR PHONE	
70 >	SYNCHRONISATION SETTINGS	

# 010 ADDITIONAL INFORMATION

71>	SAFETY INFORMATION
7   >	TRAFFIC SAFETY
7   >	OPERATING ENVIRONMENT
7   >	ELECTRONIC DEVICES
7   >	PACEMAKERS
7   >	HEARING AIDS
7   >	OTHER MEDICAL DEVICES
7   >	VEHICLES
72 >	AIRCRAFT
72 >	POSTED FACILITIES
72 >	POTENTIALLY EXPLOSIVE
	ATMOSPHERES
72 >	WATER RESISTANCE
72>	SPECIFICATIONS
72 >	POWER MANAGEMENT
73>	CARE AND MAINTENANCE
73 >	CERAMICS AND SAPPHIRE
73 >	LEATHER
73 >	METAL
73 >	THE MICROFIBRE POLISHING CLOTH
73 >	GENERAL CARE TIPS

> 01

POWER key - press and hold for a

# O I GETTING STARTED

few seconds to switch on and switch off. > 02 Earpiece. > 03 CONCIERGE key - press and hold VERTU PHONE LAYOUT until Concierge is displayed. Press SEND to call. (0)> 04 VOLUME key - press the top of the key to increase the volume. Press the bottom of the key to decrease the volume. > 05 SELECTION keys - press to perform the action or access the feature shown on the display above the key. > 06 SCROLL keys - press to move, for (оз example through a list of names or features. > 07 SEND key - press to make or answer a call. > 08 END key - press to end a call. def > 09 VOICEMAIL key - press and hold to call your voice mailbox (a Pqrs wxyz Network service). 'LC ŏ > 10 \*+ and #<sup>†</sup> keys - special function keys. > 11 Microphone. (12)

> 12

Accessories connector.

## THE BATTERY AND SIM CARD

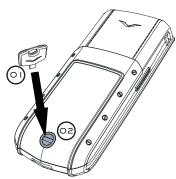
If your Vertu phone was purchased at a Vertu store, the battery and SIM card should have been installed already. Otherwise, follow the procedure below to install your SIM card and battery.

The SIM card and its contacts are easily damaged. Be careful when handling, inserting or removing the card.

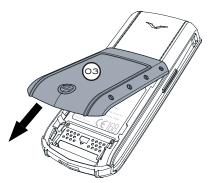


Caution. Keep SIM cards and the back cover release key out of the reach of small children.

Always switch the phone off and disconnect the charger before removing the battery.



With the back of your Vertu phone facing you, position the back cover release key (01) very carefully into the slot of the locking screw (02). Ensure the key does not slip out of the slot.



> Turn the locking screw (02) a quarter of a turn anticlockwise, gently pivot (by no more than 45 degrees) and lift off the back cover (03) towards you as shown. If you accidentally remove the back cover while the phone is switched on, the phone will automatically switch off.



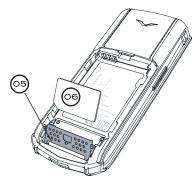
Attach the back cover release key to your keyring for convenience.



Remove the plastic placeholder (04) from your Vertu phone before inserting the battery.



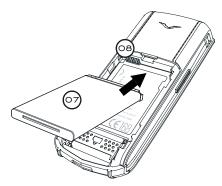
Retain the plastic placeholder for future use. If you need to remove the battery, insert the plastic placeholder before replacing the back cover to make it easier to remove the back cover



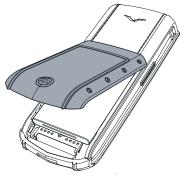
- > Slide the SIM retainer (05) towards the bottom of your Vertu phone and then pivot outwards.
- Insert the SIM card into the retainer, ensuring that the bevelled corner (06) is located bottom left and the gold contact area is facing towards the gold contact points inside the phone.
- > Return the retainer to its original position and slide it towards the top of the phone. The retainer should firmly lock into place.



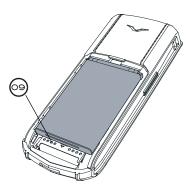
For availability and information on using SIM card services, contact your SIM card vendor. This may be the service provider, network operator, or other vendor.



Insert the battery (07) top end first. Ensure that the contacts on the top end of the battery align with the contact points (08) inside the battery compartment.



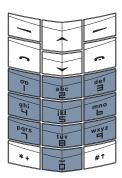
- > Ensure that the battery and SIM card are seated correctly before replacing the back cover.
- Pivot and slide the back cover into position until it clicks into place. The cover should close tightly using only light pressure – do not force it closed! If the cover does not close easily, remove it and check the battery and SIM are correctly inserted, and the retainer (09) is correctly positioned and locked.



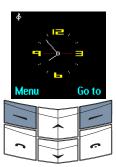
For information about removing the battery, refer to "Removing the Battery" on page 57.

## VERTU PHONE KEYPAD

Alphanumeric keys, referred to as NUMBER keys in this guide, are used to key in numbers or characters, for example when making calls, storing names in the directory or writing text messages.



Below the display are two SELECTION keys. The function of these keys depends on the text displayed above them.



For example, press the SELECTION key below Menu to access the menu or press the SELECTION key below Go to to access the shortcuts menu.

When pressing keys, press them briefly and firmly, without holding them down unless otherwise instructed.

SWITCHING ON YOUR VERTU PHONE



> Press and hold the POWER key (01) for a few seconds until the display activates to switch on your Vertu phone.

If your battery requires charging, a **Battery low** message is displayed when you first switch on your Vertu phone. Refer to "Charging your battery" on page 57 for more information.



> Your Vertu phone has an internal antenna located inside the toprear panel (02). Do not touch the antenna unnecessarily when phone is switched on.

Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed. Avoiding contact with the antenna area when operating the phone optimises the antenna performance and battery life.

## ENTERING YOUR PIN CODE

Depending on your SIM card settings, you may be prompted to enter a PIN (Personal Identification Number) code when you switch on your Vertu phone. This code is used to protect access to your SIM card and is independent of your Vertu phone. If you used your SIM card in another phone previously, the code will be the same.



- > Use the NUMBER keys to key in your PIN code.
- > Press OK.



It is recommended that you activate both the PIN code and security code to help prevent unauthorised use of your SIM card and your Vertu phone. Refer to the "Chapter Security" chapter for more information.

# SETTING THE TIME AND DATE

If the time and date are not set, you will be prompted to enter your time settings when you first switch on your Vertu phone. If your Vertu phone was purchased at a Vertu store, the time and date should already be set for you.



We recommend setting the time and date immediately to ensure that features which use the time and date (for example, the Organiser) operate correctly.

To set the time when you switch on your Vertu phone for the first time:



- > Use the NUMBER keys to key in the correct time.
- > Use the SCROLL keys to toggle between hours and minutes.

You can enter the time in either 12-hour (am/pm) format or 24-hour format.

For example, to set the time to 08:30:

- > Key in "8".
- Scroll to minutes. The leading zero is added to the hour figure.
- > Key in "30".
- > Press OK.

Or, to set the time to 12:30:

- > Key in "12". The cursor automatically jumps to the minutes.
- > Key in "30".
- > Press OK.

If the hour you entered was not in 24-hour format, you are prompted to confirm if the time entered is am or pm:



- > Scroll to am or pm.
- > Press Select. The time zone screen is displayed.

To select your local time zone:



- Scroll to the appropriate time zone.
- > Press Select. The date screen is displayed.

To set the date:



- Use the NUMBER keys to key in the date.
- > Use the SCROLL keys to move between the figures.
- > Press OK. A confirmation message is displayed.



If the battery is removed from your Vertu phone for longer than two hours, you may need to set the time and date again.

You can enable your Vertu phone to automatically adjust your date and time settings.

#### MENU NAVIGATION

Your Vertu phone offers an extensive range of functions that are accesed through a series of menus. The most commonly used features are assinged to the shortcuts menu to enable rapid access to the function.

## USING THE MENUS



- > From the stand-by display, press Menu to navigate to a function using the menus.
- > Use the scroll keys to scroll to the desired menu.
- > Press Select to enter the menu and view the submenus.

The menus are grouped into categories relating to a set of functions:

Messages



Allows you to write, send, receive and read messages. Your Vertu phone supports multiple message formats such as text, multimedia, voice and e-mail.

register



Call Allows you to view information about voice and data calls that you have missed, received and made.

# Profiles



Allows you to manage the settings for audible and vibration alerts. Six different profiles are available on your Vertu phone.

## Settings



Allows you to set up your Vertu phone to your preference. In addition to basic phone settings, you can change the display, time, shortcuts, connectivity (Bluetooth and GPRS), calls, and security settings.

# Contacts



Allows you to manage your personal phone book including options such as assigning speed dials and voice tags to your entries.

#### Additions



Enables you to access your multimedia files, use the media player, voice recorder, custom applications and WAP browser.

# Organiser



Allows you to view your calendar, set reminders for forthcoming events or dates, add notes, review your to-do list and set the alarm clock.

# SIM services



May offer additional features or facilities such as online banking or sports information. The name displayed may differ and the feature's availability is at the discretion of your service provider. Many providers disable this feature.

When navigating through the menus and submenus, press Back or Exit to return to the previous menu or submenu without saving changes. At any time, press the END key to return to the stand-by display without saving changes.

#### USING THE SHORTCUTS



- > From the stand-by display, press Go to to access a function from the shortcut list.
- > Use the scroll keys to scroll to the desired function.
- > Press Select to enter the function directly.

The shortcut list can be customised to suit your particular requirements.

## DISPLAY ICONS AND INDICATORS

The display shows the current status of your Vertu phone.



The battery charge and signal strength indicators appear at the top of the display.



Indicates the signal strength of the network at your current location.



Indicates the battery charge level.



Indicates that both battery and signal levels are at full strength.



Indicates that both battery and signal levels are below full strength.



Indicates that the signal strength at your current location is too weak to make calls.

# STATUS ICONS

One or more of the following icons may appear on the stand-by display below the battery charge and signal strength indicators.

Some icons only appear if your SIM card has two lines enabled. For more information contact your service provider.

#### In call icon

The in call icon appears on the right of the display when you are in a call.

You are

You are currently in a call.

## Call status indicators

While you are in a call some of the following icons may appear beside the caller name or number on the display.

- The call is active.
- The call is on hold.
- The caller has disconnected the call.
- Voice privacy encryption is active. (Network service)
- Voice privacy encryption is inactive. (Network service)
- The call is active.
- The data call has disconnected.

## Active line icons

Active line icons only appear if your SIM card has two lines enabled. For more information contact your service provider.

- Line 1 is active.\*
- Line 2 is active.\*

## Active profile icons

One of the following active profile icons appears on the top-left of the display to indicate the currently active profile.

- ♣ General
- Silent
- Meeting
- Outdoor
- Pager
- Headset Only available after the Vertu headset has been connected.
- The current profile applies for a limited time.

## Active function icons

Active function icons appear on the top of the display and indicate the functions that are currently enabled.

- The keypad is locked.
- No audible alerts will sound for incoming calls or messages.
- The speaker phone is active.
- The microphone is muted.
- The alarm clock is set.
- The countdown timer is running.
- The stopwatch is running.

# Message icons

Message icons appear on the top-left of the display and indicate that you have received a text, multimedia or voicemail message.

- You have received a text message. (Network service)
- You have received a voicemail message. (Network service)
- You have received a multimedia message.
  An animated icon indicates that the
  multimedia message is being transfered.
  (Network service)

#### Call divert icons

A call divert icon appears if you have diverted all voice calls to another number, such as your voicemail number.

- You have diverted all voice calls.
- You have diverted all voice calls on line 1.\*
- You have diverted all voice calls on line 2.\*
- You have diverted all voice calls on both lines 1 and 2.\*

# Connectivity icons

Connectivity icons appear on the top-left of the display and indicate the functions that are currently enabled.

- The Bluetooth technology is enabled.
- GPRS is activated and service is available.
- A GPRS connection is established.
- The GPRS connection is unavailable or is suspended.

# Text input icons

One or more of the following icons may appear when you are keying in text, for example when writing a text message or adding a directory entry.

- You are currently using basic text input.
- You are currently using predictive text input.
- You are currently using sentence case.
- You are currently using upper case.
- You are currently using lower case.
- You are currently using numeric input.
- You are currently using special characters.

#### CONTACTS ICONS

Type icons indicate the type of number or text item associated with a directory entry.

Where more than one type is associated with a contact, the default number icon is underlined.

When there is an incoming call from a caller whose number is stored in your directory, the icon associated with the number type appears on the display beside the caller's name.

- General The default number type.
  When using the SIM memory, this is the only icon shown beside directory entries.
- Mobile
- Home

<sup>8</sup>♣ Office

⊟ Fax

Where more than one type is associated with a contact, the default number is highlighted in the list.

Additional detail icons are used for the other information attached to a contact.

E-mail address

Web address

Postal address

. ■ Note

## PROGRESS INDICATOR

The following progress indicator may appear when your Vertu phone is processing information or waiting for a response from the network, for example when sending a text message.



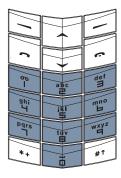
The progress indicator animates to show that your Vertu phone is communicating with the network. You should wait before pressing any of the phone's keys.

#### MAKING CALLS

## YOUR FIRST CALL



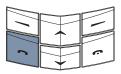
> Check the signal strength indicator. If the display indicates poor signal, adjust your physical location to be clear of obstructions that may block the signal.



From the stand-by display, use the NUMBER keys to key in the number you want to call.



When keying in international numbers, press the \*1 key twice instead of keying in the international access code. A plus (+) sign appears on the display to represent the international access code.



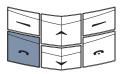
> Press the SEND key to begin your call. It may take several seconds to establish your call.



> Hold your Vertu phone in the normal speaking position during your conversation. Avoid unnecessary contact with the antenna as this may degrade call quality.

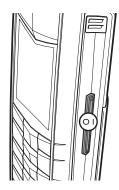
#### ANSWERING CALLS

When you receive an incoming call, by default, a ringing tune is played and a call message is displayed. If enabled, your Vertu phone also vibrates.



Press the send key to answer an incoming call.

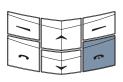
# ADJUSTING VOLUME



Use the VOLUME key (01) on the right side of your Vertu phone to obtain a comfortable listening level. The key has a rocker action.

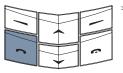
- Press the top of the key to increase the volume.
- > Press the bottom of the key to decrease the volume.

# ENDING OR REJECTING CALLS

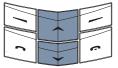


Press the END key to end a call or reject an incoming call.

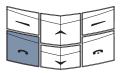
#### LAST NUMBER REDIAL



> From the stand-by display, press the SEND key to access a list of the most recently dialled numbers.



> Use the SCROLL keys to scroll to the desired number.



> Press the send key to call the selected number.

#### IN CALL FUNCTIONS

While you are in a call, several functions are available from the **Options** submenu:

Hold or Unhold	Put a call on hold or unhole

a held call. When you hold a call you cannot hear the person you are in a call with and the person cannot hear

ds

you.

Mute or Unmute Mute or unmute your Vertu

phone's microphone. When you mute a call you can hear the other person you are in a call with, but the person

cannot hear you.

Handset Return to normal use.

Headset Transfers the audio to a compatible hands-free or a

headset connected to the

phone.

Contacts Access the directory.

New call Make a new call while you

have a call in progress.

Menu Access your Vertu phone's menus. For more information

refer to "Menu navigation" on

page 5.

Lock keypad Lock the keypad to prevent

an accidental key press.

Record Record the call.

Swap Switch between the active

call and the held call.

**Transfer**Connect the active call directly to the held call and

directly to the held call and disconnect yourself from

both calls.

Conference Join several calls together into one conversation.

Private call Have a private conversation

with one participant in a

conference call.

End call Disconnect the active call

and make any held

call active.

End all calls Disconnect all calls and

return to stand-by.

Loudspeaker Use the phone in

speakerphone mode. Do not hold the phone to your ear when the loudspeaker is

active.

#### SPEAKER PHONE

The speaker phone uses the internal speaker in your Vertu phone to allow you to have a hands-free phone call or allow people around you to participate in conversation.

To use the speaker phone while in a call:

Options Loudsp.

> Press Loudsp. to activate the speaker phone. A confirmation message appears.

You no longer need to hold your Vertu phone in the normal speaking position.

 Continue your conversation.

Options Normal

To deactivate the speaker phone:

 Press Normal. A confirmation message appears.

 Return your Vertu phone to the normal speaking position.

> Continue your conversation.



The call options remain available when using the speaker phone.

#### CONFERENCE CALLS

The conference call function is a Network Service that can connect up to six calls, allowing each person to participate in a single conversation.

To set up a conference call:



- > Call the first participant.
- > Press Options.
- > Scroll to New call and press Select.
- > Call the next participant.
- > Press Options.
- > Scroll to Conference and press Select. A confirmation message appears and the conference call is activated.
- > Repeat the the process to add another new participant to the conference call.

To have a private conversation with one of the participants:



- > Press Options.
- > Scroll to Private call and press Select.
- Scroll to the desired participant and press OK.
   A confirmation message is displayed. The other participants cannot hear your conversation with the selected person.

To end the private conversation and return to the conference call:

- > Press Options.
- > Scroll to Conference and press Select. A confirmation message is displayed.

To end the conference call and disconnect all participants:

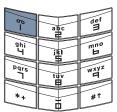
> Press the END key.

For more information on conference calling, contact your service provider.

## CALLING YOUR VOICE MAILBOX

Voicemail is a network service for receiving voice messages that may be offered by your service provider.

To use the VOICEMAIL key to listen to your voice messages, the voice mailbox number must be stored in your Vertu phone.



- > Press and hold the 1 key. This is the VOICEMAIL key.
- J If you are prompted, key in the voice mailbox number and press OK.

For more information on voicemail contact your service provider.

#### **EMERGENCY CALLS**

IMPORTANT! Your Vertu phone, like any wireless phone, operates using radio signals, wireless and landline networks as well as user-programmed functions. Because of this, connections in all conditions cannot be guaranteed. Therefore, you should never rely solely upon any wireless phone for essential communications, for example medical emergencies.

Emergency calls may not be possible on all wireless phone networks or when certain network services and/or phone features are in use. Check with local service providers.

## MAKING AN EMERGENCY CALL

- If the phone is not on, switch it on. Some networks may require that a valid SIM card is properly inserted in the phone.
- > Press the END key as many times as needed to return to the stand-by display.
- > Key in the emergency number for your present location, for example 112, 911 or other official emergency number. Emergency numbers vary by location.
- > Press the SEND key.

If certain features are in use, you may first need to turn those features off before you can make an emergency call. For more information consult your local service provider.

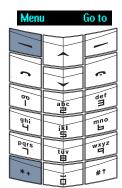
When making an emergency call, remember to give all the necessary information as accurately as possible.

Remember that your phone may be the only means of communication at the scene of an accident – do not cut off the call until given permission to do so.

## KEYPAD LOCK

You can lock the keypad on your Vertu phone to prevent the keys being operated accidentally, for example when it is in your pocket or bag.

#### LOCKING THE KEYPAD



> From the stand-by display, press Menu followed by the \*\* key within two seconds. A confirmation message is displayed.



When the keypad is locked, a key icon appears below the signal strength indicator.



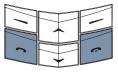
When the keypad is locked, calls may still be possible to the emergency number programmed into your Vertu phone, for example 112, 911 or other official emergency number.

- > Key in the emergency number.
- > Press SEND.

The emergency number is displayed only after you have keyed in its last digit

## RECEIVING A CALL

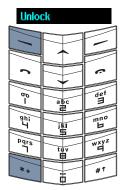
Your Vertu phone keypad lock is automatically suspended when you receive an incoming call.



- Press the SEND key to answer a call when the keypad is locked.
- > During the call your Vertu phone can be operated as normal.
- Press the END key to end a call or reject an incoming call.

The keypad reverts to locked when you end the call.

#### UNLOCKING THE KEYPAD



> Press Unlock followed by the \*+ key within two seconds. A confirmation message is displayed.

## VERTU CONCIERGE

Vertu Concierge is an exclusive service for people who believe that quality matters. Our aim is to bring you only the very best, whether it be music, art, travel or food.

Vertu Concierge provides you with a highly personalised range of services:

- > Lifestyle support
- > Product assistance
- > Travel assistance

When you connect to Vertu Concierge, you can speak directly to a team of multilingual specialists, available 24 hours a day, 7 days a week, to offer personalised assistance.

# CALLING VERTU CONCIERGE



The CONCIERGE key is located on the left side of your Vertu phone as shown.



- > From the standby display, press and hold the CONCIERGE key for approximately two seconds, until Concierge appears.
- > Press Call or the SEND key to call Vertu Concierge.
- > Press the END key when you have finished the call.

## TEXT ENTRY

In addition to standard numeric entry, your Vertu phone supports two methods for entring text and numbers.

- > Basic Text Input (Dictionary off) This method is used to enter text based on multipl key presses to generating a corresponding letter. For some features, such as entering a contact name, this may be the only way to enter text.
- > Predictive Text Input (Dictionary on) This method uses a dictionary to match the key presses to an input word. In most cases this will enable you to input words faster than the basic input method and use fewer key presses.

The current text input method icon is displayed under the signal strength indicator.

- You are currently using numeric input.
- You are currently using basic text input.
- You are currently using predictive text input.
- You are currently using sentence case.
- You are currently using upper case.
- You are currently using lower case.
- You are currently using special characters.

#### NUMERIC INPUT

Numeric input is the standard method used whenever number entry is required, for example, when dialing a phone number. Press the key with the corresponding number to enter it. When using a text input feature, such as sending a text message, you can switch to numeric input to input numbers using a single key press.

## To use numeric input:

- > Press and hold the the #1 key until the LES icon is displayed.
- > Enter your numbers as required then press and hold the the #<sup>†</sup> key to return to your previous text entry mode.

#### BASIC TEXT INPUT

To key in a character, press a NUMBER key once or several times, depending on which character you require. The table below lists the characters available on each NUMBER key and the order they appear when you press the NUMBER key multiple times.

- .,'?!"1-()@/:\_
- 2 abc2äæåàáâãç
- 3 def3èéêëð
- 4 ghi4ìíîï
- 5 jkl5£
- 6 mno6öøòóôõñ
- 7 pgrs78\$
- 8 tuv8ùúûü
- 9 wxyz9ýþ

You can input using lower case, upper case or sentance case where the first letter of a sentance is automatically capitalised. Press the #<sup>†</sup> key to change the input mode.

To use basic text input:

- > Press the #<sup>†</sup> key until the icon is displayed with the appropriate text input mode for case.
- Press a NUMBER key once to insert the first letter on the key, twice for the second letter, etc. If you pause briefly, the last letter in the display is accepted and your phone awaits the next entry.
- Press Clear to erase the character before the cursor. Hold Clear pressed to delete multiple characters.
- > Press the O (ZERO) key once to insert a space and accept a completed word.
- > Press the | key to enter a period (.) or other punction marks.
- > Press the \*+ key to access special characters such as dollar sign, euro symbol or pound sign. Refer to "Special Character Input" on page 14.

# Basic Text Input Example

To write the word 'Vertu' using basic text input in a text message:



- > Press the #1 key until the Grabe icon is displayed.
- > Press the 8 three times for "V".
- > Press the 3 key twice for "e".
- > Press the 7 key three times for "r".
- > Press the 8 once for "t".
- > Wait for the cursor to reappear then press the 8 key twice "u".

Use the SCROLL keys to move the cursor through the text message.

Press **Clear** at any time to erase the character before the cursor.

#### PREDICTIVE TEXT INPUT

Predictive text reduces the number of key presses required to key in a word. As you key in characters, predictive text attempts to match the characters to a word in the built-in dictionary.

Before you can use predictive text input, you must select the language for predictive text.



- > From the text input display, press Options.
- > Scroll to Dictionary and press Select.
- Scroll to the desired language or select Dictionary off to disable predictive text input then press Select. A confirmation message is displayed.



Predictive text is only available for languages listed.

The selection of a writing language does not affect the language used in the phone menus and displays.

Once enabled, simply press the #† key to switch between predictive text input (shown by the ocn) and basic text input (shown by the ocn) at any time when keying in your text. To use predictive text input:

- > Press the #<sup>†</sup> key until the icon is displayed with the appropriate text input mode for case.
- For each letter of the word that you want to spell, press the corresponding NUMBER key on your keypad only once, even if the letter you want is not the first letter on the key. The phone guesses the word you are trying to spell.
- If the displayed word is not correct, press the \*+ key to see other letter combinations/matches. To move forward through the list of matches, press the \*+ key repeatedly. To return to the previous word in the list, press Prev..
- Press the | key to insert a period or other punctuation into your text. The punctuation forms part of the word.
- > Press the O key to accept the word, enter a space, and begin writing the next word.
- If question mark appears after a word and you can enter no more letters, press Spell to add the word to the dictionary. Refer to "Adding a Word to the Dictionary" on page 13.
- > To insert a number in your text, press and hold the corresponding NUMBER key.
- > Press and hold the \*+ key to access special characters such as dollar sign, euro symbol or pound sign. Refer to "Special Character Input" on page 14.

# Adding a Word to the Dictionary

If a word is not recognised, a question mark appears at the end of the text you have just keyed in. An audible alert also sounds if your Vertu phone is set up for audible alerts.

To add the word to the dictionary:

- > Press Spell.
- > Key in the desired word. The basic text input input method is automatically used when adding a new word to the dictionary.
- > Press Save. The new word appears in your text.

The next time you use predictive text input, the new word will be recognised.

New words are automatically added to the dictionary if you delete the space between two known words.

Depending on the language and the length of the words, you may be able to add hundreds of words to the dictionary. When the dictionary is full, the most recent addition replaces the first.

# Predictive Text Input Example

The example below describes how to key in "Vertu".



When keying in a word, the characters on the display may not be part of the desired word. As you continue keying in characters, the word displayed becomes more accurate.



> Press the #<sup>†</sup> key until the predictive text input icon is displayed.



> Press the 8 key for "V".



> Press the 3 key for "e".



> Press the 7 key for "r".



> Press the 8 key for "t".



> Press the 8 key for "u".

Press Clear at any time to erase the character before the cursor.

#### SPECIAL CHARACTER INPUT

Though most common special characters such as punctuation sysmbols can be inserted by pressing the 1 key, other special characters can be inserted in your text at any time using the special characters input.

To use special character input:

- > Press the the \*\* key (or press and hold the \*\* key if using predictive text) to access the special characters list.
- > Use the central NUMBER keys to highlight the charater you want.

Press the 2 key to move the cursor up.

Press the 8 key to move the cursor down.

Press the 4 key to move the cursor left.

Press the 6 key to move the cursor right.

- Press the the \*+ key to swap between the pages of symbols.
- > Press **Use** or the 5 key to insert the symbol into your text.

# SCREEN SAVER

The screen saver is designed to maintain the quality of your Vertu phone's display throughout its lifetime. It ensures that the contents of your display are regularly updated and avoids leaving any pixels (such as those that form the charge or signal strength icons) in a constantly active state. If pixels are held contantly active for a long time, they can

become 'ghosted' on the display when they are supposed to be inactive or appear duller when they are active.

The screen saver is automatically activated after a delay since the last key was pressed. You can set this delay to suit your preferences. This delay can be set from 25 seconds to 1 hour. To exit the screen saver, press either of the SELECTION keys.



You cannot disable the screen saver function of your Vertu phone.

When the screen saver is activated, the current display contents are hidden and the screen saver display is shown. If a key is pressed while the screen saver is active, the display contents are automatically restored and no information is lost. The vertical position of the screen saver in the display is shifted every minute to ensure that the screen saver itself does not remain static.

In addition to a key press, some events may trigger the suspension of the screen saver. For example, if you connect the charger, the screen saver is suspended to display the charging confirmation message. After the event, the screen saver waits for the delay time and becomes active again.

To change the screen saver delay:

- > From the stand-by display, press Menu.
- > Scroll to Settings and press Select.
- > Scroll to Display settings and press Select.
- > Scroll to Screen saver and press Select.
- Scroll to one of the time-out options, or highlight Other to enter your own time-out value, then press Select.
- > Enter the delay time in minutes and seconds. Use the scroll keys to toggle between minutes and seconds. The minimum delay is 25 seconds and the maximum is 60 minutes.
- > Press **OK**. A confirmation message is displayed.

#### THE SCREEN SAVER DISPLAY



- > 01 Clock shows the current time. For this component to display properly, the correct local time must be set.
- > 02 Signal strength gauge shows the signal strength at your current location. The coloured fill level shows the percentage of maximum signal. A solid blue fill indicates a strong signal is being received. A red icon with no fill level indicates that no signal is being received.
- > 03 Moon phase cycle shows an approximation to the current moon phase. A solid white display represents a full moon and an empty display indicates a new moon (no moon). For this component to display properly, the correct date must be set.
- > 04 Battery charge gauge shows the remaining charge in your battery. The coloured fill level shows the percentage of maximum charge. A solid blue fill indicates that the battery is fully charged. A red icon and fill level indicates that the battery charge level is below 20% of maximum.
- > 05 Alert bar shows if a message has been received or a call missed. The alert bar changes from inactive (grey/clear) to active (red) if an event has occurred since the last key press.

## O2 SECURITY

The security features on your Vertu phone help prevent unauthorised use of your phone and SIM card.

#### SECURITY FEATURES

You can activate and change some security features yourself – these are "User codes". A user code is a pre-defined number you have to key in at specified times, for example after switching on your Vertu phone.

Other security features require the assistance of your service provider to be activated – these are "Network services". Network service security features allow you to restrict certain actions that you have specified, for example international calls.



We recommend you activate both the security code and PIN code to help prevent the following:

- > Unauthorised use of your Vertu phone when your SIM card is inserted.
- > Unauthorised use of your Vertu phone if a different SIM card is inserted.
- > Unauthorised use of your SIM card in another phone.

#### PIN CODE REQUEST

The PIN (Personal Identification Number) code is a user code that helps protect your SIM card against unauthorised use. When the PIN code function is active, you need to key in the PIN code each time you switch on your Vertu phone. The PIN code is supplied with your SIM card or is available from your service provider. If you used your SIM card in another phone previously, the code will be the same.

The default setting for the PIN code function is defined by your service provider. Some service providers do not allow you to disable the PIN code request.



The SIM card becomes blocked if you key in an incorrect PIN code three times in succession.

Key in the PUK code if you have blocked your SIM card.

PUK codes cannot be changed. If you key in an incorrect PUK code 10 times in succession your SIM card becomes permanently blocked.

To obtain a PUK code contact your service provider.

To change the PIN code request setting:

- > From the stand-by display, press Menu.
- > Scroll to Settings and press Select.
- > Scroll to Security settings and press Select.
- > PIN code request is shown, press Select to change the setting.
- > Key in your PIN code and press OK.
- Scroll to On to enable the PIN code request or Off to disable it, then press Select. A confirmation message is displayed.

Refer to "Access Codes" on page 18 for more information about changing your PIN code.

## CALL BARRING

Call barring is a network service that allows you to restrict the incoming and outgoing calls that you make and receive. Contact your service provider for more information about using this function.

When outgoing calls are barred, calls may be possible to the emergency number programmed into your Vertu phone, for example 112, 911 or other official emergency number.



You need to key in the barring password to set up the call barring service. To obtain the barring password, contact your service provider.

To enable or disable call barring:

- > From the stand-by display, press Menu.
- > Scroll to Settings and press Select.
- > Scroll to Security settings and press Select.
- Scroll to Call barring service and press Select.
- Scroll to one of the following six options then press Select:

Outgoing calls to bar all outgoing calls.

International calls to bar all international calls.

Int. calls except to home country to bar all international calls with the exception of calls made to your home country (defined by your service provider) when abroad.

Incoming calls to bar all incoming calls.

**Incoming calls when abroad** to bar all incoming calls when you are abroad.

**Cancel all barrings** to cancel all call bars. Simply enter your barring password when prompted and press **OK**.

- > Scroll to Activate to enable the bar, Cancel to disable it, or Check status to view the status of the current bar, then press Select.
- If you are enabling or disabling a bar, you must enter your barring password when prompted then press OK. A confirmation message is displayed.

Refer to "Access Codes" on page 18 for more information about changing your barring password.

## FIXED DIALLING

Fixed dialling is a network service that allows you to restrict outgoing calls to only the numbers you specify in a fixed dialing list. Contact your service provider for more information about using this function.

When fixed dialing is enabled, calls may be possible to the emergency number programmed into your Vertu phone, for example 112, 911 or other official emergency number.



You will need to key in the PIN2 code to save and edit numbers in the fixed dialling list or to call numbers not in the list. The PIN2 code is supplied with some SIM cards. For more information contact your service provider.

To enable or disable fixed dialling:

- > From the stand-by display, press Menu.
- > Scroll to **Settings** and press **Select**.
- > Scroll to Security settings and press Select.
- > Scroll to Fixed dialling and press Select.
- Scroll to On to restrict calls to the fixed dialing list, Off to disable fixed dialing, or Number list to view the numbers in your fixed dialing list, then press Select.

If you are using fixed dialing for the first time, it is recommended that your select **Number list** to add numbers to your list before enabling fixed dialing. You will receive two warning messages.

- > When prompted, enter your PIN2 code and press
- > Either enter your number manually then press OK, or press Search to select a name from your contacts list and then press Select.

If you entered a number manually, enter a name for the number and press **OK**.

- > A confirmation message is displayed and you are returned to the fixed dialling list. Add additional numbers to your list in the same way. Press Back when you have completed your list.
- > Scroll to On to enable fixed dialing.



When fixed dialing is on, GPRS connections are not possible except while sending text messages over a GPRS connection. In this case, the recipient's phone number and the message center number must be included in the fixed dialing list.

You cannot access SIM memory manually (view or copy numbers on the SIM card) while fixed dialing is active.

To modify your fixed dialling list:

- > From the stand-by display, press Menu.
- > Scroll to Settings and press Select.
- > Scroll to Security settings and press Select.
- > Scroll to Fixed dialling and press Select.
- > Scroll to Number list and press Select.
- > When prompted, enter your PIN2 code and press
- > Highlight an entry then press **Options** to select one of the following options:

View number to view the number for an entry.

Add to add a number to your fixed dialing list.

Edit to edit the selected entry.

**Delete** to delete the selected entry.

Delete all to delete entries in the list.

Refer to "Access Codes" on page 18 for more information about changing your PIN2 code.

# CLOSED USER GROUP

The closed user group is a network service that allows you to specify a group of people you can call and who can call you. Contact your service provider for more information about using this function.

When outgoing calls are limited to closed user groups, calls may be possible to the emergency number programmed into your Vertu phone, for example 112, 911 or other official emergency number.

To enable or disable a closed user group:

- > From the stand-by display, press  $\mathbf{Menu}$ .
- > Scroll to Settings and press Select.
- > Scroll to Security settings and press Select.
- Scroll to Closed user group and press Select.
- Scroll to On to enable the closed user group, Off to disable it, or Default to specify that the people included in the group, which you have agreed with the service provider, can call you and you can call them, then press Select.
- If you are enabling a closed user group, enter the group number when prompted then press OK. A confirmation message is displayed.

## SECURITY LEVEL

The security code is a user code that helps protect your phone against unauthorised use. The security level function allows you to specify when you are required to key in the security code.

To change the security level:

- > From the stand-by display, press Menu.
- > Scroll to Settings and press Select.
- > Scroll to Security settings and press Select.
- > Scroll to Security level and press Select.
- > When prompted, enter your security code and press **O K**.
- Scroll to one of the following three options then press Select:

**None** to disable the security code and any SIM may be used in the phone.

**Memory** to allow any SIM to be used in the phone but you need to enter the security code when you try to access your phone's directory after a different SIM card has been inserted.

**Phone** to reequire that the security code is entered when you switch on the phone after another SIM card has been inserted.



If you change the security level, the numbers in your recent calls list are erased.

Refer to "Access Codes" on page 18 for more information about changing your security code.

## ACCESS CODES

The following access codes are used provide increased protection for your Vertu phone and your information:

- > Security code (5-10 digits) This code is stored in your Vertu phone. It can be changed by the user. The defult security code is "12345".
- > PIN code and PIN2 code (4-8 digits) -These codes are stored in your SIM card. They can be changed by the user. The defult codes are supplied by your service provider.
- > PUK code and PUK2 code (8 digits) These codes are stored in your SIM card. They cannot be changed by the user. In the event that your PIN or PIN2 code become blocked, you will need to contact your service provider to obtain the corresponding PUK code.

> Call barring password (4 digits) – This code is stored in your SIM card but can be changed by the user. The defult code is supplied by your service provider.

Avoid using codes similar to emergency numbers such as 112 or 911 to prevent accidental dialing of the emergency number when entering your code.

## CHANGING THE SECURITY CODE

The security code helps protect your Vertu phone from unauthorised use. You need to key in the security code before you can do the following:

- Switch on the phone when a new SIM card is inserted (depends on security level setting).
- > Erase all entries in your contacts directory.
- > Restore the default settings.
- > Change the security level.



If you key in an incorrect security code five times in succession, your Vertu phone will not accept the correct security code for the next five minutes. Within that five minutes, your Vertu phone will show an error when you attempt to key in the security code, even if it is correct.

# To change the security code:

- > From the stand-by display, press Menu.
- > Scroll to Settings and press Select.
- > Scroll to Security settings and press Select.
- > Scroll to Access codes and press Select.
- > Change security code is shown, press Select to change the setting.
- > When prompted, enter your current security code (default code is "12345") and press **OK**.
- > When prompted, enter your new security code and press **O K**.
- Enter your new security code again to verify and press OK. A confirmation message is displayed.

Make a careful note of your new security code, ensure you keep it secret and in a safe place.

Contact Vertu Concierge for assistance if you forget your security code.

#### CHANGING THE PIN CODE

Your PIN code is used to protect the basic user functions of your SIM card. If you enable PIN code request (refer to "PIN Code Request" on page 16), you will need to enter your PIN code each time you switch on your Vertu phone.



Your PIN code must be activated before you can change it.

To change your PIN code:

- > From the stand-by display, press Menu.
- > Scroll to **Settings** and press **Select**.
- > Scroll to Security settings and press Select.
- > Scroll to Access codes and press Select.
- Scroll to Change PIN code and press Select.
- > When prompted, enter your current PIN code and press **OK**.
- When prompted, enter your new PIN code and press OK.
- Enter your new PIN code again to verify and press OK. A confirmation message is displayed.

Your SIM card will beome blocked if you incorrectly enter your PIN a number of times, normally after three consecutive attempts. You will need to contact your service provider to obtain a PIN Unblock (PUK) code to unblock your PIN and restore your SIM card's functionality.

Contact your service provider for assistance if you forget your PIN code.

#### CHANGING THE PIN2 CODE

Your PIN code is used to protect the advanced user functions of your SIM card such as fixed dialling lists.

To change your PIN2 code:

- > From the stand-by display, press Menu.
- > Scroll to Settings and press Select.
- > Scroll to Security settings and press Select.
- > Scroll to Access codes and press Select.
- Scroll to Change PIN2 code and press Select.
- When prompted, enter your current PIN2 code and press OK.
- When prompted, enter your new PIN2 code and press OK.
- > Enter your new PIN2 code again to verify and press **OK**. A confirmation message is displayed.

The PIN2 protected features of your SIM card will beome blocked if you incorrectly enter your PIN a number of times, normally after three consecutive attempts. You will need to contact your service provider to obtain a PIN2 Unblock (PUK2) code to unblock your PIN2 and restore your SIM card's full functionality.

Contact your service provider for assistance if you forget your PIN2 code.

## CHANGING THE BARRING PASSWORD

Your barring password is used to limit access to the call barring service. To obtain the barring password, contact your service provider.

To change your barring password:

- > From the stand-by display, press Menu.
- > Scroll to **Settings** and press **Select**.
- > Scroll to Security settings and press Select.
- > Scroll to Access codes and press Select.
- Scroll to Change barring password and press Select.
- When prompted, enter your current barring password and press OK.
- > When prompted, enter your new barring password and press **OK**.
- > Enter your new barring password again to verify and press OK. A confirmation message is displayed.

Contact your service provider for assistance if you forget your barring password.

# **03 MESSAGES**

Your Vertu phone provides extensive messaging functionality to allow you to send and receive messages of many types:

- > Text messages,
- > Multimedia messages,
- > E-mail messages,
- > Voice messages.

To send and receive messages you will need to be subscribed to a message network service. You can then send and receive messages to compatible phones that are also subscribed to a message service. You can also send and receive picture messages, multimedia messages, and e-mail if supported by your service provider.

If your phone memory is full, you may have to delete messages from your inbox or outbox before you can send or receive further messages.

## FONT SIZE

Your Vertu phone supports different font sizes for viewing your messages. Your font size setting affects how both messages being composed and messages received.

To change the font size for your messages:

- > From the stand-by display, press Menu.
- > Scroll to Messages and press Select.
- Scroll to Message settings and press Select.
- > Scroll to Other settings and press Select.
- > Font size is highlighted, press Select.
- Scroll to either Small font or Large font and then press Select.

## TEXT MESSAGES

The text messages feature allows you to write, send, receive and read text and picture messages.



Some service providers do not allow international sending or receiving of text messages. For more information contact your service provider.

You can make distribution lists that contain phone numbers and names from your contact list. Standard text messages can be up to 160 basic characters in length. Linked messages can be used to create larger messages.

Using special (Unicode) characters such as ë, â, á, ì take up more space. If there are special characters in your message, the indicator may not show the message length correctly. Before the message is sent, the device tells you if the message exceeds the maximum length allowed for one message. You can cancel sending by selecting **Cancel** or you can save the message in the inbox.

#### LINKED MESSAGES

Your phone can send and receive long text messages (up to 900 basic characters). Text messages that exceed 160 basic characters are automatically split into multiple messages and sent as a series. The series of messages is linked by the compatible phone when received and displayed as a single SMS message. For this feature to work properly, the receiving phone must also support linked messages.

While you write a message, the number of available characters and the current part number of linked message (for example, 120/2) are shown in the top right corner of the display.

While receiving linked messages, you can start reading the first part before the phone has received the entire message. While viewing the message, you may see \* some text missing \* on the display. This is normal, and the message content will be updated as soon as the missing sequence arrives.

If the memory is full, you may have to delete a message from your inbox or outbox before your phone can update the missing text.

#### WRITING AND SENDING TEXT MESSAGES

The **Create message** option allows you to write and send text messages. Refer to "Text Entry" on page 12 more information about entering text using your phone keypad.

To write a new message:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- > Text messages is highlighted, press Select.
- > Create message is highlighted, press Select.
- > Compose your message using the keypad.
- While composing your message, press Options at any time to access the message options:

Send and Sending options - see below.

**Clear text** to erase all text in the current message.

Save message to store your current message. Scroll to Saved text msgs. to save the message in the Saved text msgs. folder, Templates to save the message as a predefined template, or select one of your own custom folders, and press Select.

**Insert contact** to insert a name from your directory into the message.

**Insert number** to insert a number from your directory into the message.

**Use template** to insert text from a predefined template into your message.

Exit editor to save the message to your Saved text msgs. folder automatically and leave the message editor.

**Insert word** to enter a word and insert it into your message. This option is available if predictive text is on.

**Insert symbol** to insert a special character into your message. This option is available if predictive text is on.

**Dictionary** to select the predictive text language and enable it, or **Dictionary off** to disable predictive text.

> To send the message, press Options and select either:

**Send** to send to a single recipient. Enter the recipient's phone number or press **Search** to retrieve a number from your directory, then press **OK**.

Sending options then Send to many to send the message to multiple recipients in your directory, Send to list to send the message to one of your distribution lists, or Sending profile to send the message to one of your predefined profiles, then press OK.



When sending text messages, your Vertu phone displays a confirmation message. This is an indication that the text message has been sent by your Vertu phone to the message centre.

This is not an indication that the text message has been received at the intended destination.

#### READING MESSAGES

When you receive a message, an information note and an envelope icon appear on the display below the signal strength and battery indicators. By default a received text message is accompanied by an audible alert.



A flashing envelope icon on the stand-by display indicates that the message memory is full. Before you can receive or send any more text messages you must erase some of your existing text messages or move them to a personal folder.

To read a new message:

- Press Show to display the message when it is received.
- > Either press Options to access the message options or Exit to store the message in your Inbox folder and return to the stand-by display.

To read a stored message:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- > Text messages is highlighted, press Select.
- > Scroll to Inbox and press Select.
- > The most recent text message is highlighted. Scroll through the messages to the one you want to view. Unread text messages are indicated by an envelope icon. Press Select to read the text message.
- > Press the lower SCROLL key to read the whole message.
- > Either press Options to access the message options or Exit to store the message in your Inbox folder and return to the stand-by display.

To use the message viewing options:

When reading a message, press **Options** to access the following message options:

**Delete** to delete the message you are viewing.

Reply to reply to the sender of the message. You can choose to start your reply with Empty screen for a blank message, Original text to repeat the original message, or one of the many other reply response templates.

**Use detail** to use any numbers, e-mail addresses or Web addresses from the current message.

**Forward** to forward the message to another recipient.

Edit to edit the message.

Move to move the message to another folder.

Rename to rename the message title.

**Copy to calendar** to copy text from the beginning of the message to the phone calendar as a reminder note for the current day.

Message details to view the sender's name and phone number, the message centre used, and the date and time sent.

#### TEXT MESSAGE FOLDERS

All text messages stored in your Vertu phone are organised in folders. In addition to the default folders, you can create new folders to organise your messages.

To browse your text message folders:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- > Text messages is highlighted, press Select.
- Scroll to one of the following folders and press Select:

Inbox – Messages are automatically stored in this folder when they arrive and, by default, after they have been read.

**Sent items** – Messages that you have sent are automatically stored in this folder.

**Saved text msgs.** – The default store for messages that have been read and saved or partially composed and saved.

**Templates** – Prewritten message templates are stored in this folder. The default templates can be edited and new templates created.

My folders –Your personal message folders are stored in this folder.

To save a message to a different folder:

> When reading the message, press Options to access the message options.

- > Scroll to Move and press Select.
- Highlight the new folder for your message in the list and press Select. If you move a message to the Templates folder, the message will be available as a template when writing messages.

To create a new personal folder:

- > From the stand-by display, press **Menu**.
- > The Messages menu is shown, press Select.
- > Text messages is highlighted, press Select.
- > Scroll to My folders and press Select.
- If there are no folders in the list, press Add, or if there are folders in the list, press Options then scroll to Add folder then press Select.
- > Use the keypad to enter a name for your new folder, and press **OK**. Your new folder is added.

To browse your personal message folders:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- > Text messages is highlighted, press Select.
- Scroll to My folders and press Select.
- Scroll to one of your personal folders, press Options then highlight one of the following options and press Select:

**Open folder** to open the folder and view the messages it contains.

Add folder to add a new personal folder.

Rename folder to rename the folder.

**Delete folder** to delete the folder and any messages it contains.

#### DISTRIBUTION LISTS

If you frequently send messages to a fixed group of recipients, you can define a distribution list to simplify the process.

When you send a message to a distribution list the phone automatically sends the message separately to each recipient in the list. Sending a message using a distribution list will incur charges for each recipient in the list.

To create a distribution list:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- > Text messages is highlighted, press Select.
- > Scroll to Distribution lists and press Select.

- If there are no distribution lists defined, press Add, or if there are existing distribution lists, press Options then scroll to Add list then press Select.
- > Use the keypad to enter a name for your new distribution list, and press OK. Your new distribution list is created.

To manage your distribution lists:

- > From the stand-by display, press **Menu**.
- > The Messages menu is shown, press Select.
- > Text messages is highlighted, press Select.
- > Scroll to **Distribution lists** and press **Select**.
- > Scroll to one of your distribution lists, press Options then highlight one of the following options and press Select:

View list to view the contacts in the distribution list.

Add list to create a new distribution list.

Rename list to rename the distribution list.

Clear list to delete all contacts from the distribution list.

Delete list to delete the distribution list.

To add a contact to your distribution list:

- > While viewing your distribution list, press Add if there are no contacts in the list or press Options, scroll to Add contact then press Select.
- Select a name from the contacts list and press Select.

If you modify a contact's information or remove the contact, the distribution list is automatically updated to reflect the change.

To remove a contact from your distribution list:

- > While viewing your distribution list, scroll to the contact you want to remove and press Options.
- Scroll to Delete contact then press Select. The contact is removed from the distribution list.

# **Undelivered Messages**

If a message cannot be sent to one or more recipients in a distribution list, **Undelivered** appears as one of the distribution lists.

To view the undelivered message(s) options:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- > Text messages is highlighted, press Select.

- > Scroll to Distribution lists and press Select.
- > Scroll to Undelivered, press Options then highlight one of the following options and press Select:

**Resend to list** to resend the message to the recipients on the undelivered list.

**View list** to view the list of recipients to whom the message sending failed.

Delete list to delete the undelivered list.

View message to view the failed message.

#### ERASING MULTIPLE TEXT MESSAGES

You can erase all text messages from any of the standard or personal folders, or from all the folders at once.

To delete multiple messages at once:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- > Text messages is highlighted, press Select.
- > Scroll to Delete messages and press Select.
- Scroll to the folder you want to delete all messages from, or highlight AII messages to delete all messages from all folders then press Select.

Confirm the deletion when prompted. You cannot recover deleted messages.

MESSAGE SETTINGS

## Message Profiles

When you write or reply to a text message, your Vertu phone uses a sending profile that defines how the phone will handle the message sending interaction with your service provider. For most service providers you will not need to modify these settings as the necessary information will be obtained from your SIM card automatically. Depending on your SIM card, you may be able to store more than one set of message profiles.

To edit the message profile settings:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- Scroll to Message settings and press Select.
- > Text messages is highlighted, press Select.
- > Sending profile is highlighted, press Select.

If more than one message profile set is supported by your SIM card, select the set you want to change and press Select. You can modify the following messaging options:

Message centre number to store the phone number of the message centre, used for sending text messages. You should obtain this number from your service provider.

Messages sent via to select the message type as Text, E-mail, Paging or Fax. Your service provider may have limited support for different message types.

**Message validity** to define how long the network attempts to send your messages before it gives up.

**Default recipient number** to define the default number used to send messages.

**Delivery reports** to request that the network sends you delivery reports for your messages.

**Use GPRS** to set GPRS as the preferred method of sending text messages.

Reply via same centre to allow the recipient of your message to send you a reply message using your message centre (network service).

Rename sending profile to change the name of the selected profile. You cannot rename the default profile.

# Message Overwrite

When the message memory is full, your phone cannot send or receive any new messages. To avoid this, you can set your phone to automatically replace the oldest messages in the Inbox and Sent items folders when new ones arrive.

To enable automatic overwrite in **Sent items**:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- Scroll to Message settings and press Select.
- > Text messages is highlighted, press Select.
- Scroll to Overwriting in Sent items and press Select.
- > Scroll to Allowed and press Select.

To enable automatic overwrite in the Inbox:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- Scroll to Message settings and press Select.
- > Text messages is highlighted, press Select.

- Scroll to Overwriting in Inbox and press Select.
- > Scroll to Allowed and press Select.

#### SMS E-MAIL

You can use the text messaging function of your phone to send and receive SMS e-mail messages. Contact your service provider for more information about subscribing to the service. The maximum length of an SMS e-mail is 160 basic characters.

Incoming SMS e-mail messages are received and displayed in the same way as standard text messages.

To send an SMS e-mail message:

- > The Messages menu is shown, press Select.
- > Text messages is highlighted, press Select.
- > Scroll to New SMS e-mail and press Select.
- Enter the recipient's e-mail address, or press Search to use your directory, then press OK.
- > Enter the e-mail subject, then press OK.
- > Type your e-mail message, then press **Options**.
- > Send SMS e-mail is highlighted, press Select.
- If you have not stored the settings for your SMS email service, enter the number of the e-mail server, then press O K.

## MULTIMEDIA MESSAGES (MMS)

A multimedia message can contain text, sound, video and pictures. Your phone supports multimedia messages (MMS) that are up to 100 kB. If the maximum size is exceeded, the phone may not be able to receive the message. Depending upon your network, you may receive a message that includes an Internet address where you can go to view the multimedia message. Pictures are scaled to fit the display area of the phone. Your phone has a multimedia message viewer for playing messages and a multimedia inbox for storing saved messages.

Copyright protections may prevent some images, ringing tones, and other content from being copied, modified, transferred, or forwarded.



Multimedia messaging functions can only be used if supported by your service provider. For availability and a subscription to the multimedia messaging service, contact your service provider. Only compatible devices can receive and display multimedia messages.

Multimedia messaging supports a wide range of standards for each of the following formats:

- Picture: JPEG, GIF, animated GIF, WBMP, BMP, and PNG
- > Sound: SP-MIDI and AMR audio
- > Video: clips in H.263 format with SubQCIF image size and AMR audio

If a received message contains unsupported attachments, these may be replaced with an **Object format not supported** message.

You cannot receive multimedia messages if you have a call in progress, a Java application running, or an active browsing session. Because delivery of multimedia messages can fail easily, you should not rely upon them for essential communications.

#### MMS SETTINGS

Before you can use the multimedia message feature, you must obtain the appropriate settings for use with your service provider. These can be entered manually or more commonly, sent to you through an automated connection settings message. Contact your service provider for more information about obtaining these settings or use the *Order Settings* link from your CD-ROM to take you directly to the appropriate page on the Vertu web site to obtain the settings for your phone.

## MMS Connection Settings

To manually enter your connection settings or to modify your current settings:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- Scroll to Message settings and press Select.
- Scroll to Multimedia msgs. and press Select.
- Scroll to Connection settings and press Select.
- > Active multim. settings is displayed, press Select.
- > Select the settings set that you want to modify from the list and press Activate. If you want to create a new set, select an (empty) entry. Your phone can store up to 20 sets of settings.
- > Active multim. settings is displayed again, showing the set that you selected. Scroll to Edit active multim. settings and press Select. If View active multim. settings is displayed,

- you cannot edit the current set of settings, select a different set and try again.
- Modify each of the following parameters with the information supplied by your service provider:

Settings' name to name your set of settings.

**Homepage** to set the homepage where your browser retrieves multimedia messages.

**Proxies** to enable or disable proxy handling of your multimedia messages.

**Primary proxy** and **Secondary proxy** to specify the IP address and port of the proxy servers.

**Data bearer** to specify the data transport mechanism (always **GPRS**).

**Bearer settings** to specify the following data transport settings:

**GPRS access point** to specify the access point that will process your login/connection.

Authentication type to select either Normal or Secure authentication.

User name to specify the login user name.

Password to specify the login password.



Due to the complexity of entering all of the above settings manually, it is strongly recommended that you use the automatic settings message to obtain your settings.

## Other MMS Settings

In addition to your connection settings, there are several other settings that controls your multimedia messaging functions. To modify these settings:

- > From the stand-by display, press  $\mathbf{Menu}$ .
- > The Messages menu is shown, press Select.
- Scroll to Message settings and press Select.
- Scroll to Multimedia msgs. and press Select.
- Scroll to one of the following options and press Select:

Save sent messages to store your sent messages in the **Sent items** multimedia messages folder.

**Delivery reports** to be informed of message delivery.

**Scale image down** to scale images to a smaller size when inserted into a message.

**Default slide timing** to set the default time in mm:ss format for each slide (equivalent of a page) in an MMS to displayed on the screen.

Allow multimedia reception to control when multimedia messages can be received. Select Yes to enable reception, No to disable reception, or In home network to receive multimedia messages only when using your home network, not when roaming.

Incoming multi-media messages to control how multimedia messages are retrieved. Select Retrieve to retrieve incoming messages automatically, Retr. manually to manually retrieve, or Reject to disable retrieval.

**Connection settings** to define the MMS connection parameters. Refer to "MMS Connection Settings" on page 26.

Allow adverts to enable/disable the automatic reception of multimedia advertisements.

# WRITING AND SENDING MULTIMEDIA MESSAGES

You can create multimedia messages with one or more attachments up to the maximum 100k message size. When creating your multimedia message, the current remaining space is shown on the top line just under the signal and battery strength indicators.

Unlike text messages, multimedia messages can be formed of multiple pages, known as slides. You can control how long each slide is displayed. Each slide can contain up to 1000 basic text characters (less for complex languages) one image, and one sound clip. You cannot form a multimedia message with multiple slides and video attachments.

To write and send a multimedia message:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- Scroll to Multimedia msgs. and press Select.
- > Create message is highlighted, press Select.
- > Enter the text of your message then press Options, highlight Insert and press Select then one of the following:

For multimedia files, highlight Image, Sound clip, or Video clip then press Select.
Browse through your gallery folders to locate the file and press Options, highlight Insert and press Select.

To insert an additional slide, highlight Slide then press Select. When your multimedia message contains several slides, you can open the desired slide by selecting Previous slide, Next slide or Slide list from the message options.

For items from your contacts list or calendar, highlight **Business card** or **Calendar note** then press **Select**. Browse to locate the item you want and press **OK**.

- > To set the time interval between the slides, press Options, highlight Slide timing and press Select. Enter the time interval and press OK.
- > To change where the text is displayed relative to your multimedia attachments, press Options, highlight Place text last or Place text first and press Select.
- To clear all text in the current slide or use one of the standard text message editing options, press Options, highlight Clear text, Insert word, Insert symbol or Dictionary and press Select; or highlight More options then Insert contact or Insert number.
- > To delete an image, slide, video clip, or sound clip from the message, press Options, highlight Delete and press Select. Highlight Image, Sound clip, Video clip or Slide as appropriate then press Select.
- > To add a subject to the message, press Options, highlight More options and press Select. Highlight Edit subject and press Select. Enter a subject for your message and press OK.
- > To preview your message presentation before sending it, press Options, highlight Preview and press Select.
- > To save the message press Options, highlight Save message and press Select.
- > To send the message, press Options, Send to is highlighted, press Select. Highlight Phone number, E-mail address or Many.
- > Enter the recipient's phone number/e-mail address or press Search to retrieve a number from your directory, then press OK. The message is moved to the Outbox folder for sending.

It takes more time to send a multimedia message than to send a text message. While the multimedia message is being sent, the animated indicator is displayed and you can use other functions on the phone. If there is an interruption while the message is being sent, the phone tries to resend it a few times. If this fails, the message remains in the <code>Outbox</code> folder and you can try to resend it later. Check your <code>Outbox</code> folder for unsent messages.



When sending messages, your Vertu phone displays a confirmation message. This is an indication that the message has been sent by your Vertu phone to the message centre.

This is not an indication that the message has been received at the intended destination.

For more information about multimedia messaging, contact your service provider.

# READING MULTIMEDIA MESSAGES

When you receive a multimedia message, an information note (Multimedia message received) and paperclip icon appear on the display below the signal strength and battery indicators. By default a received text message is accompanied by an audible alert.

To read a new multimedia message:

- Press Show to display the message when it is received.
- Either press Options to access the message options or Exit to store the message in your Inbox folder and return to the stand-by display.

To read a stored multimedia message:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- Scroll to Multimedia msgs. and press Select.
- > Scroll to Inbox and press Select.
- > The most recent multimedia message is highlighted. Scroll through the messages to the one you want to view then press Select to read the message.
- > Press the lower scroll key to pass through the message text and to advance through the slides of the whole multimedia message.
- > Either press Options to access the message options or Exit to store the message in your Inbox folder and return to the stand-by display.

To use the multimedia message viewing options:

> When reading a multimedia message, press Options to access the following message options:

**Play presentation** to view the multimedia message from the start.

**Continue present.** to continue viewing the multimedia message from where you stopped.

**View text** to view only the text included in the message.

Open image, Open sound clip, Open cal. note, Open bus. card or Open video clip to open the multimedia attachment in the current slide. From here you can view/play an individual attachment and save it as necessary.

**Delete message** to delete the message you are viewing.

**Reply** or **Reply** to all to create a reply and send it to the original sender and any other recipients of the message.

**Use detail** to use any numbers, e-mail addresses or Web addresses from the current message.

**Forward** to forward the message to a phone number, to an e-mail address, or to multiple recipients.

**Message details** to view the sender's name and phone number, the message centre used, the reception date and time, the message size and type.

#### MMS FOLDERS

All multimedia messages stored in your Vertu phone are organised in folders.

To browse your multimedia message folders:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- Scroll to Multimedia msgs. and press Select.
- Scroll to one of the following folders and press Select:

Inbox – Multimedia messages are automatically stored in this folder when they arrive and, by default, after they have been read.

Outbox – Contains multimedia messages which you have sent and are still waiting to be transmitted.

**Sent items** – Messages that you have sent are stored in this folder (not enabled by default).

**Saved items** – The store for multimedia messages that have been read and saved or partially composed and saved.

# ERASING MULTIPLE MULTIMEDIA MESSAGES

You can erase all multimedia messages from any of the MMS folders at once.

To delete multiple multimedia messages at once:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- Scroll to Multimedia msgs. and press Select.
- > Scroll to Delete messages and press Select.
- Scroll to the folder you want to delete all messages from then press Select.

Confirm the deletion when prompted. You cannot recover deleted messages.

#### E-MAIL

You can write, send, and read e-mails with your Vertu phone. Your phone supports POP3 and IMAP4 e-mail servers.

Before you can send and receive e-mail messages, you may need to do the following:

- > Obtain a new e-mail account or use your current account. For availability of an e-mail account contact your e-mail provider.
- > Contact your service provider and/or e-mail provider about availability/support of this feature and to set the settings required for e-mail.
- > Set the e-mail settings on your phone.

#### E-MAIL SETTINGS

Before you can use the e-mail message feature, you must obtain the appropriate settings for use with your service provider and/or e-mail provider. These can be entered manually or more commonly, sent to you through an automated connection settings message. Contact your service provider for more information about obtaining these settings or use the *Order Settings* link from your CD-ROM to take you directly to the appropriate page on the Vertu web site to obtain the settings for your phone.

# E-mail Connection Settings

To manually enter your connection settings or to modify your current settings:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- Scroll to Message settings and press Select.
- > Scroll to E-mail messages and press Select.
- > Active e-mail settings is displayed, press Select.
- > Select the settings set that you want to modify from the list and press Activate. If you want to create a new set, select an (empty) entry. Your phone can store up to 20 sets of settings.
- > Active multim. settings is displayed again, showing the set that you selected. Scroll to Edit active e-mail settings and press Select.
- Modify each of the following parameters with the information supplied by your service provider and/ or e-mail provider:

**Mailbox name** to enter the name that you want to use for the mailbox (also identifies your settings set). You can use any name.

E-mail address to enter your e-mail address.

My name to enter your name that will be displayed to e-mail recipients. Normally your name and e-mail address will be shown.

Outgoing SMTP server to enter the server address.

Incoming server type to select either POP3 or IMAP4 depending on the type of e-mail system that you are using. If your e-mail provider supports both types, select IMAP4. Changing the server type also automatically changes the incoming port number.

Incoming POP3 server or Incoming IMAP4 server to enter the e-mail server address for incoming e-mail.

POP3 user name or IMAP4 user name to enter the user name used to access the e-mail account.

POP3 password to IMAP4 password enter the password used to access the e-mail account.

- > Scroll to Other settings and press Select.
- Modify each of the following parameters with the information supplied by your service provider and/ or e-mail provider:

**Include signature** to define a signature that is automatically added to the end of each e-mail, when you write your message.

**Use SMTP authorisation** to specify if your e-mail service provider requires authentication for sending e-mails.

SMTP user name to enter the user name used for sending outgoing mails. If you do not enter an user name, the POP3 or IMAP4 user name is used instead.

SMTP password to enter the password used for sending outgoing mails. If you do not enter a password, the POP3 or IMAP4passworde is used instead.

**Outgoing SMTP port** to enter the number of the e-mail server port for outgoing e-mail. The most commonly used port number is 25.

Incoming POP3 port or Incoming IMAP4 port to enter the port number that you have obtained from your e-mail provider.

**Reply-to address** to enter an alternative email address for replies to your messages.

Secure login to specify that your connection requires an encrypted login (POP3 servers only). Contact your e-mail provider if you are uncertain. Using encrypted login enables increased security for user names and passwords. It does not increase security for the connection itself.

Retrieve e-mails to enter the maximum number of e-mails that you want to retrieve at a time.

Retrieval method to control how messages are received. Select Latest to retrieve all new received e-mails, or select Latest unread to retrieve only e-mails that you have not read.

**SMTP** connection settings to define the connection settings required for outgoing email.

POP3 connection settings or IMAP4 conn. settings to define the connection settings for incoming e-mail transfer:

Proxies to enable or disable proxy handling.

**Primary proxy** and **Secondary proxy** to specify the IP address and port of the proxy servers.

**Data bearer** to specify the data transport mechanism (always **GPRS**).

**Bearer settings** to specify the following data transport settings:

**GPRS** access point to specify the access point that will process your login/connection.

Authentication type to select either Normal or Secure authentication.

**User name** to specify the login user name.

Password to specify the login password.



Due to the complexity of entering all of the above settings manually, it is strongly recommended that you use the automatic settings message to obtain your settings.

# WRITING AND SENDING E-MAIL MESSAGES

You can create e-mail messages containing up to 5000 basic text characters (less for complex languages). You cannot add attachments.

To write and send an e-mail message:

- > From the stand-by display, press **Menu**.
- > The Messages menu is shown, press Select.
- > Scroll to **E-mail** and press **Select**. The e-mail application is started.
- > Create e-mail is highlighted, press Options.
- > Select is highlighted, press Select.
- > The E-mail address area is highlighted, press Options.
- > Edit is highlighted, press Select.
- > Enter the e-mail address, or press Options then highlight Search and press Select to retrieve an e-mail address from your contacts. Press Options, OK is highlighted then press Select.
- Highlight the Subject: area then press Options.
- > Edit is highlighted, press Select. Enter the subject of your message. Press Options, OK is highlighted then press Select.
- Press Options, scroll to Message editor and press Select. Compose your e-mail, leaving enough space in the total character count for the e-mail address.

Press Options, scroll to Send to send the message immediately, Send later to place the mail in your outbox for future sending or Save draft msg. to store the message for later, then press Select.



When sending messages, your device may display Message Sent. This is an indication that the message has been sent by your device to the message server programmed into your device. This is not an indication that the message has been received at the intended destination.

# DOWNLOADING AND READING E-MAIL

To download your e-mail messages:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- > Scroll to E-mail and press Select. The e-mail application is started.
- > Scroll to Retrieve and press Options.
- Highlight Select to download your new e-mail messages or highlight Retrieve & send to download your new e-mails and send the messages in your outbox then press Select. The phone connects to the e-mail service and downloads the messages to the inbox folder.

To read your e-mail messages:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- Scroll to E-mail and press Select. The e-mail application is started.
- Scroll to Inbox and press Options.
- > Select is highlighted, press Select.
- > The most recent e-mail message is highlighted. Scroll through the messages to the one you want to view then press Options then highlight Select and press Select to read the message.
- > Press the lower scroll key to pass through the message text.

To use the e-mail viewing options:

When reading a message, press Options to access the following message options:

Reply to reply to the sender of the message or Reply to all to reply to the sender and all recipients. You can choose to start your reply with Empty screen for a blank message or Original text to repeat the original message

**Delete** to delete the message you are viewing.

**Forward** to forward the message to another recipient.

Move to move the message to another folder.

Mark as unread to reset the message viewed status indicator.

Char. encoding to modify the text encoding method.

**Message details** to view the sender and recipient information, the date and time sent, the size and text encoding.

# E-MAIL FOLDERS

All e-mail messages stored in your Vertu phone are organised in folders.

To browse your e-mail message folders:

- > From the stand-by display, press Menu.
- Scroll to E-mail and press Select. The e-mail application is started.
- Scroll to Inbox to access the folder where messages are automatically stored when they arrive and after they have been read. Press Options then highlight Select and press Select to browse the folder.

#### OR

Scroll to Other folders, press Options then highlight Select and press Select to access the following folders:

**Drafts** - The store for unfinished e-mails.

Archive - Used to organize and save e-mails.

Outbox – The store for e-mails that have not been sent.

**Sent items** – Messages that you have sent are stored in this folder.

# ERASING MULTIPLE E-MAIL MESSAGES

You can erase all e-mail messages from any of the e-mail folders at once.

To delete multiple e-mail messages at once:

- > From the stand-by display, press **Menu**.
- > The Messages menu is shown, press Select.
- Scroll to E-mail and press Select. The e-mail application is started.
- > Press Options then scroll to Delete messages and press Select.
- Scroll to the folder you want to delete all messages from then press Select.

Confirm the deletion when prompted. You cannot recover deleted messages. Deleting an e-mail message from the phone does not delete it from the e-mail server.

#### VOICE MESSAGES

If you subscribe to voice mail, your service provider will furnish you with a voice mailbox number. You need to save this number to your phone to use voice mail. When you receive a voice message, your phone lets you know by beeping, displaying a message, or both. If you receive more than one message, your phone shows the number of messages received.

Unlike text messages, voice messages are managed by your service provider and are stored on their network, not on your Vertu phone.

#### STORING YOUR VOICE MAILBOX NUMBER

Before you can use the voice mail access features of your Vertu phone, you need to define your voice mailbox number. Your service provider may automatically set your voice mailbox number from your SIM card. Contact your service provider to obtain your voice mailbox number.

To enter your voice mailbox number:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- > Scroll to Voice messages and press Select.
- Scroll to Voice mailbox number and press Select.
- > Enter your voice mailbox number and press **OK**.

# LISTENING TO YOUR VOICE MESSAGES

Once your voice mailbox number is defined, you can use the voicemail key to quickly access you voice mailbox.

To access your voice mailbox using the menus:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- > Scroll to Voice messages and press Select.
- > Listen to voice messages is highlighted, press Select.

Once you connect and the prerecorded greeting begins, follow the automated instructions to listen to your voice messages.

# INFO MESSAGE SERVICE

With the info message network service, you can receive short text messages from your service provider on various topics, such as weather and traffic conditions. Contact your service provider for more information.

To enable info message reception:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- > Scroll to Info messages and press Select to modify the following information service options:
- > Enter your voice mailbox number and press OK. Modify each of the following parameters with the information supplied by your service provider:

Info service – Select On or Off to activate or deactivate the service, or Topic index to activate index reception.

Topics – Enables you to Add, Select, Edit and Delete info topics.

**Language** – Select the language in which info messages are received. The language you select does not affect the language of your phone.

Info topics saved on SIM card – Select one or more info topics to save to your SIM card.

**Read** – Read messages received from your service provider. This option only appears if info messages have been received.



If you have an always online GPRS connection enabled, info messages may not be received. You should change your GPRS setting to "when needed".

# SERVICE COMMANDS

Use the service commands editor to enter and send service requests (also known as USSD commands) to your service provider. Contact your service provider for information about service commands.

To send a service command:

- > From the stand-by display, press Menu.
- > The Messages menu is shown, press Select.
- > Scroll to Service cmds. and press Select.
- Enter a service request, such as an activation command for a specific network service, and press Send.

# **04 CALL REGISTER**

The call register feature allows you to view information about calls that you have missed, received and made. You can also view information about the duration and data transfer of your GPRS data transfer and quantity of messages sent and received.

#### CALLS

The call register stores information about the last 20 missed, 20 received, or 20 dialled calls. It also adds the total duration of all calls. When a list is full, the most recent call replaces the oldest.

To ensure that the call register is able to store your received and missed call information, your service provider must support caller ID, and it must be enabled. If the caller's number is not available, for example if the caller withheld their number or the network did not transmit the number, (no number) appears in the calls list.

The call register can only store information about calls that are received by your Vertu phone. If you do not have a signal or if your calls are blocked, any incoming calls will not be stored.

# VIEWING RECENT CALL INFORMATION

To view call information:

- > From the stand-by display, press Menu.
- Scroll to the Call register menu then press Select.
- > Scroll to one of the following and press Select:

**Missed calls** – Show the phone numbers of unanswered incoming calls.

**Received calls** – Show the phone numbers of the most recently answered incoming calls.

**Dialled numbers** – Show the most recently dialled numbers.

> The call list is displayed, with the most recent call listed first. When viewing the call list, the following options are available: Time of call to display the date and time of the call.

**Send message** to send a text or multimedia message to the number.

View to display the number.

**Edit number** to edit the number and associate a name with the number.

**Save** to enter a name for the number and save it to your contacts directory.

Add to contact to add the number to an existing contact entry (only shown if the number is not already associated with a name).

**Delete** to clear the number from current call list.

Call to call the number.

## CLEARING THE CALL LISTS

To clear the call information from your call register lists:

- > From the stand-by display, press Menu.
- Scroll to the Call register menu then press Select.
- > Scroll to Clear recent calls then press Select.
- Highlight all to clear all call lists, missed to clear the missed calls list, dialled to clear the dialled calls list or received to clear the received calls list, then press Select. You cannot undo this operation.

# VIEWING CALL DURATION INFORMATION

To view the length of the most recent call or to view the total duration for all calls:

- > From the stand-by display, press Menu.
- Scroll to the Call register menu then press Select.
- > Scroll to Call duration then press Select.
- Scroll through the following to view your call durations in hh:mm:ss format:

Last call duration – Shows the duration of the last call received.

Received calls' duration – Shows the duration of all received calls.

**Dialled calls' duration** – Shows the duration of all dialled calls.

All calls' duration – Shows the duration of all calls (missed, dialled, and received).

To reset the call duration timers:

- > From the stand-by display, press Menu.
- Scroll to the Call register menu then press Select.
- > Scroll to Call duration then press Select.
- > Scroll to Clear timers then press Select.
- > Enter your security code when prompted then press **OK**. You cannot undo this operation.

# DATA AND MESSAGES

The call register stores information about the volume of data sent and received in the last GPRS connection and in total. Additionally the duration of the last connection and the total of all GPRS data connections are stored. The number of messages sent and received are also stored.

#### DATA COUNTER

To view the information about the volume of data sent and received via GPRS:

- > From the stand-by display, press Menu.
- Scroll to the Call register menu then press Select.
- Scroll to GPRS data count. then press Select.
- Scroll through the following to view your data volume usage in bytes:

Data sent in last session – Shows the volume of data sent during the last GPRS connection.

Data received in last session – Shows the volume of data received during the last GPRS connection.

All sent data – Shows the volume of all GPRS data sent.

All received data – Shows the volume of all GPRS data received.

To reset the data volume counters:

- > From the stand-by display, press Menu.
- Scroll to the Call register menu then press Select.
- Scroll to GPRS data count. then press Select.
- > Scroll to Clear counters then press Select.
- > Enter your security code when prompted then press **OK**. You cannot undo this operation.

#### DATA CONNECTION DURATION

To view the information about the duration of the recent and all GPRS data sessions:

- > From the stand-by display, press Menu.
- > Scroll to the Call register menu then press Select.
- Scroll to GPRS conn. timer then press Select.
- Scroll through the following to view your data session duration in hh:mm:ss format:

**Duration of last session** – Shows the duration of the last GPRS connection.

**Duration of all sessions** – Shows the duration of all GPRS connections.

To reset the data duration timers:

- > From the stand-by display, press Menu.
- Scroll to the Call register menu then press Select.
- Scroll to GPRS conn. timer then press Select.
- > Scroll to Clear timers then press Select.
- > Enter your security code when prompted then press **OK**. You cannot undo this operation.

## MESSAGE COUNTER

To view the number of text messages sent and received:

- > From the stand-by display, press Menu.
- Scroll to the Call register menu then press Select.
- Scroll to Message counter then press Select.
- Scroll through the following to view your message counters:

**Sent messages** – Shows the number of messages that were sent.

**Received messages** – Shows the number of messages that were received.

To reset the message counters:

- > From the stand-by display, press Menu.
- > Scroll to the **Call register** menu then press **Select**.
- > Scroll to Message counter then press Select.
- > Scroll to Clear counters then press Select.
- Enter your security code when prompted then press OK. You cannot undo this operation.

# **05 PROFILES AND SETTINGS**

You can use the profiles and settings menus to change your personal shortcuts, time and date settings, call settings, phone settings, display settings, tone settings, enhancement settings, security settings, and to restore factory settings.

Profiles are an easy way to control the most common groups of settings such as audible and vibrating alerts. Activating alternative profiles changes all the associated settings quickly and easily.

All other settings related to how your Vertu phone operates are managed by through the settings menu.

## **PROFILES**

Profiles define how your phone reacts when you receive a call or a message, how your keypad sounds when you press a key, and more. Ringing options, keypad tones, and other settings for each of the available profiles can be customised to suit your needs.

To help you identify which profile is active, an icon is shown in the stand-by display, below the signal and battery strength indicators. Refer to "Active profile icons" on page 6 for more information.

## ACTIVATING A PROFILE

You can change your profile at any time to ensure that your Vertu phone's alerts are appropriate to your surroundings.

Timed profiles can be used to prevent missed calls. For example, suppose you attend an event that requires your phone be set to **Silent** before the event starts, but you forget to return it to **General** until long after the event. During this time, you have missed several calls because the ringing tone was silent.

With the timed profile feature, you can set a profile to expire after any length of time up to 24 hours. When the timed profile expires, your phone automatically returns to the original profile.

To quickly change your current profile from the stand-by display:

- > Press the POWER key once briefly.
- Scroll to the desired profile then press OK. A confirmation message is displayed.

To change your current profile using the menus:

- > From the stand-by display, press Menu.
- > Scroll to the Profiles menu then press Select.
- > Scroll to the desired profile then press **Select**.
- Highlight Activate to use your new profile indefinitely or highlight Timed to use the new profile for a limited time only, then press Select.
- If you selected a timed profile, enter the time when you want your new profile selection to end then press OK.
- A confirmation message is displayed and your new profile icon is displayed.

#### PERSONALISING A PROFILE

You can customize the default profiles to adjust your Vertu phones characteristics best suit your own preferences and situation.

To personalise a standard profile:

- > From the stand-by display, press **Menu**.
- > Scroll to the **Profiles** menu then press **Select**.
- Scroll to the profile you want to customise then press Select.
- > Highlight Personalise then press Select.
- Scroll to one of the following options then press
   Select to customise the setting:

Incoming call alert to select how the phone notifies you of an incoming call. You can choose Ringing to play the ringing tone, Ascending if you want the volume of the ringing tune to start low and increase the longer the call is unanswered, Ring once to play only one cycle of the ringing tone, Beep once or Off (no audible alert for an incoming call).

Ringing tone to select the ringing tone for incoming calls. If you pause for a couple of seconds as you scroll through the available ringing tones, a sample of the tone is played.

**Ringing volume** to set the volume of your ringing tone (1=low, 5=very loud).

**Vibrating alert** to turn the vibrating alert on or off.

**Message alert tone** to select the tone for received messages.

**Keypad tones** to set the volume of your keypad tones (off=silent, 1=low, 3=high).

**Warning tones** to set whether your Vertu phone uses an audible alert for giving you warnings, for example when the battery is low.

Alert for to define which caller groups you want your Vertu phone to alert you for when you receive a call from someone added to a specified group. If you receive a call from someone who is not included in a specified caller group, a calling message appears on the display, but your Vertu phone remains silent.

To personalise an enhancements profile:

- > From the stand-by display, press Menu.
- Scroll to the Profiles menu then press Select.
- > Scroll to Enhancements then press Select. This option is only displayed if an enhancement has been previously connected.
- Highlight the enhancement you want to configure, for example, Headset then press Select.
- Scroll to one of the following options then pressSelect to customise the settings:

**Default profile** to choose the profile you wish to use when the enhancement is connected to your Vertu phone.

**Automatic answer** to answer call automatically after one ring.

## RENAMING A PROFILE

To rename a profile:

- > From the stand-by display, press Menu.
- > Scroll to the Profiles menu then press Select.
- > Scroll to the profile you want to rename then press Select. You cannot rename the General or Enhancements profiles.
- > Scroll to Profile name then press Select.
- > Enter a new name for the profile then press **Options**.
- > Save is highlighted, press Select.

#### SETTINGS

The settings menu enables you to control the core functionality of your Vertu phone. Using this feature you can define personal shortcuts, adjust time and date settings, modify phone and call settings, change your security settings, and restore factory default settings.

Refer to the Chapter 02 "Security" on page 16 chapter for more information.

TIME AND DATE SETTINGS

## Time Settings

To adjust your time settings:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Time and date and press Select.
- > **Clock** is highlighted and the current time is shown, press **Select**.
- Scroll to one of the following options then press Select to customise the time settings:

**Show clock** to choose if the clock is shown in the stand-by display when your Vertu phone is idle.

**Set the time** to change the current time. Enter the new time in hh:mm format, and press **OK**. If required, select **am** or **pm**.

Time zone to change the current time zone setting. Highlight your new time zone then press **Select**.

**Time format** to set the time format as am/pm or 24-hour format (military time).

# **Date Settings**

To adjust your date settings:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Time and date and press Select.
- Scroll to Date, the current date is shown, press Select.
- Scroll to one of the following options then press
   Select to customise the date settings:

**Set the date** to change the current date. Enter the new date in the shown format, and press **OK**.

**Date format** to change the format used to display the date. Highlight your new date format then press **Select**.

**Date separator** to change the separator used to display the date. Highlight your new date separator then press **Select**.

# Automatic update of date and time

This is a network service. You can set your Vertu phone to update the date and time from the network when you turn the phone on. If the clock in your phone is 30 seconds or more off the network time, the phone will be updated automatically to reflect the network time.

Automatic update of the date and time does not change the time you have set for the alarm clock, calendar, or alarm notes. These are in local time. Updating may cause some alarms that you have set to expire.

To use automatic date and time update:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Time and date and press Select.
- Scroll to Auto-update of date & time, the current setting is shown, press Select.
- Scroll to one of the following options then press Select:

On to update the time automatically.

**Confirm first** to request confirmation before updating the time. You can accept or decline the update.

Off to disable automatic updates of time and date.

## PERSONAL SHORTCUTS

## Shortcut Menu

You can customise the shortcut list for easy access to your favourite functions. You can modify the items in the list and change the order in which they as accessed.

To modify the shortcut menu list:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Pers. shortcuts and press Select.
- > Shortcut options is highlighted, press Select.
- Scroll to one of the following options then press Select to customise the shortcut list:

**Select options** to change the entries available in the shortcut list. Check the box next to each entry you want in the list then press **Done**. Confirm your changes when prompted.

Organise to change the order of the entries in the shortcut list. Highlight the entry you want to move then press Move. Select the move option then press Select. When you are finished modifying your list, press Done. Confirm your changes when prompted.

# Voice commands

Some of your Vertu phone's key functions can be voice-activated. This can be particularly practical when using the headset as it avoids you needing to access the phone.

To add a voice command:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Pers. shortcuts and press Select.
- > Scroll to Voice commands and press Select.
- > Select the desired command folder, scroll to the command for which you want to add a voice tag, then press Options.
- > Add command is highlighted, press Select.
- > Press Start and speak after the tone. You cannot activate or add a voice command during a call or while sending or receiving data over a GPRS connection.

To use a voice command:

- From the stand-by display, press and hold Go to until Speak now is displayed. If using the headset, press and hold the ANSWER/END button.
- > Say your command which should be automatically recognized and performed.

## CONNECTIVITY

You can also define the settings for (E)GPRS data connections. You can then connect the phone to a compatible PC using the data cable and use the phone as a modem to enable GPRS connectivity from the PC.

# **GPRS**

Your Vertu phone can use general packet radio service (GPRS) for high-speed data connections. With GPRS, you can stay connected to the mobile Internet and allow faster downloads without completing a dial-up connection. GPRS connectivity can be used to enhance MMS messaging, Web browsing sessions, e-mail, and the PC dial-up. GPRS is typically billed as an "always-on" function and you are only charged for the data you transfer.

Enhanced GPRS (EGPRS), also known as EDGE (enhanced data rates for GSM evolution) is similar to GPRS but the connection is much faster.

Contact your service provider for more information about supported data connections and tariffs.

When you have selected GPRS as a data bearer, the phone automatically uses EDGE instead of GPRS if this is available in the network.

To define when a GPRS connection is established:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Connectivity and press Select.
- > GPRS is highlighted, press Select.
- GPRS connection is highlighted and the current connection setting is shown, press Select.
- Scroll to either When needed to connect to the GPRS network only when you use a function that needs the GPRS service, or Always online to automatically register to a GPRS network when you switch your phone on, if the network is available in your location. Press Select to make your choice.

To define the GPRS modem settings:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Connectivity and press Select.
- > **GPRS** is highlighted, press **Select**.
- Scroll to GPRS modem settings and press Select.
- Scroll to one of the following options then press Select:

Active access point to select the GPRS access point.

**Edit active access point** to modify the GPRS access point settings.

CALL SETTINGS

# Call divert

The call divert feature redirects your incoming calls to another number, for example your voice mailbox number.



When a call is diverted your Vertu phone does not give any indication of an incoming call.

To manage your call divert settings:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Call settings and press Select.
- > Call divert is highlighted, press Select.

Scroll to one of the following divert options then press Select:

**Divert all voice calls** to forward all calls to the number you specify.

**Divert if busy**to forward all calls when you are in a call.

**Divert if not answered** to forward all calls to another number when you do not answer. You can also set a delay before forwarding takes place.

**Divert if out of reach** to forward all calls when your phone is turned off or out of the coverage area.

**Divert if not available** to forward all calls when you do not answer, your phone is busy or turned off, or out of the coverage area. You can also set a delay before forwarding takes place.

**Divert all data calls** to forward all data calls to a data mailbox.

> Scroll to one of the following then press **Select**:

Activate to set up the divert. Highlight either To voice mailbox or To other number then press Select. Enter the divert number or select a contact from your directory then press OK.

Cancel to cancel the divert.

**Check status** to check the current status of the divert. A progress indicator appears, followed by an information note indicating if the option is active and to which number.

To cancel all call diversions:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Call settings and press Select.
- > Call divert is highlighted, press Select.
- Scroll to Cancel all diverts and press Select.



Cancelling all call diverts may affect your ability to receive voice mail messages. Some service providers may not allow cancelling of all diversions. Contact your service provider for specific details.

# Anykey answer

Anykey answer allows you to answer an incoming call by briefly pressing any key except the POWER, SELECTION and END keys.

To change the anykey answer setting:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Call settings and press Select.

- Scroll to Anykey answer, the current setting is shown, press Select.
- > Highlight On to enable anykey answer, or Off to disable it, then press Select.

# Automatic redial

Occasionally, your network may experience heavy traffic and your call may not be established. With automatic redial activated, your phone redials the number up to 10 times, and notifies you once the network is available.

To change the automatic redial setting:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Call settings and press Select.
- Scroll to Automatic redial, the current setting is shown, press Select.
- > Highlight On to enable automatic redial, or Off to disable it, then press Select.

# Speed dialling

Single key speed dialling enables you to quickly dial a number by pressing and holding a single key.

To change the speed dialling setting:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Call settings and press Select.
- Scroll to Speed dialling, the current setting is shown, press Select.
- Highlight On to enable speed dialling, or Off to disable it, then press Select.

# Call waiting

If supported by your service provider, call waiting notifies you of an incoming call even while you are in a call. You can accept, reject, or ignore the incoming call.

To change the call waiting setting:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Call settings and press Select.
- > Scroll to Call waiting and press Select.
- Highlight Activate to enable call waiting, Cancel to disable it, or Check status to display the current setting, then press Select.

To use the call waiting feature:

> When you have a call in progress and you receive an incoming call, an audible alert is generated and the display indicates that another call is waiting. Press the send key to answer the call. The person you were speaking to is put on hold. Call waiting may not work correctly if **Divert if busy** is set.

- Press the SEND key to swap between the calls. A confirmation message is displayed. The person on hold becomes the active call, and the other person is put on hold.
- > Press the END key to end the active call. A confirmation message is displayed and the other call becomes active.
- Press Options then scroll to End all calls and press Select to end all calls.

# Summary after call

Your phone can display the time spent on a call when you hang up.

To change the call summary setting:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Call settings and press Select.
- Scroll to Summary after call, the current setting is shown, press Select.
- > Highlight On to enable summary after call, or Off to disable it, then press Select.

# Send my caller identity

You can prevent your number from being displayed on the receiving party's caller ID. This feature is a network service and works on a call-by-call basis. Contact your service provider for more information. Emergency services and authorised agencies may be able to obtain your caller ID even when disabled.

To change your caller ID setting:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Call settings and press Select.
- Scroll to Send my caller ID, the current setting is shown, press Select.
- Highlight set by network to let the network determine if your number is sent, On to always enable your number to be sent, or Off to disable it, then press Select.

## PHONE SETTINGS

# Language

Depending upon the location where your Vertu phone was purchased, it may provide support for multiple languages.

To change your phone's language setting:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Phone settings and press Select.
- > Phone language is highlighted and the current setting is displayed, press Select.
- Scroll to the desired language, or Automatic to match the language setting of your SIM card, then press Select. Changing the language setting may also change the time and date formats, depending on the language you selected.

# Memory status

You can check the amount of memory used and currently available in your Vertu phone.

To display your phone's memory status:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Phone settings and press Select.
- > Scroll to Memory status and press Select.
- Scroll to Free memory or Used memory to display the corresponding memory information.

# Automatic keyguard

You can set the keypad of your phone to lock automatically after a preset time delay (from 5 seconds to 60 minutes). When the preset delay expires, the keypad locks automatically.

When the keyguard is on, calls still may be possible to the official emergency number programmed into your phone. Enter the emergency number and press the SEND key.

To change your automatic keyguard setting:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Phone settings and press Select.
- Scroll to Automatic keyguard the current setting is shown, press Select.
- Highlight On to enable automatic keyguard, or Off to disable it, then press Select.
- > Enter the delay time before the keypad is locked (in mm:ss format) then press OK.

# Security keyguard

You can set your phone to request the security code each time you unlock the keyguard.

To change your security keyguard setting:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.

- > Scroll to Phone settings and press Select.
- > Scroll to Security keyguard, the current setting is shown, press Select.
- > Highlight **On** to enable the security code request, or **Off** to disable it, then press **Select**.

# Welcome note

You can write a welcome note that will be displayed briefly whenever you power up your phone.

Predictive text input cannot be used for entering welcome note text.

To change your welcome note:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Phone settings and press Select.
- > Scroll to Welcome note and press Select.
- > Enter the text for the note (44 characters maximum) then press **Options**.
- > Save is highlighted, press Select.

# Operator selection

You may be able to manually search for another network which has a roaming agreement with your home service provider.

To change your operator selection setting:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Phone settings and press Select.
- Scroll to Operator selection, the current setting is shown, press Select.
- Highlight one of the following options then press Select:

**Manual** allows you to select a network operator from the list of operators available in your current location.

Automatic allows your Vertu phone to select the network operator that provides the best signal in your current location.

# Confirm SIM service actions

This option allows you to request notification when your service provider makes changes to SIM-related services (such as activating GPRS service).

To change your SIM service action setting:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.

- > Scroll to Phone settings and press Select.
- Scroll to Confirm SIM service actions, the current setting is shown, press Select.
- Highlight On to enable SIM service action confirmations request, or Off to prevent notifications, then press Select.

# Start-up tone

You can set your phone to play (or not to play) the exclusive Vertu start-up tone when the phone is switched on.

To change your start-up tone setting:

- > From the stand-by display, press **Menu**.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Phone settings and press Select.
- Scroll to Start-up tone, the current setting is shown, press Select.
- Highlight On to enable the start-up tone, or Off to start-up silently, then press Select.

#### SECURITY SETTINGS

Refer to the Chapter 02 "Security" on page 16 chapter for more information.

# RESTORE FACTORY SETTINGS

You can reset some of the menu settings to their original values. However, data that you have entered or downloaded is not deleted. For example, names and numbers in contacts are not affected.

To restore the factory settings:

- > From the stand-by display, press Menu.
- > Scroll to the **Settings** menu then press **Select**.
- > Scroll to Restore settings and press Select.
- > Enter the security code (the default is 12345), and press **OK**.

A message appears in the display confirming that original settings have been restored.

# **06 CONTACTS**

Your Vertu phone Contacts directory has potential capacity for up to 1,000 entries.

# CONTACTS MEMORY

Contact names and numbers can be stored in the phone memory or on the SIM card, or both, but only one memory can be used at a time. Your Vertu phone defaults to the phone memory.

#### PHONE MEMORY

When using the phone memory, contacts are stored in your Vertu phone. Each contact can contain up to five numbers and five text items, such as a postal address or an e-mail address.

If you use the phone memory you can store more data and access more functions, for example voice tags, than if you use the SIM card memory.

#### SIM CARD MEMORY

If you select SIM card memory, contacts are stored on your SIM card. Each contact has one associated number. The number of contacts and the length of names and numbers that you can store on your SIM card is determined by your service provider.

The SIM card memory is more flexible than the phone memory because if you transfer the SIM card to another GSM mobile phone that supports small SIM cards, you will see all your contacts.

## SELECTING THE MEMORY TYPE

Certain features, such as business cards and multiple numbers associated with a contact, are only available when using the phone memory. If you plan to make frequent use of these features, we recommend that you set your Vertu phone to use the phone memory. If you plan to transfer your SIM card from your Vertu phone to other phones, we recommend that you set your Vertu phone to use the SIM card memory.

# To select a memory type:

> From the stand-by display, press Menu.

- > Scroll to Contacts and press Select.
- > Scroll to Settings and press Select.
- > With Memory in use displayed, press Select.
- > Default memory is displayed.
- > Scroll to Phone and SIM and press Select to save new contacts to the phone and display contacts from the phone and SIM.
- > Scroll to Phone and press Select to save and display phone contacts.
- Scroll to SIM card and press Select to save and display SIM card contacts.

A message confirms which memory you have selected.



If you change the SIM card in your Vertu phone, the memory type is automatically reset to phone.

#### COPYING BETWEEN MEMORIES

The copying feature allows you to copy names and numbers between the phone memory and the SIM card memory.

- > From the stand-by display, press Menu.
- > Scroll to Contacts and press Select.
- > Scroll to Copy and press Select.
- > Select either:
- > From SIM card to phone to copy all information from the SIM card memory to your Vertu phone memory.
- > Or From phone to SIM card to copy all information from your Vertu phone to the SIM card memory.
- > Press Select.

#### COPYING OPTIONS

The following copying options are displayed:

# One by one

To copy your contacts one at a time by selecting each entry to copy:

- > With One by one highlighted, press Select.
- Scroll to the desired name and press Copy.
- > Select Keep original and press Select to keep the contacts in both memories.
- > Or select Move original and press Select to delete the original contact information.

A message confirms that the contact has been copied.

ΑII

To copy all your contacts in one go:

- > With All highlighted, press Select.
- > Select Keep original and press Select to keep the contacts in both memories.
- Or select Move original and press Select to delete the original information.

Default numbers (Phone memory only)

A message confirms how many contacts have been copied.
To copy only the default numbers from your phone memory to your SIM card memory. Other numbers in the directory that are not set as the default are not copied.

- Scroll to Default numbers and press Select.
- > With Keep original highlighted, press Select to keep the original numbers on the phone memory.

Scroll to **Move original** and press **Select** to delete the original numbers from the phone memory.

> With the Copy Contacts message on the screen, press OK to copy contacts.

A message confirms how many contacts have been copied.



If you are copying from phone memory to SIM card memory and your phone memory contains more entries than your SIM card can store, some of the entries will not be copied.

#### COPYING INDIVIDUAL NUMBERS

You can also copy individual directory numbers between the phone memory and SIM card memory directly from the list of names in your directory.

To copy individual numbers:

- > From the stand-by display, press a SCROLL key.
- If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press Details.
- Scroll to the required number and press Options.
- > Scroll to Copy number and press Select.
- > Select Keep original and press Select to keep the contacts in both memories.
- > Or select **Move original** and press **Select** to delete the original information.

A message confirms that the number has been copied.

# CHECK MEMORY STATUS

You can check your phone's memory to see how much information is stored and how much free space is available.

To check the memory status:

- > From the stand-by display, press Menu.
- > Scroll to Settings and press Select.
- > Scroll to Phone settings and press Select.
- > Scroll to Memory status and press Select.

The phone's free memory status is displayed.

- > Scroll down to display the used memory status.
- > Press Back to exit the screen.



SIM card memory capacity is defined by your SIM card, not by your Vertu phone. For more information contact your service provider.

# ADDING CONTACTS

## To add a contact:

- > From the stand-by display, press Menu.
- > Scroll to Contacts and press Select.
- > Scroll to Add New Contact and press Select.
- > Key in the contact name and press **OK**.
- > Key in the phone number and press OK.

A message confirms which memory you have saved the contact details to.

# ACCESSING CONTACTS

There are several ways to access a contact, giving you flexibility to use your Vertu phone in the way that suits you best.



This chapter uses the first method of accessing a contact but you can use any of the following methods.

- 1 > From the stand-by display, press a SCROLL key.
  - If the contact name is not visible, press the first letter of the contact name.
  - > The first name starting with that letter is highlighted. Scroll to the desired name and press Details.
- press **Details**. **2** > From the stand-by display, press **Menu**.
  - > Scroll to Contacts and press Select.
  - > With Search highlighted, press Select.
  - > Key in the first letter of the contact name.
  - > The first name starting with that letter is highlighted.
  - > Scroll to the desired name and press

    Petails
- 3 > From the stand-by display, press Go.
  - > Scroll to Names and press Select.
  - > With Search highlighted, press Select.
  - > Key in the first letter of the contact name.
  - > The first name starting with that letter is highlighted.
  - > Scroll to the desired name and press Details.

# DELETING CONTACTS

## To delete a contact:

- > From the stand-by display, press a SCROLL key.
- If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
- > Press Options.
- > Scroll to **Delete** and press **Select**.
- > Press OK to delete all details.

A message confirms which contact you have deleted.

# CONTACT NUMBER AND TEXT TYPES

# (Phone memory only)

The first number added to a contact is automatically set as the default number. When you select a contact to call or send a message to, this default number is always used.

You can store up to five numbers for each contact from the following five types:

- > General
- > Mobile
- > Home
- > Office
- > Fax.



The default number is indicated by a line under the number type icon.

You can also store up to five text items from the following four types:

- > E-mail address
- > Web address
- > Postal address
- > Note.



A contact can have duplicate number and text types, for example two mobile numbers or two e-mail addresses.

# ADDING INFORMATION TO A CONTACT

(Phone memory only)

You can add phone numbers or text items to a contact.

To add a number to a contact:

- > From the stand-by display, press a SCROLL key.
- If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press Details.
- > With the contact number highlighted, press **Options**.
- > Scroll to Add number and press Select.
- > Scroll to the type of number you want to add and press Select.
- > Key in the phone number and press OK.

A message confirms that the details have been saved to the phone memory.

To add a text item to a contact:

- > From the stand-by display, press a SCROLL key.
- If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
- > With the contact number highlighted, press **Options**.
- > Scroll to Add detail and press Select.
- Scroll to the type of text you want to add and press Select.
- > Key in the text and press OK.

A message confirms that the details have been saved to the phone memory.

# CHANGING THE DEFAULT NUMBER

# (Phone memory only)

The first number you add to a contact is automatically set as the default number. If more than one number is added to an entry, for example if the contact has a mobile phone number and an office number, you can change the default number.

To change the default number:

- > From the stand-by display, press a SCROLL key.
- > If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press Details.
- Scroll to the number to set as the default and press Options.
- > Scroll to Set as default and press Select.

A message confirms that the default number has been set.

# SETTING THE CONTACTS VIEW

Your Vertu phone can display your Contacts in three different ways:

- > Normal name list displays four contacts at a time
- > Name and number displays one contact with the default number
- > Name and image displays one contact with an associated image.

To set the type of view:

- > From the stand-by display, press Menu.
- > Scroll to Contacts and press Select.
- > Scroll to Settings.
- > Scroll to Contacts view and press Select.
- > Scroll to the required view and press Select.

A message confirms that the contacts view has been selected.

# THE CONTACTS MENU

Use can use the options in the Contacts menu to make a call, send a text message and send a business card to anyone whose contact information you have saved. You can also assign numbers to the speed dial list and add voice tags.

#### SEARCHING AND CALLING

To search for an entry and call the default number:

- > From the stand-by display, press a SCROLL key.
- If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press the SEND key to call the number.

To search for an entry and call a number other than the default number (using the phone memory only):

- > From the stand-by display, press a SCROLL key.
- If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
- > Scroll to the required number.
- > Press the SEND key to make the call.

## TEXT MESSAGES

When you have got a contact open you can send them a text message without returning to the main

#### SENDING TEXT MESSAGES

To send a text message:

- > From the stand-by display, press a SCROLL key.
- If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press Details.

- Scroll to the required number and press Options.
- > Scroll to Send message and press Select.
- > With Text message highlighted, press Select.
- > Key in the message and press Options.
- > With Send highlighted, press Select.
- > With the phone number displayed, press OK.

A message confirms that the message is being sent.

# **BUSINESS CARDS**

The business card function allows you to send and receive contact information, via text message, multimedia or Bluetooth. This function can be used with both the phone memory and the SIM card memory, although the SIM card memory only allows you to send the default number.

#### SENDING BUSINESS CARDS

To send a business card:

- > From the stand-by display, press a SCROLL key.
- > If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
- Scroll to the required number and press Options.
- > Scroll to Send bus. card and press Select.
- > Scroll to the transmission method you want to use:
  - > To send by multimedia message scroll to Via multimedia and press Select. To send only the phone number scroll to Default number or to send all the contact details, scroll to All details. Press Select. With Send to highlighted, press Select. With Phone number highlighted, press Select. Key in the recipient's number or search the contacts list and press OK. A message confirms that the multimedia message has been saved to the outbox for sending.
  - > To send by text message scroll to Via text message and press Select. To send only the phone number scroll to Default number or to send all the contact details, scroll to All details. Press Select. Key in the recipient's number or search the contacts list and press OK. A message confirms that the message is being sent.

> To send by Bluetooth scroll to Via Bluetooth and press Select. To send only the phone number scroll to Default number or to send all the contact details, scroll to All details. Press Select. Your Vertu phone will search for Bluetooth devices. Scroll to the recipient's device on the list and press Select.

A message confirms that the business card has been sent.



The phone memory can store additional contact information such as a person's work and mobile phone numbers and an e-mail address. All this contact information can be sent using the All details option. If you are using SIM card memory, you do not have this option.

#### RECEIVING BUSINESS CARDS

When you receive a business card a message appears on the display. An audible alert sounds if your Vertu phone is set up for audible alerts.

To display a received business card:

> Press **Show** to display the business card.

To save a business card to your directory:

> Press **Save**. A message confirms that you have saved the business card.

To discard a business card without saving it:

- > Press Exit.
- > Press Yes to confirm.

A message confirms that you have discarded the business card.

## SPEED DIALLING

The Contacts menu enables you to compile a speed dial list very quickly. You can have up to eight numbers programmed in. To dial a number, simply press and hold one of the NUMBER keys.



Speed dialling key number 1 might be unavailable if it is reserved for the voice mailbox.

# ADDING NUMBERS TO THE SPEED DIAL LIST

To add a number to the speed dial list from within a contact:

- > From the stand-by display, press a SCROLL key.
- If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press Details.

- Scroll to the required number and press Options.
- > Scroll to Speed dial and press Select.
- > Scroll to an empty speed dial key.
- > With the desired key highlighted, press Assign.

A message confirms which speed dial number key has been assigned.

To add a number to the speed dial list using the speed dial menu:



This method can add contact details and assign a speed dial number key at the same time.

- > From the stand-by display, press Menu.
- > Scroll to Contacts and press Select.
- > Scroll to Speed dials and press Select.
- Scroll to the desired speed dial key and press Assign.
- > Key in the Phone number or press Search to select it from the Contacts list and press OK.
- > Enter the **Contact name** if creating a new contact and press **OK**.

A message confirms which memory the contact has been saved to, and which speed dial number key has been assigned.

# CHANGING SPEED DIAL NUMBERS

To change speed dial numbers from within a contact:

- > From the stand-by display, press a SCROLL key.
- If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press Details.
- > Scroll to the required number and press Options.
- > Scroll to Speed dial and press Select.
- > A message confirms that a speed dial already exists for the contact.
- > Scroll to the desired speed dial key and press Assign.

A message confirms which speed dial number key has been assigned.

To change speed dial numbers using the speed dial menu:

- > From the stand-by display, press Menu.
- > Scroll to Contacts and press Select.
- > Scroll to Speed dials and press Select.

- Scroll to the desired speed dial and press Options.
- > Scroll to Change and press Select.
- > Enter the new Phone number by keying it in or using the scroll key and press OK.
- > Enter the **Contact name** if creating a new contact and press **OK**.

A message confirms which memory the contact has been saved to, and which speed dial number key has been assigned.

# **DELETING SPEED DIAL NUMBERS**

To delete speed dial numbers using the speed dial menu:

- > From the stand-by display, press Menu.
- > Scroll to Contacts and press Select.
- > Scroll to Speed dials.
- Scroll to the desired speed dial and press Options.
- > Scroll to **Delete** and press **Select**.
- > Press OK to confirm.

A message confirms which speed dial number key has been deleted.

# VOICE TAGS

Your Vertu phone can make a call to a contact if a voice tag that has been added to that contact. You can have up to 25 voice tags programmed in.



Very short names do not work for voice tags. Use longer unique names for example "Vertu Concierge Service".

#### ADDING VOICE TAGS

To add a voice tag to a contact:

- > From the stand-by display, press a SCROLL key.
- If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
- Scroll to the required number and press Options.
- > With Add voice tag highlighted press Select.
- > Press **Start** and say the voice tag.
- > Press **Quit** when you have finished recording the voice tag.

A message confirms that the voice tag has been saved.

The contact details display a speech bubble icon.

#### USING VOICE TAGS

To make a voice tag call:

- > Press and hold the down VOLUME key on the right side of the phone.
- > Speak the voice tag clearly into the microphone.
- > The contact is displayed briefly giving you a chance to **Quit** if it is incorrect.
- > The number is dialled automatically.

## **DELETING VOICE TAGS**

To delete a voice tag from within a contact:

- > From the stand-by display, press a SCROLL key.
- If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
- Scroll to the required number and press Options.
- > With Voice tag highlighted, press Select.
- > Scroll to **Delete** and press **Select**.
- > Press **OK** to confirm deletion.

A message confirms that the voice tag has been deleted.

To delete a voice tag from the voice tag menu:

- > From the stand-by display, press Menu.
- > Scroll to Contacts and press Select.
- > Scroll to Voice tags.
- > Scroll to the desired voice tag and press Options.
- > Scroll to **Delete** and press **Select**.
- > Press **OK** to confirm deletion.

A message confirms that the voice tag has been deleted.

# CHANGING VOICE TAGS

To change a voice tag from within a contact:

- > From the stand-by display, press a SCROLL key.
- If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
- Scroll to the required number and press Options.
- > With Voice tag highlighted press Select.
- > Scroll to Change and press Select

- > Press Start and say the voice tag.
- > Press Quit when you have finished recording the voice tag.

A message confirms that the voice tag has changed.

To change a voice tag from the voice tag menu:

- > From the stand-by display, press Menu.
- > Scroll to Contacts and press Select.
- > Scroll to Voice tags.
- Scroll to the desired voice tag and press Options.
- > Scroll to Change and press Select.
- > Press Start and say the voice tag.
- > Press **Quit** when you have finished recording the voice tag.

A message confirms that the voice tag has changed.

# CALLER GROUPS

Use caller groups to allocate contact names to different groups. The group name appears on the display when a member of a group calls you. You can edit the names of the caller groups to be more specific, and you can assign a different ringing tone to each group for easy recognition of incoming calls. The caller group names are:

- > Family
- > VIP
- > Friends
- > Business
- > Other

# VIEWING CALLER GROUPS

To view caller groups:

- > From the stand-by display, press Menu.
- > Scroll to Contacts and press Select.
- > Scroll to Caller groups and press Select.

The caller groups are displayed.

# EDITING CALLER GROUP NAMES

- > From the stand-by display, press Menu.
- > Scroll to Contacts and press Select.
- > Scroll to Caller groups and press Select.
- > With Family highlighted, press Select.
- > With Group name on the screen, press Select.

> Key in the name for the new caller group and press OK.

A message confirms that the caller group has been renamed.

ADDING CONTACTS TO AN EMPTY CALLER GROUP

To open a caller group and link contacts to it.

- > From the stand-by display, press Menu.
- > Scroll to **Contacts** and press **Select**.
- > Scroll to Caller groups and press Select.
- > Scroll to the desired group and press Select.
- > Scroll to **Group members** and press **Select**.
- > Press Add to display your contacts list.
- Scroll to the desired name and press Add.
   Repeat for each contact in the caller group.

A message confirms that the contact has been added to caller group.

ADDING CONTACTS TO A CALLER GROUP

To add contacts to a caller group:

- > From the stand-by display, press Menu.
- > Scroll to Contacts and press Select.
- > Scroll to Caller groups and press Select.
- > Scroll to the desired group and press Select.
- > Scroll to Group members and press Select.
- > On the next screen press Options.
- > Scroll to Add contact and press Select.
- Scroll to the desired name and press Add.Repeat for each contact in the caller group.

A message confirms that the contact has been added to caller group.

DELETING CONTACTS FROM A CALLER GROUP

To delete contacts from a caller group:

- > From the stand-by display, press Menu.
- > Scroll to Contacts and press Select.
- > Scroll to Caller groups and press Select.
- > Scroll to the desired caller group and press **Select**.
- > Scroll to Group members and press Select.
- Scroll through the group members to the desired contact and press **Options**.
- > With Remove contact highlighted, press Select.

A message confirms that the contact has been removed from the caller group.

ADDING CALLER GROUP DETAILS TO A CONTACT

To open a contact and add caller group details:

- > From the stand-by display, press a SCROLL key.
- If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press Details.
- > Press Options.
- > Scroll to Caller groups and press Select.
- > Scroll to the desired group and press Select.

A message confirms that the contact has been added to the caller group.

DELETING CALLER GROUP DETAILS FROM A CONTACT

To delete caller group details from a contact:

- > From the stand-by display, press a SCROLL key.
- If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
- > Press Options.
- > Scroll to Caller groups and press Select.
- > Scroll to No group and press Select.

A message confirms that the contact has been removed from the caller group.

SETTING GROUP RINGING TONES

All caller groups initially have a default ringing tone. To set a distinctive ringing tone for each Caller group:

- > From the stand-by display, press Menu.
- > Scroll to Contacts and press Select.
- > Scroll to Caller groups and press Select.
- > Scroll to the desired Caller group and press Select.
- > Scroll to **Group ringing tone** and press **Select.**
- Scroll through the ringing tones to the desired ringing tone and press Select.

A message confirms that the group ringing tone has been changed from default.



The default ringing tone for the caller groups is the ringing tone set up in the profiles menu.

#### EDITING CONTACTS

To edit contact details:

> From the stand-by display, press a SCROLL kev.

- > If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted.
- > Scroll to the desired name and press **Details**. Select the desired number and press Options.
- > The following functions are available:

Add voice > Press Start and say the voice tag.

tag

- > Press Quit when you have finished recording the voice tag.
- A message confirms that the voice tag has been saved.

The contact details display a speech bubble icon.

Edit number Press Clear as many times as necessary to delete the number to the

left of the cursor.

Key in the new number.

Delete number

Press OK to save the new number. A message requests confirmation to delete.

Press OK to confirm.

The number is deleted but the contact remains.

Select Keep original or Move Copy

number original.

Press Select.

A message confirms that the number has been copied.

Select this option to view the contact

View number or numbers.

Select a new number type and press

Change

type Select.

A message confirms that the type has

been changed.

Set as default

ЬЬΔ

Press Set as default.

A message confirms that number has

been set as default.

number

Select a new number type and press Select.

Key in the new number and press OK.

A message confirms which memory the

number has been saved to.

Add detail Select a text type and press Select.

Key in the text and press OK.

A message confirms that the detail has been saved to the phone memory.

Caller Select a caller group and press Select.

groups Key in the text and press OK.

A message confirms that the contact has been added to the caller group.

Send bus. Select a transmission method and card press Select.

Follow the instructions earlier in this

Select a type of message and press Send Select. message

> Follow the instructions earlier in this chapter.

Speed dial Select a speed dial key and press

A message confirms which speed dial

kev has been assigned. Edit name Press Clear as many times as

necessary to delete the characters to

the left of the cursor.

Key in the new name.

Press OK to save the new name. View name Select this option to display the contact

Delete Select this option to delete the contact

name and number details.

# O7 ADDITIONS

# GALLERY

You can save images, video clips, graphics, ringing tones and recordings to folders in the gallery, and add new folders to the ones already there. You can download images and tones using MMS, mobile Internet sites, or Vertu PC Suite.

Your phone supports a digital rights management system to protect content that you have acquired. A piece of content, such as a ringing tone, can be protected and associated with certain usage rules, for example, the number of usage times or a certain usage period. The rules are defined in the content activation key that can be delivered with the content or separately, depending on the service provider. You may be able to update these activation keys. Always check the delivery terms of any content and activation key before acquiring them, as they may be subject to a fee.

Copyright protection may prevent some images, ringing tones, and other content from being copied, modified, transferred, or forwarded.

Your phone has a limited memory for storing files in the gallery. This memory is *not* shared with other functions, such as contacts. If the phone displays a message that the memory is full, delete some existing files before proceeding.

#### FOI DERS

To browse the folders in your Vertu phone:

- > From the stand-by display, press **Menu**.
- > Scroll to Additions and press Select.
- > Gallery is highlighted, press Select.

A list of folders is displayed. Images, Video clips, Music files, Graphics, Tones, and Recordings are preset in the phone. Other user-defined folders may also be shown.

Scroll to a folder, and press Options to view a list of the actions you can perform on the folder:

**Open** to access the folder and view its contents.

**Delete folder** to delete a folder you have created. You cannot delete a preset folder.

Move to move the selected folder into another folder. After selecting Move, scroll to another folder, and press Options, Move to folder is highlighted, then press Select. You cannot move a preset folder.

**Rename folder** to rename a folder you have created. You cannot rename a preset folder.

Downloads to download images, tones, or videos. Scroll to Graphic downlds., Tone downloads, or Video downloads; then select a site. Selecting More bookmarks displays the list of bookmarks from the web browser.

When you select **Downloads**, the phone tries to connect to the mobile Internet using your browser and the currently active set of gallery downloads.

**Details** to show the name, size, and date of creation of the selected folder.

**Sort** to sort the contents of the selected folder by name, date, format, or size.

Add folder to create a new folder.

**Memory status** to check the available memory.

**Activ. key list** to view the list of available activation keys. You can delete activation keys if no longer needed.

#### FOLDER FILES

To use the files in your folders:

- > From the stand-by display, press Menu.
- > Scroll to Additions and press Select.
- > Gallery is highlighted, press Select.
- Scroll through your folders to locate your file by pressing Options then Open as necessary. A list of files is displayed.
- Scroll to a file item, and press Options. The following options are available:

Open to open the file.

Delete to delete the selected file.

**Send** to send the selected file as a multimedia message or by Bluetooth connection. This option is unavailable if the selected file is copyrighted.

Move to move the selected file into another folder. After selecting Move, scroll to another folder, and press Options, Move to folder is highlighted, then press Select.

Rename to rename the selected file.

**Downloads** to download images, tones, or videos. Scroll to **Graphic downlds.**, **Tone downloads**, or **Video downloads**; then select a site. Selecting **More bookmarks** displays the list of bookmarks from the web browser.

When you select **Downloads**, the phone tries to connect to the mobile Internet using your browser and the currently active set of gallery downloads.

**Details** to show the name, size, and date of creation of the selected file.

**Sort** to sort the files by name, date, format, or size.

**Delete all** to delete all files in the current folder.

**Open in sequence** to view all of the images in the folder sequentially as a slide show, or listen to each of the files in sequence.

Add folder to create a new folder.

**Memory status** to check the available memory.

**Activ. key list** to view the list of available activation keys. You can delete activation keys if no longer needed.

# MEDIA

Your Vertu phone supports playback of a variety of multimedia content using its internal media player. You can also create new media files using the voice recorder. Playback sound quality can be adjusted using the media equaliser.

# MEDIA PLAYER

With the media player you can download, view, and play compatible images, audio and video files, and animated images from a variety of sources.

The media player allows you to play streaming videos and streaming audio from a network server. Streaming functionality is a network service and requires network support. Check the availability of these services, pricing, and tariffs with your network operator or the service provider whose service you wish to use. Service providers will also give you instructions on how to use their services.

To use the media player:

- > From the stand-by display, press Menu.
- > Scroll to Additions and press Select.
- > Scroll to Media and press Select.
- > Media player is highlighted, press Select.
- The media player is opened scroll to one of the following options then press Select:

**Open Gallery** to open the gallery. From the gallery, you can play stored audio and video files. Refer to "Gallery" on page 51.

Bookmarks to open the web bookmarks.

**Go to address** to enter the address of a mobile Internet service, and press **OK**.

Media downloads to download images, tones, or videos. Scroll to Graphic downlds., Tone downloads, or Video downloads; then select a site. Selecting More bookmarks displays the list of bookmarks from the web browser.

Streaming sett. to set the connection settings for the media service. Contact your service provider for information about connection settings. You may receive the streaming settings as a connection settings message from the Vertu website for your service provider.

#### VOICE RECORDER

You can use the voice recorder function to make a short (up to 3 minutes) voice recording. By default, recordings are saved to the **Recordings** folder. You can also record your phone calls.

To make a voice recording:

- > From the stand-by display, press Menu.
- > Scroll to Additions and press Select.
- > Scroll to Media and press Select.
- > Scroll to Voice recorder and press Select.
- > To start the recording, select Record then hold the phone in the normal position near your ear, and record your message.
- > To stop the recording, press Stop. The recording is saved in the Recordings folder of the Gallery.
- > To replay the recording, select Play last rec..
- > To send the latest recording as a multimedia message or by Bluetooth connectivity to a compatible phone, select Send last rec..

# To record a phone call:

> During a call, press Options, scroll to Record then press Select.

While the call is being recorded, all parties to the call can hear a faint beeping alert sound approximately every 5 seconds.

> To stop recording, press **Stop**. The recording is saved in the **Recordings** folder of the Gallery.

#### MEDIA EQUALISER

The equaliser enhances the sound quality when using the media player by amplifying or attenuating frequency bands. There are five preset equaliser settings and two customizable settings.

To activate an equaliser set:

- > From the stand-by display, press Menu.
- > Scroll to Additions and press Select.
- > Scroll to Media and press Select.
- > Scroll to Media equaliser and press Select.
- Scroll to the equaliser settings and press Options.
- > Activate is highlighted, press Select.

To customise your equaliser setting:

- > From the stand-by display, press Menu.
- > Scroll to Additions and press Select.
- > Scroll to Media and press Select.
- > Scroll to Media equaliser and press Select.
- Scroll to the equaliser settings and press Options.

The selected set appears in the display with the bar on the far left highlighted.

The bars adjust frequencies, from the lowest (the leftmost bar) to the highest (the rightmost bar). The higher the indicator on a particular bar, the more that frequency is amplified.

- > Press Adjust to adjust the lowest frequency.
- Press the SCROLL UP or SCROLL DOWN keys to move the indicator up or down on the bar then press Save to store your modification.
- Press the SCROLL UP and SCROLL DOWN keys to move select the next frequency range and press Adjust to perform the next adjustment in the same way.
- > When you are finished, press Back.
- > To rename the setting, scroll to Rename then press Select. Enter the new name, and press OK.
- To activate the setting, scroll to Activate and press Select.

# APPLICATIONS

Your phone supports Java applications. You will find some Java applications a pre-installed on your phone. Also, you can manage and download new applications from your service provider.

Running some applications may consume the battery faster. You may need to connect the phone to the charger.

Many applications use the central NUMBER keys to perform a 4-way scroll function and selection key, typically these are assigned as follows:

- > Press the 2 key to move up.
- > Press the 8 key to move down.
- > Press the 4 key to move left.
- > Press the 6 key to move right.
- > Press the 5 key to select.

# COLLECTION APPLICATIONS

The collection applications are Java applications that are either downloaded or preinstalled.

To start an application:

- > From the stand-by display, press Menu.
- > Scroll to Additions and press Select.
- > Scroll to Applications and press Select.
- > Collection is highlighted, press Select.
- > Select app. is highlighted, press Select.
- Scroll to an application or an application set in the list and press the SEND key.

If the selection is a single application, the application starts. Otherwise, a list of applications within the selected application set appears in the display. Select the specific application and press the SEND key.

> To end the application, press the END key or follow the onscreen instructions.

# Accessing application options:

> While viewing the application list (as described above) press Options then scroll to one of the following options:

**Delete** to delete the application or application set from your phone.

**Details** to show additional information about the application.

**Update version** to check if a new version of the application is available for download.

Web page to get further information or additional data for the application from a mobile Internet page. This feature must be supported by your service provider. This option is only available if a mobile Internet address has been provided with the application.

App. access to choose whether the application should be allowed to access the network. You can require that the application ask every time it tries to access the network, ask only the first time, always access the network without asking, or never access the network.

**Connect via** to supply specific service settings for the application. Your phone is set to use as default the service settings for the web browser.

> Press **Select** to access your option.

To download applications:



Only install applications from sources that offer adequate protection against harmful software. Downloading applications is a network service. Contact your service provider for more information.

Your phone supports Java applications. Make sure that the application is compatible with your Vertu phone before you download it.

- > From the stand-by display, press Menu.
- > Scroll to Additions and press Select.
- Scroll to Applications and press Select.
- > Collection is highlighted, press Select.
- > Scroll to App. downloads and press Select, then select a site. Selecting More bookmarks displays the list of bookmarks from the web browser.

When you select App. downloads, the phone tries to connect to the mobile Internet using your browser and the currently active set for downloads.

To view the memory status for applications:

- > From the stand-by display, press Menu.
- > Scroll to Additions and press Select.
- > Scroll to Applications and press Select.
- > Collection is highlighted, press Select.
- > Scroll to Memory and press Select.

#### **EXTRAS**

Your Vertu phone is supplied with three additional utility applications:

- > Calculator The calculator adds, subtracts, multiplies, divides, calculates the square and the square root, and converts currency values.
- > Countdown timer The countdown timer is like an egg-timer or the timer on your microwave oven. You can enter a specified time (up to 99 hours and 59 minutes), and when the time runs out, your phone sounds an alarm. The countdown timer only works when the phone is on. Once you turn off your phone, the timer is no longer active.
- > Stopwatch Your phone has a stopwatch that can be used to track time at sporting events or other occasions. The stopwatch displays time in hours, minutes, seconds, and fractions of a second: hh:mm:ss.ss.

  While the stopwatch is running, if you press the End key and return to the start screen, the clock continues to run in the background, and the stopwatch icon appears in the upper left corner of the screen. Using the stopwatch consumes the battery and reduces the operating time of the phone. Be careful not to let it run in the background when performing other operations with your phone.

To access the extra applications:

- > From the stand-by display, press Menu.
- > Scroll to Additions and press Select.
- > Scroll to Applications and press Select.
- > Scroll to Extras and press Select.
- > Scroll to the utility application and press Select.

#### WEB

The browser on your phone can display content that uses Wireless Mark-up Language (WML) or extensible Hypertext Mark-up Language (XHTML). The browser supports WAP 2.0 protocols that run on TCP/IP protocols.

This feature is a network service. Contact your service provider for more information.

Because mobile Internet content is designed to be viewed from your phone, your service provider is now your mobile Internet service provider as well.

It is likely that your service provider has created a home page and set up your browser to go to this page when you log on to the mobile Internet. Once at your service provider's home page, you may find links to a number of other sites.

# **08 ACCESSORIES**

This section shows how to use the individual accessories with your Vertu phone.

- > Headset (available separately)
- > Charger and battery
- Vehicle Charger (available separately)
- > Data Cable (available separately)



Caution. Keep all parts out of reach from small children.

Use only batteries, chargers and accessories approved by Vertu for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone and may be dangerous.

When you disconnect an accessory cable from your Vertu phone, hold and pull the connector at the end of the cable, not the cable itself.

To optimise the performance and lifetime of your accessories, and protect your warranty coverage, observe the following handling and usage precautions:

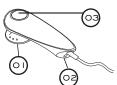
- > Keep dry. Precipitation, humidity and all types of liquids or moisture can contain minerals that will corrode electronic circuits.
- > Do not use or store in dirty or dusty areas.
- > Do not attempt to open.
- > Do not drop, knock or shake. Rough handling can break fine mechanics.
- > Do not store in hot areas. High temperatures can shorten the life of electronic devices and damage batteries.
- > Do not store in cold areas.
- > Do not use harsh chemicals, cleaning solvents or strong detergents to clean.
- > Do not paint.

For more information about the availability of accessories approved for use with your Vertu phone, contact Vertu Concierge.

#### HEADSET

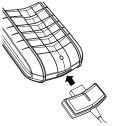


We recommend using the headset with the Vertu leather holster case, available as a separate Vertu Collections product.



- 01 earpiece
- 02 microphone
- 03 ANSWER/END button

To connect the headset to your Vertu phone:



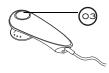
Insert the headset connector into the bottom of your Vertu phone as shown.



The headset icon appears below the signal strength indicator.



- > Place the earpiece in vour ear.
- Position the microphone (the pointed end) as shown.
- > Use the VOLUME key on your Vertu phone to adjust to a comfortable listening level.



- > Press the ANSWER/ END button (03) to answer an incoming call.
- Press the ANSWER/ END button to end a call.
- When the headset is connected, you can configure your Vertu phone to answer calls automatically.

# CHARGER

The charger recharges your Vertu phone battery quickly and safely by means of a powered AC outlet.

The charger supplied with your Vertu phone should be appropriate for your region. However, you should always check that electrical rating of the AC outlet is appropriate for the charger before you attempt to plug it in.



Caution. Never attempt to use a charger if it has been damaged. Contact Vertu Concierge to obtain a replacement.

Attaching the Cable to the Phone Connector



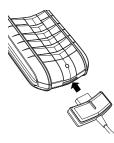
Attach the charger cable by inserting it into the adaptor body.

# CHARGING YOUR BATTERY

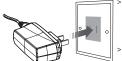
The battery for your Vertu phone is rechargeable and requires charging at regular intervals.



Caution. Only use the approved charger and battery designed specifically for your Vertu phone.



- > Ensure that you have attached the charger cable to the correct charger.
- Insert the charger connector into the bottom of your Vertu phone as shown.



- Connect the charger body to a powered AC outlet.
- After a few seconds, the battery indicator animates and a confirmation message is displayed if your Vertu phone is switched on.

If the battery is fully discharged it may take a few moments before the charging indicator appears on the display.

When the battery is fully charged, the battery charge indicator stops animating and, if your Vertu phone is switched on, a confirmation message is briefly displayed.

If your Vertu phone is not charging, try the following:

- > Disconnect the charger from the AC outlet.
- > Check that the electrical rating of the AC outlet is compatible with your charger.
- Verify that the AC outlet has power and that it is switched on. For example, in many hotel rooms, AC outlets are used for lighting and may be switched on and off from remote locations in the room.
- > Wait for at least 10 seconds and then re-connect the charger to the AC outlet.
- > Use another nearby AC outlet that you know is providing power.
- If charging still fails, contact Vertu Concierge for further advice.

The vibrating alert is disabled while the charger is connected to your Vertu phone.

When you want to stop charging your battery, for example when charging is complete:

- > Disconnect the charger from the AC outlet.
- Disconnect the charger from your Vertu phone by pulling the charger connector – do not pull the cable or adaptor body.

The charger can be used in conjunction with the data cable. For more information refer to "Connecting the Data Cable" on page 8-60.

## BATTERY

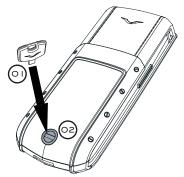


Caution. Do not dispose of batteries in a fire and always dispose of a battery according to local regulations. Do not dispose of as household waste.

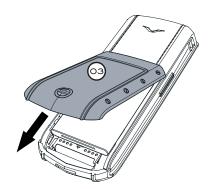
Always switch the phone off and disconnect the charger before removing the battery.

# Removing the Battery

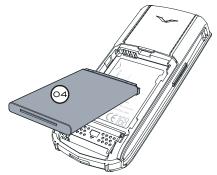
> Switch off your Vertu phone and disconnect the charger and any accessories.



With the back of your Vertu phone facing you, position the back cover release key (01) very carefully into the slot of the locking screw (02). Ensure the key does not slip out of the slot.



> Turn the locking screw (02) a quarter of a turn anticlockwise, gently pivot (by no more than 45 degrees) and lift off the back cover (03) towards you as shown. If you accidentally remove the back cover while the phone is switched on, the phone will automatically switch off.



> Gently pivot the battery (04) from the bottom and lift it upwards and outwards from your Vertu phone.



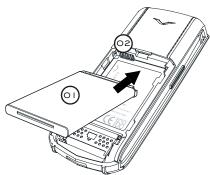
If you do not re-insert the battery or insert another battery right away, insert the plastic placeholder (05) originally supplied with your Vertu phone before replacing the cover.



Your Vertu phone will lose its date and time settings if the battery is removed for more than approximately two hours.

Refer to "Battery information" on page 8-59 for more information about your battery.

# Installing the Battery



Insert the battery (01) top end first. Ensure that the contacts on the top end of the battery align with the contact points (02) inside the battery compartment.



Pivot and slide the back cover into position until it clicks into place. The cover should close tightly using only light pressure – do not force it closed! If the cover does not close easily, remove it and check the battery is correctly inserted.

#### BATTERY INFORMATION

Your Vertu phone is powered by a rechargeable battery. The full performance of a new battery is achieved only after two or three complete charge and discharge cycles. The battery can be charged and discharged hundreds of times but it will eventually wear out. If you notice that the talk and stand-by times are much shorter than normal, you may need a new battery. Contact Vertu Concierge to acquire a Vertu approved battery. Use only Vertu approved batteries and recharge your battery using only the Vertu approved chargers designed for your Vertu phone.

# Charging and discharging

Unplug the charger from the AC outlet and your Vertu phone when not in use. Do not leave your Vertu phone connected to a charger.

Overcharging the battery may shorten its lifetime. If left unused, a fully charged battery will lose its charge over time. Temperature extremes can affect the ability of your battery to charge.

# Battery care and safety

Use the battery only for its intended purpose. Never use any charger or battery that is damaged.

Do not short-circuit the battery. Accidental short-circuiting can occur when a metallic object such as a coin, clip, or pen causes direct connection of the positive (+) and negative (-) terminals of the battery (the metal strips on the battery.) This might happen, for example, when you carry a spare battery in your pocket, purse or bag. Short-circuiting the terminals may damage the battery and the connecting object.

Leaving the battery in hot or cold places, such as in a closed car in summer or winter conditions, will reduce the capacity and lifetime of the battery. Always try to keep the battery between 15°C and 25°C (59°F and 77°F). If your battery is very hot or extremely cold, your Vertu phone may not work temporarily, even if the battery is fully charged. Battery performance is particularly limited in temperatures well below freezing.



Caution. Never dispose of batteries in a fire.

Always dispose of batteries according to local regulations. Please recycle when possible. Do not dispose of batteries as household waste.

# VEHICLE CHARGER



The vehicle charger is not supplied with your Vertu phone. It is available for purchase from all Vertu Stores.

The vehicle charger recharges your Vertu phone battery quickly and safely from a standard 12 or 24 volt (DC) vehicle cigarette lighter outlet.



Only use the vehicle charger specifically designed for use with your Vertu phone.

Never attempt to use a vehicle charger if it has been damaged.

Only use the vehicle charger in a stationary vehicle.

The time taken to charge your battery depends on its existing charge. It takes approximately 90 minutes to charge the battery. You can use your phone normally during the charging process.



Attach the charger cable into the adaptor body.



> Insert the charger connector into the bottom of your Vertu phone as shown.



- Connect the charger to the powered cigarette lighter outlet.
- > The green indicator light will illuminate to show the charger is connected to the power outlet. A confirmation message is displayed if your Vertu phone is switched on.

Some cigarette lighter sockets are only powered when the vehicle ignition is switched on.

The vibrating alert is disabled while the charger is connected to your Vertu phone.

When the battery is fully charged, the battery charge indicator stops animating. Disconnect the car charger from the cigarette lighter outlet before you unplug it from your Vertu phone.

# CONNECTIVITY

When used in conjunction with a compatible computer, the data cable or Bluetooth technology allow you to use the Vertu PC Suite software, supplied on the CD-ROM, to manage your phone and its data. They also enable you to use your phone as a modem to connect to the Internet or a private network.

You will need to install Vertu PC Suite in order to use your Vertu phone as a modem. For more information on installing Vertu PC Suite refer to "Installing Vertu PC Suite" on page 8-62.

## DATA CABLE

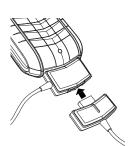


The data cable is not supplied with your Vertu phone. It is available for purchase from all Vertu Stores.

# Connecting the Data Cable



- > Connect the end of the data cable with the screws attached to the Serial (COM) port of your compatible computer, ensuring it is seated properly.
- > Tighten the screws.
- Ensure your
   Vertu phone is switched on.
  - > Insert the data cable connector into the bottom of your Vertu phone as shown. (Your data cable connector may be slightly different to the one shown.)



If necessary, with the data cable inserted, you can also connect the charger to your Vertu phone.

> Plug the charger connector into the back of the data cable connector as shown.



The headset will not operate if the headset connector is plugged into the back of the data cable connector.

## BLUETOOTH

Your Vertu phone supports Bluetooth technology which allows you to interact wirelessly with other Bluetooth devices within a range of approximately 10m (30ft), although obstacles and objects between the devices can reduce this connection significantly.

There may be restrictions on using Bluetooth devices in some locations. For more information check with your local authorities.

To establish a connection between your Vertu phone and a Bluetooth accessory, you will need to "pair" the devices so that they can communicate. Your phone can be paired with many different devices and will save the settings for each but only one Bluetooth device can be connected at any one time.

# Bluetooth Enabled PC Requirements

To pair your Vertu phone and your computer via a Bluetooth connection, your computer must have the appropriate Bluetooth technology equipment and software installed prior to installing Vertu PC Suite.

To use a Bluetooth technology enabled PC, you must have one of the following Bluetooth software applications installed:

- > Digianswer Bluetooth Software
- > Microsoft Windows XP Bluetooth®
- > WIDCOMM Bluetooth for Windows (BTW 1.4.x)

# Creating a Bluetooth Connection



Ensure that the Bluetooth-enabled computer is in pairing mode before attempting to create a Bluetooth connection from your Vertu phone. Refer to the Bluetooth application's documentation for more information.

To connect your Vertu Phone to the Bluetoothenabled computer:

- > From the stand-by display, press Menu.
- > Scroll to Settings and press Select.
- > Scroll to Connectivity and press Select.
- > Connectivity is highlighted, press Select.
- > If Bluetooth is not currently enabled, press Select then scroll to On and press Select to enable it. When request enter your phone's Bluetooth name and press OK. A confirmation message is displayed.
- > Scroll to Paired devices and press Select.
- > Ensure pairing mode is enabled on the computer you want to connect to.
- > Press New to search for the available devices in range of your Vertu phone. This should take approximately 15 to 90 seconds depending on the number of devices nearby.
- > Scroll through the list and highlight your computer's Bluetooth name and then press Select.
- > Enter your passcode (you generate your own pairing passcode, simply ensure you enter the same code when prompted on both devices) and press OK.
- > Enter your Vertu phone's passcode on your computer when prompted. The pairing is now authorised.

Your phone and the computer are now paired and have an active connection. Switching off either device will break the connection. To re-establish the connection from your phone, select the computer's name in the paired devices list and press Options, scroll to Connect and press Select, or refer to the Bluetooth application's documentation.

CD-ROM

The CD-ROM provided with your Vertu phone contains the following items:

- > Vertu PC Suite (for PC only)
- > iSync plug-in (for Macintosh only)
- > An electronic version of the Reference Manual
- > Instructions on setting up your Vertu phone for MMS, browsing and e-mail.

# Minimum specifications

The Vertu CD-ROM works on a compatible computer with a CD-ROM drive, with Microsoft® Windows® 2000 or Microsoft® Windows® XP installed. You need at least 250 MB of free disk space and administrator rights to the PC.

The Vertu CD-ROM works on a Macintosh computer with Mac OS X 10.4.6 (or later) and iSync 2.3 (or later) installed.

Vertu PC Suite includes four applications that extend the functionality of your Vertu phone.

# PC SUITE APPLICATIONS

# Content Copier Allows you to back up and restore phone data, such as the Contacts and Organiser, using a compatible computer. Synchronisation Allows you to synchronise Contacts entries and Organiser notes in your Vertu phone with Windows® applications, such as

# Modem Connectivity Allows you to use your Vertu phone as a modem for data calls, when connected to a compatible computer.

Microsoft® Outlook® and

Outlook® Express.

#### Phone Browser

Allows you to view the contents of the Gallery folder, of your Vertu phone, on a compatible computer. You can browse picture and audio files and transfer files between your Vertu phone and a compatible computer.

# INSTALLING VERTU PC SUITE



To access your Vertu phone via a Bluetooth connection from your computer, your computer must have the appropriate Bluetooth technology equipment and software installed prior to installing Vertu PC Suite. Refer to the "Bluetooth Enabled PC Requirements" on page 8-61 for more information.

After you have installed Vertu PC Suite, your computer will need to restart. Ensure that you have closed all other applications and saved any data you want to keep before installing Vertu Data Suite.

- > Start the CD-ROM.
- > Click on the INSTALL NOW button on the navigation
- Follow the on-screen instructions to complete the installation.

# Installing the iSync plug-in

- Insert your Vertu CD-ROM into the Macintosh's CD-ROM drive.
- > On the desktop, double-click the VERTU icon.
- > When the finder window opens, double-click the Vertu.osx icon.
- > Click on the INSTALL NOW button.
- Follow the on-screen instructions to complete the installation.

# 09 ORGANISER

Your Vertu phone Organiser has the following functions:

- Alarm clock
- Calendar
- > To-do list
- > Notes
- > Synchronisation

#### ALARM CLOCK

You can set your Vertu phone to sound an alarm at a desired time. The alarm will sound even if your Vertu phone is switched off.

# SETTING THE ALARM

To set the alarm:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > With Alarm clock highlighted, press Select.
- > With Alarm time highlighted, press Select.
- > Key in the time you want the alarm to sound and press OK.

A message confirms that the alarm is on and a small bell icon is visible on the stand-by display.

# CANCELLING THE ALARM

To cancel the alarm:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > With Alarm clock highlighted, press Select.
- > With Alarm time highlighted, press Select.
- > Scroll to Off and press OK.

A message confirms that the alarm is off.

# TURNING OFF THE ALARM

To turn off a ringing alarm:

> When the alarm sounds press Stop.

If your Vertu phone is switched off when the alarm sounds, a message asks if you want to switch the phone on. Press Yes to switch the phone on or press No to leave the phone switched off.



Do not press Yes when wireless phone use interference or danger.

# ACTIVATING THE SNOOZE FUNCTION

To activate the snooze function:

- > When the alarm sounds press **Snooze**.
- > The alarm will sound again in 10 minutes.
- > If you leave the alarm ringing, it will ring for about a minute and then go into snooze mood.

#### SELECTING A RINGING TONE

To select a ringing tone:

The standard alarm is an ascending chiming sound. However, you can personalise the alarm by selecting one of your Vertu ringing tones.

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > With Alarm clock highlighted, press Select.
- > Scroll to Alarm tone and press Select.
- > Highlight Ringing tone and press Select.
- > Scroll to the ringing tone you want to use and press Select.

A message confirms that you have selected an alarm tone.

## REPEATING THE ALARM

To repeat the alarm on certain days:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > With Alarm clock highlighted, press Select.
- > Scroll to Repeat alarm and press Select.
- > Scroll to Repetition days and press Select.
- > Highlight each day and select Mark to repeat the alarm or Unmark to cancel the alarm.
- > Press **Done** when you have finished.
- > A message confirms that alarm repetition is on.



If you unmark all days, alarm repetition switches off.

#### CANCELLING THE ALARM REPETITION

To cancel alarm repetition:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > With Alarm clock highlighted, press Select.
- > Scroll to Repeat alarm and press Select.
- > With Off highlighted, press Select.
- > A message confirms that alarm repetition is off.

#### CALENDAR

Your Vertu phone has a calendar where you can add notes about meetings, calls, birthdays, memos and reminders.

#### OPENING THE CALENDAR

To open the calendar:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.

The current month is displayed, with today highlighted. Press the scroll keys to move to different dates.

When there is a note associated with a date, you will see a line under the date.

### MAKING NOTES

To make a note:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > Scroll to Make a note and press Select.

You will see the following options:

- > Meeting enables to you save the following details about a meeting: subject, location, start and finish date and times and set an alarm.
- > Call enables to you save the following details about a phone call: phone number, name and time details and set an alarm.
- > Birthday enables to you save the following details about a birthday: name, year of birth, and set an alarm.
- > Memo enables to you save the following details about a memo: subject, start date, end date and set an alarm.

- > Reminder enables you to save a title for the reminder and set an alarm.
- > Highlight the type of note you want to create and press **Select**.
- > To create a Meeting note key in Subject or or press Options to select a name from the Contacts list. Key in Location, Start date, Start time, End date, End time and select an alarm type if required.
- > To create a Call note key in the Phone number, or press Options to select a name from the Contacts list. Key in Name, Time and select an alarm type if required.
- > To create a Birthday note key in the person's Name or press Options to select a name from the Contacts list. Key in Year of birth, and select an alarm type if required.
- > To create a Memo key in Subject or press Options to select a name from the Contacts list. Key in Start date, End date and select an alarm type if required.
- > To create a Reminder key in a title for the reminder or press Options to select a name from the Contacts list. Select an alarm type if required.

#### VIEWING NOTES

If there are notes for a day, there will be a line underneath the date in the calendar. You can view notes for a particular day or for the whole week.

Viewing notes for a day

To view notes for a day:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > With the required day highlighted, press **Options**.
- > With Day notes highlighted, press Select.
- > The notes will be displayed.
- > Scroll to a note and press Options.
- > With View highlighted, press Select to open the note.

Viewing notes for a week

To view notes for a week:

- > From the stand-by display, press **Menu**.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.

- > Press Options.
- > Scroll to Week view and press Select.
- > A grid displays the week and shows any notes.

#### **DELETING NOTES**

You can delete notes one at a time or all together

#### To delete one note:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > With the required day highlighted, press Options.
- > With Day notes highlighted, press Select to display the notes.
- > Scroll to the required note and press Options.
- > Scroll to Delete and press Select.
- > Press **OK** in response to the question.
- > A message confirms that all the notes have been deleted.

#### To delete all notes:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > Press Options.
- > Scroll to Delete all notes and press Select.
- > Scroll to the required note and press **Options**.
- > Scroll to Delete and press Select.
- > Press **OK** in response to the guestion.
- > A message confirms that the note has been deleted.

# EDITING NOTES

### To edit a note:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > With the required day highlighted, press Options.
- > With Day notes highlighted, press Select.
- > The notes will be displayed.
- > Scroll to the required note and press Options.
- Scroll to Edit and press Select to open the note for editing.
- > Edit the fields and alarm requirement as in To make a note, above.

#### MOVING NOTES

You can move a note to a different date and time.

#### To move a note:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > With the required day highlighted, press **Options**.
- > With **Day notes** highlighted, press Select to display the notes.
- > Scroll to the required note and press Options.
- > Scroll to Move and press Select.
- > Enter a new date and time and press OK.
- > A message confirms that the note has been moved.

### REPEATING NOTES

You can repeat a note daily, weekly, every two weeks, monthly or yearly.

# To repeat a note:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > With the required day highlighted, press Options.
- > With **Day notes** highlighted, press Select to display the notes.
- > Scroll to the required note and press Options.
- > Scroll to Repeat and press Select.
- > Scroll to the option you require and press Select.
- > Set end date if necessary or highlight No end date and press Select.
- > A message confirms that the note has been saved.

### SENDING NOTES

You can send a note to another phone using Bluetooth or the messaging service or convert it to a message.

To send a note as a text message:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > With the required day highlighted, press **Options**.

- > With Day notes highlighted, press Select to display the notes.
- > Scroll to the required note and press Options.
- > Scroll to Send note and press Select.
- Scroll to Send as message and press Select.
- > Highlight Via multimedia or Via text message, depending on your preferred method. See Chapter 3 for more information.

To send a note using the calendar:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > With the required day highlighted, press Options.
- > With **Day notes** highlighted, press Select to display the notes.
- > Scroll to the required note and press Options.
- > Scroll to Send note and press Select.
- > Scroll to Via calendar and press Select.
- > Key in the phone number or press Search to use the Contacts list.
- > Press OK to send the note.
- > A message confirms that the note is being sent.

To send a note using Bluetooth:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > With the required day highlighted, press Options.
- > With **Day notes** highlighted, press Select to display the notes.
- > Scroll to the required note and press Options.
- > Scroll to Send note and press Select.
- > Scroll to Via Bluetooth and press Select.
- > Highlight the device you want to send the note to, and press Select.
- > A message confirms that the note is being sent.

### COPYING NOTES

You can copy a note to another date and time.

To copy a note:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.

- > With the required day highlighted, press Options.
- > With **Day notes** highlighted, press Select to display the notes.
- > Scroll to the required note and press **Options**.
- > Scroll to Copy and press Select.
- > Key in the new date and press OK.
- > Key in the new time and press OK.
- > A message confirms that the note has been copied.

# COPYING A TEXT MESSAGE TO A CALENDAR NOTE

You can save a text message to your calendar as a reminder.

- > To copy a text message to the calendar
- > From the stand-by display, press Menu.
- > With Messages highlighted, press Select.
- > With Text Messages highlighted, press Select.
- > Scroll to Inbox and press Select.
- > Scroll to the required text message and press Select.
- > Press Options.
- > Scroll to Copy to calendar and press Select.
- > Key in the date and press **OK**.
- > A message confirms that the note has been saved.

#### NOTE SETTINGS

On the **Settings** menu you can change the following characteristics of the Calendar:

- > Set the date
- > Set the time
- > Select a Time zone
- > Select a Date format
- > Select a Date separator
- > Select a Time format
- > Select the day that Week starts on
- > Select how often to Auto-delete notes

# Setting the date

To set the date:

> From the stand-by display, press Menu.

- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > With the calendar displayed, press Options.
- > Scroll down to Settings and press Select.
- > With Set the date highlighted, press Select.
- > Key in the new date and press OK.
- > A message confirms that the date has been set.

# Setting the time

- > To set the time:
- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > With the calendar displayed, press Options.
- > Scroll to Settings and press Select.
- > Scroll to **Set the time** and press **Select**.
- > Key in the new time and press OK.

A message confirms that the time has been set.

### Selecting a time zone

You can select time zones from GMT-12 to GMT+12. There are 34 time zones to choose from.

### To select a time zone:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > With the calendar displayed, press Options.
- > Scroll to Settings and press Select.
- > Scroll to Time zone and press Select.
- > Highlight the required time zone and press **Select**.

A message confirms that the time zone has been selected.

# Selecting a date format

Your Vertu phone can display the date in a variety of formats: day first, month first, the month in words or in numbers.

# To select a date format:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > With the calendar displayed, press Options.
- > Scroll to **Settings** and press **Select**.
- > Scroll to Date format and press Select.

> Highlight the required date format and press Select.

A message confirms that the date format has been selected.

# Selecting a date separator

You can use a dot, or a forward slash or a dash or a space as a date separator.

### To select a date separator:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > With the calendar displayed, press Options.
- > Scroll to Settings and press Select.
- > Scroll to Date Separator and press Select.
- > Highlight the required date separator and press Select.

A message confirms that the date separator has been selected.

# Selecting a time format

Your Vertu phone can display the time in 12 hour or 24 hour format.

### To select a time format:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > With the calendar displayed, press Options.
- > Scroll to Settings and press Select.
- > Scroll to Time format and press Select.
- > Highlight the required time format and press Select.

A message confirms which clock has been selected.

# Selecting when the week starts

The calendar can display the week starting on Saturday, Sunday or Monday.

To select a day that the week starts on:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > With the calendar displayed, press Options.
- > Scroll to **Settings** and press **Select**.
- > Scroll to Week starts on and press Select.
- > Highlight the required day and press **Select**.

A message confirms which day the week starts on.

# Auto-deleting notes

Your Vertu phone can delete notes automatically. Notes can be deleted after one day, one week or one month.

#### To auto-delete notes:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Calendar and press Select.
- > With the calendar displayed, press Options.
- > Scroll to Settings and press Select.
- > Scroll to Auto-delete notes and press Select.
- > Highlight the required frequency, or **Never** and press **Select**.

A message confirms whether auto-delete is activated or not.

### TO-DO LIST

The To-do list enables you to create notes for tasks you have to do.

You can send a to-do note to another phone as a text message, or as a multimedia message or by Bluetooth. You can also save a to-do note to the calendar.

# OPENING THE TO-DO LIST

# To open the to-do list:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to To-do list and press Select.
- > Any to-do notes will be displayed.

#### CREATING A TO-DO LIST

#### To create a to-do list:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to To-do list and press Select.
- > Press Options.
- > With Add highlighted, press Select.
- > Key in **Subject** details and press **Options**.
- > With Save highlighted, press Select.
- > Highlight High, Medium or Low priority and press Select. The priority determines where the to-do note will be displayed in your list of to-do notes. High priority notes are displayed at the top of the list, whilst low priority notes are displayed at the bottom of the list.

> A message confirms that the To-do note is saved.

To change the priority, view the to-do note and select the deadline option. You can also mark notes as done, edit and delete them.

#### DELETING A TO-DO LIST

#### To delete a to-do list

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to To-do list and press Select.
- Scroll to the desired to-do note and press Options.
- > Scroll to Delete or Delete all and press Select.
- > Press **OK** in response to the question.
- > A message confirms the deletion.



If you mark your to-do notes as completed when you have finished your tasks, you can select **Delete done** to delete all the completed to-do notes at once.

#### NOTES

You can write yourself notes as reminders, but these are not associated with the calendar and do not alert you with an alarm.

# CREATING NOTES

#### To create a note:

- $_{>}$  From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Notes and press Select.
- > Press Options.
- > Scroll to Make a note and press Select.
- > Key in the note and press Options.
- > With Save highlighted, press Select.
- > A message confirms that the note is saved.

### VIEWING NOTES

# To view a note:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to **Notes** and press **Select**.
- > Scroll to the note you want to view and press Options.
- > With View highlighted, press **Select** to open the note.
- > The note will open and you can view it.

#### FDITING NOTES

#### To edit a note:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Notes and press Select.
- Scroll to the note you want to edit and press Options.
- > Scroll to Edit and press Select.
- Make required changes to the note and press Options.
- > With Save highlighted, press Select.
- > A message confirms that the note is saved.

#### **DELETING NOTES**

You can delete notes one at a time or all together

#### To delete one note:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Notes and press Select.
- > Scroll to the note you want to delete and press Options.
- > Scroll to **Delete** and press **Select**.
- > Press **OK** in response to the question.
- > A message confirms that the note is deleted.

### To delete all notes:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to **Notes** and press **Select**.
- > Press Options.
- > Scroll to Delete all notes and press Select.
- > Press **OK** in response to the question.
- > A message confirms that all the notes are deleted.

# SENDING NOTES

You can send a note to another phone using Bluetooth or the messaging service

# To send a note as a message:

- > From the stand-by display, press Menu.
- > Scroll to Notes and press Select.
- > Scroll to the note you want to send and press Options.
- > Scroll to Send note and press Select.
- > With Send as message selected, press Select.

> Highlight Via multimedia or Via text message, depending on your preferred method and send as you would normally please see Chapter 3 for more information.

# To send a note using Bluetooth:

- > From the stand-by display, press Menu.
- > Scroll to Notes and press Select.
- Scroll to the note you want to send and press Options.
- > Scroll to Send note and press Select.
- > Scroll to Via Bluetooth and press Select.
- > Highlight the device you want to send the note to, and press **Select**.

#### SYNCHRONISATION

Synchronisation enables you to save your calendar and contacts data on a remote Internet server (network service). If you have saved data on the remote Internet server, you can synchronise your Vertu phone by starting the synchronisation from your phone.

#### SYNCHRONISING FROM YOUR PHONE

Before synchronising from your phone, you may need to do the following:

- > Subscribe to a synchronisation service. For details, contact your service provider.
- > Retrieve the synchronisation settings from your service provider.
- > Set the connection settings you need for the synchronisation.

To start the synchronisation from your phone:

- > Activate the connection settings you need for the synchronisation.
- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Synchronisation and press Select.
- > Scroll to **Settings** and press **Select**.
- > With Active Internet sync settings displayed on the screen, press Select.
- > Scroll to the set you wish to activate and press Activate.
- > A message confirms which set has been activated.
- Note that synchronising for the first time or after an interrupted synchronisation may take up to 30 minutes to complete, if the contacts or calendar are full.

#### SYNCHRONISATION SETTINGS

You can receive the synchronisation settings as a configuration message from the service provider or you can key them in manually.

To key in the synchronisation settings manually:

- > From the stand-by display, press Menu.
- > Scroll to Organiser and press Select.
- > Scroll to Synchronisation and press Select.
- > Scroll to **Settings** and press **Select**.
- > Scroll to Edit active Internet sync settings and press Select.
- > Key in the required information for each of the following settings:
  - > Setting's name
  - > Data to be synchronised
  - > Database addresses
  - > User name
  - > Password
  - > Synchronisation server
  - > Connection settings.

# I O ADDITIONAL INFORMATION

#### SAFETY INFORMATION

### TRAFFIC SAFETY

Do not use a hand-held telephone while driving a vehicle. If using a hand-held phone park the vehicle before conversing. Do not place the phone on the passenger seat or where it can break loose in a collision or sudden stop.

The use of an alert device to operate a vehicle's lights or horn on public roads is not permitted.

Remember road safety always comes first!

# OPERATING ENVIRONMENT

Remember to follow any special regulations in force in any area and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger.

When connecting the phone or any accessory to another device, read its user's guide for detailed safety instructions. Do not connect incompatible products.

As with other mobile radio transmitting equipment, users are advised that for the satisfactory operation of the equipment and for the safety of personnel, it is recommended that the equipment should only be used in the normal operating position. When the phone is on and being worn on the body, always use an approved carrying case.

# ELECTRONIC DEVICES

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

#### PACEMAKERS

Pacemaker manufacturers recommend that a minimum separation of 15 cm (6 inches) be maintained between a hand-held wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

# Persons with pacemakers:

- Should always keep the phone more than 15 cm (6 inches) from their pacemaker when the phone is switched on;
- Should not carry the phone in a breast pocket;
- > Should use the ear opposite the pacemaker to minimize the potential for interference.

If you have any reason to suspect that interference is taking place, switch off your phone immediately.

#### HEARING AIDS

Some wireless phones may interfere with some hearing aids. In the event of such interference, consult your service provider.

# OTHER MEDICAL DEVICES

Operation of any radio transmitting equipment, including wireless phones, may interfere with the functionality of inadequately protected medical devices. Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external RF energy or if you have any questions.

Switch off your phone in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

# VEHICLES

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles (e.g. electronic fuel injection systems, electronic anti-skid (anti-lock) braking systems, electronic speed control systems, air bag systems).

Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle. Do not store or carry flammable liquids, gases or explosive materials in the same compartment as the phone, its parts or accessories.

For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including both installed or portable wireless equipment in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

#### AIRCRAFT

Switch off your phone before boarding an aircraft. The use of wireless telephones in an aircraft may be dangerous to the operation of the aircraft, disrupt the wireless telephone network and may be illegal. In the United States, FCC regulations prohibit using your Vertu phone while in the air.

Failure to observe these instructions may lead to suspension or denial of telephone services to the offender, or legal action or both.

#### POSTED FACILITIES

Switch your phone off in any facility where posted notices so require.

### POTENTIALLY EXPLOSIVE ATMOSPHERES

Switch off your phone when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised to switch off the phone when at a refuelling point (service station). Users are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include below deck on boats; chemical transfer or storage facilities; vehicles using liquified petroleum gas (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powders; and any other area where you would normally be advised to turn off your vehicle engine.

#### WATER RESISTANCE



The accessories designed to be used with your Vertu phone should never be used when damp or wet

- You can use your Vertu phone in the rain, but do not submerge it in water.
- > Before opening the back cover, dry your Vertu phone to prevent water from reaching the interior. The SIM card and battery are not water resistant.
- Never charge your Vertu phone when the accessories connector is wet or damp.
- Never use accessories when your Vertu phone is wet or damp.



Make sure the interior of your Vertu phone and the back cover seals are dry, clean, and free of any foreign objects. Foreign objects may damage the seals against water.

### SPECIFICATIONS

Volume	78 cc
Weight	173 g
Length	108 mm
Width	43 mm
Thickness	21.5 mm

### POWER MANAGEMENT

Battery Capacity	780 mAh
Maximum talk time	2.5 to 4 hrs**
Maximum stand-by	Up to 150 hrs**

<sup>\*\*</sup>Network dependent. Variation in operating time will occur depending on usage and location.

#### CARE AND MAINTENANCE

Your Vertu products have been crafted from some of the finest materials and care should be taken to keep them in good condition.



Damage caused to your Vertu phone by failing to observe these care instructions is not covered by the warranty.

### CERAMICS AND SAPPHIRE

Ceramics and sapphire are very hard materials but are also brittle and can be scratched by harder materials or objects. Furthermore, they can be damaged if dropped.

### Avoid the following:

- > Contact with other hard objects and materials such as diamond rings, nail files, sand paper, abrasives, quartz crystals, metal oxides, nitrides and carbides.
- > Dropping or knocking the product on hard surfaces.
- > Repeated rubbing against hard surfaces.

### LEATHER

All Vertu leather products are made by expert craftsmen. Each leather hide is unique and has its own natural characteristics which should be considered part of the individuality of fine leather and not as imperfections or flaws. All leather can be damaged and should be treated with care.

# Avoid the following:

- > Prolonged exposure to water and high humidity.
- > Dropping, rubbing or knocking on hard surfaces.
- > Exposure to extreme temperatures.
- Contact with oily substances, make-up and solvents.

#### METAL

Vertu metals are finished to a high standard and care needs to be taken to maintain their appearance. Vertu precious metals have a high tarnish resistance but will need polishing to remove fingerprints. Protect in soft cases where possible and polish only with a Vertu recommended polishing cloth.

### Avoid the following:

- Contact with chemicals such as solvents, alkaline and acid solutions, cola-based drinks and prolonged exposure to salt water. Wipe with a clean, soft cloth as soon as possible if contact occurs.
- > Contact with sharp objects.
- > Dropping or knocking against hard surfaces.

#### THE MICROFIBRE POLISHING CLOTH

The microfibre polishing cloth is hand washable and is provided for polishing the surfaces and removing fingerprints. The surface MUST be free from dust before polishing as dust particles may damage metal surfaces when polished.



Jewellery cleaner must not be used as this may affect the mechanics of the product and invalidate the warranty.

#### GENERAL CARE TIPS

- > Do not use or store your Vertu phone in dusty, dirty areas. Its moving parts and electronic components can be damaged.
- > Do not store your Vertu phone in hot areas. High temperatures can shorten the life of electronic components and damage batteries.
- > Do not store your Vertu phone in cold areas. When your Vertu phone returns to its normal temperature, moisture can form inside and damage the electronics.
- > Do not attempt to open your Vertu phone other than as instructed in this guide.
- > Do not drop, knock, or shake your Vertu phone. Rough handling can break internal circuit boards and fine mechanics, as well as damage the exterior of your Vertu phone.

# INDEX

A	CALL REGISTER 33
ACCESSING CONTACTS 44	dialled numbers 33 missed calls 33
ACCESSORIES 56	received calls 33
charger 57	CALL SETTINGS 38
headset 56 ADD DETAIL 50	CALLER
ADD NUMBER 50	ID 39
ADD VOICE TAG 50	CALLER GROUP
	Alert for 36
ADDING A VOICE COMMAND 37	OALLER GROOT NAMES 45
ADDING CONTACTS 43	CALLER GROUPS 49,50
ADJUST equalizer 53	adding names 49 deleting names 49
ALARM CLOCK 63	editing 48
cancelling the alarm 63, 64	names 48
repeating the alarm 63	ringing tones 49 viewing 48
ringing tone 63 setting the alarm 63	CALLING CONTACTS 45
snooze function 63	CALLS
turning off 63	answering 8
ALL RECEIVED DATA 34	emergency 10
ALL SENT DATA 34	ending or rejecting 8  CANCELLING THE ALARM 63
ANSWERING CALLS 8	CHANGE
ANYKEY ANSWER 38	audio settings 53
APPLICATIONS MENU 54, ??	CHANGE TYPE 50
ARCHIVE FOLDER 31	CHANGING THE DEFAULT NUMBER 45
AUTOMATIC	CHARGER 57
redial 39	CHARGING
update of date and time 37 AUTOMATIC ANSWER 36	battery 57
AOTOMATIC ANSWER GO	CLOCK
В	setting 4
BASIC TEXT INPUT 12, ??	COMPUTER, CONNECTING TO 59
BATTERY 57	CONCIERGE 11
charge indicator 6	CONCIERGE KEY 11
charging <b>57</b> installation <b>2</b> , <b>58</b>	CONFERENCE CALLS 9
removal 57	CONFIRM SIM SERVICE ACTIONS 40
BLOCKED PIN 19	CONNECTIVITY 37  GPRS 37
BLOCKED PIN2 20	CONTACT
BUSINESS CARDS	add detail <b>50</b>
receiving 46 sending 46	add number 50
Schaing 40	add voice tag 50 caller groups 50
С	change number type 50
CALENDAR 64	delete 50
auto-delete notes 68	delete number 50 edit name 50
copy a text message to a note 60 copying notes 66	edit number 50
deleting notes 65	send business card 50
editing notes 65	send message 50 set number as default 50
making notes 64 moving notes 65	speed dial 50
note settings 66	view 50 view name 50
opening 64 repeating notes 65	CONTACTS
sending notes 65	accessing 44
set date 66	adding 43,44
set date format 67 set date separator 67	adding caller group details 49 adding information 44
set start of week 67	calling 45
set time 67	changing the default number 45
set time format 67 set time zone 67	copying 43 copying all at once 43
viewing notes 64	copying all at once 43 copying default numbers 43
CALL	copying one by one 43
record 53	deleting 44 deleting caller group details 49
waiting 39	editing 50
CALL BLYERT 35	number types 44
CALL DIVERT 38	searching 45 setting the view 45
CALL LISTS 33	speed dialling 46

	text messages 45 text types 44		Other folders 31 Outbox 28
	voice tags 47		Saved items 29
	CONTACTS MENU 45		Saved messages 23
	CONTACTS VIEW		Sent items 23, 28 Templates 23
	setting 45		text message 23
	COPYING CALENDAR NOTES 66		FOLDERS
	COPYING CONTACTS 42,43		gallery 51
	CREATING NOTES 68		FORWARDING CALLS 38
	CREATING TO-DO LIST 68	G	
D		_	GALLERY 51, ??
-	DATA CABLE 59		GPRS CONNECTIVITY 37
	DATA CONNECTION DURATION 34		
	DATA COUNTER 34	Н	
	DATA RECEIVED IN LAST SESSION 34		HEADSET 56
	DATA SENT IN LAST SESSION 34		HOLDING YOUR PHONE 8
	DATE FORMAT 36	ī	
	DATE SEPARATOR 37	•	ICONS
	DEFAULT CALLER GROUP RINGING TONE 49		ICONS display 6
	DEFAULT NUMBER 45		IN CALL FUNCTIONS 9
	DEFAULT RINGING TONE 49		INBOX FOLDER 23, 28, 31
	DELETE 50		INDICATORS 6
	DELETE NUMBER 50		battery charge 6
	DELETING CALENDAR NOTES 65		signal strength 6
	DELETING CONTACTS 44		INFO message service 32
	DELETING NOTES 69		INSTALLATION
	DELETING TO-DO LIST 68		battery 2,58
	DIALLED CALLS' DURATION 33		SIM card 2
	DIALLED NUMBERS 33		INTERNATIONAL CALLS 8
	DIALLING 8	ĸ	
	DISPLAY	••	KEYPAD 3
	language 39		lock 11
	DISPLAY ICONS 6		unlock 11
	DISTRIBUTION LISTS 23		KEYPAD TONES 36
	DOWNLOAD applications 54		KEYS
	DOWNLOADING E-MAIL 31		Concierge 1 power 3
	DRAFTS 31		selection 1, 3, 14
	DURATION OF ALL SESSIONS 34		
	DURATION OF LAST SESSION 34	L	LANCHACE OF
			LANGUAGE 39
Ε			LAST CALL DURATION 33 LAST NUMBER REDIAL 9
	EDIT NAME 50		LOCKING, KEYPAD 11
	EDIT NUMBER 50		LOCKING, KETFAD TI
	EDITING CALENDAR NOTES 65	М	
	EDITING CONTACTS 50		MAKING A CALL 8
	EDITING NOTES 69		MAKING CALENDAR NOTES 6
	E-MAIL		MEDIA
	reading 31 E-MAIL 29		equalizer 53, ??
	E-MAIL MESSAGES		player <b>52</b> voice recorder <b>53</b>
	erasing multiple 31		MEMORY
	sending 30		copying contacts 42
	E-MAIL SETTINGS 29		phone memory 42 selecting type 42
	EMERGENCY CALLS 10		SIM card 42
	EQUALIZER 53, ??		MESSAGE COUNTER 34
	ERASING		MESSAGES
	multimedia messages 29, 31 text messages 24		distribution lists 23
	· · · ·		e-mail 29 info message service 32
F			linked 21
	FOLDERS		multimedia 25 send 21
	E-mail 31 Inbox 23, 28, 31		service commands 32
	MMS 28		text 21
	My folders 23		MICROPHONE 1

	MISSED CALLS 33		RECORD
	MMS		calls 53
	settings 26		REJECTING CALLS 8
	MODEM, USING YOUR PHONE AS 59		REMOVING
	MOVING CALENDAR NOTES 65		battery 57
	MULTIMEDIA MESSAGES		RENAMING
	erasing multiple 29		profiles 36
	reading 28		REPEATING CALENDAR NOTES 65
	sending 27		RESTORE FACTORY SETTINGS 41
	MULTIMEDIA MESSAGES 25		RING TONE 35
	MY FOLDERS 23		RING VOLUME 35
N			RINGING TONES
	NAMES, SEE CONTACTS 44		caller groups 49
	NETWORK SERVICES		RINGING TUNE
	conference calls 9		setting 35
		s	
	NOTES 68		SAVED ITEMS FOLDER 29
	creating 68		SAVED MESSAGES FOLDER 23
	deleting 69		SCREEN SAVER 14
	editing 69		SCREEN SAVER DELAY 14
	sending 69 viewing 68		
	NUMBER KEYS 3		SEARCHING FOR CONTACTS 45
	NUMBER TYPES 44		SECURITY 16, 21, 35, 51
	NUMBERS		SECURITY CODES 19
	copying 43		SECURITY SETTINGS 41
			SELECTING MEMORY TYPE 42
0			SEND
	OPENING THE CALENDAR 64		caller ID 39 text messages 21
	OPENING TO-DO LIST 68		SEND BUSINESS CARD 50
	OPERATOR SELECTION 40		SEND MESSAGE 50
	ORGANISER 63		SENDING BUSINESS CARDS 46
	alarm clock 63		SENDING CALENDAR NOTES 65
	calendar 64 notes 68		
	synchronisation 69		SENDING NOTES 69
	OUTBOX FOLDER 28,31		SENDING TEXT MESSAGES 45
			SENT ITEMS FOLDER 23, 28, 31
Ρ			SENT MESSAGES 34
	PAUSE AND WAIT COMMANDS		SERVICE
	options 9		commands 32 SET
	PERSONAL SHORTCUTS 37		time and date 36
	PERSONALISING PROFILES 35		SET AS DEFAULT 50
	PHONE		SET THE DATE 36
	memory 40		SET THE TIME 36
	PHONE MEMORY 42 checking status 43		SETTING
	PIN BLOCKED 19		time 4
	PIN CODE 19		SETTING THE ALARM 63
	entering your 4		SETTINGS
	PIN2 BLOCKED 20		call 38
	PIN2 CODE 20		connectivity 37
	PLAYER		personal shortcuts 37 phone 39
	media 52		restore factory settings 41
	PREDICTIVE TEXT INPUT 13, ??, 13, ??, 14, ??		security 41
	PROFILES		time and date 36
	activating 35		SHORTCUT MENU 37
	personalising 35		SHORTCUTS
	PROFILES 35		personal 37 SHOW CLOCK 36
	PUK 19		SIGNAL STRENGTH INDICATOR 6
	PUK2 20		SIM CARD
R			changing the 4
ĸ	DEADING MULTIMEDIA MESSACES CO		installation 2
	READING MULTIMEDIA MESSAGES 28		SIM CARD MEMORY 42
	RECEIVE E-MAIL 31		checking status 43
	RECEIVED CALLS 33		SNOOZE FUNCTION 63
	RECEIVED CALLS' DURATION 33		SPEAKER PHONE 9
	RECEIVED MESSAGES 34		SPEED DIAL 50

RECEIVING BUSINESS CARDS 46

```
SPEED DIALLING 39,46
    adding numbers 46
    changing numbers 47 deleting numbers 47
  START-UP TONE 41
  SUMMARY AFTER CALL 39
  SWITCHING ON 3
  SYNCHRONISATION 69
Т
  TEMPLATES FOLDER 23
  TEXT
    messages 21
  TEXT MESSAGE
    copying to a calendar note 66
  TEXT MESSAGES
    alert tones 35
    erasing multiple 24
    predictive text input 13
    reading 22
sending 22, 45
settings 24
  TEXT TYPES 44
  TIME
    setting 4
  TIME FORMAT 36
  TIME SETTINGS 36
  TIME ZONE 36
  TO-DO LIST
    creating 68
    deleting 68
opening 68
    Organiser
      to-do list 68
  TURNING OFF THE ALARM 63
  UNLOCKING, KEYPAD 11
  USING A VOICE COMMAND 37
  VERTU CONCIERGE 11
  VIBRATING 35
  VIEW CONTACT NUMBER 50
  VIEW NAME 50
  VIEWING CALENDAR NOTES 64
  VIEWING CONTACTS 45
  VIEWING NOTES 68
  VOICE 37
  VOICE
    messages 32
    recorder 53
  VOICE TAGS 47
    adding 47
    changing 48
    deleting 48 using 48
  VOICEMAIL 10,32
  VOLUME
    adjusting 8
W
  WARNING TONES 36
  WELCOME NOTE 40
  WRITING E-MAIL MESSAGES 30
  WRITING MULTIMEDIA MESSAGES 27
  WRITING TEXT MESSAGES 22
    using predictive text input 13
```